

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL BISHOP)	
)	
COMPLAINANT)	
)	
V.)	CASE NO.
)	2021-00254
)	
CLARK ENERGY COOPERATIVE, INC.)	
)	
DEFENDANT)	

ORDER

Clark Energy Cooperative, Inc. (Clark Energy) is hereby notified that it has been named as a Defendant in a formal complaint filed on June 11, 2021, a copy of which is attached to this Order.

The Commission directs the parties to the March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085¹ regarding the filing of physical documents with the Commission. In the March 16, 2020 Order, the Commission stated that if a nonelectronic case is not converted to an electronic case, the Commission will grant a deviation from the filing requirements 807 KAR 5:001, Section 7(1), insofar that a filer may file one original document with no copies, or send an electronic mail message with an electronic copy of the document to the Commission and to parties to the matter. The Commission expects that original documents will be filed with the Commission within 30 days of the

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

lifting of the current state of emergency. Any electronic email filed in this manner should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.² A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

Pursuant to 807 KAR 5:001, Section 20, Clark Energy is HEREBY ORDERED to:

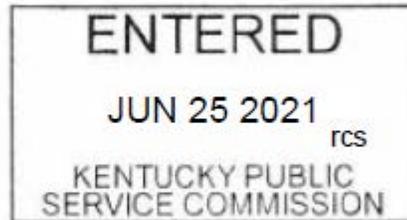
1. Satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order.

2. If Clark Energy files a written answer, the answer shall include an image from Clark Energy's mapping software indicating where Michael Bishop's streetlight was located, the pole number of Mr. Bishop's streetlight, and the location and pole number of streetlights on properties adjoining Mr. Bishop's residence.

3. A copy of this Order shall be mailed to Mr. Bishop, by U.S. mail, at 128 Spring Meadows Drive, Jeffersonville, Kentucky 40337.

² Any electronic email filed in this matter should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.

By the Commission



ATTEST:



Executive Director

ATTACHMENT

ATTACHMENT TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2021-00254 DATED JUN 25 2021

FIFTEEN PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

<u>MICHAEL BISHOP</u>)
(Your Full Name))
COMPLAINANT)
)
VS.)
)
<u>CLARK RECC</u>)
(Name of Utility))
DEFENDANT)

COMPLAINT

The complaint of MICHAEL BISHOP respectfully shows:
(Your Full Name)

(a) MICHAEL BISHOP
(Your Full Name)

128 SPRING MEADOWS DR. JEFFERSONVILLE, KY. 40337
(Your Address)

(b) CLARK RECC
(Name of Utility)

P.O.BOX 748 WINCHESTER, KY. 40391
(Address of Utility)

(c) That: ON ATTACHED DOCUMENT
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

MICHAEL BISHOP

vs.

CLARK RECC

Page 2 of 2

Wherefore, complainant asks

ON ATTACHED DOCUMENT

(Specifically state the relief desired.)

Dated at **JEFFERSONVILLE**, Kentucky, this **3RD** day
(Your City)

of **JUNE**, 20 **21**
(Month)

MICHAEL BISHOP

(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

DETAILS OF WHAT HAS TRANSPIRED:

