RECEIVED AUG 05 2022

From: PSC Public Comment

To: PSC Executive Director

Subject: FW: Public Comments for Case: 2022-00235 - Nicholas County Water District

Date: Friday, August 5, 2022 2:01:50 PM

PUBLIC SERVICE COMMISSION

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>

Sent: Monday, August 1, 2022 7:12 AM

To: PSC Public Comment <PSC.Comment@ky.gov>

Subject: Public Comments for Case: 2022-00235 - Nicholas County Water District

Public Comments for Case 2022-00235 submitted on Monday, August 1, 2022 at 7:11 AM

Name: Barry Fryman

Address: 6115 Maysville Rd

City: Carlisle State: Kentucky Zip Code: 40311

Phone number where you can be reached:

Home phone:

Comments: Update. As of around 8:00 Pm last night, our water came back on with plenty of pressure. My gauge is showing around 32 PSI in the house. I am not sure what was done as the service tech never called back to check to see if we had water or not. Whatever they did, as long as it stays at or around this pressure, we will not have any complaints. Hopefully this will not be an issue anymore and I can quit complaining to you guys as I am sure you have bigger issues elsewhere to deal with. Regards Barry Fryman

From: PSC Public Comment
To: PSC Executive Director

Subject: FW: Public Comments for Case: 2022-00235 - Nicholas County Water District

Date: Friday, August 5, 2022 2:01:33 PM

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>

Sent: Sunday, July 31, 2022 6:04 PM

To: PSC Public Comment <PSC.Comment@ky.gov>

Subject: Public Comments for Case: 2022-00235 - Nicholas County Water District

Public Comments for Case 2022-00235 submitted by

on Sunday, July

31, 2022 at 6:04 PM

Name: Barry Fryman

Address: 6115 Maysville Rd

City: Carlisle State: KY

Zip Code: 40311

Phone number where you can be reached:

Home phone:

Comments: I hate to keep complaining about this issue. At 5:00 pm today our water shut off completely. Contacted the service tech again, and he did not know why we had no water at all. We have three children in this household and not having any water to bathe or shower is kind of hard to keep the clean. Is there anyway to get a third party involved to randomly check the pressure readings at the meter without the local water board knowing about it. This has been on going for almost a year now with no solution in site. The Nicholas county water board blames the Western Fleming water district and they intern says that the issue is on the Nichols county side. We just want to have water available when we need it. Can we or the PSC make the water district put in a booster pump at the main line or have them install a 1000 gallon holding tank between our meter and the house. This way, once the tank was full and being feed by the water district, we can install a jet pump in our house to pull water from the holding tank which would give us about a weeks reserve of water and not have to rely solely on the water district when the water volume is low or non existent. Kind regards Barry Fryman

From: PSC Public Comment
To: PSC Executive Director

Subject: FW: Public Comments for Case: 2022-00235 - Nicholas County Water District

Date: Friday, August 5, 2022 2:01:29 PM

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>

Sent: Sunday, July 31, 2022 4:05 PM

To: PSC Public Comment <PSC.Comment@ky.gov>

Subject: Public Comments for Case: 2022-00235 - Nicholas County Water District

Public Comments for Case 2022-00235 submitted by

on Sunday, July

31, 2022 at 4:04 PM

Name: Barry Fryman

Address: 6115 Maysville rd,

City: Carlisle State: KY

Zip Code: 40311

Phone number where you can be reached:

Home phone:

Comments: Our water has been almost completely off this weekend. Pressure readings are running at about 10 PSI. We have contacted the water company and one of their techs turned off one of the in line booster pumps that feed one of the water towers. This helped the pressure slightly, to about 15 PSI. I think what is happening, is when they are running the booster pumps to feed the two water towers, there is not enough flow in the main line to feed the pumps and therefor, the pumps are pulling more water from the branch lines and reducing our pressure and volume. There are two other households close to use that have had no water all weekend. The water company here buys water from the Western Fleming water district and we are on the main line from them and just before the two booster pumps. I have talked to their technician and he stated that their system was running fine and that we should have a least 50 PSI if we are coming off the main line. It appears that the families closest to the two booster pumps are the only ones seeing this issue. Thanks for your attention to this matter. Regards Barry Fryman
