

RECEIVED

Joe A. Browder, Jr., Complainant

P.O. Box 1071

Louisville, Ky. 40201-1071

MAY 21 2021

PUBLIC SERVICE
COMMISSION

No. 2021-00204

Public Service Commission

211 Sower Blvd.

P.O. Box 615

Frankfort, Ky. 40602-0615

Louisville Gas & Electric Company, Defendant

220 W. Main St.

P.O. Box 32010

Louisville, Ky. 40232-2010

May 17, 2021

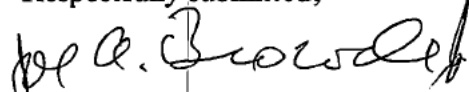
Complainant's Exhibits Supplementing Formal Complaint No. 2021-00204

I, Plaintiff Joe A. Browder, Jr. Hereby supplement my formal Complaint dated May 5, 2021 and date-stamp received May 7, 2021, pursuant to applicable provisions of 807 KAR 5:001, to include the attached Exhibits:

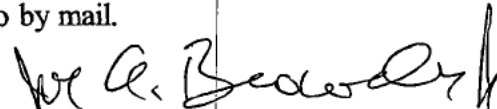
1. The LG&E bill for \$246.84 dated March 22, 2021 and though excessive, was paid on March 27, 2021; as stated in my Online and/or Formal Complaints.
2. The LG&E bill for \$106.29 dated April 14, 2021, which I do not believe I am responsible for; as referenced in my Online and/or Formal Complaints.
3. The LG&E bill for \$277.81 dated May 6, 2021; which was received after the filing of my Formal Complaint; which I do not believe I am responsible for.
4. The LG&E Delinquency Notice for \$98.07 dated May 10, 2021; which was received after the filing of my Formal Complaint; which I do not believe I am responsible for.

Wherefore, I respectfully submit the attached Exhibits to supplement my Formal Complaint No. 2021-00204; and also reserve my right to further supplement said Complaint upon receipt of additional relevant information.

Respectfully submitted,


Joe A. Browder, Jr., Complainant

Service: This document and all referenced Exhibits were served on Defendant LG&E at time of mailing to the Kentucky Public Service Commission; also by mail.


Joe A. Browder, Jr., Complainant

P.O. Box 1071

Louisville, Ky. 40201-1071





a PPL company

BILLING SUMMARY

*100
3-27-2021*

Previous Balance	267.32
Payment(s) Received	-267.32
Balance as of 3/19/21	\$0.00
Current Electric Charges	148.98
Current Gas Charges	97.86
Total Current Charges as of 3/19/21	\$246.84
Total Amount Due	\$246.84

This bill includes an estimated meter reading.

Mailed 3/22/21 for Account # [REDACTED]

