

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Support for 2021-00365  
**Date:** Tuesday, March 22, 2022 8:04:00 AM

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Thank you for your comments on the application of Kenergy Corp. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00365, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00365 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Gene Travers [REDACTED]  
**Sent:** Friday, March 18, 2022 9:01 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Support for 2021-00365

As a resident of Henderson, KY, I would like to voice my support of 2021-00365. I am a home-based engineer for Oracle Corporation...quite frankly, about as high-tech as you can get. We relocated here from Lexington, KY in 2020. In Lexington, we had a 1GB connection through Metronet.

My ONLY high-speed option in Henderson is via Spectrum. They advertise "up to 500MB down" but I have yet to get anywhere close to that speed.

Quite frankly, they are the only choice in Henderson for "high-speed" service. We need more options if this area is going to grow and attract similar remote workers as myself.

Gene Travers  
1415 Dylan Cir, Henderson, KY 42420  
[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: 2021-00365 internet via Kenergy  
**Date:** Friday, March 18, 2022 8:36:00 AM

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Thank you for your interest in this matter.

-----Original Message-----

From: Phillip Dixon [REDACTED]  
Sent: Thursday, March 10, 2022 7:54 PM  
To: PSC Public Comment <PSC.Comment@ky.gov>  
Subject: 2021-00365 internet via Kenergy

Phillip Dixon  
164 Cottingham Pratt Rd S  
Sebree KY  
42455

Internet access at our home is non-existent. During Covid working from home was very difficult since I could not access the internet. Fortunately, my employer was able to provide a hotspot for me. It was also difficult for students in our area when classes were remote. This is a great idea for those of us in rural locations. Please implement this via Kenergy.

Thank you

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case No. 2021-00365 Internet Services for Rural Communities  
**Date:** Friday, March 18, 2022 8:37:00 AM

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Thank you for your interest in this matter.

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**From:** Jimmy Cox [REDACTED]  
**Sent:** Sunday, March 13, 2022 2:51 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case No. 2021-00365 Internet Services for Rural Communities

In respect to Case No. 2021-00365,

Please allow Kenergy to provide high-speed broadband internet for rural Kentucky areas.

We are not offered high speed internet service except by using a mobile hotspot. My daughter is a freshman at Henderson County High School. Since schools are having NTI days, high speed internet is essential for participating and submitting school assignments. Education today is mostly performed electronically. Rural communities are at a big disadvantage in providing the ability for education to be performed at home.

As for allowing KBCA to intervene, all providers have had adequate time to step up and provide services for these areas. We have been told many times that just because where we live, there would not be enough customers signing on for service, they would not run lines down our road. There is service a mile and half down the road. However, with a lot of side roads, providers will not run service down these roads because it is not financially beneficial to them.

Allowing Kenergy to step in and provide these services will force the lame providers to increase services whether beneficial or not and make the market more competitive. But as of right now, many rural areas don't even have one service provider.

If the KBCA is allowed to intervene, their service maps should be looked at closely for **false information**. I have had them tell me on the service set up call, they do provide service to my area but when they get here, they tell me they don't.

**Please find more accurate resources for service maps rather than using KBCA.**

Thank you,

James Cox Sr.  
8730 WN Royster Road  
Robards, Ky 42452

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case NO. 2021-00365  
**Date:** Friday, March 18, 2022 8:22:00 AM

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Thank you for your interest in this matter.

**From:** Matt Monsour [REDACTED]  
**Sent:** Sunday, February 27, 2022 7:43 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Case NO. 2021-00365

To Whom It May Concern,

I'd like to make a few comments about the possibility of Kenergy Corporation providing internet access. I have a masters degree in Telecommunications Management and am a college professor teaching networking and telecommunications courses. In addition I have a Master Electrician License in Kentucky, am a Certified Fiber Optic Technician and have done network administration and project management around the state. Therefore I think I am uniquely qualified to speak on this topic.