ON APRIL 6TH MY ELECTRIC WAS SHUT OFF DUE TO NONPAYMENT. I THEN PROCEEDED TO THE MAIN OFFICE IN WINCHESTER AND MADE THE REQUIRED INSTALLMENT TO HAVE IT REINSTATED. WHILE THERE I ASKED ABOUT A UTILITY LIGHT THAT I NOTICED ON THE WAY THERE THAT WAS ON MY BILL. I HAD CALLED IN 2016 AND HAD THE LIGHT AT THE END OF THE CUL-DE-SAC TURNED OFF AS I WAS GETTING NO BENEFIT FROM IT AND AT THE TIME I WAS THE LAST HOUSE ON THE ROAD. IT WAS TURNED OFF IN 2016. I THOUGHT NO MORE OF IT AND AS MY BILLS WERE ON AUTOPAY I NEVER REALLY EVEN THOUGHT TO LOOK SINCE THE LIGHT HAD ACTUALLY BEEN TURNED OFF. THERE IS ANOTHER LIGHT BETWEEN MY HOUSE AND THE PRECEDING HOUSE BUT AS THE NEIGHBOR (NOW DECEASED) HAD CALLED CLARK RECC OUT LAST YEAR TO WORK ON THE LIGHT AND TURN IT TOWARDS HER DRIVEWAY I NATURALLY ASSUMED SHE HAD BEEN PAYING FOR IT. WITH THE LIGHT THAT HAD BEEN TURNED OFF BEING OFF AND THE NEIGHBOR PAYING FOR THE LIGHT SHE HAD CLARK RECC WORK ON I SAW NO REASON I SHOULD HAVE A \$10 (APPROX) FEE ADDED TO MY BILL EVERY MONTH. WHEN ASKED ABOUT THE CHARGE I WAS TOLD THEY DID NOT KNOW WHICH LIGHT I HAD BEEN PAYING FOR BUT AS I EXPLAINED THAT THE ONE WAS OFF AND THE OTHER WAS PAID FOR BY THE NEIGHBOR I SHOULD BE REIMBURSED FOR THE ERRONEOUS CHARGES OVER THE LAST 5 YEARS. I WAS TOLD EMPHATICALLY "NO" YET WAS STILL NOT TOLD WHICH I HAD BEEN PAYING FOR, THE LIGHT THAT HAD BEEN TURNED OFF OR THE LIGHT THE NEIGHBOR HAD THEM COME WORK ON FOR HER. AFTER SOME TIME I WAS GIVEN A PIECE OF PAPER WITH A TAG NUMBER ON IT THAT A LADY HAD RETRIEVED FROM THEIR RECORDS AND TOLD THAT THIS WOULD BE THE ONE I HAD BEEN PAYING FOR. THAT AMOUNT THAT HAD BEEN PAID OVER THE YEARS WOULD HAVE PAID IN FULL ALL LATE CHARGES I HAD INCURRED WITH CLARK RECC LEAVING ONLY MY NORMAL MONTHLY BILL TO PAY. I WAS TOLD THAT I WOULD NOT BE REIMBURSED THAT MONEY FOR ANY REASON. BEING AS I STILL OWED FOR A MONTH OF SERVICE THERE WAS A NEED IN MAKING SOME SORT OF ARRANGEMENT THAT WOULD ALLOW MY ELECTRICITY TO REMAIN ON WHILE I CAUGHT UP THE MONTHLY FEE AND PAID EXTRA ON THREE LATE AMOUNTS OWED. THIS ENTIRE DISCUSSION HAD BEEN TAKING PLACE WITH MYSELF AND AT LEAST 3 CLARK RECC EMPLOYEES, MR. BREWER, THE I ASSUME VICE PRESIDENT(?), AND ONE OF THE BILLING LADIES IN THE OFFICE. BOTH MR. BREWER AND MYSELF WERE JUST A BIT OUT OF SORTS AS HE WOULD NOT LISTEN TO ME AND I WOULD NOT LISTEN TO HIM ON THE MATTER OF THE LIGHT. I ASKED ABOUT AN ARRANGEMENT THAT COULD BE MADE REGARDING THE AMOUNT STILL OWED AND I WAS GIVEN A PIECE OF PAPER STATING I HAD TO PAY AN EXTRA \$120 A MONTH. I, LIVING ON DISABILITY KNEW I COULD NOT AFFORD THAT AMOUNT EVERY MONTH AND WOULD CERTAINLY BE SETTING MYSELF UP FOR MORE CHARGES BEING ACCRUED ALONG WITH RECONNECT FEES AND SUCH STATED I COULD NOT AFFORD THAT AMOUNT AND ASKED WHAT WE COULD DO TO MEET IN THE MIDDLE OR MAKE SOME ARRANGEMENT I COULD AFFORD. I WAS TOLD THAT THERE WOULD BE NO OTHER AMOUNT DISCUSSED AND THAT I WOULD HAVE TO PAY THAT AMOUNT. I STATED I WOULD PAY THEM AN EXTRA \$5 A MONTH IF THEY WOULD NOT BUDGE OFF OF THE \$120 A MONTH EXTRA SO THAT I WAS IN GOOD FAITH PAYING EXTRA AND CATCHING THAT PAYMENT UP. IF I HAD EXTRA AT SOME TIME IN THE FUTURE I COULD HAVE CERTAINLY PUT THAT TOWARDS ANY LATE CHARGE I MAY STILL HAVE HAD. MR. BREWER WOULD NOT BUDGE OFF OF THE \$120 AND IT WAS SOF THEM AGAINST ONE OF ME AND SEEING AS HOW MR. BREWER WAS STARTING TO TURN RED AND YELL AT ME THROUGH THE SAFETY PARTITION I FIGURED IT BEST I LEAVE AND I ASSUME HE HAD SOMEONE CALL THE POLICE AND HE STARTED TELLING ME TO LEAVE. AS I WAS LEAVING I POINTED AT THEIR SECURITY CAMERA AND TOLD HIM TO SAVE THE FOOTAGE AS I WAS NOT AGREEING TO ANY \$120 MONTH EXTRA AND HE WOULD NEED TO HAVE THAT FOOTAGE. ON MAY THE 7TH I CALLED THE OFFICE AND INFORMED THE LADY

WHPO ANSWERED THE PHONE THAT I WAS ABOUT TO PAY THE BILL THAT WAS LATE AND I WAS ADDING THE \$5 TO THE AMOUNT JUST AS I HAD STATED REPEATEDLY THE MONTH PRIOR. ON MAY THE 19TH I WOKE UP AND MY ELECTRIC WAS OFF. IMMEDIATELY CALLED CLARK RECC AND WAS TOLD IT WAS DUE TO FAILING TO KEEP THE ARRANGMENT WE HAD MADE. I STATED WE HAD MADE NO ARRANGMENT AND POINTED TO THE

