

GRANT, ROSE & PUMPHREY

ATTORNEYS-AT-LAW  
51 SOUTH MAIN STREET

WINCHESTER, KENTUCKY 40391

PHONE (859) 744-6828

FAX (859) 744 6855

BRIAN N. THOMAS  
JOHN S. PUMPHREY

OF COUNSEL  
ROBERT L. ROSE

R. RUSSELL GRANT  
(1915 1977)  
WILLIAM R. PUMPHREY  
(1948 )

August 6, 2021

Linda C. Bridwell  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, Kentucky 40602-0615

FILED ELECTRONICALLY


Re: PSC Case No. 2021-00254

Dear Ms. Bridwell:

On behalf of Clark Energy Cooperative, Inc. ("Clark Energy") and in conformity with the Commission's request dated July 26, 2021, in the above-referenced Case, please find enclosed Clark Energy's responses to the Commission Staff's First Request for Information.

Very truly yours,

GRANT, ROSE & PUMPHREY

By:   
John S. Pumphrey

Enclosures

cc: Mr. Michael Bishop  
128 Spring Meadows Drive  
Jeffersonville, Kentucky 40337

RECEIVED

AUG 06 2021

PUBLIC SERVICE  
COMMISSION

In the Matter of:

V.

CASE NO.  
2021-00254

DATED JULY 26, 2021

# CERTIFICATION

COMMONWEALTH OF KENTUCKY )

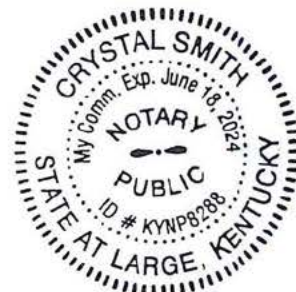
COUNTY OF CLARK )

Billy O. Frasure, Vice President of Finance & Office Services for Clark Energy Cooperative, Inc., being duly sworn, states that he has supervised the preparation of the response of Clark Energy Cooperative to the Public Service Commission Staff's Request for information in Case No. 2021-00254 dated July 26, 2021 and that the matters and things set forth therein are true and accurate to the best of his knowledge, information, and belief formed after reasonable inquiry.

  
Billy O. Frasure

Subscribed and sworn before me on this 6<sup>th</sup> day of August 2021.

  
Notary Public



**Request:**

Refer to Michael Bishop's (Mr. Bishop) complaint. Explain whether Mr. Bishop currently receives service from Clark Energy.

**Response:**

Yes, Mr. Bishop is currently provided electric service by Clark Energy Cooperative, Inc.

**Request:**

Refer to Mr. Bishop's complaint. Explain whether Mr. Bishop's outstanding balance has been paid in full.

**Response:**

Mr. Bishop's account is current; however, not paid in full.

Mr. Bishop applied to receive assistance with his outstanding balance from the Low Income Home Energy Assistance Program (LIHEAP). On July 12, 2021, Clark received notification, by the LIHEAP program provider Mr. Bishop applied through, that he had been approved for sufficient funds to satisfy his balance due in full. Upon being notified, Clark restored Mr. Bishop's service and made his account status current.

Clark has currently received one hundred dollars (\$100.00) of the funds Mr. Bishop was approved for, but anticipates receiving the remainder in the coming weeks.

**Request:**

Refer to Mr. Bishop's complaint. If Mr. Bishop's outstanding balance has not been paid in full, provide the full balance outstanding, including any payment arrangements made with Mr. Bishop and any supporting documentation.

**Response:**

Mr. Bishop's total outstanding balance, as of August 4, 2021, is nine hundred sixteen dollars and sixty cents (\$916.60).

This account balance includes Mr. Bishop's previous outstanding balance of eight hundred fifty-seven dollars and twenty-four cents (\$857.24), which is scheduled to be paid with LIHEAP funds, and Mr. Bishop's most recent bill of fifty-nine dollars and thirty-six cents (\$59.36).

Please see attached Exhibit 7 for Mr. Bishop's most recent bill and Exhibit 8 for the LIHEAP vouchers Clark received on July 12, 2021.





**CLARK  
ENERGY**  
A Tri-State Energy Company

PO Box 748  
Winchester, KY 40392

(859) 744-4251 or (800) 992-3269  
[www.clarkenergy.com](http://www.clarkenergy.com)

1475 1 AV 0.398  
MICHAEL L BISHOP  
128 SPRING MEADOWS DR  
JEFFERSONVILLE KY 40337-9103

5 1475  
C-5

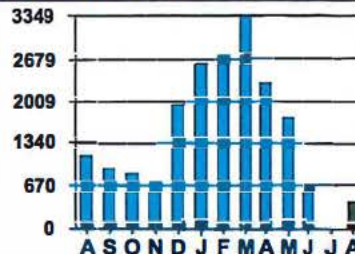


### KWH USAGE HISTORY

Number of Days  
this period  
17

Current Month's  
Average KWH  
Per Day  
24

Average Cost  
Per Day  
3.39



GO PAPERLESS! Ebilling is available at [clarkenergy.com](http://clarkenergy.com). Click on the "Pay Bill" link to access your account information. You can register to receive an email notification when your account bills and also have your mailed paper statement stopped.

Paying your bill online is fast, easy and FREE! Please make sure you are on Clark Energy's website, [www.clarkenergy.com](http://www.clarkenergy.com) or [clarkenergy.smarthub.coop](http://clarkenergy.smarthub.coop), before setting up and submitting your payment.

