

LICKING VALLEY
RURAL ELECTRIC COOPERATIVE CORPORATION
P. O. Box 605 • 271 Main Street
West Liberty, KY 41472-0605
(606) 743-3179



KERRY K. HOWARD
General Manager/CEO

RECEIVED

August 18, 2020

AUG 19 2020

PUBLIC SERVICE
COMMISSION

Ms. Tina Frederick
Kentucky Public Service Commission
211 Sower Boulevard
Post Office Box 615
Frankfort, Kentucky 40602-0615

RE: Case Number 2020-00224

Dear Ms. Frederick:

In response to your email dated July 28, 2020, the above referenced electric service account has been in the name of Brandon Holbrook since January 28, 2010. Mr. Glen Holbrook's name was added to the account address as "in care of" December 18, 2018 when he came into our Office and paid to have the electric service reconnected and per the approval and request of Brandon Holbrook as per work order. The following is a timeline of the account activity:

- 01/28/2010 Transfer Work Flow from Glen D. Holbrook to Brandon Holbrook
Meter Number 30191.
- 11/17/2016 Meter Change disconnecting Meter Number 30191 and replacing it with
Meter Number 36414. Brandon Holbrook.
- 03/23/2017 Meter Change disconnecting Meter Number 36414 and replacing it with
Meter Number 42567. Brandon Holbrook.
- 09/12/2018 Billing Statement. Meter Number 42567. Brandon Holbrook.
- 10/12/2018 Billing Statement. Meter Number 42567. Brandon Holbrook. Delinquent
Notice.
- 11/12/2018 Billing Statement. Meter Number 42567. Brandon Holbrook. Delinquent
Notice.



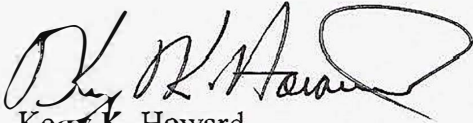
August 18, 2020
Ms. Tina Frederick
Kentucky Public Service Commission
Case Number 2020-00224
Page 02 of 02

- 12/12/2018 Collection/Disconnect Order Ticket. Meter Number 42567. Brandon Holbrook.
- 12/17/2018 Reconnect Work Order. Meter Number 42567. Brandon Holbrook, % Glen Holbrook, per the approval and request of Brandon Holbrook.
- 12/17/2018 Billing Statement. Meter Number 42567. Brandon Holbrook, % Glen Holbrook.

We have also attached copies of the October, November, December, and January bills, copies of the Delinquent Notice enclosed in the November and December bills, the Collection/Disconnect Order ticket, and the Reconnect order for said account.

If additional information is needed or required, please let us know.

Sincerely,


Kerry K. Howard
General Manager/CEO

KKH:slv

Enclosures

LICKING VALLEY R.E.C.C.

Transfer Work Flow

Account: ⁰¹ SERVICE MAP LOCATION:
SO Nbr: 9912055782 Service: Electric Service W/O#:
Customer Nbr: Srv Loc Nbr: Provider: COOP Provided Electric Service Cycle: 1

Taken By: sstacy Date Taken: 01/28/2010 Needed Before: 1/28/10 12:00 am

OUT-CUSTOMER
Home Phone:
Work Phone:
Mobile Phone: NONE LISTED
Account Number:
Customer Number:
GLEN D HOLBROOK
RHEBA HOLBROOK
Billing Address:
998 HIGHWAY 1000
WEST LIBERTY, KY 41472
SERVICE LOCATION
998 HIGHWAY 1000
WEST LIBERTY, KY 41472

IN CUSTOMER
Home Phone:
Work Phone: NONE LISTED
Mobile Phone: NONE LISTED
Account Number:
Customer Number:
BRANDON HOLBROOK
Billing Address:
998 HIGHWAY 1000
WEST LIBERTY, KY 41472

****SECURITY LIGHT****
NUMBER OF SECURITY LIGHTS
Type Serial Nbr Status

Dep Type	Deposit Amt	Deposit Date	Installments Due

Membership #	Amount	Code	Date

****EQUIPMENT TO BE SERVICED****

Equipment Type	Activity	Equipment Nbr	Position Nbr	Service Map Location
Kwh/Kw Meter	Transfer	30191	1	<u> </u>

****METER READ****

Meter #	Reading	LV Reading	LVR Date	Demand	Connct Date	Phase/Wires	Dials	Rate
30191	7390	5728	01/10/2010		1/28/10	1/3	5	12