FACT THAT I HAD STILL DONE WHAT I SAID I WOULD DO AND PAID THE EXTRA \$5. I IMMEDIATELY CALLED BACK TO THE P.S.C. AND TOLD THEM WHAT HAD HAPPENED AND THE LADY CALLED CLARK RECC. THAT AFTERNOON STILL WITH NO ELECTRICITY I CALLED BACK TO THE P.S.C AND WAS TOLD THAT THE REASON GIVEN WAS THAT I HAD FAILED TO UPHOLD THE PAYMENT ARRANGEMENT. I TOLD THE LADY THAT THERE WAS NO ARRANGMENT MADE BUT THAT I HAD KEPT MY WORD TO THE VERY LETTER OF THE WORD AND PAID WHAT I COULD AFFORD EXTRAS JUST 12 DAYS PRIOR. I HAD RECEIVED NO DISCONNECT NOTICE AND THE PAYMENT ON THE 7TH HAD BEEN ACCEPTED AND CLEARED THE BANK BY THEN. I FEEL MR. BREWER IS DOING THIS OUT OF SPIRIT FOR VINDICTIVE REASONS AND THAT HE SHOULD NOT BE ALLOWED TO GET AWAY WITH THAT SORT OF UNACCEPTABLE BEHAVIOR JUST BECAUSE HE IS IN A POSITION OF "POWER" AND CAN REIGN IN DOMINION OVER CUSTOMERS WHO HE DOES NOT LIKE OR AGREE WITH SIMPLY BECAUSE HE WAS WRONG. IN THE MONTH BETWEEN APRIL THE 6TH AND MAY THE 19TH, MR. BREWER HAD A LINEMAN COME OUT AND CHECK THE LIGHT THAT WAS TURNED OFF WHEN I HAD CALLED IN 2016. I SPOKE WITH THE LINEMAN THAT DAY AND WAS TOLD THAT HE DID NOT HAVE ANY PART IN ANY OF IT AND WAS JUST TOLD TO COME TURN OFF THE LIGHT BUT THAT WHEN HE CHECKED THE LIGHT IT WAS ALREADY UNSCREWED. AS FAR AS I KNOW AND AM AWARE OF ONLY THEY WOULD HAVE THE ABILITY OR THE REASON TO UNSCREW THE BULB AS THERE HAS BEEN NO OTHER CONTRACTOR'S ON THE POLE SINCE IT WAS TURNED OFF IN 2016. HE ALSO HAD THE POLE BETWEEN MY HOUSE AND THE PROCEEDING HOUSE (DECEASED NEIGHBOR) CHANGED OUT FOR SOME UNKNOWN REASON. I USED TO INSPECT THE VERY UTILITY POLES THAT CLARK RECC UTILIZES AS A JOB I HAD SEVERAL YEARS AGO AND I CAN ASSURE YOU THAT THERE WAS NOTHING WRONG WITH THE STRUCTURAL INTEGRITY OF THAT POLE. THE LINEMAN CLAIMED THEY WERE TOLD TO PUT A TALLER (10') POLE IN TO CLEAR THE LIMBS OF THE TREES. A 10' CHANGE IN ALTITUDE MAKES NO DIFFERENCE IN THE INTERFERENCE OF ANY LIMBS IN THE LINES AS THE LINES ARE ALREADY OUTSIDE THE VERTICAL REACHES OF ANY TREES. THE ONLY WAY THAT EXCUSE WOULD HAVE BEEN AT A MINIMALLY PLAUSIBLE BELIEVING IS IF THE POLE SOMEHOW MOVES THE WIRES OUTWARDS IN A LATERAL MOVEMENT AND NOT A VERTICAL MOVEMENT BUT STILL THE LINES AND THE LIMBS WERE NEVER IN ANY WAY INTERFERING WITH EACH OTHER. I CAN PROVIDE PICTURES TO PROVE THIS IF NEEDED. NOT TO MENTION THAT FROM THAT POLE TO THE NEXT THE LINES MOVE DIAGONALLY ACROSS THE STREET AWAY FROM THE TREES. IT JUST SO HAPPENS THAT THE POLE THAT WAS SUDDENLY REPLACED AND THE ONLY POLE AROUND THAT WAS REPLACED HAD THE TAG NUMBER THAT CORRESPONDED TO THE NUMBER ON THE PIECE OF PAPER I WAS GIVEN ON THE 6TH OF APRIL. MR. BREWER HAS CHANGED HIS STORY FROM ONE THING TO THE NEXT AND DESTROYED EVIDENCE THAT WOULD HAVE SURELY PROVEN HE WAS AND IS STILL WRONG ON THESE MATTERS AND HE HAD USED HIS POSITION TO ASSERT HIS POWER OF PRESIDENT OF CLARK RECC AGAINST ME CAUSING ME A VERY HUGE FINANCIAL BURDEN THAT I SIMPLY CAN NOT BE RESPONSIBLE FOR AMONGST THE OTHER DEBT I HAVE AT THE PRESENT TIME. IT IS CAUSING ME A FINANCIAL CRISIS THAT IS CAUSING A VERY LARGE AND FINANCIAL BURDEN UPON ME AND WRONGFULLY SO. IT COSTS ME MORE THAN \$30 A DAY IN GAS TO POWER A GENERATOR SO THAT I CAN HAVE POWER FOR ONE REFRIGERATOR, ONE LIGHT, AND ONE PC. THAT MONEY WAS MEANT FOR OTHER BILLS AND COULD HAVE ALSO GONE TO HELP A LITTLE ON THE PAST DUE AMOUNT OWED TO CLARK RECC. IT HAS SO FAR TOTALLED OVER \$500 AND THE WEAR AND TEAR ON THE APPLIANCES HAS MOST CERTAINLY SHORTENED THEIR LIFESPAN TO A HUGE DEGREE AS I AM SURE YOU ARE AWARE APPLIANCES SUCH AS SENSITIVE ELECTRONICS AND APPLIANCES ARE NOT MEANT TO BE AND ARE IRREVERSIBLY DAMAGED BY GENERATOR POWER AND ITS FLUCTUATIONS. IT HAS ALREADY DESTROYED MY \$1,300 APC THAT I WAS USING AS

BACKUP POWER FOR MY SENSITIVE ELECTRONICS. THIS MATTER NEEDS TO BE ADDRESSED IMMEDIATELY PLEASE AS MY DISABILITY CAN NOT AFFORD THE GAS ALONE FOR A GENERATOR FOR A MONTH LET ALONE MY OTHER BILLS SUCH AS MORTGAGE PAYMENT, INSURANCE, GROCERIES, WATER, ETC. ETC.

