

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC TARIFF FILING OF HYDEN-)	CASE NO.
LESLIE COUNTY WATER DISTRICT)	2021-00071

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
ON REHEARING TO HYDEN-LESLIE COUNTY WATER DISTRICT

Hyden-Leslie County Water District (Hyden-Leslie District), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested is due on November 4, 2021. The Commission directs Hyden-Leslie District to the Commission's July 22, 2021 Order in Case No. 2020-00085¹ regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

Hyden-Leslie District shall make timely amendment to any prior response if Hyden-Leslie District obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Hyden-Leslie District fails or refuses to furnish all or part of the requested information, Hyden-Leslie District shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Hyden-Leslie District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Hyden-Leslie District's response to Commission Staff's First Request for Information on Rehearing, Item 1.

a. When a request for service is refused, explain what information Hyden-Leslie District gives the applicant in regards to the applicant's rights to file a complaint with the Commission.

b. Explain whether Hyden-Leslie District proposes to supply an applicant who was refused service the information upon which the decision to refuse service was made, further state how "reliable and credible information regarding the applicant" known by Hyden-Leslie District's employees will be documented.

2. Provide copies of all customer complaints of low water pressure received by Hyden-Leslie District since April 1, 2021. If an investigation was conducted by Hyden-Leslie District in relation to the complaint, provide a copy of all documentation in relation to the investigation, including Hyden-Leslie's findings in the investigation.

3. Identify any areas on Hyden-Leslie District's system that have experienced difficulty maintaining at least 30 psi. State how Hyden-Leslie District has addressed these issues.

4. State whether Hyden-Leslie District has any plans to install equipment or make improvements to its system to address any known problems maintaining required pressure levels.

5. Refer to Hyden-Leslie District's Application for Rehearing, page 10, Rule 3.b-Requirement for New Contract. Provide revised language crafted to reflect Hyden-Leslie District's intention as expressed in the application for rehearing.



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DATED OCT 18 2021

cc: Parties of Record

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