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PUBLIC SERVICE  
COMMISSION

**Louisville Gas and  
Electric Company**  
State Regulation and Rates  
220 West Main Street  
PO Box 32010  
Louisville, KY 40232  
www.lge-ku.com

Michael E. Hornung  
Manager Pricing/Tariffs  
T 502-627-4671  
F 502-627-3213  
mike.hornung@lge-ku.com

Linda C. Bridwell, PE  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40601

September 15, 2021

**Re: Joe A. Browder, Jr. v. Louisville Gas and Electric Company**  
**Case No. 2021-00204**

Dear Ms. Bridwell:

Pursuant to paragraph four (4) of the Commission's Intra-Agency Memorandum dated September 1, 2021, in the above-referenced case, herewith are the documents reflecting Louisville Gas and Electric Company's explanation of billing on Mr. Browder's account between December 2020 and May 2021.

Please contact me if you have any questions concerning these documents.

Sincerely,

Michael E. Hornung

Enclosures

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

<b>JOE A. BROWDER, JR.</b>	)	
	)	
<b>COMPLAINANT</b>	)	
	)	
<b>v.</b>	)	<b>CASE NO.</b>
	)	<b>2021-00204</b>
<b>LOUISVILLE GAS AND ELECTRIC COMPANY</b>	)	
	)	
	)	
<b>DEFENDANT</b>	)	

**LOUISVILLE GAS AND ELECTRIC COMPANY’S RESPONSE TO STAFF REQUEST  
FROM SEPTEMBER 1, 2021 INFORMAL CONFERENCE**

In response to the Kentucky Public Service Commission Staff’s request made at the Informal Conference on September 1, 2021 and subsequently memorialized in Staff’s Informal Conference Memorandum, Louisville Gas and Electric Company (“LG&E”) respectfully submits the following additional information.

**Explanation of Customer’s Billing from December 2020-April 2021**

Complainant, Joe A. Browder, Jr., received six bills covering the time period in question. LG&E is submitting those bills, collectively, as Exhibit A hereto. The chart below contains a summary of the electric consumption information and the total amounts billed during this time.

Electric Consumption Information													
Bill Due Date	Beginning Read	Read Date	Status	Ending Read	Read Date	Status	Total kWh	Electric Charges	Gas Charges	Total	Payments	Account Balance	Notes
<b>Actual Invoices provided to customer</b>													
Balance Forward												\$ -	
1/7/2021	46441	11/9/2020	Verified	46771	12/10/2020	Estimate	330	\$ 47.10	\$ 67.91	\$ 115.01	\$ -	\$ 115.01	
2/5/2021	46771	12/10/2020	Estimate	47418	1/12/2021	Estimate	647	\$ 80.05	\$ 72.26	\$ 152.31	\$ -	\$ 267.32	Gas billing corrections 10/9 - 12/10 due to GSC rate correction
4/14/2021	47418	1/12/2021	Estimate	48660	3/11/2021	Estimate	1242	\$ 148.98	\$ 97.86	\$ 246.84	\$ 267.32	\$ 246.84	Represents 2 billing periods
5/6/2021	48660	3/11/2021	Estimate	49270	4/12/2021	Estimate	610	\$ 72.15	\$ 34.14	\$ 106.29	\$ 246.84	\$ 106.29	
5/28/2021	49270	4/12/2021	Estimate	51103	4/29/2021	Actual	1833	\$ 179.74	\$ (8.22)	\$ 171.52	\$ -	\$ 277.81	Gas billing reflects correction of a reduction of 10 ccf
6/16/2021	No change for Electric Consumption							\$ (27.61)	\$	\$ (27.61)	\$ -	\$ 250.20	Gas billing adjustment to correct 56 ccf

The first entry shows that, before the access issues began, LG&E had obtained an actual reading of 46,441 kWh on November 9, 2020. As stated previously, the key LG&E used to access the meter at Mr. Browder’s premises stopped working beginning with the December periodic read. Therefore, the December 10, 2020 reading was estimated at 46,771 kWh, and the January 12, 2021 reading was estimated at 47,418 kWh.<sup>1</sup>

When Mr. Browder contacted LG&E on February 9, 2021 to terminate his service as of February 12, 2021, LG&E entered a “move-out” order. (That move-out date was later pushed back to February 16, 2021 based on a subsequent call from Mr. Browder). Per LG&E’s normal process, the move-out order functions to put the account on “hold” in terms of billing. This means that, rather than issue a bill based on the next periodic read (which was scheduled for a read window between February 8-10, 2021), LG&E would complete the move-out order and issue Mr. Browder a final bill based on the final, actual reading.<sup>2</sup> Mr. Browder did not receive a bill for February or March because his account was in this holding pattern waiting for the move-out order to be completed.

When LG&E was unable to complete the move-out order after several subsequent attempts to access the meter, that order expired, removing the previous billing hold on the account. Thus, the next bill was for a two-month period, ending with an estimated reading of 48,660 kWh as of

<sup>1</sup> Estimated readings are a necessary part of the meter reading process, given inevitable issues relating to physical access to meters. Therefore, LG&E employs an automated estimation process that calculates usage based on historical monthly usage data for the particular premise and then modified by current year weather conditions (heating and cooling degree days).

<sup>2</sup> This process voids situations where customers would receive two bills within a few of days of each other.

March 11, 2021. The next estimated reading of 49,270 kWh was for usage through April 12, 2021. LG&E obtained a new key from the new building manager in late April and completed a new move-out order on April 29, 2021, obtaining a final actual reading of 51,103 kWh. The corrected final bill dated March 24, 2021 issued a credit to Mr. Browder for gas usage that had been overestimated during prior periods. It contained no change on the electric consumption, which is the subject of Mr. Browder's Complaint here. The remaining balance due on the account as of this final bill is \$250.20.

