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RECEIVED

SEP 03 2025

**PUBLIC SERVICE
COMMISSION**

Thomas M. Bertram, II
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September 3, 2025

Kentucky Public Service Commission

By email: PSCED@ky.gov

Re: Answer with redactions

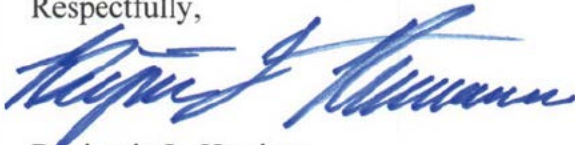
In the Matter of Elwood Russell v. Garrison-Quincy-KY-●-Heights Water District

Case No. 2024-00412

To Whom It May Concern,

I am attaching to this email an Answer with redacted exhibits thereto. The Answer is not amended in any way from the original Answer mailed on August 27, 2025.

Respectfully,



Benjamin L. Harrison

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELWOOD RUSSELL

COMPLAINANT

V.

GARRISON-QUINCY-KY-HEIGHTS WATER
DISTRICT

DEFENDANT

CASE NO.
2024-00412

ANSWER

Comes Garrison-Quincy-KY-Heights Water District (Garrison-Quincy Water District),
by and through counsel, and for its Answer to the Complaint herein, states as follows:

Garrison-Quincy Water District is including in this filing the estimated and actual water meter readings since January 1, 2024 ordered by the Kentucky Public Service Commission on August 14, 2025. There are two pages of meter readings on the Complainant's account. The first page has meter readings beginning in February 2024 to the last meter reading of July 15, 2025. The second page shows meter readings from January 2024 to January 2025. The multiple sheets with different formats is due to the Garrison-Quincy Water District implementing new billing software beginning in the February 2025 billing cycle.

Included in this filing is a work order from Garrison-Quincy Water District indicating that on December 3, 2024, Garrison-Quincy Water District staff tested the Complainant's line for a leak using a leak indicator. Garrison-Quincy Water District staff reported that the leak indicator may have indicated a very small leak if there was one at all.

This Answer is true and accurate to the best of my knowledge, information, and belief
formed after a reasonable inquiry.



Benjamin L. Harrison
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Attorney for Garison-Quincy Water District
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606-796-3024
Bharrison50@gmail.com

CERTIFICATE OF SERVICE

This is to certify that a true and correct copy of the foregoing Answer was served
by delivering same on this 27th day of August, 2025 to the following:

Elwood Russell
190 Tar Camp Road
Garrison, KY 41141

Kentucky Public Service
Commission
P● Box 615
Frankfort, KY 40602



Benjamin L. Harrison

Garrison Water And Sewer

Billed Meter Reading History

Customer: [REDACTED] RUSSELL, ELWOOD

Location: 09-00081 190 TAR CAMP RD

Service: WATER (No start date - No end date)

Meter: [REDACTED]

Max Read Date: 08/31/2025

<u>Read Date</u>	<u>Read Method</u>	<u>Status</u>	<u>Message</u>	<u>Read</u>	<u>Factor</u>	<u>Extended Read</u>	<u>Consumption</u>
7/15/2025 12:00:00AM	Manual	OK		554730	1	554730	5900
6/16/2025 12:00:00AM	Manual	OK		548830	1	548830	6470
5/15/2025 12:00:00AM	Manual	OK		542360	1	542360	7240
4/11/2025 12:00:00AM	Manual	OK		535120	1	535120	4780
3/12/2025 12:00:00AM	Manual	OK		53034	10	530340	4680
2/19/2025 12:00:00AM	Unknown	OK		525660	1	525660	3470
1/22/2025 12:00:00AM	Unknown	OK		522190	1	522190	6120
12/22/2024 12:00:00AM	Unknown	OK		516070	1	516070	4100
11/21/2024 12:00:00AM	Unknown	OK		511970	1	511970	6420
10/23/2024 12:00:00AM	Unknown	OK		505550	1	505550	5970
9/24/2024 12:00:00AM	Unknown	OK		499580	1	499580	6010
8/25/2024 12:00:00AM	Unknown	OK		493570	1	493570	6650
7/24/2024 12:00:00AM	Unknown	OK		486920	1	486920	5400
6/23/2024 12:00:00AM	Unknown	OK		481520	1	481520	6160
5/22/2024 12:00:00AM	Unknown	OK		475360	1	475360	7410
4/23/2024 12:00:00AM	Unknown	OK		467950	1	467950	6160
3/24/2024 12:00:00AM	Unknown	OK		461790	1	461790	6130
2/23/2024 12:00:00AM	Unknown	OK		455660	1	455660	0

