

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC ALLEGED FAILURE OF CLARK)	CASE NO.
ENERGY COOPERATIVE, INC. TO COMPLY)	2023-00005
WITH KRS 278.160(2))	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO CLARK ENERGY COOPERATIVE, INC.

Clark Energy Cooperative, Inc. (Clark Energy), pursuant to 807 KAR 5:001E, is to file with the Commission an electronic version of the following information. The information requested is due on March 31, 2023. The Commission directs Clark Energy to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Clark Energy shall make timely amendment to any prior response if Clark Energy obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Clark Energy fails or refuses to furnish all or part of the requested information, Clark Energy shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Clark Energy shall, in accordance with 807 KAR 5:001E, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to the February 16, 2023 Order in this case. Identify any customer accounts for which Clark Energy has applied balances from one customer's account to a different customer's account, and for each account provide the information requested below. Responses should cover a time period as far back as records permit. Responses should be redacted as required by 807 KAR 5:001E, Section 4(10).

- a. Redacted name and address;

- b. Balance applied to account;
 - c. Whether balance was paid;
 - d. Whether balance was applied to an account at a different service address;
 - e. Whether account was disconnected due to delinquent payment of any portion of account balance;
 - f. Whether account was assessed a late payment charge due to delinquent payment of any portion of the transferred account balance; and
 - g. Any correspondence sent to either account holder regarding application of balance to other account or termination of service.
- 2. Refer to Clark Energy's Response, page 1, paragraph 3 and Exhibit A.
 - a. Provide all billing printouts relied upon to generate Exhibit A.
 - b. Provide all billing printouts relied upon to respond to Item 1 above.
 - 3. Refer to Clark Energy's Response, page 2, paragraph 5, in which Clark Energy states that Geneva Trusty's membership application listed Katrina Trusty's service address as Geneva Trusty's address at the time of applying for membership. Provide a copy of Geneva Trusty's membership application.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
P.O. Box 615
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DATED MAR 15 2023

cc: Parties of Record

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