#### LG&E's Proposed Resolution

In Mr. Browder's original Complaint, he requested a credit of that existing \$250.20 balance. As LG&E stated in its Answer, the applicable regulation and tariff provision require the customer to provide a utility access to the meter. Because the customer did not provide the required access here, LG&E took the position that it should not waive that balance. On further review, however, LG&E has determined an internal process error that would have allowed LG&E to obtain access prior to Mr. Browder's move-out request. Though not required by regulation or the tariff to do so, LG&E has implemented an internal process for situations where a key does not work in a rental premises.

Specifically, if a key does not work during a periodic, monthly meter read, a field technician should return to the premises to verify that the key does not work. If the key still does not work on that field verification check, an LG&E employee should attempt to contact the property manager/landlord if LG&E has their information. Here, LG&E cannot confirm that particular step of the internal process was completed. The change in property manager is likely the cause of LG&E's inability to complete the step. Regardless, LG&E determined that the potential process error, coupled with the fact that Mr. Browder no longer had access to the property

for the time period after he moved out, provided justification to credit the remaining \$250.20 on his account. LG&E proposed this resolution at the Informal Conference. Mr. Browder rejected this proposal and claimed that he should be refunded additional monies relating to the April 14, 2021 bill for which he paid \$246.84.

#### LG&E's Response to Complainant's Proposal

Mr. Browder proposed that he should only be responsible for usage at the premise through February 19, 2021, which is 3 days after the final move-out date he provided LG&E. He also made this statement in his July 16 "Reply" to LG&E's Answer, at page 3. If LG&E were to recalculate the usage as proposed, Mr. Browder would actually owe LG&E an additional \$101.29 for his usage through February 19, 2021, for the reasons explained below.

On February 10, 2021, LG&E obtained actual meter readings of 50,871 kWh and 814 ccf for electric and gas, respectively, at the premise. This regular periodic reading occurred the day after Mr. Browder called to request the move-out for February 12, 2021. The meter reader obtained access from someone onsite that day. Because the pending move-out order triggered the billing hold described earlier, the February 10, 2021 readings remained in FieldNet, the system where meter readers input their meter readings. They were never transferred over to the billing system, as the billing department was awaiting completing of the move-out order. LG&E only located these readings when doing additional research relating to this complaint proceeding. As requested, LG&E is submitting a copy of the information from FieldNet relating to the February 10, 2021 actual electric read, as Exhibit B hereto. LG&E has annotated the information in red to show the pertinent information here as well:

Route: 0100-07-812-010 Sched Date: 2/8/2021 Read Date: 2/10/2021 Crew Id: CON22T Reader Id: 235

Read Seq	Address/ Name	Device No./ Device Type	Contract No./ Time Stamp	Last Read Date/ Last Read ID	PRT/ Elapsed Time	Details
007970	3607 MANSLICK RD APT 13A JOE BROWDER	668953 K5 1	15.02.47	2/10/2021 235	0:07 0:08	Reg Type: KWH KWH(KH) Rd Cd: KH Rdg: 50871 Prev: 47418 Dial: 05 Dec: 00 Status: CO-CO:000 ( ) Spec Instr: RT @ LIGHT APTS ON RT BSMNT DR-READ DURING BUSINESS HRS 9AM-4PMALLTRADE DR: BOYCE

Customer name and address

Read time

Read date

Read value

If LG&E were to determine a final electric reading as of February 19, 2021, LG&E would have to use that 50,871 kWh actual reading from February 10, 2021 and then estimate usage for the remaining 9 days. The following chart shows those calculations, which result in Mr. Browder owing an additional \$101.29 for usage through February 19, 2021. The February 10, 2021 gas reading of 814 ccf was lower than the 818 ccf estimate used for the January 7, 2021 invoice. Therefore, LG&E has recalculated the gas charges for the estimated periods and included them in the table below as well.

Electric Consumption Information										Electric	Gas			Account
Bill Due Date	Beginning Read	Read Date	Status	Ending Read	Read Date	Status	Total kWh	Charges	Charges	Total	Payments	Balance		
<b>Invoice activity had the 2/10/21 periodic reads been billed</b>														
Balance Forward												\$ -		
1/7/2021	46441	11/9/2020	Verified	46771	12/10/2020	Estimate	330	\$ 47.10	\$ 67.91	\$ 115.01	\$ -	\$ 115.01		
2/5/2021	46771	12/10/2020	Estimate	47418	1/12/2021	Estimate	647	\$ 80.05	\$ 21.25	\$ 101.30	\$ -	\$ 216.31		
3/11/2021	47418	1/12/2021	Estimate	50871	2/10/2021	Actual	3,453	\$ 351.00	\$ 21.02	\$ 372.02	\$ 267.32	\$ 321.01		
Final	50871	2/10/2021	Actual	50986	2/19/2021	Estimate	115	\$ 15.71	\$ 11.41	\$ 27.12	\$ 246.84	\$ 101.29		

Contrary to Mr. Browder’s assertions, the last bill he paid for \$246.84 was not an overpayment for usage incurred after he left the premises. The \$246.84 charges were for an estimated total usage of 1,242 kWh for the time period between January 12, 2021 and March 11, 2021. But the actual February 10, 2021 reading demonstrates that the total usage was 3,453 kWh from the time of the last estimated reading on January 12, 2021 until the actual reading on February 10, 2021. Then the estimated usage between February 10, 2021 and February 19, 2021 is 115 kWh, meaning that Mr. Browder would owe payment for 3,568 kWh instead of the 1,242 kWh that he paid for on the April 14, 2021 invoice he now disputes.

