

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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MAR 11 2022

PUBLIC SERVICE
COMMISSION

In the matter of:

Nancy & David Kilby
(Your Full Name)
COMPLAINANT

VS.

South Ky R.E.C.C.
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of Nancy & David Kilby respectfully shows:
(Your Full Name)

(a) Nancy A. Kilby & Harold David Kilby
(Your Full Name)

3950 E. Hwy 70 Eubank, Ky. 42567
(Your Address)

(b) South Kentucky R.E.C.C.
(Name of Utility)

200 Electric Ave, Somerset, Ky 42501
(Address of Utility)

(c) That: The bill in disagreement is for a time when the
(Describe here, attaching additional sheets if necessary,

house was vacant, water turned off, no electrical
the specific act, fully and clearly, or facts that are the reason

appliances in the house. The only thing using any
and basis for the complaint.)

electric was a pump for the cattle water tank, and

Continued on Next Page

Formal Complaint

Nancy & David Kilby vs. So. Ky RECC

Page 2 of 2

we had less than 10 head drinking. Previously it had never
exceeded the minimum bill amount. The house was winterized
to prevent water line damage and NO heat was in the
house. The only heat available is by wood and propane.
The house was completely empty of any and all appliances.
RECC cannot tell us where the electric went other than ->

Wherefore, complainant asks the excess amount of the bill
(Specifically state the relief desired.)
removed. Leaving the minimum amount owed that
we admitt we used.

Dated at Eubank, Kentucky, this 7 day
(Your City)

of March, 2022.
(Month)

David Kilby
(Your Signature*)

(none at this time)
(Name and address of attorney, if any)

3/7/2022
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Kilby ~~vs~~ RECC

cont

it went through our meter. The representative of RECC commented "it went into the ground" If so, there should be a spot in the ground of dead grass. All lines are over head and none buried. That explanation we find absurd.

The electric in the house has been inspected by a licensed electrician with findings all being in compliance with no problems.

We feel since they can provide no logical explanation as to where the electricity went, other than through our meter and we had no way of using said electricity that their bill should reflect what we could have used. Are they trying to recoup from paying customers for their defective? Makes one wonder.

The RECC representative stated prior to even entering the rental house that "they were Never in the wrong, their equipment never failed". So it sounded as though the decision was going to be in their favor regardless of findings.

We aren't denying that we used electricity but it would have been a minimal amount for 10 cows to drink. Not the enormous amount they are billing for.