

Joe A. Browder, Jr., Complainant

P.O. Box 1071

Louisville, Ky. 40201-1071

RECEIVED

JUN 01 2021

PUBLIC SERVICE  
COMMISSION

No. 2021-00204

Public Service Commission

211 Sower Blvd.

P.O. Box 615

Frankfort, Ky. 40601

Louisville Gas and Electric Company, Defendant

220 W. Main St.

P.O. Box 32010

Louisville, Ky. 40232-2010

May 24, 2021

**Complainant's Exhibits Supplementing/Amending Formal Complaint No. 2021-00204**


I, Joe A. Browder, Jr. Complainant, hereby supplement/amend my Formal Complaint dated May 5, 2021 and date-stamped received May 7, 2021; pursuant to applicable provisions of 807 KAR 5:001, to include the attached exhibits numbered sequential to the four exhibits submitted in my supplement dated May 17, 2021:

5. Unsigned Letter to me from "LG&E" dated May 24, 2021 stating "access issues prevented accurate readings... and a credit was applied for the period from 01/13/2021 through 4/29/2021". My response is handwritten at the bottom of the letter, and was returned to LG&E.

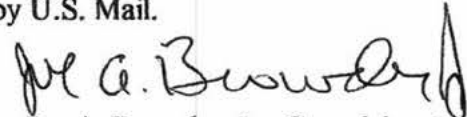
6. The LG&E "corrected final bill" for \$250.20; also dated May 24, 2021 that was included with the above-referenced Unsigned Letter, also returned to LG&E: with my comments at the bottom.

Wherefore, I respectfully submit the attached Exhibits to amend/supplement my Formal Complaint No. 2021-00204; and also reserve my right to further supplement said Formal Complaint upon receipt of additional relevant information.

Respectfully submitted,

  
Joe A. Browder, Jr., Complainant

Service: This document and all attached Exhibits were served on Defendant LG&E at time of mailing to the Kentucky Public Service Commission; also by U.S. Mail.

  
Joe A. Browder, Jr., Complainant

P.O. Box 1071

Louisville, Ky. 40201-1071





a PPL company

May 24, 2021

Dear Joe Browder:

We recently identified a billing issue with your account; Kentucky Revised Statutes requires us to correct the issue.

On 05/17/2021, our representative visited your service address to verify the last reading on your gas meter number – 8017320. Due to previous access issues dating back to February of 2021, it was necessary to estimate your usage based on historical usage data for your account because the access issues prevented us from obtaining actual readings. After reading the gas meter on 5/17/21 in connection with your final bill, we found that those prior estimates were higher than the actual usage; therefore a credit was applied to your account for the over-estimated usage for the period of 01/13/2021 through 04/29/2021.

If your account is current, you may request a refund check rather than a credit to your account.

Please contact Customer Service at 502-589-1444, if you have any questions or information that may affect the correction we made or to request a refund check.

MAY 28, 2010

DEAR "LGE":

YOUR (ATTACHED) "CORRECTED FINAL BILL" FALSELY STATES THAT I OWE AN AMOUNT OF \$250<sup>00</sup>, PAYABLE BY JUNE 16, 2021; AND IS DATED MAY 24, 2021 AS IS THIS UNSIGNED LETTER.

BOTH WILL BE SUBMITTED TO THE KENTUCKY PUBLIC SERVICE COMMISSION IN SUPPORT OF CASE NO. 2021-000204.

I DO NOT OWE LGE ANYTHING, AS I MOVED OUT OF THE APARTMENT IN FEBRUARY AND PROPERLY NOTIFIED BOTH LGE AND THE LANDLORD. I WILL NOT BE HELD RESPONSIBLE FOR LGE AND/OR LANDLORD'S INACTIONS IN FAILING TO DISCONNECT AFTER I MOVED.

THANK YOU,

Joe A. Browder

MAY 28, 2010



a PPL company

**BILLING SUMMARY**

Previous Balance	106.29
Payment(s) Received	0.00
<b>Balance as of 5/21/21</b>	<b>\$106.29</b>
Current Electric Charges	179.74
Current Gas Charges	-35.83
<b>Total Current Charges as of 5/21/21</b>	<b>\$143.91</b>
<b>Total Amount Due</b>	<b>\$250.20</b>

**This is a corrected final bill.**  
This bill includes an estimated meter reading.

Mailed 5/24/21 for Account # [REDACTED]

AMOUNT DUE	DUE DATE
<b>\$250.20</b>	<b>6/16/21</b>

Online or phone payments made before 7 pm ET will be posted same day.

**Account Name:** JOE BROWDER  
**Service Address:** 3607 Manslick Rd Apt 13a  
 LOUISVILLE KY  
**Online Payments:** lge-ku.com  
**Telephone Payments:** (502) 589-1444, press 1-2-3  
 24 hours a day; \$2.00 fee  
**Customer Service:** (502) 589-1444  
 M-F, 7am-7pm ET  
**Walk-in Center:** 820 W. Broadway  
 Louisville, KY 40202  
 M-F, 9am-5pm ET

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 6/16/21	\$250.20
After Due Date, Pay this Amount:	\$250.20
Winterhelp Donation:	
Total Amount Enclosed:	0.00

Account [REDACTED]  
Service Address: 3607 Manslick Rd Apt 13a

I DO NOT OWE THIS NOR ANY AMOUNT PLEASE REFER TO PUBLIC SERVICE COMMISSION CASE NO. 2021-000304 - TO WHICH THIS BILL WILL BE ADDED AS AN AMENDMENT/SUPPLEMENT.



a PPL company

PO Box 25211  
Lehigh Valley, PA 18002-5211

Joe Browder  
MAY 28, 2021

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0000058  
JOE BROWDER  
PO BOX 1071  
LOUISVILLE, KY 40201-1071