AMOUNT DUE
\$246.84

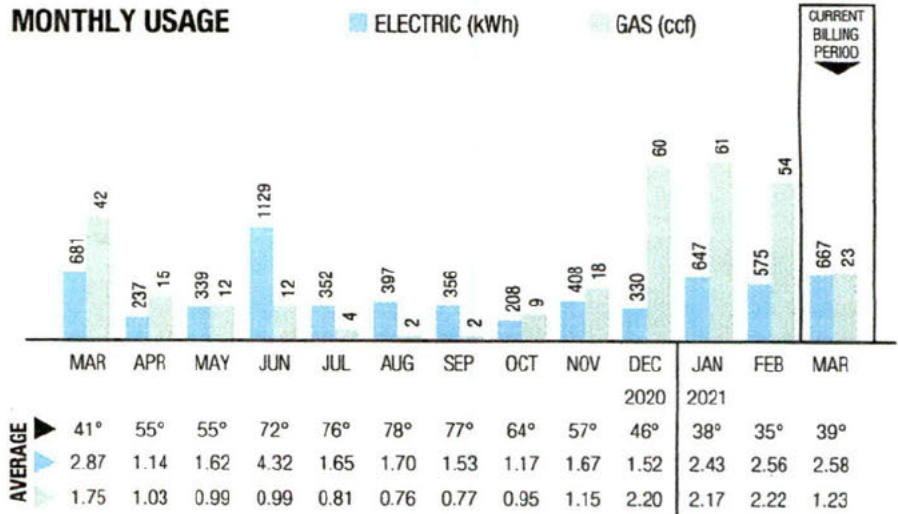
DUE DATE
4/14/21

Online or phone payments made before 7 pm ET will be posted same day

Account Name: JOE BROWDER
Service Address: 3607 Manslick Rd Apt 13a
 LOUISVILLE KY
Online Payments: lge-ku.com
Telephone Payments: (502) 589-1444, press 1-2-3
 24 hours a day; \$2.00 fee
Customer Service: (502) 589-1444
 M-F, 7am-7pm ET
Walk-in Center: 820 W. Broadway
 Louisville, KY 40202
 M-F, 9am-5pm ET

Next read will occur 4/9/21 - 4/13/21 (Meter Read Portion 07)

MONTHLY USAGE



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	39°	41°
Number of Days Billed	31	28
Avg. Electric Charges per Day	\$2.58	\$2.87
Avg. Gas Charges per Day	\$1.23	\$1.75
Avg. Electric Usage per Day (kWh)	21.52	24.32
Avg. Gas Usage per Day (ccf)	0.74	1.50

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 4/14/21	\$246.84
After Due Date, Pay this Amount:	\$246.84
Winterhelp Donation:	
Total Amount Enclosed:	

Account # [REDACTED]
Service Address: 3607 Manslick Rd Apt 13a



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

#117815549 5#
110001872 02 AV 0.398
JOE BROWDER
PO BOX 1071
LOUISVILLE, KY 40201-1071





a PPL company

BILLING SUMMARY

Previous Balance	246.84
Payment(s) Received	-246.84
Balance as of 4/13/21	\$0.00
Current Electric Charges	72.15
Current Gas Charges	34.14
Total Current Charges as of 4/13/21	\$106.29
Total Amount Due	\$106.29

This bill includes an estimated meter reading.

Mailed 4/14/21 for Account # [REDACTED]

AMOUNT DUE
\$106.29

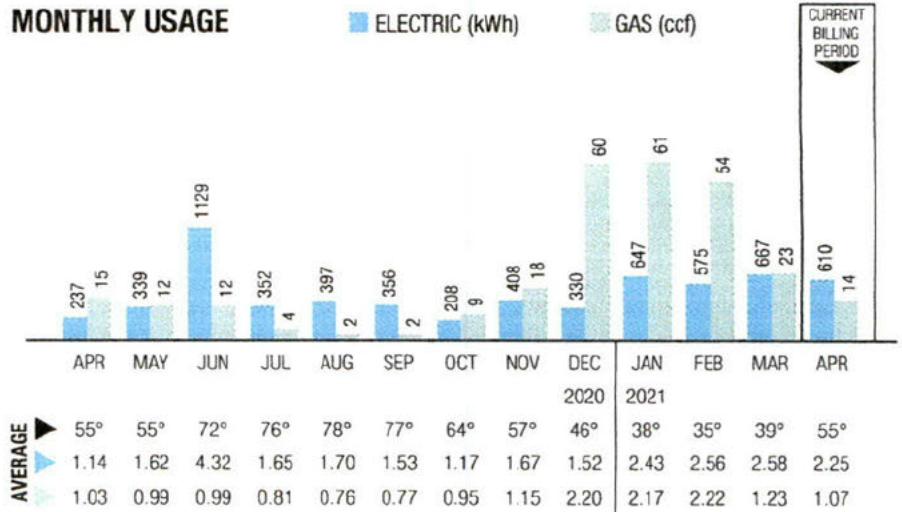
DUE DATE
5/6/21

Online or phone payments made before 7 pm ET will be posted same day

Account Name: JOE BROWDER
Service Address: 3607 Manslick Rd Apt 13a
 LOUISVILLE KY
Online Payments: lge-ku.com
Telephone Payments: (502) 589-1444, press 1-2-3
 24 hours a day; \$2.00 fee
Customer Service: (502) 589-1444
 M-F, 7am-7pm ET
Walk-in Center: 820 W. Broadway
 Louisville, KY 40202
 M-F, 9am-5pm ET

