

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ALEXANDER AND SON GENERAL	)	
CONTRACTING, LLC	)	
_____	)	CASE NO.
	)	2023-00167
ALLEGED VIOLATION OF UNDERGROUND	)	
FACILITY DAMAGE PREVENTION ACT	)	

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY  
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

(Se proporciona la traducción al español de este documento como anexo/apéndice C.)

Alexander and Son General Contracting, LLC has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).<sup>1</sup> The Commission, on its own motion, finds that the hearing in this matter, previously scheduled for October 27, 2023, should be rescheduled to January 26, 2024.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is

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<sup>1</sup> KRS 367.4901 through KRS 367.4917.

subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites Alexander and Son General Contracting, LLC for violation of the following provision of the Act:

KRS 367.4911(1)(a) – Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that Alexander and Son General Contracting, LLC violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. Alexander and Son General Contracting, LLC shall submit to the Commission, via email sent to [PSCED@ky.gov](mailto:PSCED@ky.gov) with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.

2. The October 27, 2023 hearing date is rescheduled.
3. Alexander and Son General Contracting, LLC shall appear on January 26, 2024, at 9 a.m. Eastern Standard Time, in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.
4. The January 26, 2024 hearing shall be conducted via video conferencing.
5. Alexander and Son General Contracting, LLC shall attend the hearing by using the following link: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; information and instructions are attached to this Order as Appendix B.
6. Alexander and Son General Contracting, LLC shall notify the Commission at least ten days prior to the hearing if Alexander and Son General Contracting, LLC is unable to appear by video conferencing and will therefore appear in person.
7. **Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.**
8. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.
9. The Staff Incident Report 53981, attached to this Order as Appendix A, is made a part of the record in this case.
10. The January 26, 2024 hearing shall be recorded by video only.

11. Please note parties who fail to appear after service will be subject to entry of a default judgment against them.

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PUBLIC SERVICE COMMISSION

*Hunt C. Ch...*

Chairman

*[Signature]*

Vice Chairman

*May Pat Regen*

Commissioner



ATTEST:

*Linda P. Bridwell*

Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2023-00167 DATE OCT 26 2023

FIFTEEN PAGES TO FOLLOW

# PIPELINE DAMAGE INVESTIGATION REPORT

## Investigation Information

**Investigator** Eric Tout **Incident ID** 53981 **Investigation** 9406  
**Incident Date** 8/17/2021 10:12:00 AM **Report Submitted** 9/8/2021

## Operator Information

**Operator** Columbia Gas of Kentucky, Inc.  
**Phone** (859) 537-2123 **Reported By** James Rice  
**Email** JamesRice@NiSource.com

**Incident Location** 2450 Union City Rd  
Richmond KY 40475 **Locate Ticket Number** n/a

**County** Madison

## Excavator Information

**Excavator** Luke Alexander  
Alexander & Son General Contracting Limited Liability Company  
**Organization ID** 1081597  
**Phone** 859-314-6042 **Email**  
**Address** 298 Arthur Jackson Ln  
Berea KY 40403 **Locate Ticket Number** n/a

## Damage Report Summary

Excavation Within 18" (Tolerance Zone)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
No Call-KY Contact Center (811)		Yes	Mechanized/Not Specified	\$500.00	\$500.00

The Operator reports that the Excavator damaged a one-inch gas service with mechanize equipment and failed to contact 811.

**The DR is included as Attachment 1.**

## INVESTIGATION

On 01/18/23, an attempt to contact the Excavator at 859-314-6042 resulted in the answering individual stating he receives calls requesting to speak to a representative of Alexander and Son General Contracting and stated he had no idea who they were. An Accurrent search provided, William Luke Alexander as the registered agent, 859-314-3730, with the address listed above. An attempt to contact Mr. Alexander at 859-314-3730 resulted in a message stating the number has been disconnected/no longer in service.

On 01/24/23, the Operator, Columbia's James Rice, provided the following documents:

- PSC Gas Excavation Damage Report: Outlined in the DR Summary and Attachment 1.
- Photographs - 2: Depicting the damage.
- Invoice & Letter: Indicating the Operator billed the Excavator \$1,334.92 for the damage repair.