In summary, if LG&E were to recalculate the usage as he requests, Mr. Browder would owe even more than the \$246.84 he paid on the April 14, 2021 bill because the estimated March 11, 2021 reading (48,660 kWh) was lower than the actual February 10, 2021 reading (50,871 kWh). This demonstrates that the estimated electric readings were in fact lower than the actual usage on the account during the time period in which Mr. Browder unquestionably occupied the premises, meaning that a portion of the remaining \$250.20 balance on the account is “catching up” for the underbilling prior to Mr. Browder’s departure. Despite this, if PSC Staff approves of LG&E’s original proposed resolution, LG&E remains willing to credit Mr. Browder the \$250.20 he requested so that his account can reflect a zero balance as he originally requested.

Dated: September 15, 2021

Respectfully submitted,

*s/ Sara V. Judd*

Allyson K. Sturgeon  
Managing Senior Counsel - Regulatory and  
Transactions  
Sara V. Judd  
Senior Corporate Counsel  
LG&E and KU Services Company  
220 West Main Street  
Louisville, Kentucky 40202  
(502) 627-2088  
(502) 627-4850  
allyson.sturgeon@lge-ku.com  
sara.judd@lge.ku.com

Counsel for Louisville Gas and Electric Company

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on this 15th day of September, 2021, U.S. mail, postage prepaid:

Joe A. Browder  
P.O. Box 1071  
Louisville, Kentucky 40201-1071

*s/ Sara V. Judd*

\_\_\_\_\_  
Sara V. Judd



VERIFICATION

COMMONWEALTH OF KENTUCKY )  
 )  
COUNTY OF JEFFERSON )

The undersigned, **Mary Margaret (“Mimi”) Kelly**, CPA, CGMA, being duly sworn, deposes and says that she is Acting Director, Revenue Integrity, for LG&E and KU Services Company, and that she has personal knowledge of the factual matters set forth in Louisville Gas and Electric Company’s Response to PSC Staff’s Request from the September 1, 2021 Informal Conference in Case No. 2021-204, and that the information contained therein is true and correct to the best of her information, knowledge, and belief.

*Mary Margaret Kelly*  
Mary Margaret Kelly

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 14 day of September 2021.

*Jessie L. Dunlap #600142*  
Notary Public

Notary Public ID No. \_\_\_\_\_

My Commission Expires:



# Exhibit A



a PPL company

**BILLING SUMMARY**

Previous Balance	89.95
Payment(s) Received	-89.95
<b>Balance as of 12/10/20</b>	<b>\$0.00</b>
Current Electric Charges	47.10
Current Gas Charges	67.91
<b>Total Current Charges as of 12/10/20</b>	<b>\$115.01</b>
<b>Total Amount Due</b>	<b>\$115.01</b>

This bill includes an estimated meter reading.

Mailed 12/11/20 for Account # [REDACTED]

AMOUNT DUE  
**\$115.01**

DUE DATE  
**1/7/21**

Online or phone payments made before 7 pm ET will be posted same day

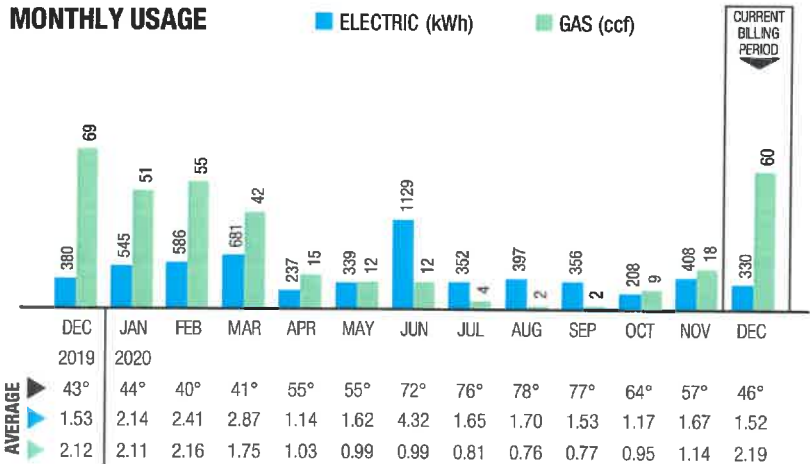
**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
**Customer Service:** (502) 589-1444  
 M-F, 7am-7pm ET  
**Walk-in Center:** 820 W. Broadway  
 Louisville, KY 40202  
 M-F, 9am-5pm ET

Next read will occur 1/8/21 - 1/12/21 (Meter Read Portion 07)

**BILLING PERIOD AT-A-GLANCE**

	THIS YEAR	LAST YEAR
Average Temperature	46°	43°
Number of Days Billed	31	34
<b>Avg. Electric Charges per Day</b>	<b>\$1.52</b>	<b>\$1.53</b>
<b>Avg. Gas Charges per Day</b>	<b>\$2.19</b>	<b>\$2.12</b>
Avg. Electric Usage per Day (kWh)	10.65	11.18
Avg. Gas Usage per Day (ccf)	1.94	2.03

**MONTHLY USAGE**



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 1/7/21	<b>\$115.01</b>
After Due Date, Pay this Amount:	\$115.01
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
 Service Address: 3607 Manslick Rd Apt 13a

#114509376 9#

JOE BROWDER  
 PO BOX 1071  
 LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
 Lehigh Valley, PA 18002-5211