If Kenergy is allowed to move into the ISP space it will be a boon not only for their customers but for the economy as a whole in the areas they serve. Many of their customers have no realistic options to get internet access at their homes. To prevent remedying this issue in this day and age is unconscionable and will relegate these customers to continuing living cut off from our increasingly connected world. It will prevent Kentuckians from obtaining the increasing number of jobs that require working from home using reliable internet access. This, in turn, is detrimental to these rural economies as a whole.

While universal service guaranteed phone service to all Americans there is no such plan in place for internet access. Therefore no for-profit company is going to provide internet access where it is not profitable. This makes plans like the one Kenergy is attempting to put in place the only feasible way for many Kentuckians to gain access to the internet.

Even for Kenergy customers who have other options for internet access this is mostly provided by large companies whose customer service is horrible. Our entire economy is based on competition between businesses. Competition, though despised by those who hold effective monopolies, is vital to our economy and necessary to provide high quality customer service and reasonably priced internet access. If a company must resort to trying to get the Public Service Commission to prevent competition they have admitted that they either can't, or don't want to compete.

As I review the Public Service Commission's Mission and Purpose I see nothing about preventing Kentuckians from accessing the internet or preventing competition among internet service providers. I encourage you, in the strongest possible terms, to do the right thing and allow Kenergy's proposal to move forward.

Sincerely,

Matt Monsour

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case number 2021-00365  
**Date:** Friday, March 18, 2022 8:36:00 AM

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Thank you for your comments on the application of Kenergy Corp. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00365, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00365 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Laurie Fuller [REDACTED]  
**Sent:** Thursday, March 10, 2022 3:15 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case number 2021-00365

My name is Laurie Fuller. I reside at 2310 Adams Ln, lot62 Henderson, KY 42420

I support Kenergy's plan for high-speed fiber to home broadband internet network for all its existing electric customers.

We don't have many options for internet service here. And what is offered doesn't always work for us properly.

Thank you for your time.

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Laurie Fuller

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Fiber network comments case number 2021-00365  
**Date:** Friday, March 18, 2022 8:33:00 AM

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Thank you for your interest in this matter.

-----Original Message-----

From: Andy Sutton [REDACTED]  
Sent: Thursday, March 10, 2022 1:25 PM  
To: PSC Public Comment <PSC.Comment@ky.gov>  
Subject: Fiber network comments case number 2021-00365

Case number 2021-00365

I am in support of and please ask that it be allowed for fiber network access to Kenergy customers. There are no reliable, affordable high-speed internet options in our area.

Andy Sutton  
13516 State Route 1078 S  
Henderson, KY 42420

Kindest regards,

Andy Sutton



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Support 2021-00365  
**Date:** Friday, March 18, 2022 8:23:00 AM

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Thank you for your interest in this matter.

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**From:** Whitney Risley [REDACTED]  
**Sent:** Thursday, March 10, 2022 11:22 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Support 2021-00365

Whitney Risley  
8053 US Highway 41A  
Henderson, KY 42420

Please support Kenergy's application to create fiber network. We currently do not have internet and all other service providers will not serve our home.

**Whitney Risley**

**Henderson Economic Development**

Director of Existing Industries and Workforce Development | [REDACTED] | [REDACTED]

[REDACTED] |

207 N Elm Street | PO Box 874 | Henderson, KY 42419 | [REDACTED]

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*J. Michael West  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*J. Christopher Hopgood  
Dorsey, Gray, Norment & Hopgood  
318 Second Street  
Henderson, KENTUCKY 42420

\*M. Todd Osterloh  
Sturgill, Turner, Barker & Moloney, PLLC  
333 West Vine Street  
Suite 1400  
Lexington, KENTUCKY 40507

\*James W Gardner  
Sturgill, Turner, Barker & Moloney, PLLC  
333 West Vine Street  
Suite 1400  
Lexington, KENTUCKY 40507

\*Jeffrey Hohn  
President  
Kenergy Corp.  
6402 Old Corydon Road  
P. O. Box 18  
Henderson, KY 42419

\*John Horne  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204

\*Kenergy Corp.  
6402 Old Corydon Road  
P. O. Box 18  
Henderson, KY 42419

\*Larry Cook  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KENTUCKY 40601-8204