WHAT I ASK OF THE COMMISSION:

I ASK THAT THE COMMISSION HAVE MY ELECTRIC TURNED BACK ON, THAT THE MONEY I HAVE SPENT TOWARDS GAS BE REIMBURSED IMMEDIATELY. I ALSO ASK THAT THE COMMISSION LOOK INTO THE MONEY PAID FOR THE UTILITY LIGHT AND THAT ALSO BE REIMBURSED WHEN THE FACTS ARE LAID OUT AS THAT COULD GO TOWARDS ANY REMAINING LATE CHARGES OWED TO CLARK RECC MINUS ANY RECONNECT, LATE FEES, OR DEPOSITS (THERE WOULD NOT BE ANY OF THESE HAD THE ENTIRE SITUATION BEEN HANDLED APPROPRIATELY) SINCE MY ACCOUNT HAS NOW BEEN CLOSED BECAUSE OF ALL THIS. CLOSED ON THE VERY DAY I WAS INFORMED IT WAS TO BE CLOSED WITH NO PRIOR NOTICES AT ALL. I ALSO ASK THAT THE COMMISSION HAVE CLARK RECC REPLACE MY APC THAT NO LONGER FUNCTIONS PROPERLY BECAUSE OF BEING USED ON GENERATOR POWER AND ANY OTHER APPLIANCES THAT MAY STOP WORKING, ONLY THE APC THUS FAR HAS BEEN AFFECTED, BEFORE THE POWER IS RESTORED. I ALSO ASK THAT THE COMMISSION LOOK INTO THE REASONS BEHIND MR. BREWER CHANGING OUT THE POLE, NOT PROVIDING REQUESTED DOCUMENTS, NOT TRYING TO WORK WITH ME ON A PAYMENT ARRANGMENT, AND THE CHANGING OF HIS STORY THROUGHOUT THIS ENTIRE ORDEAL AND AT A MINIMUM REPRIMAND HIM, (GIVEN THE CIRCUMSTANCES I FEEL HE SHOULD BE FORCED TO RESIGN) FOR HIS ACTIONS AND HIS UNACCEPTABLE USE OF HIS POSITION AS PRESIDENT OF RECC. I TOO KNOW SEVERAL BOARD MEMBERS AND AM QUITE FAMILIAR WITH AN EX-PRESIDENT OF CLARK RECC BUT I HAVE NOT ONCE UNTIL NOW EVEN MENTIONED THIS OR THOUGHT ABOUT USING ANY INFLUENCE IN THIS MATTER AS I AM NOT WRONG IN THIS. I HAVE A RECORDED CALL OF MR. BREWER REPEATEDLY STATING IT WAS SHUT OFF BECAUSE I FAILED TO UPHOLD AN ARRANGEMENT. AN ARRANGMENT WE NEVER HAD AND HE ADMITS TO NOT HAVING ON THE VERY SAME PHONE CALL. I HAVE SUBMITTED THAT CALL ALREADY TO THE P.S.C. ONE LAST THING I WOULD ASK IS THAT MR. BREWER RECALL THE SUMMONS HE HAD ME SERVED WITH FORCING ME TO APPEAR IN COURT FOR HARRASSING COMMUNICATIONS. ACCORDING THE FCC IT IS ONLY CONSIDERED HARRASSMENT IF THERE IS NO VALID REASON TO CALL AND IN THIS SITUATION I FEEL I AM COMPLETELY JUSTIFIED IN CALLING AS I INTENDED TO MAKE AS MUCH RECORD OF THE EVENTS AS I COULD AND I STATED SO ON SEVERAL OCCASIONS DURING THOSE CALLS. IF THE COMMISSION REQUIRES IT, I CAN GET WRITTEN STATEMENTS FROM THE NEIGHBOR VALIDATING THE FACT THAT THERE HAS BEEN NO LIGHT ON AT THE TOP OF THE CUL-DE-SAC SINCE THEY MOVED IN WHICH WAS AFTER I HAD IT SHUT OFF. THEY MOVED IN IN THE FIRST PART OF 2017 AFTER COMPLETING THE BUILDING OF THE HOUSE.

Before the Public Service Commission

(Insert name of complainant))
Complainant)
MICHAEL BISHOP) No. _____
vs.) (To be inserted by the secretary)
CLARK RECC)
(Insert name of each defendant))
Defendant)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).
- (c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at JEFFERSONVILLE, Kentucky, this 3RD day
of JUNE, 20 21.