On 01/25/22 a search for Loacte Tickles (LT) for the above noted incident address and Excavator resulted in none found.

## PIPELINE DAMAGE INVESTIGATION REPORT

Due to the inability to make contact with the Excavator a Demand Letter imposing the reduced penalty of \$250.00 and requiring a representative to attend the Damage Prevention Course will be mailed.

### VIOLATIONS<sup>1</sup>

**KRS 367.4911(1)(a)** Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification centers shall satisfy this requirement.

#### **# of Offences Within 365 Days**

(Including this incident)

<b>Excavator</b>	<b>Last Offence Incident #</b>	<b>Last Offence Incident Date</b>	<b>Revert to 1<sup>st</sup> Offence Date</b> (Last Offence Date +366 Days)
1 <sup>st</sup>	See above	08/17/21	08/18/22

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<sup>1</sup> A revision of the Underground Facility Damage Prevention Act took effect on January 1, 2022. All incidents of damage dated prior to January 1, 2022 will be reviewed under the former version of the Act

# Attachment 1

# Gas Excavation Damage Report

## Columbia Gas of Kentucky, Inc.

Submitted 9/8/2021 Incident ID: 53981

[Set back to Edit](#)

[Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=53981\)](#)

### Reported By:

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**Name:** James Rice  
**Phone:** (859) 537-2123  
**Email:** JamesRice@NiSource.com

### Gas Line Incident Occured:

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**Date:** 8/17/2021  
**Time:** 10:12 AM

### Details:

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**Reported Date:** 9/8/2021 8:35 AM

#### Incident Location Address:

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**Location:**  
**Address:** 2450 Union City Rd  
**City:** Richmond  
**State:** KY  
**County:** Madison  
**Zip:** 40475  
**Confirm Code:** D

**Number of Customers out:** 0

**Was gas or hazardous liquids contained in the underground facility?**

**Was gas or hazardous liquids released into the atmosphere?**

**Locate Request Ticket No.:** n/a

**Excavator:** Contractor

## Excavator Address:

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**First Name:** Luke

**Last Name:** Alexander

**Organization ID:**

**Company:** Alexander and Son General Contracting

**Phone:** 859-314-6042

**Email:**

**Address:** 298 Arthur Jackson Ln

**City:** Berea

**State:** KY

**Zip:** 40403

**Confirm Code:** Y

**Excavation Damage:** No notification made to the One Call Center

**Description of Incident** Alexander and Son General Contracting struck a plastic one inch natural gas service line with mechanized equipment.

## Summary Information

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9/8/2021

<b>Full details such as the cause</b>	Alexander and Son General Contracting was excavating without a locate ticket. While using mechanized equipment to install a sewer line, Alexander and Son General Contracting struck and damaged a plastic one inch natural gas service line.
<b>Extent of the damage</b>	A plastic one inch natural gas service line was punctured, and the service line was repaired.
<b>Cost of the damage</b>	\$500.00
<b>Steps taken to prevent re-occurrence</b>	CKY employees advised Alexander and Son General Contracting to always call 811 prior to any excavating activities.
<b>Amount billed to excavator</b>	\$500.00



# Attachment 2

## Tout, Eric V (PSC)

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**From:** Rice \ James \ D <jamesrice@nisource.com>  
**Sent:** Tuesday, January 24, 2023 2:10 PM  
**To:** Tout, Eric V (PSC)  
**Subject:** RE: 53981, 8/17/2021, 2450 Union City Rd., Richmond, Alexander & Son General Contracting  
**Attachments:** KY21-1124 Claim invoice.pdf; KY21-1124 Claim letter.pdf; 2450 Union City Rd - Rich - No notification made to 811.pdf; 53981 Pics.pdf

**\*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk [ServiceCorrespondence@ky.gov](mailto:ServiceCorrespondence@ky.gov) for any assistance.**

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### This Message Originated from Outside the Organization

This Message Is From an External Sender.

Report Suspicious

Good afternoon Eric,

Please see attached.