**CURRENT USAGE**

⚡ ELECTRIC	
<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Estimated (E) kWh Reading on 12/10/20	46771
Verified (V) kWh Reading on 11/9/20	46441
Current kWh Usage	330
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>330</b>

🔥 GAS	
<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 12/10/20	818
Actual (R) ccf Reading on 11/9/20	758
Current ccf Usage	60
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>60</b>

**CURRENT CHARGES**

⚡ ELECTRIC		Rate: Residential Electric Service
Basic Service Charge (\$0.45 x 31 Days)	13.95	
Energy Charge (\$0.09278 x 330 kWh)	30.62	
Electric DSM (\$0.00111 x 330 kWh)	0.37	
Electric Fuel Adjustment (\$-0.00091 x 330 kWh)	-0.30	
Environmental Surcharge (4.830% x \$44.64)	2.16	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$47.10</b>	

🔥 GAS		Rate: Residential Gas Service
Basic Service Charge (\$0.65 x 31 Days)	20.15	
Gas Distribution Charge (\$0.36782 x 60 ccf)	22.07	
Gas Supply Component (\$0.36675 x 60 ccf)	22.01	
Weather Normalization Adjustment (\$0.36782 x 0.474 ccf)	0.17	
Gas DSM (\$-0.00157 x 60 ccf)	-0.09	
Gas Line Tracker (\$1.87 + (\$0.02378 x 60 ccf))	3.30	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$67.91</b>	

**BILLING INFORMATION**

**Rate Schedules**

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

**IMPORTANT INFORMATION**

**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.

*HELP YOUR NEIGHBORS  
STAY WARM*



LG&E matches customers' donations to Community Winterhelp. Make your donation TODAY!

[lge-ku.com](http://lge-ku.com)

OFFICE USE ONLY:  
MRU07812010, G000000  
P89.95  
PF:Y eB:P





a PPL company

**BILLING SUMMARY**

Previous Balance	115.01
Payment(s) Received	0.00
<b>Balance as of 1/12/21</b>	<b>\$115.01</b>
Current Electric Charges	80.05
Current Gas Charges	72.26
<b>Total Current Charges as of 1/12/21</b>	<b>\$152.31</b>
<b>Total Amount Due</b>	<b>\$267.32</b>

Past due balance subject to disconnection.  
This is a corrected bill.  
This bill includes an estimated meter reading.

Mailed 1/13/21 for Account # [REDACTED]

AMOUNT DUE  
**\$267.32**

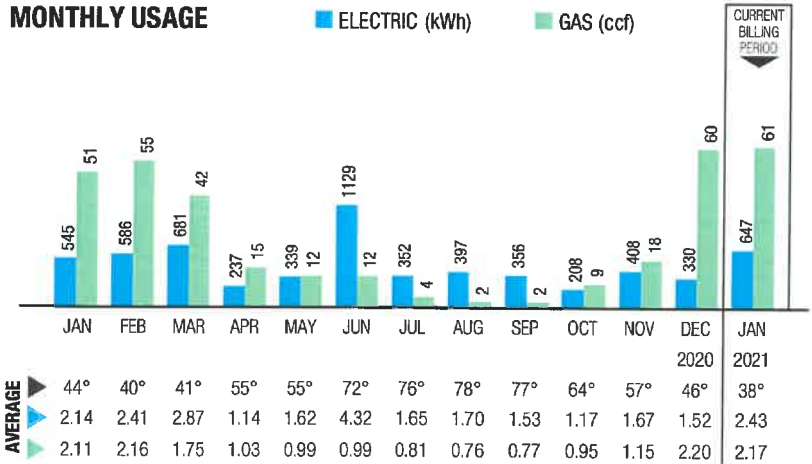
DUE DATE  
**2/5/21**

Online or phone payments made before 7 pm ET will be posted same day

**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
**Customer Service:** (502) 589-1444  
 M-F, 7am-7pm ET  
**Walk-in Center:** 820 W. Broadway  
 Louisville, KY 40202  
 M-F, 9am-5pm ET

Next read will occur 2/8/21 - 2/10/21 (Meter Read Portion 07)

**MONTHLY USAGE**



**BILLING PERIOD AT-A-GLANCE**

	THIS YEAR	LAST YEAR
Average Temperature	38°	44°
Number of Days Billed	33	32
<b>Avg. Electric Charges per Day</b>	<b>\$2.43</b>	<b>\$2.14</b>
<b>Avg. Gas Charges per Day</b>	<b>\$2.17</b>	<b>\$2.11</b>
Avg. Electric Usage per Day (kWh)	19.61	17.03
Avg. Gas Usage per Day (ccf)	1.85	1.59

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 2/5/21	<b>\$267.32</b>
After Due Date, Pay this Amount:	\$267.32
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
Service Address: 3607 Manslick Rd Apt 13a

#111204914 1#

JOE BROWDER  
PO BOX 1071  
LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
Lehigh Valley, PA 18002-5211



**CURRENT USAGE**

**ELECTRIC**

<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Estimated (E) kWh Reading on 1/12/21	47418
Estimated (E) kWh Reading on 12/10/20	46771
Current kWh Usage	647
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>647</b>

**GAS**

<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 1/12/21	879
Estimated (E) ccf Reading on 12/10/20	818
Current ccf Usage	61
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>61</b>

**CURRENT CHARGES**

**ELECTRIC**

Rate: Residential Electric Service

Basic Service Charge (\$0.45 x 33 Days)	14.85
Energy Charge (\$0.09278 x 647 kWh)	60.03
Electric DSM (\$0.00111 x 377 kWh)	0.42
Electric DSM (\$0.00114 x 270 kWh)	0.31
Electric Fuel Adjustment (\$-0.00149 x 647 kWh)	-0.96
Environmental Surcharge (6.830% x \$74.65)	5.10
Home Energy Assistance Fund Charge	0.30
<b>Total Charges</b>	<b>\$80.05</b>