General Comments:
PLEASE TRANSFER THE SERVICE
REQUESTED BY BRANDON HOLBROOK
THANKS, STACEY

** waived s/c per K.H.**

Service Comments:

Handheld Notes:

100 amp Home

of Prints:

Customer # 26068

LICKING VALLEY RURAL ELECTRIC COOPERATIVE CORPORATION
KENTUCKY 56 MORGAN

METER CHANGE

Acct. No. [REDACTED] Pole No. 18-28-1

Sub. Helech Circuit Onel City

Name Brandon Holbrook

Address 538 Hwy 1000

Phone No. _____

Remarks _____

Order Taken By _____ Date 11-18-16

Connect

Disconnect

Meter No. 36414

Meter No. 30191

Reading 00000

Reading 83540

Make _____

Make _____

Amps _____

Amps _____

Volts _____

Volts _____

Remarks: Auto disc Meter

Date Worked: 11-17-16 Worked By: AL JC

11/29/16 MAP

Customer # [REDACTED]

LICKING VALLEY RURAL ELECTRIC COOPERATIVE CORPORATION
KENTUCKY 56 MORGAN

METER CHANGE

Acct. No. 62280190 Pole No. [REDACTED]

Sub. _____ Circuit _____

Name Brandon Holbrook

Address _____

Phone No. _____

Remarks **ENTERED**

Order Taken By _____ Date MAR 20 2017

Connect	Disconnect
Meter No. <u>42567</u>	Meter No. <u>36414</u>
Reading <u>0</u>	Reading <u>06390 am</u>
Make _____	Make _____
Amps _____	Amps _____
Volts _____	Volts _____

Remarks: N 37.84967

W 083.20602

Date Worked: 3-23-17 Worked By: JC



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 Toll Free: 1-800-596-6530
 To Pay Bill by Phone: 1-844-846-2688
 www.lvrecc.com

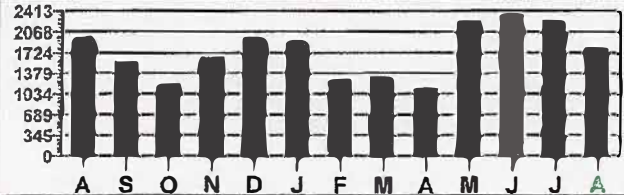
Emergencies or Outages
 (Seven days a week - 24 hours a day)
 Local: 743-7500
 Toll Free: 1-800-709-6700

BRANDON HOLBROOK
 538 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407

IMPORTANT INFORMATION

- Failure to receive a bill does not exclude you from monthly payment.
- Outside depository is available after hours for your convenience.
- Register any question about this bill prior to the due date.
- If payment does not reach this office by the 10th of the month, a 5% penalty will be assessed.
- Visit our web site at www.lvrecc.com
- Bank Draft Services Available.

NOTICE: Licking Valley RECC will not be responsible for payments applied to the wrong account when payment stub or account number is not included with payment.



ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
[REDACTED]	12	HOME - 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 09/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	29909	31705	1.0000	1796	-0.0067900	0.0794000	09/21/2018
Activity Since Last Bill		\$ Amount		Current Bill Information			\$ Amount
PREVIOUS BALANCE		518.21		ELECTRIC SERVICE			179.24
PAYMENT		-518.21		FUEL COST ADJUSTMENT			-12.19 CR
OTHER ADJUSTMENTS		0.00		SCHOOL TAX			5.41
BALANCE PRIOR TO THIS BILLING		0.00		ENVIRONMENTAL SURCHARGE			13.26
Account Number: 1602801901							
Comparisons	Days Service	kWh Used	Cost/day	CURRENT NET DUE BY 10/10/2018			
Current Month	31	1796	5.99				
Last Month	31	2242	7.94				
One Year Ago	31	1965	6.87				
Gross Amount Due After 10/10/2018							185.72
Gross Amount Due After 10/10/2018							195.01

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

- If change of Address/Phone #, check here and indicate change on back of stub.
- Donation for Winter Care Fund \$ _____

Account Number:	1602801901
Amount Due:	185.72
Due Date:	10/10/2018
Amount After Due Date:	195.01

BRANDON HOLBROOK
 538 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL
 ELECTRIC COOPERATIVE CORP
 PO BOX 605
 WEST LIBERTY KY 41472-0605





