

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOYCE YVONNE EPPERSON	)	
	)	
COMPLAINANT	)	
	)	CASE NO.
V.	)	2021-00363
	)	
WEST LAUREL WATER ASSOCIATION, INC.	)	
	)	
DEFENDANT	)	

ORDER

This matter arose upon a complaint filed by Joyce Yvonne Epperson on September 8, 2021, alleging that West Laurel Water Association, Inc. (West Laurel Water) disconnected her water service without cause and removed the meter she had been using subject to a verbal agreement with an adjoining landowner and seeking installation of a new meter free of charge. On November 1, 2021, West Laurel Water filed a motion for extension of time to file answer, indicating that it needed additional time to satisfy Ms. Epperson’s complaint. The Commission granted the extension on November 3, 2021. West Laurel Water filed a motion to dismiss on November 16, 2021, asserting that Ms. Epperson’s complaint was satisfied because service had been reinstated and a new meter had been installed on her property free of charge. The Commission issued an Order on November 30, 2021, requiring Ms. Epperson to file a notice by December 8, 2021, confirming that her complaint was satisfied. To date, Ms. Epperson has not filed the notice nor confirmed that her complaint was satisfied.

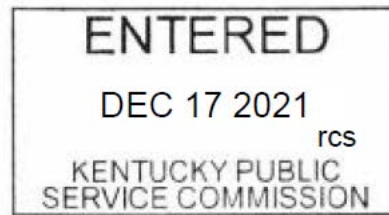
Having considered the motion and case record and having received no further information from Ms. Epperson, the Commission finds that West Laurel Water satisfied the complaint by reinstating service to Ms. Epperson, and therefore West Laurel Water's motion to dismiss should be granted.

IT IS THEREFORE ORDERED that:

1. Ms. Epperson's complaint against West Laurel Water Association, Inc. is dismissed.
2. This case is closed and removed from the Commission's docket.

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By the Commission



ATTEST:

A handwritten signature in blue ink that reads "Linda C. Bridwell". The signature is written in a cursive style and is positioned above a horizontal line.

Executive Director

Case No. 2021-00363

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