MICHAEL BISHOP

(Name of each complainant)

(Name and address of attorney, if any)

NNNN
0003154804



PO Box 748
Winchester, KY 40392

NOTICE OF OVERDUE ACCOUNT

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

229 1 AV 0.398
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

5 229
C-1

Account Number	[REDACTED]
Service Address	128 SPRING MEADOW DR
Billing Date	04/01/2021
Notice Date	04/19/2021
Final Payment Date	04/30/2021
AMOUNT DUE:	\$481.89



DISCONNECT NOTICE

According to our records, your electric account has an unpaid balance. The amount due includes a 5% late fee that is assessed to all delinquent accounts.

The balance due **must be received in our office** on or before the final payment date to avoid disconnection of your service. If your service is disconnected you will be charged a service charge. Clark Energy does not reconnect service that has been turned off for non-payment after business hours. Please see the back of this form for additional information.

If you feel you have received this notice in error, or if you have any questions, please call our office and speak with a customer service representative.

If this bill is not paid or you have not contacted the Cooperative on or before the final payment date indicated, your electric service will be disconnected without further notice.

Clark Energy does not collect payments in the field. Payments can be made at www.clarkenergy.com or by phone, (877) 562-5469.

Please detach and return bottom portion with payment



PO Box 748
Winchester, KY 40392

DISCONNECT NOTICE

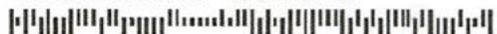
Account Number	Member Number	Date of Notice	Final Payment Date	Amount Due
[REDACTED]	[REDACTED]	04/19/2021	04/30/2021	\$481.89

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

Send Payment To:

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748

01



Payment arrangement given to Mr. Bishop

April 6, 2021

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE, KY 40337

RE: Account Number [REDACTED]
Provider: COOP
Total Amt Owed: 681.89
Delinquent Amt: 404.36

Dear Customer,

Thank you for your willingness to work with us on paying your delinquent balance. As per our agreement, we have suspended further action of our normal collection procedures based upon the following arrangement:

<u>Payment Due Date</u>	<u>Payment Amount</u>	
04/06/2021	200.00 th	Plus current bill by 17 th of each month
05/17/2021	120.00	
06/17/2021	120.00	
07/17/2021	120.00	
08/17/2021	121.89	

Please be advised that failure to keep the above payment schedule as agreed will cancel this special arrangement and result in the normal collection process being reinstated. Please keep in mind that any current bill is due in addition to this arrangement. To verify this agreement, please sign below and promptly return a copy to our office.

Sincerely,

CLARK ENERGY COOPERATIVE INC
(859)744-4251

Customer Signature: He refused to sign & told Clark
he would only pay \$5.00 a month



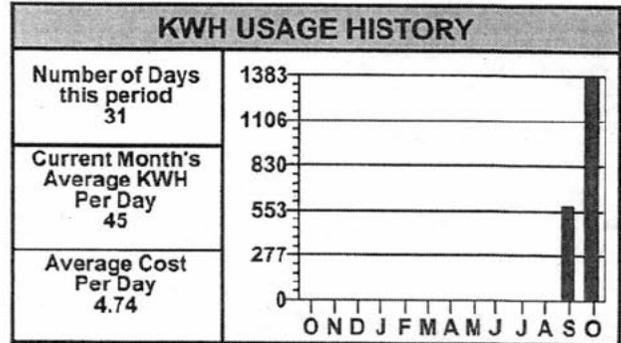
CLARK ENERGY
A Southern Energy Company

PO Box 748
Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

845 1 AV 0.373
MICHAEL L BISHOP
5919 E HIGHWAY 36
OLYMPIA KY 40358-8500

4 845
C-3 P-6



Paying your bill online is fast, easy and FREE! Please make sure you are on Clark Energy's website, www.clarkenergy.com or clarkenergy.smarthub.coop, before setting up and submitting your payment.

October is CFL month! During October, if you pay your bill on a Friday at any Clark Energy office you will receive a free compact fluorescent light bulb.

ACCOUNT NUMBER	NAME	BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB			
	MICHAEL L BISHOP	10/03/2016					
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE	
HOUSE		128 SPRING MEADOW DR		4482085	-0.0032870	REGULAR BILL	
FROM	TO	NO. DAYS	METER NUMBER	PREVIOUS READING	PRESENT READING	RATE	MULTIPLIER
08/29/2016	09/29/2016	31	78109	13811	15194	R	1.0000
Activity Since Last Bill				\$ Amount		Current Bill Information	
PREVIOUS BALANCE				83.25		FACILITY CHARGE	
PAYMENT				0.00		ENERGY	
OTHER CHARGES/ADJUSTMENTS				0.00		(1) - OUTDOOR LIGHTING	
PENALTY				4.16		FUEL ADJUSTMENT @-0.0032870	
PRIOR BALANCE				87.41		SCHOOL TAX	
						ENVIRONMENTAL SURCHARGE @ 7.950%	
						TOTAL CURRENT CHARGES	
						12.43	
						127.82	
						9.63	
						-4.78	
						4.70	
						11.54	
						161.34	
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.							
Due Date		10/17/2016		Amt Due		\$248.75	
Past Due After		10/17/2016		Gross Due		\$256.82	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
5919 E HIGHWAY 36
OLYMPIA KY 40358-8500

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

- CHECK HERE TO INDICATE ADDRESS &/OR PHONE NUMBER CHANGE ON BACK
- CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED. _____

Member Number:	
Account Number:	
Amount Due On Or Before 10/17/2016:	\$248.75
Amount Due After 10/17/2016:	\$256.82

