



Overhead Door Co. of Eastern Kentucky

389 TOLLAGE CK RD PIKEVILLE, KY 41501

PH: 606-874-4262 FAX: 606-874-4265

DATE: 5/28/21

SUBJECT: CASE NO. 2021-00203

ATTENTION: PUBLIC SERVICE COMMISION

In regards to incident number 32702 on 4/21/20 at 1715 Euclid Ave. Paintsville, KY 41240 in Johnson County. We failed to call 811 prior to digging on this site and our crew damaged a gas line that fed the school. At the time this occurred we wasn't aware that we had to have our own 811 call in prior to digging, as this fence was a small part of a much larger project going on at the same location. We was contracted by a General Contractor to install the fence.

After talking to Tom Daniels he informed me that each subcontractor must have their own 811 call 48 hours prior to digging. Since then we have been calling 811 before proceeding with work.

This was our first incident and we will take all precautions needed to make it our last. We are mailing the \$250.00 fine out today to the Public Service Commision and will set up the Damage Prevention Course immediately.

We apologize for any inconvenience this may have caused.

Thank you,

A handwritten signature in black ink that reads "Matt Thacker". The signature is written in a cursive style with a long horizontal stroke at the end.

Matt Thacker, Commercial Sales Manager

RECEIVED

MAY 28 2021

**PUBLIC SERVICE
COMMISSION**