

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matters of:

ELECTRONIC APPLICATION OF KENTUCKY )  
UTILITIES COMPANY FOR AN ADJUSTMENT )  
OF ITS ELECTRIC RATES, A CERTIFICATE )  
OF PUBLIC CONVENIENCE AND NECESSITY ) CASE NO.  
TO DEPLOY ADVANCED METERING ) 2020-00349  
INFRASTRUCTURE, APPROVAL OF CERTAIN )  
REGULATORY AND ACCOUNTING )  
TREATMENTS, AND ESTABLISHMENT OF A )  
ONE-YEAR SURCREDIT )

ELECTRONIC APPLICATION OF LOUISVILLE )  
GAS AND ELECTRIC COMPANY FOR AN )  
ADJUSTMENT OF ITS ELECTRIC AND GAS )  
RATES, A CERTIFICATE OF PUBLIC )  
CONVENIENCE AND NECESSITY TO DEPLOY ) CASE NO.  
ADVANCED METERING INFRASTRUCTURE, ) 2020-00350  
APPROVAL OF CERTAIN REGULATORY AND )  
ACCOUNTING TREATMENTS, AND )  
ESTABLISHMENT OF A ONE-YEAR )  
SURCREDIT )

COMMISSION STAFF'S POST-HEARING REQUEST FOR INFORMATION  
TO LOUISVILLE GAS AND ELECTRIC COMPANY AND  
KENTUCKY UTILITIES COMPANY

Louisville Gas and Electric Company (LG&E) and Kentucky Utilities Company (KU) (jointly, LG&E/KU), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due no later than August 28, 2021. The Commission directs LG&E/KU to the Commission's July 22, 2021 Order in Case No. 2020-00085<sup>1</sup> regarding filings with the Commission. Electronic

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after

documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

LG&E/KU shall make timely amendment to any prior response if LG&E/KU obtain information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which LG&E/KU fail or refuse to furnish all or part of the requested information, LG&E/KU shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, LG&E/KU shall, in accordance with 807

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March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Provide LG&E/KU assumed growth rate of distributed energy resources (DER) in each of the companies' service territory and explain how this rate was determined.

2. Provide a copy of the Oasis system impact studies database discussed during the testimony of Beth McFarland at the August 17, 2021 hearing.

3. Refer to LG&E/KU's Joint Motion for Partial Rehearing, pages 32–33. Provide a list that identifies by name the specific reporting requirements for which LG&E/KU requests clarification. Include in the list a citation to the page or ordering paragraph for each identified reporting requirement and a description of the specific component for each reporting requirement for which LG&E/KU request clarification.

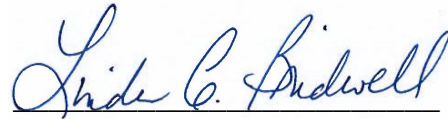
4. Provide copies of LG&E's and KU's respective residential customer new service paper and electronic applications.

5. Refer to the August 18, 2021 hearing testimony of Eileen Saunders, generally. Provide a copy of the following documents:

a. The Customer Fact Sheet used by LG&E/KU customer service representatives when accepting residential customer new service application requests.

b. Customer service representative training scenarios that cover circumstances in which a member of a residential household who is not named on a customer account requests to continue service at that same residence due to death of or divorce from another member of the residential household in whose name the account is held.

c. Policies, whether formal or informal, that provide guidance to LG&E/KU customer service representatives for handling service requests from member of a residential household who is not named on a customer account and requests to continue service at that same residence due to death of or divorce from another member of the residential household in whose name the account is held.



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Public Service Commission  
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DATED     AUG 20 2021    

cc: Parties of Record

Case No. 2020-00349  
Case No. 2020-00350

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