CLARK ENERGY *
PO BOX 748
WINCHESTER KY 40392-0748



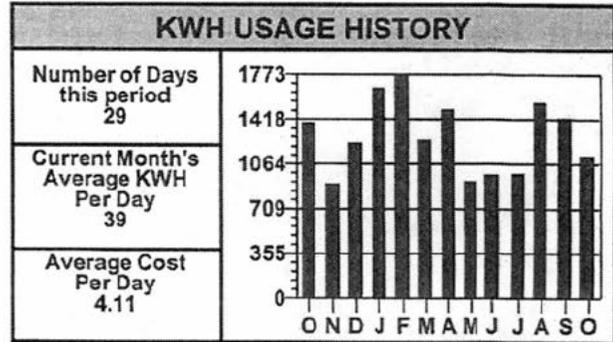
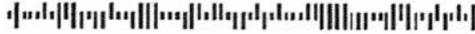


CLARK ENERGY
A Southern Energy Company

PO Box 748
Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

4928 1 AV 0.370 4 4928
MICHAEL L BISHOP C-14 P-25
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103



October is CFL month! During October, if you pay your bill on a Friday at any Clark Energy office you will receive a free compact fluorescent light bulb.

Sign up for Automatic Bank Draft. Your bill will always be paid on time while saving you postage, check costs, and trips to our office. To enroll, fill out the authorization form on the back of this bill, attach a voided check and mail in with your payment.

ACCOUNT NUMBER	NAME		BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB			
	MICHAEL L BISHOP		10/02/2017					
SERVICE DESCRIPTION		SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
HOUSE		128 SPRING MEADOW DR		2494033	-0.0049370	REGULAR BILL		
FROM	TO	NO. DAYS	METER NUMBER	PREVIOUS READING	PRESENT READING	RATE	MULTIPLIER	KWH USAGE
08/29/2017	09/27/2017	29	78109	29327	30451	R	1.0000	1124
Activity Since Last Bill			\$ Amount	Current Bill Information				\$ Amount
PREVIOUS BALANCE			166.21	FACILITY CHARGE				12.43
PAYMENT			-166.21	ENERGY				101.07
OTHER CHARGES/ADJUSTMENTS			0.00	(1) - OUTDOOR LIGHTING				9.45
PRIOR BALANCE			0.00	FUEL ADJUSTMENT @-0.0049370				-5.90
				SCHOOL TAX				3.86
				ENVIRONMENTAL SURCHARGE @ 9.960%				11.66
				TOTAL CURRENT CHARGES				132.57
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.				Drafted On		Amt Due		\$132.57
		Or After		10/17/2017	BANK DRAFT		DO NOT PAY	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

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- CHECK HERE FOR AUTOMATIC BANK DRAFT SERVICE COMPLETE APPLICATION ON THE BACK OF THIS STUB. VOIDED CHECK MUST BE PROVIDED
- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED. _____

Member Number:	
Account Number:	
Amount Due On Or Before 10/17/2017:	\$132.57
BANK DRAFT	DO NOT PAY

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748



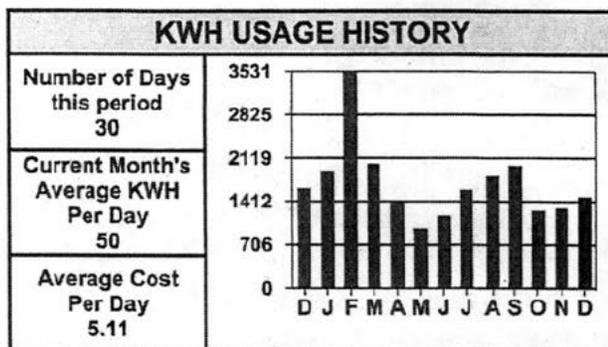


PO Box 748
Winchester, KY 40392

(859) 744-4251 or (800) 992-3269
www.clarkenergy.com

4437 1 AV 0.375
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

5 4437
C-13 P-20



THE EMPLOYEES OF CLARK ENERGY WISH YOU A SAFE AND HAPPY HOLIDAY SEASON.

OUR OFFICES WILL BE CLOSED MONDAY AND TUESDAY, DECEMBER 24TH AND DECEMBER 25TH AND TUESDAY, JANUARY 1ST FOR THE HOLIDAYS.

ACCOUNT NUMBER	NAME	BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB							
██████████	MICHAEL L BISHOP	12/03/2018	██████████								
SERVICE DESCRIPTION	SERVICE LOCATION	MAP NUMBER	FUEL FACTOR	BILL TYPE							
HOUSE	128 SPRING MEADOW DR	2494033	-0.0050810	REGULAR BILL							
SERVICE FROM	SERVICE TO	NO. DAYS	METER NUMBER	READING PREVIOUS	READING PRESENT	RATE	MULTIPLIER	KWH USAGE			
10/30/2018	11/29/2018	30	100818	3304	4790	R	1.0000	1486			
Activity Since Last Bill			\$ Amount			Current Bill Information			\$ Amount		
PREVIOUS BALANCE			147.45			FACILITY CHARGE			12.43		
PAYMENT			-147.45			ENERGY			133.62		
OTHER CHARGES/ADJUSTMENTS			0.00			(1) - OUTDOOR LIGHTING			9.45		
PRIOR BALANCE			0.00			FUEL ADJUSTMENT @-0.0050810			-7.91		
						SCHOOL TAX			4.88		
						ENVIRONMENTAL SURCHARGE @ 10.170%			15.01		
						TOTAL CURRENT CHARGES			167.48		
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.											
Drafted On						Amt Due			\$167.48		
Or After			12/17/2018			BANK DRAFT			DO NOT PAY		

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

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- CHECK HERE FOR NEIGHBOR TO NEIGHBOR CONTRIBUTION AND ADD TO THE TOTAL DUE

PLEASE INDICATE AMOUNT BEING DONATED.