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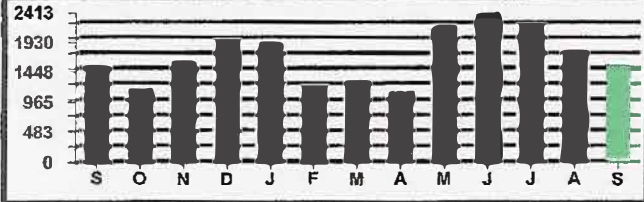
BRANDON HOLBROOK
 538 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407



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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
██████████	12	HOME - 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 10/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	31705	33247	1.0000	1542	-0.0062000	0.0856000	10/25/2018
Activity Since Last Bill		\$ Amount		Current Bill Information		\$ Amount	
PREVIOUS BALANCE		185.72		ELECTRIC SERVICE		155.87	
PAYMENT		0.00		FUEL COST ADJUSTMENT		-9.56	
LATE PAYMENT PENALTY		9.29		SCHOOL TAX		4.76	
OTHER ADJUSTMENTS		0.00		ENVIRONMENTAL SURCHARGE		12.52	
BALANCE PRIOR TO THIS BILLING		195.01		CURRENT MONTHS CHARGES		163.59	
				***BALANCE FORWARD		195.01	
***If there is a balance forward, your account is subject to be disconnected, if not paid before 11/10/2018							
Account Number: 1602801901							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	30	1542	5.45				
Last Month	31	1796	5.99				
One Year Ago	30	1566	5.66				
						CURRENT NET DUE BY 11/10/2018	
						358.60	
						Gross Amount Due After 11/10/2018	
						366.78	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

- If change of Address/Phone #, check here and indicate change on back of stub.
- Donation for Winter Care Fund \$ _____

Account Number:	1602801901
Amount Due:	358.60
Due Date:	11/10/2018
Amount After Due Date:	366.78

BRANDON HOLBROOK
 538 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL
 ELECTRIC COOPERATIVE CORP * 1
 PO BOX 605
 WEST LIBERTY KY 41472-0605




DELINQUENT NOTICE

If the balance
forward is not paid
by the 10th day
of this month,
your service will
be disconnected.



Licking Valley RECC
PO Box 605
West Liberty, KY 41472

A Touchstone Energy[®] Cooperative 

NOTICE OF TERMINATION OF UTILITY SERVICE

Notice is hereby given that your service will be terminated on the date indicated on the enclosed notice in keeping with our policy for non-payment of your utility bill.

Service will be terminated on the date indicated unless you deliver to this office or to the employee sent to terminate your service the total amount of your delinquent bill as indicated by the balance forward on your current statement. If you elect to pay the employee sent to terminate your service, a service charge will be added to the amount owed.

You have the right to protest the discontinuance of this service by contacting the cooperative office at the address or phone number shown on your Electric Statement. An employee will be on duty during the published hours to answer your questions regarding your bill or to resolve disputes over the amount of your bill. This employee has the authority to retain your service by negotiating a partial payment plan or by accepting a partial payment where good faith is shown in meeting your financial obligation.

You are further advised that in the event of existing illness or infirmity on your premises, service will not be discontinued within thirty (30) days after the date of this notice, provided that you obtain a certificate signed by a physician, a registered nurse, or a public health official stating that in the opinion of the person making the certification that discontinuance of service will aggravate the existing illness or infirmity.

If you are unable to meet the obligation of this utility bill you may, under certain conditions, receive aid under local, state, or federal programs. You may inquire concerning this aid by contacting the local office of the Department of Human Resources, Bureau for Social Insurance (Public Assistance Office). This office is listed in the phone book under "Commonwealth of Kentucky" or "State of Kentucky". You may also call the Department of Human Resources, Ombudsman, Toll Free 1-800-372-2973.

IF YOUR SERVICE IS DISCONNECTED FOR NON-PAYMENT YOU WILL OWE:

1. AMOUNT SHOWN ON YOUR BILL
2. KWH CONSUMPTION TO DATE OF DISCONNECT
3. THE APPROPRIATE FEES

IF LICKING VALLEY RECC DOES NOT HAVE A SECURITY DEPOSIT ON FILE, THIS WILL ALSO HAVE TO BE PAID.

- Please use envelope provided with bill for payment.
- Failure to receive Bill does not waive a late payment penalty or disconnect trip.