-james

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**From:** Tout, Eric V (PSC) <ericv.tout@ky.gov>  
**Sent:** Wednesday, January 18, 2023 9:56 AM  
**To:** Rice \ James \ D <jamesrice@nisource.com>  
**Subject:** 53981, 8/17/2021, 2450 Union City Rd., Richmond, Alexander & Son General Contracting

**USE CAUTION:** This email was sent from an external source. Think before you click links or open attachments. If suspicious, please forward to [security@nisource.com](mailto:security@nisource.com) for review.

Hello James,

Please send repots, photos pre & post, invoices and payment info (copy of check) if paid.

*Thanks,*

*Eric V. Tout*  
*Kentucky Public Services Commission*  
*Division of Inspections / Damage Prevention*  
*211 Sower Blvd., Frankfort, KY 40601*  
*Office: 502-782-2622*  
*Fax: 502-564-1582*



## **PSC Gas Excavation Damage Report**

### **Excavation Damage Occurred**

**Date:** 08/17/2021

**Time:** 10:12 AM

**JO #:** 21-9334068-00

### **Incident Location**

**Address:** 2450 Union City Rd

**City:** Richmond

**County:** Madison

**Zip:** 40475

**# Cust. Lost:** 0

**Was gas released into the atmosphere?** Y

**Locate Request Ticket Number:** N/A

### **Excavator Information**

**Excavator Type:** Contractor

**First Name:** Luke

**Last Name:** Alexander

**Company:** Alexander and Son General Contracting

**Phone:** 859-314-6042

**Email:** Unknown

**Address:** 298 Arthur Jackson Ln

**City:** Berea

**State:** KY

**Zip:** 40403



## **Incident Details**

**KY PSC - Cause of Damage:** No notification made to the One Call Center

**Columbia DIMP Root Cause:** Failed To Notify One Call/Failure to call one call center

**Description of Incident:** Alexander and Son General Contracting struck a plastic one inch natural gas service line with mechanized equipment.

**Full details such as the cause:** Alexander and Son General Contracting was excavating without a locate ticket. While using mechanized equipment to install a sewer line, Alexander and Son General Contracting struck and damaged a plastic one inch natural gas service line.

**Extent of the damage:** A plastic one inch natural gas service line was punctured, and the service line was repaired.

**Cost of the damage:** \$500

**Steps taken to prevent re-occurrence:** CKY employees advised Alexander and Son General Contracting to always call 811 prior to any excavating activities.

**Amount billed to excavator:** \$500











# Columbia Gas/NiSource

## INVOICE

**CLAIM NO.:** KY21-1124

**JOB ORDER NO.:** 21-9334068-00

**DATE:** October 25, 2021

**MRA ACCOUNT NUMBER:** 21088787-000-001-5

PAYMENT DUE 28 DAYS FROM ABOVE DATE  
PLEASE MAKE REMITTANCE PAYABLE TO:

Alexander & Son General Contracting Limited Liability Company Columbia Gas / NiSource  
298 Authur Jackson Ln  
Berea, Kentucky 40403

3101 N. Ridge Rd. E.  
Lorain, Ohio 44055  
ATTN: Damage Prevention Support

AMOUNT DUE
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\$1,334.92
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PLEASE CUT HERE AND RETURN TOP WITH PAYMENT

Itemization of the charges for the damages which occurred on 08/17/2021 in the vicinity of 2450 Union City Rd Bldg, Richmond, Kentucky 40475.

ITEMS	AMOUNT
Labor	\$649.28
Materials	\$93.85
Equipment	\$580.49
Gas Loss	\$5.67
Contracted Fees	\$0.00
Taxes	\$5.63
<b>TOTAL EXPENSE</b>	<b>\$1,334.92</b>

Notes:

**If you have any questions regarding this bill, please contact Nicole Gillette,  
Facility Damage Coordinator, at (440)420-2717.**

# Columbia Gas/NiSource

## INVOICE

**CLAIM NO.:** KY21-1124

**JOB ORDER NO.:** 21-9334068-00

**DATE:** October 25, 2021



**Columbia Gas of Kentucky, Inc.**  
**Damage Prevention Support**

3101 N Ridge Road E  
Lorain, Ohio 44055

10/25/2021

(440)420-2717

Alexander & Son General Contracting Limited Liability Company  
298 Authur Jackson Ln  
Berea, Kentucky 40403

Re: Our Claim: KY21-1124

Gentlemen,

Enclosed is our damage claim invoice in the amount of \$1,334.92, which is the expense our company incurred as the result of your contact with our facilities, located in the vicinity of 2450 Union City Rd Bldg, Richmond, Kentucky 40475. Our reports indicate that our facilities were damaged on 08/17/2021, due to failure to request a utility locate .