Member Number:	██████████
Account Number:	██████████
Amount Due On Or Before 12/17/2018:	\$167.48
BANK DRAFT	DO NOT PAY

CLARK ENERGY
PO BOX 748
WINCHESTER KY 40392-0748



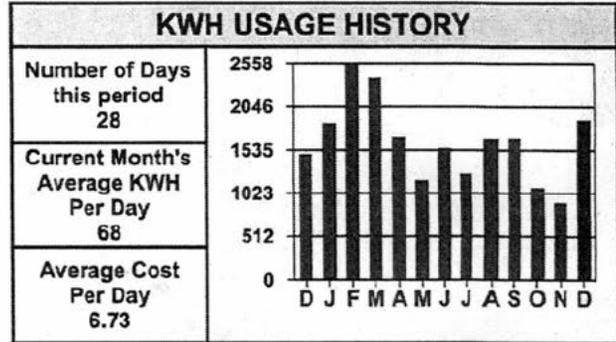


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3744 1 AV 0.380
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

5 3744
C-10 P-11



THE EMPLOYEES OF CLARK ENERGY WISH YOU A SAFE AND HAPPY HOLIDAY SEASON.

OUR OFFICES WILL BE CLOSED TUESDAY AND WEDNESDAY, DECEMBER 24TH AND DECEMBER 25TH AND WEDNESDAY, JANUARY 1ST FOR THE HOLIDAYS.

ACCOUNT NUMBER	NAME	BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB				
	MICHAEL L BISHOP	12/02/2019						
SERVICE DESCRIPTION	SERVICE LOCATION	MAP NUMBER	FUEL FACTOR	BILL TYPE				
HOUSE	128 SPRING MEADOW DR	2494033	-0.0068460	REGULAR BILL				
SERVICE FROM	TO	NO. DAYS	METER NUMBER	READING PREVIOUS	READING PRESENT	RATE	MULTIPLIER	KWH USAGE
10/30/2019	11/27/2019	28	104525	10988	12882	R	1.0000	1894
Activity Since Last Bill			\$ Amount	Current Bill Information				\$ Amount
PREVIOUS BALANCE			109.32	FACILITY CHARGE				12.43
PAYMENT			-109.32	ENERGY				170.31
OTHER CHARGES/ADJUSTMENTS			0.00	(1) - OUTDOOR LIGHTING				9.45
PRIOR BALANCE			0.00	FUEL ADJUSTMENT @-0.0068460				-13.45
				SCHOOL TAX				5.93
				ENVIRONMENTAL SURCHARGE @ 10.640%				19.02
				TOTAL CURRENT CHARGES				203.69
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.								
Drafted On				Amt Due			\$203.69	
Or After			12/17/2019	BANK DRAFT			DO NOT PAY	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

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PLEASE INDICATE AMOUNT BEING DONATED.

Member Number:	
Account Number:	
Amount Due On Or Before 12/17/2019:	\$203.69
BANK DRAFT	DO NOT PAY

CLARK ENERGY
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WINCHESTER KY 40392-0748



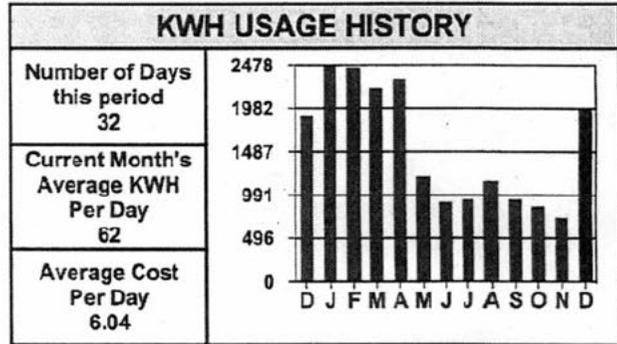
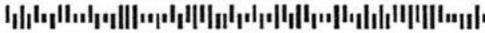


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1521 1 AV 0.386
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

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C-5 P-5



OUR OFFICES WILL BE CLOSED THURSDAY AND FRIDAY, DECEMBER 24TH AND DECEMBER 25TH AND FRIDAY, JANUARY 1ST FOR THE HOLIDAYS.

All Clark Energy lobbies are closed until further notice. For service requests please call our office at 1-800-992-3269. Our drive-thru windows are open from 8:00 a.m. - 4:30 p.m. Payments can be made using our free Smart Hub app, online at www.clarkenergy.com or by calling 1-877-562-5469.