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 PO Box 605
 West Liberty KY 41472-0605

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 Monday - Friday 7:00 a.m. - 5:00 p.m.
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 Toll Free: 1-800-596-6530
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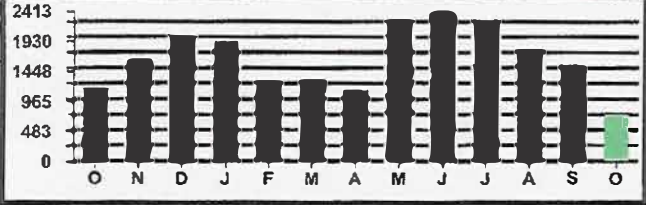
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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
[REDACTED]	12	HOME - 100 AMP	REGULAR	42567	538 HIGHWAY 1000		
This statement is for kWh usage through 11/12/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	33247	34004	1.0000	757	-0.0061000	0.0876000	11/21/2018
Activity Since Last Bill		\$ Amount		Current Bill Information		\$ Amount	
PREVIOUS BALANCE		358.60		ELECTRIC SERVICE		83.65	
PAYMENT		-195.01		FUEL COST ADJUSTMENT		-4.62	
LATE PAYMENT PENALTY		8.18		SCHOOL TAX		2.58	
OTHER ADJUSTMENTS		0.00		ENVIRONMENTAL SURCHARGE		6.92	
BALANCE PRIOR TO THIS BILLING		171.77		CURRENT MONTHS CHARGES		88.53	
				***BALANCE FORWARD		171.77	
***if there is a balance forward, your account is subject to be disconnected, if not paid before 12/10/2018							
Account Number: 1602801901							
Comparisons	Days Service	kWh Used	Cost/day				
Current Month	31	757	2.86				
Last Month	30	1542	5.45				
One Year Ago	31	1179	4.11				
						CURRENT NET DUE BY 12/10/2018	
						260.30	
						Gross Amount Due After 12/10/2018	
						264.73	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

- If change of Address/Phone #, check here and indicate change on back of stub.
- Donation for Winter Care Fund \$ _____

Account Number:	1602801901
Amount Due:	260.30
Due Date:	12/10/2018
Amount After Due Date:	264.73

BRANDON HOLBROOK
 538 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407

LICKING VALLEY RURAL
 ELECTRIC COOPERATIVE CORP * 1
 PO BOX 605
 WEST LIBERTY KY 41472-0605





Licking Valley Rural Electric Cooperative Corp
A Touchstone Energy Cooperative
PO Box 605
West Liberty KY 41472-0605

COLLECTION/DISCONNECT ORDER TICKET

Map Location #: _____

Date of Notice: 12/11/2018
Billing Date: 10/25/2018 #00073

Meter Number: 42567

Account: _____
BRANDON HOLBROOK
Phone: _____

Service Address: 560 HIGHWAY 1000

Last Payment 10/26/2018 -195.01

Description: REMOTE DISCONNECT METER

Subd:
Lot:
Dvc: 0

Previous Reading: 34004

Meter Reading: 3453

Current Bill: 88.53
30 Day Arrears: 171.77
60 Day Arrears: .00
90 Day Arrears: .00

Date: 12-12-18

By: _____

Balance Now \$171.77
Collection Fee \$24.00
Total to Collect 195.77

Disconnected: _____

DEC 13 2018

Amount Paid: \$ _____

Remote Meter

Cash _____ Check _____



Licking Valley Rural Electric Cooperative Corp
A Touchstone Energy Cooperative
PO Box 605
West Liberty KY 41472-0605

Account Name: BRANDON HOLBROOK

Account Number: _____

Date: _____

Received: \$ _____

By: _____

Cash _____ Check _____

Sent 1:07PM Confirmed 1:10PM 12-12-18



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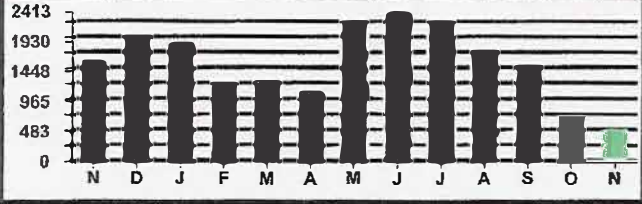
BRANDON HOLBROOK
 C/O GLEN HOLBROOK
 560 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407