Garrison-Quincy Water District Reading History Report

Service Type	WT Water	Starting Date	01/01/2024
Cycle	All Cycles	Ending Date	06/30/2025
Starting Account		Sort Order	Account
Ending Account		Page Break on Account Group	<input type="checkbox"/>
Print on wide carriage	No	Use Reading Factor	Yes
Date Selection For Report	Posting		All Groups

Trans. Date	Service	Rate	Meter Number	Previous Reading	Present Reading	Usage	Reading Type	Deduct Usage	Demand Usage	Change Out
0000000000 01 RUSSELL, ELWOOD 190 TAR CAMP RD Garrison, KY 41141										
01/24/2024 11:46 AM	Water	01	78651784	443.270	448.710	5.440	Read	0	0	<input type="checkbox"/>
02/23/2024 10:38 AM	Water	01	78651784	448.710	455.660	6.950	Read	0	0	<input type="checkbox"/>
03/25/2024 01:18 PM	Water	01	78651784	455.660	461.790	6.130	Read	0	0	<input type="checkbox"/>
04/24/2024 10:58 AM	Water	01	78651784	461.790	467.950	6.160	Read	0	0	<input type="checkbox"/>
05/23/2024 10:45 AM	Water	01	78651784	467.950	475.360	7.410	Read	0	0	<input type="checkbox"/>
06/24/2024 11:59 AM	Water	01	78651784	475.360	481.520	6.160	Read	0	0	<input type="checkbox"/>
07/25/2024 10:29 AM	Water	01	78651784	481.520	486.920	5.400	Read	0	0	<input type="checkbox"/>
08/26/2024 11:38 AM	Water	01	78651784	486.920	493.570	6.650	Read	0	0	<input type="checkbox"/>
09/25/2024 10:40 AM	Water	01	78651784	493.570	499.580	6.010	Read	0	0	<input type="checkbox"/>
10/24/2024 02:23 PM	Water	01	78651784	499.580	505.550	5.970	Read	0	0	<input type="checkbox"/>
11/22/2024 09:36 AM	Water	01	78651784	505.550	511.970	6.420	Read	0	0	<input type="checkbox"/>
12/23/2024 10:31 AM	Water	01	78651784	511.970	516.070	4.100	Read	0	0	<input type="checkbox"/>
01/23/2025 01:12 PM	Water	01	78651784	516.070	522.190	6.120	Estimated	0	0	<input type="checkbox"/>
Adjusted On: 01/30/2025 By: ajohnson				Original Reading: 522.199		Original Usage: 6.129				
02/20/2025 02:15 PM	Water	01	78651784	522.190	525.660	3.470	Read	0	0	<input type="checkbox"/>
1 Customers in Route 0009				82.390 Route Usage						
1 Customers on Report				82.390 Total Usage						

Garrison-Quincy Water District

WORK ORDER 4552

Account # [REDACTED]
Name RUSSELL, ELWOOD
Address 190 TAR CAMP RD Garrison, KY 41141
Telephone [REDACTED] Job #

Order Date 12/3/2024
Status General
Scheduled 12/03/24 08:56 AM
Order Type CHECK METER

METER#	ERT/INTERNAL ID#	READING	LOCATOR TAG	READING IN / OUT
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WT 78651784		511970		
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Description Pay close attention for a small leak. Customer usage increased by 1,000 gallons

Comment

Requested By Trent	Assigned To First Available	Completed By First Available
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Start Date 12/03/24 11:15 AM	Completed Date 12/03/24 11:30 AM
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Notes 515160-LEAK INDICATOR STATIONARY FOR 2 MINUTES THEN TURNED SLIGHTLY AND STOPPED. IF THERE IS A LEAK IT IS VERY SMALL. EO/ET

Signature _____