ACCOUNT NUMBER	NAME	BILL DATE	TELEPHONE	PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB				
██████████	MICHAEL L BISHOP	12/02/2020	██████████					
SERVICE DESCRIPTION	SERVICE LOCATION	MAP NUMBER	FUEL FACTOR	BILL TYPE				
HOUSE	128 SPRING MEADOW DR	2494033	-0.0088960	REGULAR BILL				
SERVICE FROM	NO. TO	METER NO.	READING PREVIOUS	READING PRESENT	RATE	MULTIPLIER	KWH USAGE	
10/29/2020	11/30/2020	32	99378D	738	2711	R	1.0000	1973
Activity Since Last Bill		\$ Amount	Current Bill Information			\$ Amount		
PREVIOUS BALANCE		372.35	FACILITY CHARGE			18.00		
PAYMENT		-200.00	ENERGY			170.64		
OTHER CHARGES/ADJUSTMENTS		0.00	(1) - OUTDOOR LIGHTING			9.34		
PRIOR BALANCE		172.35	FUEL ADJUSTMENT @-0.0088960			-18.17		
			SCHOOL TAX			6.07		
			ENVIRONMENTAL SURCHARGE @ 12.600%			22.66		
			TOTAL CURRENT CHARGES			208.54		
For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.								
Due Date		12/17/2020	Amt Due		\$380.89			
Past Due After		12/17/2020	Gross Due		\$380.89			

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

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PLEASE INDICATE AMOUNT BEING DONATED.

Member Number:	██████████
Account Number:	██████████
Current Charges Due On Or Before 12/17/2020:	\$380.89
Amount Due After 12/17/2020:	\$380.89

CLARK ENERGY *
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WINCHESTER KY 40392-0748



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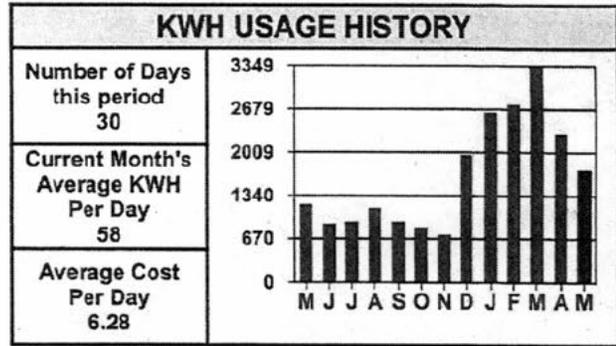


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1480 1 AV 0.395
MICHAEL L BISHOP
128 SPRING MEADOWS DR
JEFFERSONVILLE KY 40337-9103

5 1480
C-5 P-5



MARK YOUR CALENDARS: Clark Energy Cooperative's annual meeting will be held Friday, June 18th. Registration will be from 11:00 am - 2:00 pm at our Winchester, Frenchburg and Stanton locations.

Be prepared for the "ups and downs" of your electric bill. The sign up period for Levelized Billing is now open. Call our office for additional information.

ACCOUNT NUMBER		NAME		BILL DATE	TELEPHONE		PLEASE VERIFY TELEPHONE NUMBER AND MAKE ANY CHANGES ON BACK OF STUB		
[REDACTED]		MICHAEL L BISHOP		05/03/2021	[REDACTED]				
SERVICE DESCRIPTION			SERVICE LOCATION		MAP NUMBER	FUEL FACTOR	BILL TYPE		
HOUSE			128 SPRING MEADOW DR		2494033	0.0018510	REGULAR BILL		
SERVICE		NO. DAYS	METER NUMBER	READING		RATE	MULTIPLIER	KWH USAGE	
FROM	TO			PREVIOUS	PRESENT				
03/30/2021	04/29/2021	30	99378D	13729	15464	R	1.0000	1735	
Activity Since Last Bill				\$ Amount		Current Bill Information			\$ Amount
PREVIOUS BALANCE				641.89		ADJUSTMENTS			40.00
PAYMENT				-200.00		FACILITY CHARGE			18.00
OTHER CHARGES/ADJUSTMENTS				40.00		ENERGY			150.06
PRIOR BALANCE				481.89		FUEL ADJUSTMENT @0.0018510			3.21
						SCHOOL TAX			5.65
						ENVIRONMENTAL SURCHARGE @ 10.040%			17.20
						TOTAL CURRENT CHARGES			194.12
<p>For billing inquiries please call: (859) 744-4251 or (800) 992-3269 8:00 A.M. - 4:30 P.M., M-F To make a payment by phone, call toll free, (877)562-5469. Failure to receive your bill does not exempt you from payment, late charges or disconnection. Five percent (5%) penalty will be added after due date. Night depositories are available at each Clark Energy office.</p>									
Due Date		05/17/2021		Amt Due		676.01			
Past Due After		05/17/2021		Gross Due		676.01			

Light removed after request.

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

MICHAEL L BISHOP
128 SPRING MEADOW DR
JEFFERSONVILLE KY 40337-0000

Member Number:	[REDACTED]
Account Number:	[REDACTED]
Current Charges Due On Or Before 05/17/2021:	\$676.01
Amount Due After 05/17/2021:	\$676.01

ARE YOU STILL MAILING IN YOUR PAYMENT? USE OUR AUTOMATED SYSTEM TO PAY YOUR BILL; IT IS FAST, SECURE AND FREE! (877) 562-5469 OPTION 2

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- PLEASE INDICATE AMOUNT BEING DONATED.

CLARK ENERGY * 1
PO BOX 748
WINCHESTER KY 40392-0748



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Michael Bishop
128 Spring Meadows Dr.
Jeffersonville, KENTUCKY 40337

*Clark Energy Cooperative, Inc.
2640 Ironworks Road
P. O. Box 748
Winchester, KY 40392-0748

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