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ACCOUNT NUMBER	RATE	REFERENCE	BILL TYPE	METER NUMBER	SERVICE ADDRESS		
██████████	12	HOME - 100 AMP	NEW CONNECT	42567	560 HIGHWAY 1000		
This statement is for kWh usage through 12/17/2018	READING		MULTIPLIER	KWH USAGE	FUEL ADJUSTMENT RATE	ENVIRONMENTAL SURCHARGE RATE	BILLING DATE
	PREVIOUS	PRESENT					
	34513	34513	1.0000	0	-0.0049400	0.0920000	12/21/2018
	34004	34513	1.0000	509	-0.0049400	0.0920000	12/21/2018
Activity Since Last Bill		\$ Amount		Current Bill Information		\$ Amount	
PREVIOUS BALANCE		260.30		ELECTRIC SERVICE		60.83	
PAYMENT		-717.66		FUEL COST ADJUSTMENT		-2.51	
LATE PAYMENT PENALTY		4.43		SCHOOL TAX		1.91	
OTHER ADJUSTMENTS		388.00		ENVIRONMENTAL SURCHARGE		5.37	
BALANCE PRIOR TO THIS BILLING		-64.93		CURRENT MONTHS CHARGES		65.60	
				***BALANCE FORWARD		-64.93	
Account Number: 1602801901							
Comparisons	Days Service	kWh Used	Cost/day	CURRENT NET DUE BY 01/10/2019 0.67			
Current Month	30	509	2.19				
Last Month	31	757	2.85				
One Year Ago	30	1638	6.13				
				Gross Amount Due After 01/10/2019		0.67	

PLEASE DETACH AND RETURN BOTTOM PORTION WITH PAYMENT

- If change of Address/Phone #, check here and indicate change on back of stub.
- Donation for Winter Care Fund
 \$ _____

Account Number:	1602801901
Amount Due:	0.67
Due Date:	01/10/2019
Amount After Due Date:	0.67

BRANDON HOLBROOK
 C/O GLEN HOLBROOK
 560 HIGHWAY 1000
 WEST LIBERTY KY 41472-8407

**LICKING VALLEY RURAL
 ELECTRIC COOPERATIVE CORP**
 PO BOX 605
 WEST LIBERTY KY 41472-0605



Print D/Tm:
12/18/2018 8:19:15 AM

LICKING VALLEY R.E.C.C.
Reconnect-Same Customer-WF

SERVICE MAP LOCATION: [REDACTED]

Account: [REDACTED] SO Nbr: 9912135503 Service: Electric Service W/O#: [REDACTED]
Customer Nbr: [REDACTED] Srv Loc Nbr: [REDACTED] Provider: COOP Provided Electric Service Cycle: 1 **65**

Taken By: sstacy Date Taken: 12/18/2018 Needed Before: 12/18/18 12:00:00 AM

Home Phone: [REDACTED] Ext.
Work Phone: NONE LISTED
Mobile Phone: NONE LISTED

BRANDON HOLBROOK
Service Address:
560 HIGHWAY 1000
WEST LIBERTY, KY 41472

Service Desc: REMOTE DISCONNECT METER
Subdivision:
Service: OH Block: Lot:
Line Srv Area: District:
Equip Map Loc: [REDACTED]
Substation: HEL Feeder: 2 Line Sect: 262
County: MORGAN City: NONE

Mailing Address:
BRANDON HOLBROOK
C/O GLEN HOLBROOK
560 HIGHWAY 1000
WEST LIBERTY KY 41472-8407-38

Medical Necessity: Outage Priority:
Prior Tenant: BRANDON HOLBROOK

****EQUIPMENT TO BE SERVICED****

Equipment Type	Activity	Equipment Nbr	Position Nbr	Service Map Location	Qty
Kwh/Kw Meter	Connect	42567	1	[REDACTED]	0

Meter #	Secondary	Rate	Mult	Dials	Back Ring	LV Rdg	LVR Date	KWH	KW Rdg	Date
42567	134310523	12	1	5	N	34004	11/12/2018	34513		12/17

Trans #	Secondary	Size	Phase	Bank #	Dep Type	Deposit Amt	Deposit Date
11090420EAP	685	10.0	A	0	1	340.00	12/18/2018

****SECURITY LIGHT****

NUMBER OF SECURITY LIGHTS

Type	Serial Nbr	Status	On	Off	Remv

Membership #	Amount	Code	Date
[REDACTED]	20.00	S	9/12/07

Total due \$ 717.⁶⁴

General Comments: PLEASE RECONNECT THE SERVICE REQUESTED BY GLEN HOLBROOK

THANKS, STACEY
Service Comments:

Handheld Notes:

Task Remarks:

Assessment/Field Comments:

PAID
DEC 18 2018
Pd 717.64 C/A CC
LICKING VALLEY R.E.C.C.

[Signature]

of Prints:

* This acct. was reconnected on 12/17/18 *

ENTERED

DEC 19 2018

Job Completed: By: _____ Date: _____ On Computer: By: _____ Date: _____