**GAS**

Rate: Residential Gas Service

Basic Service Charge (\$0.65 x 33 Days)	21.45
Gas Distribution Charge (\$0.36782 x 61 ccf)	22.44
Gas Supply Component (\$0.36675 x 61 ccf)	22.37
Weather Normalization Adjustment (\$0.36782 x 4.599 ccf)	1.69
Gas DSM (\$-0.00157 x 35 ccf)	-0.05
Gas DSM (\$-0.00150 x 26 ccf)	-0.04
Gas Line Tracker (\$1.87 + (\$0.02378 x 61 ccf))	3.32
Home Energy Assistance Fund Charge	0.30
Billing Correction 10/09/20 - 11/09/20	0.42
Billing Correction 11/10/20 - 12/10/20	0.36
<b>Total Charges</b>	<b>\$72.26</b>

**BILLING INFORMATION**

**Corrected Bill**

After preparing your original bill, we discovered an error. We have made the necessary changes to correct the bill. Please accept our apologies for any confusion or inconvenience this may have caused. Contact our Customer Service Department if you have any questions.

**Rate Schedules**

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

**COLD  
WEATHER  
TIPS**



Replace furnace filters every 30 days or so. Use the day you receive your bill from us as a reminder!

Visit [lge-ku.com](http://lge-ku.com) for more cool weather tips.

OFFICE USE ONLY: AJ  
MRU07812010, G000000  
P115.01  
PF:Y eB:P

**IMPORTANT INFORMATION**

**Past Due Balance Subject to Disconnection**

The due date shown on this statement only applies to the current charges. The payment due date shown on your Disconnection Notice has not been extended. If the amount due on your Disconnection Notice has not been paid, your service is subject to disconnection. If you need assistance, please call Customer Service at the number on the front of your bill to speak with one of our representatives.

**Meter Access Requested**

We have estimated one or more meter readings to bill service for this account. We need your cooperation to help us read the meter(s). Please call us at the phone number listed on your bill to discuss other options for reading your meter(s). Let's work together to ensure continued service for this account.

**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.







a PPL company

### BILLING SUMMARY

Previous Balance	267.32
Payment(s) Received	-267.32
<b>Balance as of 3/19/21</b>	<b>\$0.00</b>
Current Electric Charges	148.98
Current Gas Charges	97.86
<b>Total Current Charges as of 3/19/21</b>	<b>\$246.84</b>
<b>Total Amount Due</b>	<b>\$246.84</b>

This bill includes an estimated meter reading.

Mailed 3/22/21 for Account # [REDACTED]

AMOUNT DUE  
**\$246.84**

DUE DATE  
**4/14/21**

Online or phone payments made before 7 pm ET will be posted same day

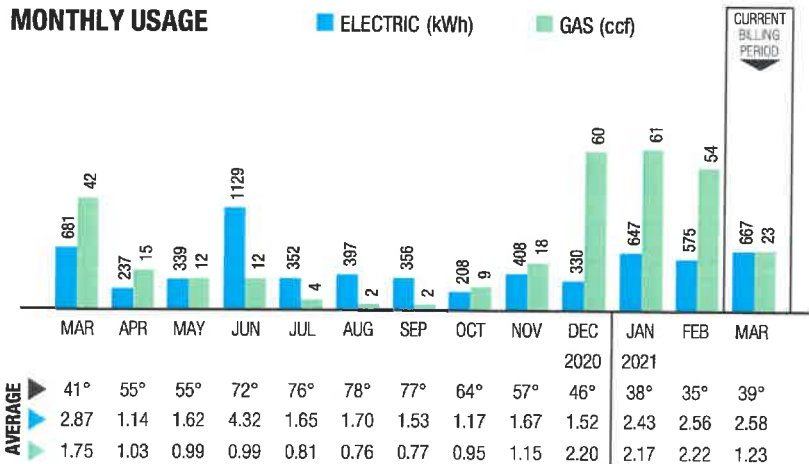
**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
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**Customer Service:** (502) 589-1444  
 M-F, 7am-7pm ET  
**Walk-in Center:** 820 W. Broadway  
 Louisville, KY 40202  
 M-F, 9am-5pm ET

Next read will occur 4/9/21 - 4/13/21 (Meter Read Portion 07)

### BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	39°	41°
Number of Days Billed	31	28
<b>Avg. Electric Charges per Day</b>	<b>\$2.58</b>	<b>\$2.87</b>
<b>Avg. Gas Charges per Day</b>	<b>\$1.23</b>	<b>\$1.75</b>
Avg. Electric Usage per Day (kWh)	21.52	24.32
Avg. Gas Usage per Day (ccf)	0.74	1.50

### MONTHLY USAGE



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 4/14/21	<b>\$246.84</b>
After Due Date, Pay this Amount:	\$246.84
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
Service Address: 3607 Manslick Rd Apt 13a

#117815549 5#

JOE BROWDER  
PO BOX 1071  
LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
Lehigh Valley, PA 18002-5211



**CURRENT USAGE**

⚡ ELECTRIC	
<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Estimated (E) kWh Reading on 2/8/21	47993
Estimated (E) kWh Reading on 1/12/21	47418
Current kWh Usage	575
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>575</b>

⚡ ELECTRIC	
<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Estimated (E) kWh Reading on 3/11/21	48660
Estimated (E) kWh Reading on 2/8/21	47993
Current kWh Usage	667
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>667</b>

