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MAY 07 2021

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

\_\_\_\_ Joe A. Browder, Jr. (Your Full Name) )  
COMPLAINANT )

VS.

)  
Louisville Gas & Electric (Name of Utility) )  
DEFENDANT )

COMPLAINT

The complaint of Joe A. Browder, Jr. respectfully shows:  
(Your Full Name)

(Your Full Name) Joe A. Browder, Jr.

\_\_\_\_ P.O. Box 1071, Louisville, Ky., 40201-1071 \_\_\_\_\_  
(Your Address)

(a) \_\_\_\_ Louisville Gas & Electric \_\_\_\_\_  
(Name of Utility)

\_\_\_\_ P.O. Box 32020, Louisville, Ky. 40232-2020 \_\_\_\_\_  
(Address of Utility)

(b) That \_\_\_\_ The LG & E employees deliberately ignored my request to have my servoces disconnected and my final bill sent to my P.O. box in February 2021, sending me the bill for \$246.84, which I paid, though considered excessive, then failing to turn off the utilities at my former apartment at 3607 Manslick Rd., Apt. 13A, 40215 and sending be another bill for \$106.29 (though purportedly not having access to the meters to read them.) The response from the Utility contains numerous inaccuricies. My service did not began on 6/22/2019. \_\_ It bagan in July 2012 at 614 w. Breckinride St., Apt 4A, Louisville, 40202 in July 2012. My service moved to 3607 Manslick Rd., Apt. 13A in June 2019. Thus, I had been a loyal customer for 9 years with no service interruptions. The purchase of the apartment complex from Denton-Floyd by Metro Management did not occur during my request for discontinuance of utilities as stated by LG&E. It occurred in 2020, well before my request, and LG&E was aware of the change of ownerdhip. I contacted Angie of Metro after receipt of the LG&E notice regarding on 2/26/2021. She assured me she would make meters available. Angie later told me someone had been at the apartment anticipating the

LG&E technician on two occasions and none showed up. I was never informed of any "LG&E tariff" holding me responsible for access to any meters, for connection nor for disconnection, and the above-stated 2012 starts and 2019 moves occurred without problems and without my being present. The voicemail I left for Jerry in response to his voicemail stated that that was my second time calling within minutes of his voicemail with no answer, that I was not playing "phone tag" with him. That my position is clearly stated in my Public Services Commission Complaint; that I want my account closed and a zero balance; and to not make any more HARRASSING PHONE CALLS to me. If Jerry or LG&E submit a purported recording of my voicemail and it does not contain all those points, it has been edited.

\_\_\_\_\_  
(Describe here, attaching additional sheets if necessary,

\_\_\_\_\_  
the specific act, fully and clearly, or facts that are the reason

\_\_\_\_\_  
and basis for the complaint.)

\_\_\_\_\_  
Continued on Next Page

Formal Complaint

\_\_\_\_\_  
vs. \_\_\_\_\_

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\_\_\_\_\_  
Wherefore, complainant asks \_\_\_\_quashing of the bill dated April 14, 2021 and any subsequent "bills" up to and including April 29, 2029 and a statement\_\_ from LG&E that my account is closed in good standing with a balance of \$0.00. \_\_\_\_\_

(Specifically state the relief desired.)

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Dated at LOUISVILLE, KY., Kentucky, this 5<sup>TH</sup> day  
(Your City)

of MAY, 2021.  
(Month)

  
(Your Signature\*)

\_\_\_\_\_  
(Name and address of attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

## 807 KAR 5:001. Rules of procedure.

### Section 12. Formal Complaints.

(1) **Contents of complaint.** Each complaint shall be headed "Before the Public Service Commission," shall set out the names of the complainant and the name of the defendant, and shall state:

- (a) The full name and post office address of the complainant.
- (b) The full name and post office address of the defendant.
- (c) Fully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, where practicable, to the law, order, or section, and subsections, of which a violation is claimed, and such other matters, or facts, if any, as may be necessary to acquaint the commission fully with the details of the alleged violation. The complainant shall set forth definitely the exact relief which is desired (see Section 15(1) of this administrative regulation).

(2) **Signature.** The complaint shall be signed by the complainant or his attorney, if any, and if signed by such attorney, shall show his post office address. **Complaints by corporations or associations, or any other organization**

Before the Public Service Commission

(Insert name of complainant) )

Complainant )

JOE A. BROWDER JR )

vs. )

No. \_\_\_\_\_

(To be inserted by the secretary)

) (Insert name of each  
defendant) ) Defendant )

LOUISVILLE GAS & ELECTRIC COMPLAINT

The complaint of Joe A. Browder, Jr. respectfully shows:

(a) That Joe A. Browder, Jr.

(b) P.O. Box 1071 Louisville, Ky. 40201-1071

(c) That Louisville Gas & Electric deliberately failed in its responsibilities to disconnect my utilities and send me a final bill per my requests; then attempted, and still attempts to place the blame for their omissions on me, the customer of nine years. Had it not been for this PSC Complaint, they would not have disconnected them on April 29, 2021; THEY WOULD STILL BE ON AND I WOULD STILL BE BEING WRONGFULLY BILLED.

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at LOUISVILLE, Kentucky, this 5<sup>TH</sup> day

of MAY, 2021.

Joe A. Browder Jr  
(Name of each complainant)

\_\_\_\_\_  
(Name and address of attorney, if any)