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SEP 19 2025

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PUBLIC SERVICE COMMISSION

September 19, 2025

Via Email to PSCED@ky.gov

Ms. Linda C. Bridwell, P.E. Executive Director Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602

Re: Sam Ollie Droganes v. Duke Energy Kentucky, Inc.- Case No. 2024-00123

Dear Ms. Bridwell:

Please find attached for electronic filing with the Commission, Duke Energy Kentucky, Inc.'s Responses to Commission Staff's Second Request for Information in the above-styled case.

This is to certify that this is a true and accurate copy of the document that was filed via email with the Commission on September 19, 2025. A copy of this filing was mailed via U.S. Mail on September 19, 2025 to the Complainant.

If you have any questions, please let me know.

Very truly yours,

L. Allyson Honaker

L. Allyse Ibriker

Enclosure

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DATA REQUEST	WITNESS	TAB NO.
STAFF-DR-02-001	Brandi Williams1	
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VERIFICATION

STATE OF INDIANA		
country of Hondricks)	SS:
COUNTY OF HOUSE CKS_	_)	

The undersigned, Brandi M. Williams, Consumer Affairs Specialist, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information, and belief.

Subscribed and sworn to before me by Brandi M. Williams on this grandi day of

lember, 2025.

My Commission Expires: 10/7/2030

Duke Energy Kentucky Case No. 2024-00123

STAFF's Second Request for Information Date Received: September 4, 2025

STAFF-DR-02-001

REQUEST:

Confirm the dates of any site visits that took place at the subject property. If site visits occurred, provide all reports or communications related to such site visits.

RESPONSE:

No reports or communications related to any site visits were produced. Below are the system comments associated with each visit:

July 28, 2022 Visit

[SS9 PP1SERVUSER 07/28/2022 14:41:37] Changed 250 2.4 GZ 8" wcBroiler & W/HOld meter # 001091944 Reading 4461Old meter ERT # 0075019503New meter # 001326400New meter ERT# 0069161012 [CSR T38578 07/26/2022 13:01:39] Contact

October 13, 2023 Visit

[CSR MMBENNI 02/22/2024 07:34:08] see new order Cancellation Reason: ORDER IS NOT REQUIRED [SS9 PP1SERVUSER 10/13/2023 13:09:27] NO ONE ON PRM. HARD TO TELL FROM WINDOW [CSR MDTHOM4 10/11/2023 16:12:32] Customer claims premise is residential. Please verify if premise iscomm or res. Thank you.

October 25, 2023 Visit

nt email to MWConstruction to correct address. [SS9 PP1SERVUSER 10/26/2023 13:34:52] FR @ prem 102623 with owner, verified #320295977 @ 207 W.Pike, CovingtonKt, 41011, misc-1fl, (found vacant commercial space nothing used) comm rate still applies non-residential, update serviceaddress [CSR SROBRIE 10/25/2023 08:45:47] PER DL WALLACE 1326400

September 4, 2025 Visit

[SS9 PP1SERVUSER 09/04/2025 13:19:52] completed inv for dl Wallace [CSR MMBENNI 09/04/2025 11:13:33] Please replace cut seal per DL Wallace

sent CB10 for rate change
[SS9 PP1SERVUSER 09/04/2025 14:20:09]
update for KPUC, gas mtr#1326400 @ 207 W Pike,
Covington Ky 41011 -supply common use – boiler(heat) &
W/H (no changes from priorinv 2023), supplies bsmt area,
1fl area and 2fl area.. BP stated thecounty has now
zoned residential only-no longer comm, bsmt &1fl for
storage only, BP lives on 2fl, residential bllg rate
[CSR MMBENNI 09/04/2025 12:13:46]
KYPSC complaint – Field Meter Investigate per DL
WALLACE

[SS9 PP1SERVUSER 09/04/2025 14:40:42] FR @prem 090425 with BP, & SD Tech, fnd mtr#320295977 has been moved from meter based marked 1fl & bsmt to mtr base marked 2fl, alsonoted – seals cut, BP stated mtr#320295978 had been removed,mtr#320295977 supplies enitrebldg @207 W pike
[CSR MMBENNI 09/04/2025 12:14:12]
KYPSC complaint – Field Meter Investigate per DL WALLACE

PERSON RESPONSIBLE: Brandi Williams

Duke Energy Kentucky Case No. 2024-00123

STAFF's Second Request for Information

Date Received: September 4, 2025

STAFF-DR-02-002

REQUEST:

Refer to Commission Staff's First Request for Information (Staff's First Request), Item 2.

The attachment outlined Duke Kentucky's application process for changing a property

from a residential to a commercial classification and was not responsive to Item 2. Confirm

whether there is a written policy, standard, or definition for determining whether a property

is residential or commercial in character. If there is such a policy, provide it in response.

RESPONSE:

We do not have a written policy, standard, or definition for determining whether a property

is residential or commercial in character. A site visit is required to confirm if a change is

needed.

PERSON RESPONSIBLE:

Brandi Williams

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