

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NANCY AND DAVID KILBY)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2022-00082
)	
SOUTH KENTUCKY RURAL ELECTRIC)	
COOPERATIVE CORPORATION)	
)	
DEFENDANT)	

ORDER

On March 11, 2022, Nancy and David Kilby tendered a formal complaint with the Commission alleging that they were overbilled by South Kentucky Rural Electric Cooperative Corporation (South Kentucky RECC) for electric usage.

Pursuant to 807 KAR 5:001, Section 20(4)(a), upon receipt of a formal complaint the Commission must determine whether the complaint states a *prima facie* case. To establish a *prima facie* case under 807 KAR 5:001, Section 20(1)(c), the complaint must state:

Fully, clearly, and with reasonable certainty, the act or omission, of which complaint is made, with a reference, if practicable, to the law, order, or administrative regulation, of which a failure to comply is alleged, and other matters, or facts, if any, as necessary to acquaint the commission fully with the details of the alleged failure.

Based on a review of the Complaint, the Commission is unable to determine at this time whether the Complaint establishes a *prima facie* case, but the allegations support further investigation into the merits of the complaint.

IT IS THEREFORE ORDERED that Mr. and Mrs. Kilby shall file, within 20 days of the date of this Order, the following to support their claim against South Kentucky RECC:

1. A copy of the electric bill or bills in question.
2. Copies of their last three electric bills.
3. A statement whether they requested that South Kentucky RECC test their electric meter, and, if the meter was tested, a copy of the test if it is in their possession.
4. The requested information with the Commission by U.S. mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. They shall include the Case No. 2022-00082 in all filings with the Commission.

PUBLIC SERVICE COMMISSION



Chairman



Vice Chairman

Commissioner



ATTEST:



Executive Director

Nancy Kilby
3950 E. Highway 70
Eubank, KENTUCKY 42567

David Kilby
3950 E. Highway 70
Eubank, KENTUCKY 42567

*South Kentucky R.E.C.C.
200 Electric Avenue
Somerset, KY 42501