

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF COLUMBIA	)	
GAS OF KENTUCKY, INC. TO EXTEND ITS	)	CASE NO.
SMALL VOLUME GAS TRANSPORTATION	)	2021-00386
SERVICE	)	

O R D E R

On June 28, 2024, the Commission ordered post-hearing informal conferences with Commission Staff to occur twice a year through December 2028 or until further ordered by the Commission.¹ Previous informal conferences were held on August 28, 2024, April 15, 2025, September 11, 2025, and March 26, 2026.

The Commission finds that the next informal conference, to be held virtually, should be scheduled on September 16, 2026, at 9 a.m. Eastern Daylight Time. The agenda is attached as an Appendix to this Order. Commission Staff should contact participants by electronic mail to provide details for joining the conference by video link. The primary purpose of the informal conference is to facilitate discussion between the intervenors and Columbia Gas of Kentucky, Inc. (Columbia Kentucky) as they work together to improve the CHOICE program and outreach to customers. The Commission reminds all participants that the role of Commission Staff in these informal conferences is to act as facilitators.

¹ Order (Ky. PSC June 28, 2024).

IT IS THEREFORE ORDERED that an informal conference, to be held virtually, shall be scheduled for September 16, 2026, at 9 a.m. Eastern Daylight Time.

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Entered on this 1st day of September, 2026.

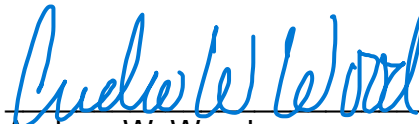
PUBLIC SERVICE COMMISSION



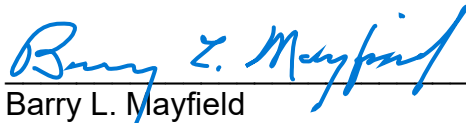
Angie Hatton
Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
Commissioner



Barry L. Mayfield
Commissioner

ATTEST:



Justin McNeil
Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2021-00386 DATED SEP 01 2026

AGENDA

The following topics are to be discussed at the informal conference in this proceeding:

1. Eligible customer lists: Updates on whether an email can be added and what percentage of customers have provided email addresses and privacy concerns associated with shared customer lists.
2. Autopay and Continued Publicity for the Program: Updates from Columbia Kentucky about how it can reach customers to educate regarding the Customer Choice program who are currently subscribed to autopay. How has Columbia Kentucky identified ways to continue publicizing the CHOICE program, including utilizing its website and home pages.
3. Columbia Kentucky's 2026 Annual Report: Columbia Kentucky to provide an overview of the annual report filed on June 1, 2026.
4. Contract Lengths. Columbia Choice Suppliers to provide information regarding contract lengths between customers and suppliers.
5. Winding Down of the Columbia Choice Program. A discussion of what the winding down process would look like for suppliers and customers, in the event that the Columbia Choice Program is scheduled to end.

6. Surveys. A discussion about whether a new survey of customers regarding the CHOICE program would be beneficial; any associated costs; and format of such a survey.

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