Next read will occur 5/10/21 - 5/12/21 (Meter Read Portion 07)

MONTHLY USAGE



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	55°	55°
Number of Days Billed	32	35
Avg. Electric Charges per Day	\$2.25	\$1.14
Avg. Gas Charges per Day	\$1.07	\$1.03
Avg. Electric Usage per Day (kWh)	19.06	6.77
Avg. Gas Usage per Day (ccf)	0.44	0.43

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 5/6/21	\$106.29
After Due Date, Pay this Amount:	\$106.29
Winterhelp Donation:	
Total Amount Enclosed:	RY PUBLIC SERVICE \$0.00

COMMISSION COMPLAINT ATTACHED - Joe Browder J

Account # [REDACTED]
Service Address: 3607 Manslick Rd Apt 13a

#110302723 0#
110002842 02 AV 0.398
JOE BROWDER
PO BOX 1071
LOUISVILLE, KY 40201-1071



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211





a PPL company

BILLING SUMMARY

Previous Balance	106.29
Payment(s) Received	0.00
Balance as of 5/5/21	\$106.29
Current Electric Charges	179.74
Current Gas Charges	-8.22
Total Current Charges as of 5/5/21	\$171.52
Total Amount Due	\$277.81

This is a corrected bill.
This bill includes an estimated meter reading.

Mailed 5/6/21 for Account # [REDACTED]

AMOUNT DUE
\$277.81

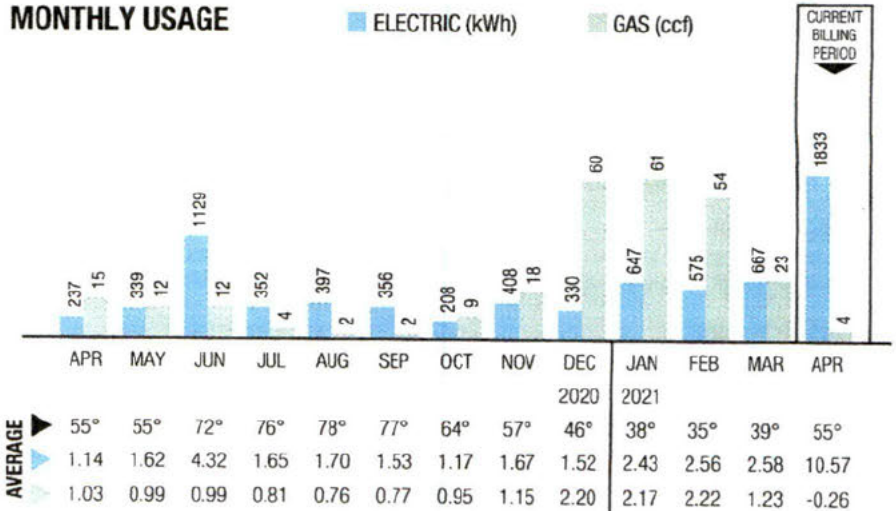
DUE DATE
5/28/21

Online or phone payments made before 7 pm ET will be posted same day

Account Name: JOE BROWDER
Service Address: 3607 Manslick Rd Apt 13a
 LOUISVILLE KY
Online Payments: lge-ku.com
Telephone Payments: (502) 589-1444, press 1-2-3
 24 hours a day; \$2.00 fee
Customer Service: (502) 589-1444
 M-F, 7am-7pm ET
Walk-in Center: 820 W. Broadway
 Louisville, KY 40202
 M-F, 9am-5pm ET

Next read will occur 5/10/21 - 5/12/21 (Meter Read Portion 07)