**CURRENT CHARGES**

⚡ ELECTRIC		Rate: Residential Electric Service
Basic Service Charge (\$0.45 x 27 Days)	12.15	
Energy Charge (\$0.09278 x 575 kWh)	53.35	
Electric DSM (\$0.00114 x 575 kWh)	0.66	
Electric Fuel Adjustment (\$0.00009 x 575 kWh)	0.05	
Environmental Surcharge (3.860% x \$66.21)	2.56	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$69.07</b>	

⚡ ELECTRIC		Rate: Residential Electric Service
Basic Service Charge (\$0.45 x 31 Days)	13.95	
Energy Charge (\$0.09278 x 667 kWh)	61.88	
Electric DSM (\$0.00114 x 667 kWh)	0.76	
Electric Fuel Adjustment (\$0.00028 x 667 kWh)	0.19	
Environmental Surcharge (3.680% x \$76.78)	2.83	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$79.91</b>	

**TOUCH-FREE  
WAYS TO PAY**




OFFICE USE ONLY:  
MRU07812010, G000000  
P267.32  
PF:Y eB:P


Try the fast, secure and convenient ways to pay your bill online or by phone. View all payment options at:

[lge-ku.com/paymybill](http://lge-ku.com/paymybill)


**CURRENT USAGE**

 <b>GAS</b>	
<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 2/8/21	933
Estimated (E) ccf Reading on 1/12/21	879
Current ccf Usage	54
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>54</b>


**CURRENT CHARGES**

 <b>GAS</b>		Rate: Residential Gas Service
Basic Service Charge (\$0.65 x 27 Days)	17.55	
Gas Distribution Charge (\$0.36782 x 54 ccf)	19.86	
Gas Supply Component (\$0.36675 x 37 ccf)	13.57	
Gas Supply Component (\$0.32194 x 17 ccf)	5.47	
Weather Normalization Adjustment (\$0.36782 x 0.064 ccf)	0.02	
Gas DSM (\$-0.00150 x 54 ccf)	-0.08	
Gas Line Tracker (\$1.87 + (\$0.02378 x 54 ccf))	3.15	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$59.84</b>	

**CURRENT USAGE**

 <b>GAS</b>	
<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 3/11/21	956
Estimated (E) ccf Reading on 2/8/21	933
Current ccf Usage	23
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>23</b>

**CURRENT CHARGES**

 <b>GAS</b>		Rate: Residential Gas Service
Basic Service Charge (\$0.65 x 31 Days)	20.15	
Gas Distribution Charge (\$0.36782 x 23 ccf)	8.46	
Gas Supply Component (\$0.32194 x 23 ccf)	7.40	
Weather Normalization Adjustment (\$0.36782 x -1.836 ccf)	-0.68	
Gas DSM (\$-0.00150 x 23 ccf)	-0.03	
Gas Line Tracker (\$1.87 + (\$0.02378 x 23 ccf))	2.42	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$38.02</b>	

**BILLING INFORMATION**

**Explanation of Meter Reading Codes**

Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

**Rate Schedules**

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

**IMPORTANT INFORMATION**

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You may also qualify for **Low- Income Home Energy Assistance Program (LIHEAP)**. Contact Louisville Metro Office of Resilience and Community Services at 502-991-8391 to schedule an automated appointment or visit [LouisvilleKy.gov](http://LouisvilleKy.gov) to learn more.

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**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.





a PPL company

**BILLING SUMMARY**

Previous Balance	246.84
Payment(s) Received	-246.84
<b>Balance as of 4/13/21</b>	<b>\$0.00</b>
Current Electric Charges	72.15
Current Gas Charges	34.14
<b>Total Current Charges as of 4/13/21</b>	<b>\$106.29</b>
<b>Total Amount Due</b>	<b>\$106.29</b>

This bill includes an estimated meter reading.

Mailed **4/14/21** for Account # [REDACTED]

AMOUNT DUE  
**\$106.29**

DUE DATE  
**5/6/21**

Online or phone payments made before 7 pm ET will be posted same day

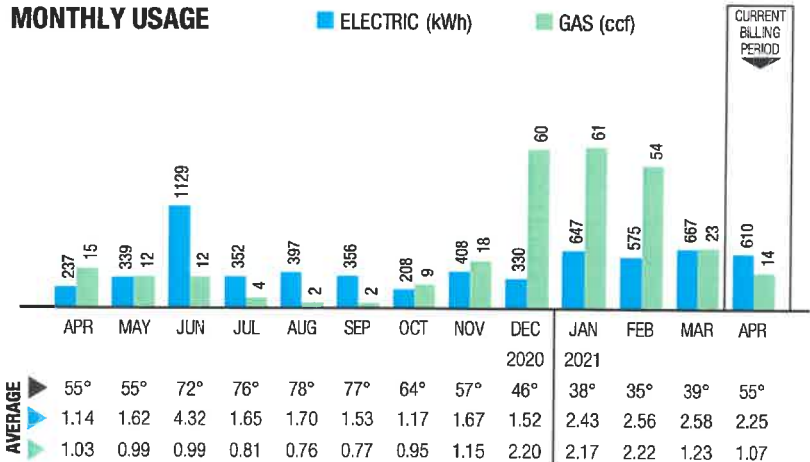
**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
 (502) 589-1444  
**Customer Service:** M-F, 7am-7pm ET  
 820 W. Broadway  
 Louisville, KY 40202  
**Walk-in Center:** M-F, 9am-5pm ET

Next read will occur 5/10/21 - 5/12/21 (Meter Read Portion 07)

