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**PUBLIC SERVICE
COMMISSION**

PO BOX 703
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October 17, 2025

Ms. Linda C. Bridwell, P.E.
Executive Director
Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602

Dear Ms. Bridwell,

I have reviewed Duke's October, 2025 response and am incensed at Ms. Brandi Williams statements in their reply to your query. This missive will detail my objections and Duke's false statements concerning their observations and assertions.

First I take issue with the power company's characterization that there is commercial signage on the building where I reside. There is an historic sign there. "Commercia" definitively means of a money-making nature or business transaction. There is a "Sam's Ice Cream and Candy" has been no ice cream or candy made or sold on the premises since the 1960's. Thus their claim of "commercial signage" is in error.

Further I take umbrage with Duke's response as to why they have refused to accommodate my request for residential rates. They state "When the original investigation was processed in 2023 the property was not in the current state found in 2025. The Business Partner (BP) also provided a different scenario in 2025 stating he is now using the floor 1 area as living space (2025). In 2023, he stated he was not running the business any longer-stating that he is living upstairs only." That is entirely false. I told anyone and everyone who came to the premises, the entire structure, first floor, second floor and basement were all part of my residence, since I moved here. It was Duke who asserted artificially that the first floor was not a residence because there was no bedroom or full bath or kitchen. I said I occupy all floors as my permanent residence and had since taking up residence here in 2022.

I stated to them that there was not and had not been any business here in nearly six years, after the city and state forced the closure of the former family enterprise here. I never stated at all that I was living "upstairs only" or anything similar to that. In person and on phone calls I neither stated such nor implied same. In short the first floor is similar to the second, in that I have a lot of boxes on both floors and in the basement and have had, since before I moved in. You might say I am a hoarder. I am bit eccentric in that I have a lot of stuff and it pervades all three levels of the structure here and has for four years or more. Perhaps the presence of boxes did not "indicate 'residential living space'" to any Duke representative, but I inherited and bought a lot of my Father's items which were already in the building. Then when I moved here in 2022, I added my own property so there were and are a lot of boxes. I have a lot of stuff. But the presence of materials in no way precludes living space; in my case it defines it.

Their statement that “The items found in the photos from outside the window in 2025 were no longer stacked up on floor 1 and/or basement. You can see an indication of a change on premise that a person could now move throughout floor 1 and basement,” is equally fallacious. I cannot say the same boxes are in the same place now as they were in 2023, but there always was and is now the presence of a lot of boxes in my place on all three floors. Anyone who knows me knows this to be true. In addition, in late 2022 there was part of a movie shot here in the building, so a lot of things were boxed up to get them out of the way of the movie crew. Those items were still boxed up in 2023. But none of this has anything to do with whether the premises were a residence or not. I have resided here since purchasing the building and contents of same, from my now late mother in 2022. Duke can take all the pictures they want but that in no way buttresses their claim about the nature of the residence versus business in any way. During Duke’s recent on-site examination of the meters, none of the reps other than the investigator requested to see the first floor. Had they done so I would have gladly permitted that.

It is good that Duke has now conceded to providing the appropriate residential rate. But they are attempting to back pedal, using false statements to continue to assert that the building has not been a residence since 2022, when I purchased it. Their logic seems to imply some sort of magic that I moved a box and now somehow it is a residence but it was not before. This is an attempt at trickery to provide misleading and false statements. One final time, I purchased the building and contents (of which there was a lot, because my late Father had a lot of stuff here too) from my mother, April 28, 2022 and moved in 90 days later, July 27, 2022. Personally I think Duke should have declared it a residence then, but they certainly should be required to status it as such from the time I filed the request with them. Thank you.

Sincerely,

Sam Droganes