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Secretary  
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Vice Chairman

Talina R. Mathews  
Commissioner

August 6, 2021


## PARTIES OF RECORD

Re: Case No. 2021-00254

Notice is given to all parties that the attached document has been filed into the record of this proceeding.

If you have any comments you would like to make regarding the contents of the document, please do so within five days of receipt of this letter. If you have any questions, please contact Nancy Vinsel, General Counsel, at [nancy.vinsel@ky.gov](mailto:nancy.vinsel@ky.gov).

Sincerely,

 for  
Linda C. Bridwell, P.E.  
Executive Director

Attachment

**From:** [No Biz](#)  
**To:** [Vinsel, Nancy \(PSC\)](#)  
**Subject:** Re: FW: Case No. 2021-00254  
**Date:** Friday, August 6, 2021 6:15:43 AM  
**Attachments:** [Screenshot \(50\).png](#)

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i do not have a clue who my point of contact should be, either yourself or mrs.reid-mcintosh but i figured someone should have this. enclosed is a screen shot of my bill for electric service of less than a month. either these people have some serious accounting glitches in their billing software (prolly why they fail to understand about the light that was shut off by me 5 yrs ago but still charged for) or mr. brewer is really taking his personal vendetta to a whole new level. firstly they were charging reconnects when there shouldn't have been, then they screamed had to be paid in full before it would be turned back, then they increased the deposit to over \$300.00 dollars (i MIGHT have paid a deposit when i first got the service of \$125.00 so an increase of what 200% or thereabouts!!!!). on top of that, that all came from a source that i have always stated that they do not deserve that money like that for this matter at least and it had to be paid in advance in full before they would even consider turning it back on and look what i get...a bill for maybe (not even 21 days) 3 weeks of service and it is for nine hundred and something dollars AFTER i had to spend over a thousand for gasoline in a generator because of mr. brewer's vendetta and am have a whole mess of other troubles with my appliances now and hvac due to running on a generator for so long which they are not designed to do and will greatly shorten their life cycle as has become extremely evident as of here lately. no telling what the total amount said and done will be but i guess probably between \$10,000 and \$15,000 minimum likely more. so far all this has taken out a \$1,500 APC (computer back up battery system, the pump and electrical outlet for the pool, the hvac unit which now requires a whole system replacement due to EPA laws regarding the refrigerant used (what mine used is no longer allowed for new units from what i was told), the refrigerator is not running right do not know how long that will last, one half of security system is not working correctly although that may not be related to the electric issue or at least i do not think it is myself. something needs to be done about this and now they are wanting another \$900 and change for however many days service has been restored for????

On Thu, Jul 29, 2021 at 3:54 PM Vinsel, Nancy (PSC) <[Nancy.Vinsel@ky.gov](mailto:Nancy.Vinsel@ky.gov)> wrote:

Mr. Bishop,

Ms. Reid-McIntosh forwarded your email to me so that I could answer your questions. When the formal complaint was filed, this became a legal matter with certain rules for proceeding. One of those rules is that the Commission can consider only evidence that is in the case record when we render a decision on a complaint. That evidence needs to be in a written form. Because of this, we sent a request for information to Clark RECC so that we can get this information into the record when Clark RECC responds to the request for information.

Also, because this is a legal matter, we send documents filed into the case record, such as the requests for information, to all parties. The request is made to Clark RECC. You received a copy so that you would be informed of what was happening in your case.

Regards,

Nancy J. Vinsel

General Counsel

Kentucky Public Service Commission

Clark Energy Electric Cooperative

clarkenergys

Apps Gmail all.dnsomatic.com Facebook: FB www.facebook.com XDA-Developers An... PretendPusa - Pret... Google Hangouts YouTube Index of /downl-ren... Amazon.com: Amaz... Other bookmarks Reading list

I want to...

- Pay My Bill
- View Billing History
- View Usage
- Report An Issue/Inquiry
- Get Help

Available on the App Store

ANDROID APP ON Google play

Find us on Facebook

Clark En...

4.2K likes

Like Page

We've improved your usage management tools!


Key Features

Analyze and understand usage trends to find ways to cut back.

Create and track a **monthly budget** to avoid unexpected high utility bills.

Set a point or range in time to **compare differences** in usage.

And much more.



Check out all the great *My Usage* features! [Start Now »](#)

Past Due

A [REDACTED]: \$857.24 is past due as of 8/17/21

Go Paperless!

Receive your bill by email and help save the environment!

Welcome to SmartHub

Thank you for checking us out on the web! SmartHub free mobile apps are available for download.

Account Overview

[Pay all outstanding balances »](#)

MICHAEL L BISHOP

Next Due:  
08/17/2021  
[View Bill »](#)

Amount:  
\$857.24

Total Due:  
\$916.60

[Make Payment »](#)

Date Due

08/17/2021  
[View Bill »](#)

Amount

\$916.60

[Pay Account »](#)

See Less



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Call Us: 800-992-3269

Version: 12.9.3

5:42 AM  
8/6/2021

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