If you have insurance to cover this type of damage claim, please forward the enclosed damage claim invoice and envelope to your insurance carrier for payment. Then please advise our department of your insurance company's name and address so that we can follow the matter to a conclusion. In the event you are not insured, your check, draft or money order in the above amount is hereby requested. To insure proper credit to your account, please remit the top portion of the damage claim invoice, along with your payment, in the enclosed pre-addressed envelope.

If you wish to discuss this matter further, please contact the undersigned.

Sincerely,

Nicole Gillette  
Facility Damage Coordinator  
ngillette@nisource.com

Enclosure

## APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2023-00167 DATE OCT 26 2023

### **Information and Instructions for Hearing**

You are required to attend a formal hearing with the Kentucky Public Service Commission. Please note the hearing is scheduled in the **Eastern Time Zone**, and the hearing date and time are on the Order that accompanied these instructions.

You are **strongly encouraged** to download the GoToMeeting app now and be ready for your hearing. If you cannot appear via video using this app, at least ten days prior to your scheduled hearing you must call the Commission's offices at the number provided below. You will receive instructions on appearing in person in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky at the time and date of your scheduled hearing.

Please direct any questions to Andrea Wise, Commission Division of Inspections: [Andrea.Wise@ky.gov](mailto:Andrea.Wise@ky.gov) or 502-782-2656.

**To download the GoToMeeting app go to:**

<https://global.gotomeeting.com/install/258846301>

On the day of your hearing using your computer, tablet, or video enabled smartphone. **Access the proceeding at:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

More information about using GoToMeeting can be found at:

GoToMeeting - Attendee Quick Start

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - How to Join a Meeting

[https://www.youtube.com/embed/Ojl1q\\_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0](https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0)

# Technical Requirements for Using GoToMeeting

## Operating System:

Windows 7 – Windows 10

Mac OS X 10.9 (Mavericks) – mac OS Big Sur (11)

Linux/Ubuntu (Web App only)

Google Chrome OS (Web App only)

iOS 11 – iOS 13

Android OS 5 (Lollipop) – Android 10

## Web Browser: (Applies to Web App only)

Google Chrome v72 or newer

Microsoft Edge v77 or newer

## Internet Connection:

Computer: 1 Mbps or better (broadband recommended)

Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP)

## Software:

GoToMeeting desktop app (JavaScript enabled)

GoToMeeting app from the Apple Store, Google Play Store, or Windows Store

## Hardware:

2GB of RAM (minimum), 4GB or more of RAM (recommended)

Webcam device\*

Microphone and speakers\*\* (USB headset recommended)

## Mobile Device:

iPhone 5 or newer

iPad 3<sup>rd</sup> gen or newer

Note: \* You MUST have a camera on your device or connected to your device to appear at the hearing.

\*\* Most devices have built-in speakers, but you will get better audio quality while connected via VoIP if you use a headset.

ESTADO DE KENTUCKY  
ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS

Concerniente:

ALEXANDER AND SON GENERAL	)	
CONTRACTING, LLC	)	
_____	)	CASO NO.
	)	2023-00167
PRESUNTA INFRACCIÓN DE LA LEY DE	)	
PREVENCIÓN DE DAÑOS EN INSTALACIONES	)	
SUBTERRÁNEAS	)	

ORDEN DE INICIACIÓN POR LA PRESUNTA INFRACCIÓN DE TIPO 811 DE LA LEY  
DE PREVENCIÓN DE DAÑOS EN INSTALACIONES SUBTERRÁNEAS DE  
KENTUCKY

Alexander and Son General Contracting, LLC ha sido implicado como parte de una investigación ante la Comisión de Servicios Públicos de Kentucky (Comisión) por la presunta infracción de la Ley de Prevención de Daños a Instalaciones Subterráneas de Kentucky (la Ley).<sup>2</sup> La Comisión, de oficio, considera que la audiencia sobre este asunto, previamente programada para 27 de Octubre de 2023, debe reprogramarse a 26 de Enero de 2024.