**BILLING PERIOD AT-A-GLANCE**

	THIS YEAR	LAST YEAR
Average Temperature	55°	55°
Number of Days Billed	32	35
<b>Avg. Electric Charges per Day</b>	<b>\$2.25</b>	<b>\$1.14</b>
<b>Avg. Gas Charges per Day</b>	<b>\$1.07</b>	<b>\$1.03</b>
Avg. Electric Usage per Day (kWh)	19.06	6.77
Avg. Gas Usage per Day (ccf)	0.44	0.43

**MONTHLY USAGE**



Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due <b>5/6/21</b>	<b>\$106.29</b>
After Due Date, Pay this Amount:	\$106.29
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
 Service Address: 3607 Manslick Rd Apt 13a

#110302723 0#

JOE BROWDER  
 PO BOX 1071  
 LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
 Lehigh Valley, PA 18002-5211



**CURRENT USAGE**

**ELECTRIC**

<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Estimated (E) kWh Reading on 4/12/21	49270
Estimated (E) kWh Reading on 3/11/21	48660
Current kWh Usage	610
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>610</b>

**GAS**

<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 4/12/21	970
Estimated (E) ccf Reading on 3/11/21	956
Current ccf Usage	14
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>14</b>

**CURRENT CHARGES**

**ELECTRIC**

**Rate: Residential Electric Service**

Basic Service Charge (\$0.45 x 32 Days)	14.40
Energy Charge (\$0.09278 x 610 kWh)	56.60
Electric DSM (\$0.00114 x 387 kWh)	0.44
Electric DSM (\$0.00144 x 223 kWh)	0.32
Electric Fuel Adjustment (\$-0.00372 x 610 kWh)	-2.27
Environmental Surcharge (3.400% x \$69.49)	2.36
Home Energy Assistance Fund Charge	0.30
<b>Total Charges</b>	<b>\$72.15</b>

**GAS**

**Rate: Residential Gas Service**

Basic Service Charge (\$0.65 x 32 Days)	20.80
Gas Distribution Charge (\$0.36782 x 14 ccf)	5.15
Gas Supply Component (\$0.32194 x 14 ccf)	4.51
Weather Normalization Adjustment (\$0.36782 x 3.217 ccf)	1.18
Gas DSM (\$-0.00150 x 8 ccf)	-0.01
Gas DSM (\$0.00227 x 6 ccf)	0.01
Gas Line Tracker (\$1.87 + (\$0.02378 x 14 ccf))	2.20
Home Energy Assistance Fund Charge	0.30
<b>Total Charges</b>	<b>\$34.14</b>

**BILLING INFORMATION**

**Rate Schedules**

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

**IMPORTANT NOTICE**

**BILLING NOTIFICATIONS HAVE CHANGED**

Enroll in the new My Notifications program to receive timely notifications about your utility bill. Previously enrolled customers must re-enroll via My Account to continue receiving notifications.

[lge-ku.com/notifications](http://lge-ku.com/notifications)

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P246.84  
PF:Y eB:P

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**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.







a PPL company

### BILLING SUMMARY

Previous Balance	106.29
Payment(s) Received	0.00
<b>Balance as of 5/5/21</b>	<b>\$106.29</b>
Current Electric Charges	179.74
Current Gas Charges	-8.22
<b>Total Current Charges as of 5/5/21</b>	<b>\$171.52</b>
<b>Total Amount Due</b>	<b>\$277.81</b>

**This is a corrected bill.**  
This bill includes an estimated meter reading.

Mailed 5/6/21 for Account # [REDACTED]

AMOUNT DUE  
**\$277.81**

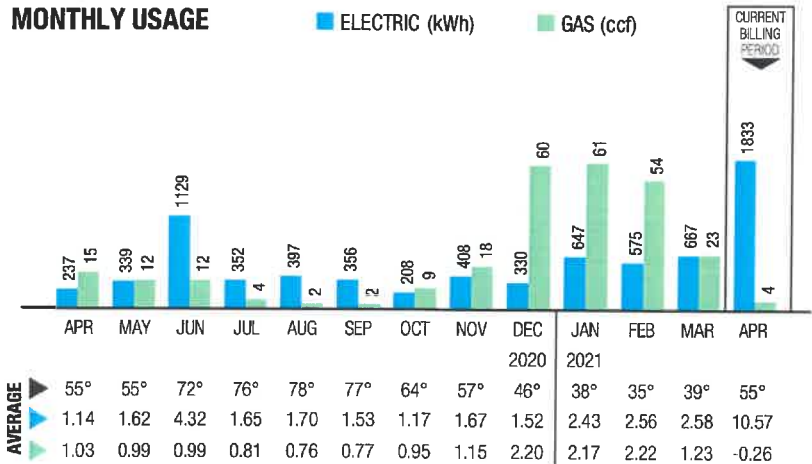
DUE DATE  
**5/28/21**

Online or phone payments made before 7 pm ET will be posted same day

**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
 (502) 589-1444  
**Customer Service:** M-F, 7am-7pm ET  
 820 W. Broadway  
 Louisville, KY 40202  
 M-F, 9am-5pm ET

Next read will occur 5/10/21 - 5/12/21 (Meter Read Portion 07)

### MONTHLY USAGE



### BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	55°	55°
Number of Days Billed	32	35
<b>Avg. Electric Charges per Day</b>	<b>\$10.57</b>	<b>\$1.14</b>
<b>Avg. Gas Charges per Day</b>	<b>-\$0.26</b>	<b>\$1.03</b>
Avg. Electric Usage per Day (kWh)	107.82	6.77
Avg. Gas Usage per Day (ccf)	0.13	0.43