MONTHLY USAGE



BILLING PERIOD AT-A-GLANCE

	THIS YEAR	LAST YEAR
Average Temperature	55°	55°
Number of Days Billed	32	35
Avg. Electric Charges per Day	\$10.57	\$1.14
Avg. Gas Charges per Day	-\$0.26	\$1.03
Avg. Electric Usage per Day (kWh)	107.82	6.77
Avg. Gas Usage per Day (ccf)	0.13	0.43

AVERAGE

55°	55°	72°	76°	78°	77°	64°	57°	46°	38°	35°	39°	55°
1.14	1.62	4.32	1.65	1.70	1.53	1.17	1.67	1.52	2.43	2.56	2.58	10.57
1.03	0.99	0.99	0.81	0.76	0.77	0.95	1.15	2.20	2.17	2.22	1.23	-0.26

Please return only this portion with your payment. Make checks payable to LG&E and write your account number on your check.

Amount Due 5/28/21	\$277.81
After Due Date, Pay this Amount:	\$277.81
Winterhelp Donation:	
Total Amount Enclosed:	0.00

FORMAL PUBLIC SVC-COMMISSION COMPLAINT OF MAY 5, 2021 IS ATTACHED
Joe Browder



a PPL company

PO Box 25211
Lehigh Valley, PA 18002-5211

Account # [REDACTED]
Service Address: 3607 Manslick Rd Apt 13a

#112519151 7#
110015441 02 AB 0.428
JOE BROWDER
PO BOX 1071
LOUISVILLE, KY 40201-1071





Mailed 5/10/21 for Account # [REDACTED]

DELINQUENT AMOUNT DUE

\$98.07

FINAL PAY DATE

5/20/21

Online or phone payments made before 7 pm ET will be posted same day

Account Name: JOE BROWDER
 Service Address: 3607 MANSCLICK RD APT 13A
 LOUISVILLE KY
 Online Payments: lge-ku.com
 Telephone Payments: (502) 589-1444, press 1-2-3
 24 hours a day; \$2.00 fee
 Customer Service: (502) 589-1444
 M-F, 7am-7pm ET
 Walk-in Center: 820 W. Broadway
 Louisville, KY 40202
 M-F, 9am-5pm ET

! DISCONNECTS RESUME IN JUNE

Your account is past due. If the Delinquent Due Amount is not received by the **Final Pay Date**, your service will be subject to disconnection. Please refer to the **NEED ASSISTANCE** and **NEXT STEPS** information sections on this notice for info. to help you avoid disconnection.

Reconnection: Your service will be reconnected within 24 hours after verification of full payment of the Delinquent Amount Due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection.

Unauthorized reconnection of service is punishable by law.

\$ NEXT STEPS

Make your payment using our mobile app or one of the options listed above.

Avoid disconnection by paying the entire Delinquent Amount Due; OR by making a Partial Payment AND setting up a Payment Arrangement on the remaining balance before the Final Pay Date on this notice.

Payment Arrangements on remaining balances can be made through our mobile app, online via My Account, by phone (press 1-2-2-1) or in person at a Walk-in Center.

To avoid future disconnection, pay the agreed-upon payment arrangement amount PLUS the current bill each month by the due date.

If disconnected, the entire Delinquent Amount Due must be paid and reconnection must be requested through our mobile app, online My Account, or our automated phone system.

NEED ASSISTANCE?

Financial Assistance may be available to help you pay your bill.

Please see the back of this notice for community assistance agencies near you.

More information can be found at lge-ku.com/assistance-programs.

Delinquent Amount Due 5/20/21 \$98.07

Total Amount Enclosed: 0.00

Account # [REDACTED]
Service Address: 3607 MANSCLICK RD APT 13A

FORMAL PUBLIC SERVICE COMMISSION COMPLAINT OF



PO Box 25211
Lehigh Valley, PA 18002-5211

MAY 5, 2021 IS ATTACHED
Joe Browder

#412902159 9#
12000002 01 AV 0.398
JOE BROWDER
PO BOX 1071
LOUISVILLE, KY 40201-1071