ACCOUNT NUMBER		NAME		BILL DATE		TELEPHONE		PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB	
		MICHAEL L BISHOP		08/02/2021					
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER		FUEL FACTOR		BILL TYPE	
HOUSE		128 SPRING MEADOW DR				-0.0051260		NEW METER	
SERVICE		NO. DAYS		METER NUMBER		READING		RATE	
FROM TO						PREVIOUS PRESENT		MULTIPLIER	
07/12/2021 07/29/2021		17				16132 16532		R 1.0000	
Activity Since Last Bill		\$ Amount		Current Bill Information		\$ Amount			
PREVIOUS BALANCE		557.24		ADJUSTMENTS		40.00			
PAYMENT		-100.00		FACILITY CHARGE		18.00			
OTHER CHARGES/ADJUSTMENTS		40.00		ENERGY		34.60			
DEPOSIT APPLIED		360.00		FUEL ADJUSTMENT @ -0.0051260		-2.05			
PRIOR BALANCE		857.24		SCHOOL TAX		1.73			
UNPAID VOUCHER		857.24		ENVIRONMENTAL SURCHARGE @ 14.010%		7.08			
				TOTAL CURRENT CHARGES		59.36			
<p><b>For billing inquiries please call:</b>          (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F          To make a payment by phone, call toll free, (877) 562-5469.          Failure to receive your bill does not exempt you from payment, late charges or disconnection.          Five percent (5%) penalty will be added after due date.          Night depositories are available at each Clark Energy office.</p>									
Due Date		08/17/2021		Amt Due		\$916.60			
Past Due After		08/17/2021		Gross Due		\$919.57			

### PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP  
128 SPRING MEADOW DR  
JEFFERSONVILLE KY 40337-0000

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2 account bills and also have

- ☐ CHECK HERE TO INDICATE ADDRESS &/OR PHONE NUMBER CHANGE ON BACK
- ☐ CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- ☐ CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED.

CLARK ENERGY \*  
PO BOX 748  
WINCHESTER KY 40392-0748

1



## Fax Transmittal

Vendor Payment To:  
Clark Energy Cooperative, Inc. (RECC)  
2640 Ironworks Road  
Winchester, KY 40392  
Office: 1-859-901-9216 (csmith@clarkenergy.com)  
sgoins@clarkenergy.com; sbashford@clarkenergy.com

Return To:  
Gateway Community Action  
151 University Dr 3rd floor  
West Liberty, KY 41472  
Phone: (606) 743-3133  
Fax: EMAIL ONLY  
jennifer.williamson@gatewaycaa.org

Gateway Community Action  
CSBG Montgomery Outreach Office-LOC#300  
Date: 7/12/2021  
Batch #

OK  
7/12/21

Pd  
7/22/21

Funding Source:

County: Montgomery

Salvation Army 2021-2022

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
7/12/2021	\$100.00	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	
Electric					

# of Applications: 1

SubTotal: \$100.00

# of Applications: 1

Total Amount on this Transmittal: \$100.00

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date.

*J Peck*

7/12/2021

AGENCY REPRESENTATIVE SIGNATURE

DATE

VENDOR SIGNATURE

DATE



## Fax Transmittal

Vendor Payment To:  
Clark Energy Cooperative, Inc. (RECC)  
2640 Ironworks Road  
Winchester, KY 40392  
Office: 1-859-901-9216(csmith@clarkenergy.com)  
sgoins@clarkenergy.com;sbashford@clarkenergy.com

Return To:  
Gateway Community Action  
151 University Dr 3rd floor  
West Liberty, KY 41472  
Phone: (606) 743-3133  
Fax: EMAIL ONLY  
jennifer.williamson@gatewaycaa.org

Gateway Community Action  
CSBG Montgomery Outreach Office-LOC#300  
Date: 7/12/2021  
Batch #

Funding Source: LIHEAP Summer Cooling Subsidy 2021

County: Montgomery

LIHEAP Summer Cooling Subsidy 2021

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
7/12/2021	\$300.00	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	
Electric					

# of Applications: 1

SubTotal: \$300.00

# of Applications: 1

Total Amount on this Transmittal: \$300.00

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date or 30 days after the official end date of the program, whichever comes first.

*J Peck*

*7/12/2021*

AGENCY REPRESENTATIVE SIGNATURE

DATE

VENDOR SIGNATURE

DATE

*CD*  
*7-12-21*

Exhibit 8  
Page 2 of 3

## Fax Transmittal

Vendor Payment To:  
Clark Energy Cooperative, Inc. (RECC)  
2640 Ironworks Road  
Winchsetter, KY 40392  
Office: 1-859-901-9216(csmith@clarkenergy.com)  
sgoins@clarkenergy.com;sbashford@clarkenergy.com

Return To:  
Gateway Community Action  
151 University Dr 3rd floor  
West Liberty, KY 41472  
Phone: (606) 743-3133  
Fax: EMAIL ONLY  
jennifer.williamson@gatewaycaa.org

Gateway Community Action  
CSBG Montgomery Outreach Office-LOC#300  
Date: 7/12/2021  
Batch #:

**Funding Source: LIHEAP Summer Cooling Crisis 2021**

**County: Montgomery**

**LIHEAP Summer Cooling Crisis 2021**

Date	Amount	Applicant	Address	Account No Account Name	Voucher No Pledge Number
<b>Benefit Type</b>					
7/12/2021 Electric	\$557.24	Bishop, Michael	128 Spring Meadows Dr Jeffersonville, KY 40337	Michael Bishop	

# of Applications: 1

SubTotal: \$557.24

# of Applications: 1

Total Amount on this Transmittal: \$557.24

I understand that payment will not be made unless a completed copy of this transmittal and required documentation are presented to the issuing agency for payment within 60 days from the transmittal date or 30 days after the official end date of the program, whichever comes first.



AGENCY REPRESENTATIVE SIGNATURE

7/12/2021

DATE

VENDOR SIGNATURE

DATE

CSB  
7-12-21

Exhibit 8  
Page 3 of 3