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 5/28/21	<b>\$277.81</b>
After Due Date, Pay this Amount:	\$277.81
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
Service Address: 3607 Manslick Rd Apt 13a

#112519151 7#

JOE BROWDER  
PO BOX 1071  
LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
Lehigh Valley, PA 18002-5211



**IMPORTANT INFORMATION**

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**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.





a PPL company

**BILLING SUMMARY**

Previous Balance	106.29
Payment(s) Received	0.00
<b>Balance as of 5/21/21</b>	<b>\$106.29</b>
Current Electric Charges	179.74
Current Gas Charges	-35.83
<b>Total Current Charges as of 5/21/21</b>	<b>\$143.91</b>
<b>Total Amount Due</b>	<b>\$250.20</b>

**This is a corrected final bill.**  
**This bill includes an estimated meter reading.**

Mailed **5/24/21** for Account # [REDACTED]

AMOUNT DUE  
**\$250.20**

DUE DATE  
**6/16/21**

Online or phone payments made before 7 pm ET will be posted same day

**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
 (502) 589-1444  
**Customer Service:** M-F, 7am-7pm ET  
 820 W. Broadway  
 Louisville, KY 40202  
**Walk-in Center:** M-F, 9am-5pm ET

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due <b>6/16/21</b>	<b>\$250.20</b>
After Due Date, Pay this Amount:	\$250.20
Winterhelp Donation:	
<b>Total Amount Enclosed:</b>	

Account # [REDACTED]  
Service Address: 3607 Manslick Rd Apt 13a

#114100058 7#

JOE BROWDER  
PO BOX 1071  
LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211  
Lehigh Valley, PA 18002-5211



**CURRENT USAGE**

⚡ ELECTRIC	
<b>Meter Reading Information</b>	<b>Meter # 668953</b>
Actual (R) kWh Reading on 4/29/21	51103
Estimated (E) kWh Reading on 4/12/21	49270
Current kWh Usage	1833
Meter Multiplier	1
<b>Metered kWh Usage</b>	<b>1833</b>

🔥 GAS	
<b>Meter Reading Information</b>	<b>Meter # 8017320</b>
Estimated (E) ccf Reading on 4/29/21	905
Estimated (E) ccf Reading on 4/12/21	904
Current ccf Usage	1
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>1</b>

**CURRENT CHARGES**

⚡ ELECTRIC		Rate: Residential Electric Service
Basic Service Charge (\$0.45 x 17 Days)	7.65	
Energy Charge (\$0.09278 x 1,833 kWh)	170.07	
Electric DSM (\$0.00144 x 1,833 kWh)	2.64	
Electric Fuel Adjustment (\$-0.00372 x 1,833 kWh)	-6.82	
Environmental Surcharge (3.400% x \$173.54)	5.90	
Home Energy Assistance Fund Charge	0.30	
<b>Total Charges</b>	<b>\$179.74</b>	

🔥 GAS		Rate: Residential Gas Service
Basic Service Charge (\$0.65 x 17 Days)	11.05	
Gas Distribution Charge (\$0.36782 x 1 ccf)	0.37	
Gas Supply Component (\$0.32194 x 1 ccf)	0.32	
Weather Normalization Adjustment (\$0.36782 x 0.274 ccf)	0.10	
GLT ((\$1.87 x 17/30 Days) + (\$0.02378 x 1 ccf))	1.08	
Home Energy Assistance Fund Charge	0.30	
Billing Correction 01/13/21 - 02/08/21	-30.51	
Billing Correction 02/09/21 - 03/11/21	-9.49	
Billing Correction 03/12/21 - 04/12/21	-9.05	
<b>Total Charges</b>	<b>-\$35.83</b>	

**BILLING INFORMATION**

**Corrected Bill**

After preparing your original bill, we discovered an error. We have made the necessary changes to correct the bill. Please accept our apologies for any confusion or inconvenience this may have caused. Contact our Customer Service Department if you have any questions.

**Rate Schedules**

For a copy of your rate schedule, visit [lge-ku.com/rates](http://lge-ku.com/rates) or call our Customer Service Department.

**NEW MOBILE APP**



Our new mobile app helps you view and pay your bill, track and report power outages – and more!

[lge-ku.com/app](http://lge-ku.com/app)



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 P106.29  
 PF:Y eB:P

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**Final Bill**

This bill is a final bill for this account. If this final bill shows a credit balance that you have not directed us to apply to another account or you have not provided us with a forwarding address, please contact our Customer Service Department. Due to processing costs, refunds for credit balances less than \$1 will only be refunded upon request.

**Late Payment Charge Waiver**

The Late Payment Charge waiver on this account will expire on 12/02/21.

# Exhibit B



9/1/2021

MTRD100 PB

Route: 0100-07-812-010 Sched Date: 2/8/2021 Read Date: 2/10/2021 Crew Id: CON22T Reader Id: 235

Read Seq	Address/ Name	Device No. / Device Type	Contract No./ Time Stamp	Last Read Date/ Last Read ID	PRT/ Elapsed Time	Details
007970	3607 MANSCLICK RD APT 13A JOE BROWDER	668953 K5 1	██████████ 15:02:47	2/10/2021 235	0:07 0:08	Reg Type: KWH KWH(KH) Rd Cd: KH Rdg: 50871 Prev: 47418 Dial: 05 Dec: 00 Status: CO-CO:000 ( ) Spec Instr: RT @ LIGHT APTS ON RT BSMNT DR-READ DURING BUSINESS HRS 9AM-4PMALLTRADE ██████████ OR BOYCE ██████████