Conforme a la norma KRS 278.495(2), la Comisión tiene jurisdicción para regular la seguridad de las instalaciones de gas natural en Kentucky y para hacer cumplir las normas federales mínimas de seguridad de las tuberías. En virtud de la Ley, la Comisión tiene autoridad para investigar y evaluar las sanciones civiles por cualquier infracción de la Ley que resulte en daños de excavación a una instalación subterránea utilizada para transportar gas natural o líquidos peligrosos sujetos a las leyes federales de seguridad

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<sup>2</sup> KRS 367.4901 a KRS 367.4917.

de tuberías, 49 U.S.C. §. 60101 *et seq.* Toda persona que infrinja cualquier disposición de la Ley está sujeta a la imposición de una sanción civil por un importe de 250 dólares por la primera infracción, no más de 1,000 dólares por la segunda infracción en el plazo de un año, y no más de 3,000 dólares por la tercera infracción y las siguientes. Además, cualquier persona cuya infracción de la ley provoque daños en una instalación subterránea que contenga cualquier material inflamable, tóxico, corrosivo o peligroso, o que provoque la liberación de cualquier material inflamable, tóxico, corrosivo o peligroso, está sujeta a una sanción adicional de hasta 1,000 dólares.

Tras recibir un informe de daños por excavación en su gasoducto subterráneo por parte de un operador, el personal de la Comisión (el Personal) llevó a cabo una investigación y preparó un Informe de Incidentes, cuya copia se adjunta a esta Orden como Apéndice A. En su Informe de Incidentes, el Personal cita a Alexander and Son General Contracting, LLC por la infracción de la siguiente disposición de la Ley:

KRS 367.4911(1)(a) Cada excavador, o persona responsable de una excavación, que planifique un trabajo de excavación o demolición deberá notificar a cada operador afectado sobre el trabajo previsto del excavador y el cronograma de trabajo no menos de dos (2) días hábiles completos ni más de diez (10) días hábiles completos antes de comenzar el trabajo. Hacer contacto con los centros de notificación de protección aplicables satisfará este requisito.

Basándose en su revisión del Informe de Incidentes y estando suficientemente informada, la Comisión encuentra pruebas prima facie de que Alexander and Son General Contracting, LLC violó la Ley de Prevención de Daños a Instalaciones Subterráneas. La Comisión considera, además, que debe llevarse a cabo una investigación formal sobre el incidente de los daños causados por la excavación.

POR LO TANTO SE ORDENA que:

1. Alexander and Son General Contracting, LLC deberá presentar a la Comisión una respuesta por escrito a las alegaciones contenidas en el Informe de Incidencia del Personal en un plazo de 20 días a partir de la recepción de esta Orden a través de un correo electrónico enviado a [PSCED@ky.gov](mailto:PSCED@ky.gov) con el número de caso de este procedimiento en el asunto del mensaje.

2. La fecha de la audiencia del 27 de Octubre de 2023 se reprograma.

3. Contratación General de Alexander e Hijo, LLC comparecerá el 26 de Enero de 2024, a las 9 a.m. Eastern Standard Time, en la sala de audiencias Richard Raff de las oficinas de la Comisión en 211 Sower Boulevard en Frankfort, Kentucky, con el fin de presentar pruebas relativas a la supuesta violación de la Ley de Prevención de Daños a Instalaciones Subterráneas.

4. La audiencia 26 de Enero de 2024 se llevará a cabo por videoconferencia.

5. Alexander and Son General Contracting, LLC deberá asistir a la audiencia utilizando el siguiente enlace: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; la información y las instrucciones se adjuntan a esta Orden como Apéndice B.

6. Alexander and Son General Contracting, LLC notificará a la Comisión, al menos diez días antes de la audiencia, si Alexander and Son General Contracting, LLC no puede comparecer por videoconferencia y, por lo tanto, comparecerá en persona.

**7. Cualquier sociedad, corporación o entidad comercial (incluyendo una sociedad de responsabilidad limitada) debe ser representada por un abogado con licencia para ejercer la abogacía en Kentucky y dicha representación incluye la**

**presentación de documentos y las comparecencias en las audiencias ante la Comisión.**

8. Un individuo puede presentar una respuesta a las alegaciones contenidas en el Informe de Incidentes del Personal sin la representación de un abogado.

9. El Informe de Incidentes del Personal 53981, que se adjunta a esta Orden como Apéndice A, forma parte del expediente de este caso.

10. La audiencia 26 de Enero de 2024 se grabará únicamente por vídeo.

11. **Tenga en cuenta que las partes que no comparezcan después de la notificación estarán sujetas a que se asiente una sentencia en rebeldía contra ellos.**

COMISIÓN DE SERVICIOS PÚBLICOS

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Presidente

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Vicepresidente

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Comisionado/a

HACE CONSTAR:

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Director/a Ejecutivo/a



APÉNDICE A

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS  
PÚBLICOS DE KENTUCKY EN EL CASO No. 2023-00167 FECHADO

QUINCE PÁGINAS A SEGUIR

## APÉNDICE B

### APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE KENTUCKY EN EL CASO No. 2023-00167 FECHADO

#### **Información e instrucciones para la audiencia**

Se le obliga a asistir a una audiencia formal con la Comisión de Servicios Públicos de Kentucky. Tenga en cuenta que la audiencia está programada en la **huso horario del este**, y que la fecha y la hora de la audiencia figuran en la Orden que acompaña a estas instrucciones.

**Se le recomienda encarecidamente** que descargue la aplicación GoToMeeting ahora y esté preparado para su audiencia. Si no puede comparecer por vídeo utilizando esta aplicación, debe llamar a las oficinas de la Comisión al número que se indica a continuación al menos diez días antes de la audiencia programada. Recibirá instrucciones para presentarse en persona en la sala de audiencias Richard Raff de las oficinas de la Comisión en el 211 Sower Boulevard en Frankfort, Kentucky, a la hora y fecha de su audiencia programada.

Sírvase dirigir cualquier pregunta a Andrea Wise, División de Inspecciones de la Comisión: [Andrea.Wise@ky.gov](mailto:Andrea.Wise@ky.gov) o 502-782-2656.

**Para descargar la aplicación GoToMeeting vaya a:**

<https://global.gotomeeting.com/install/258846301>

El día de su audiencia utilizando su computadora, tableta o teléfono inteligente con capacidad de vídeo. **Acceda al procedimiento en:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

Puede encontrar más información sobre el uso de GoToMeeting en GoToMeeting - Inicio rápido del asistente

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - Cómo unirse a una reunión

[https://www.youtube.com/embed/Ojl1q\\_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0](https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0)

# Requisitos técnicos para utilizar GoToMeeting

## Sistema operativo:

Windows 7 – Windows 10  
Mac OS X 10.9 (Mavericks) – Mac OS Big Sur (11)  
Linux/Ubuntu (sólo aplicación web)  
Google Chrome OS (sólo aplicación web)  
iOS 11 - iOS 13  
Android OS 5 (Lollipop) - Android 10

## Navegador web: (Sólo se aplica a la aplicación web)

Google Chrome v72 o más reciente  
Microsoft Edge v77 o más reciente

## Conexión a Internet:

Computadora: 1 Mbps o superior (se recomienda la banda ancha)  
Dispositivo móvil y Chromebook: 3G o superior (se recomienda WiFi para VoIP)

## Software:

Aplicación de escritorio de GoToMeeting (con JavaScript activado)  
La aplicación GoToMeeting de Apple Store, Google Play Store o Windows Store

## Hardware:

2 GB de RAM (mínimo), 4 GB o más de RAM (recomendado)  
Dispositivo de cámara web\*  
Micrófono y altavoces\*\* (se recomiendan auriculares USB)

## Dispositivo móvil:

iPhone 5 o más reciente  
iPad de 3ª generación o más reciente

Nota: \* Para comparecer en la audiencia, ES PRECISO tener una cámara en su dispositivo o conectada a él.

\*\* La mayoría de los dispositivos tienen altavoces incorporados, pero obtendrás una mejor calidad de audio mientras estés conectado por VoIP si utilizas unos auriculares.

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