



To view information printed on the back of your bill please click or go to [www.duke-energy.com/kentucky/billing/back-of-bill.asp](http://www.duke-energy.com/kentucky/billing/back-of-bill.asp)

Account Number [REDACTED]

80 11

Due Date	Amount Due
Aug 8, 2019	\$ 133.22

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance)      Amount Enclosed

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1326  
 Charlotte NC 28201-1326

Page 1 of 2



Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

Duke Energy

1-800-544-6900 [REDACTED]

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 17 not included Last payment received Jul 10	Bill prepared on Jul 17, 2019 Next meter reading Aug 14, 2019

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	320284213	Jun 14	Jul 16	32	31818	33325	1,507

Electric - Residential	Current Billing	
Usage - 1,507 kWh		Amt Due - Previous Bill \$ 288.34
Duke Energy - Rate RS	\$ 129.34	Payment(s) Received 288.34cr
Current Electric Charges	\$ 129.34	Balance Forward 0.00
		Current Electric Charges 129.34
		Taxes 3.88
		Current Amount Due \$ 133.22

Taxes	
Taxes	\$ 3.88

RECEIVED

JUL 28 2020

PUBLIC SERVICE  
 COMMISSION

Due Date	Amount Due	After Aug 8, 2019
Aug 8, 2019	\$ 133.22	\$ 139.69



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**DISCONNECT NOTICE \*\***

Account Number XXXXXXXXXX 80 11

Due Date	Amount Due
Nov 6, 2019	\$ 286.45

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1327  
 Charlotte NC 28201-1327



**\*\* DISCONNECT NOTICE \*\***

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	<span style="background-color: black; color: black;">XXXXXXXXXX</span>

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Oct 15 not included Bill prepared on Oct 15, 2019 Next meter reading Nov 13, 2019

**\*\*\* DISCONNECT NOTICE \*\*\*** \*\*\* DISCONNECT NOTICE \*\*\* \*\*\* DISCONNECT NOTICE \*\*\*  
**\*\*\* IMPORTANT:** Your service may be disconnected if your past due amount of \$147.35 is not paid before 11/08/2019. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec	320284213	Sep 13	Oct 14	31	36790	38348	1,558

Electric - Residential	
Usage -	1,558 kWh
Duke Energy - Rate RS	\$ 128.11
<b>Current Electric Charges</b>	<b>\$ 128.11</b>

Current Billing	
Amt Due - Previous Bill	\$ 147.35
Late Payment Charge(s)	7.15
<b>Balance Forward</b>	<b>154.50</b>
Current Electric Charges	128.11
Taxes	3.84
<b>Current Amount Due</b>	<b>\$ 286.45</b>

Taxes	
<b>Taxes</b>	<b>\$ 3.84</b>

A free home energy assessment can reveal hidden energy wasters and help you lower your bill. Eligible homeowners can get a free in-home analysis plus a free energy savings kit with LEDs and more. Sign up at [duke-energy.com/HouseCall](http://duke-energy.com/HouseCall).

**\*\* DISCONNECT NOTICE \*\***

Due Date	Amount Due	After Nov 6, 2019
Nov 6, 2019	\$ 286.45	\$ 292.86



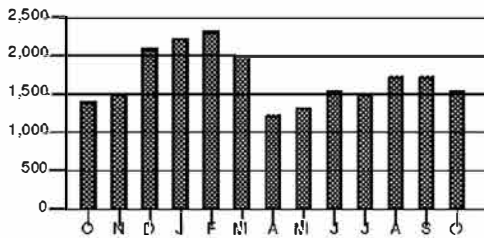
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Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 1,558	<b>Customer Charge</b>	\$ 11.10
<b>Sep 13 - Oct 14</b> 31 Days	<b>Energy Chrg</b>	
	1,558 kWh @ \$ 0.07165000	111.63
	<b>Elec DSM Rider</b>	
	1,558 kWh @ \$ 0.00312000cr	4.86cr
	<b>Rider PSM</b>	
	1,558 kWh @ \$ 0.00016300cr	0.25cr
	<b>Elec Fuel Adjustment</b>	
	1,558 kWh @ \$ 0.00023100	0.36
	<b>Rider ESM</b>	10.13
		<b>\$ 128.11</b>
<b>Total Current Electric Charges</b>		<b>\$ 128.11</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 3.84
		<b>\$ 3.84</b>
	<b>Total Taxes</b>	<b>\$ 3.84</b>

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 20,878  
 Average Usage 1,740

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
<b>Electric</b>	1,408	1,506	2,115	2,240	2,344	2,004	1,244	1,335	1,560	1,507	1,730	1,735	1,558



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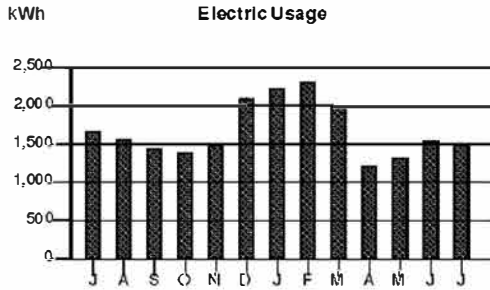


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Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 1,507	<b>Customer Charge</b>	\$ 11.10
<b>Jun 14 - Jul 16</b> 32 Days	<b>Energy Chrg</b> 1,507 kWh @ \$ 0.07165000	107.98
	<b>Elec DSM Rider</b> 1,507 kWh @ \$ 0.00006100cr	0.09cr
	<b>Rider PSM</b> 1,507 kWh @ \$ 0.00016300cr	0.25cr
	<b>Elec Fuel Adjustment</b> 1,507 kWh @ \$ 0.00238700	3.60
	<b>Rider ESM</b>	7.00
	<b>Total Current Electric Charges</b>	<b>\$ 129.34</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 3.88
	<b>Total Taxes</b>	<b>\$ 3.88</b>



Calculations based on most recent 12 month history  
 Total Usage 20,336  
 Average Usage 1,695

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
<b>Electric</b>	1,676	1,599	1,474	1,408	1,506	2,115	2,240	2,004	2,004	1,244	1,335	1,560	1,507





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Account Number XXXXXXXXXX 80 11

Due Date	Amount Due
Dec 6, 2019	\$ 147.39

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance)      Amount Enclosed

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1326  
 Charlotte NC 28201-1326



Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	<span style="background-color: black; color: black;">XXXXXXXXXX</span>

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 14 not included Last payment received Oct 22	Bill prepared on Nov 14, 2019 Next meter reading Dec 13, 2019

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	320284213	Oct 14	Nov 13	30	38348	40103	1,755

Electric - Residential	
Usage -	1,755 kWh
Duke Energy - Rate RS	\$ 143.10
<b>Current Electric Charges</b>	<b>\$ 143.10</b>

Current Billing	
Amt Due - Previous Bill	\$ 286.45
Payment(s) Received	286.45cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	143.10
Taxes	4.29
<b>Current Amount Due</b>	<b>\$ 147.39</b>

Taxes	
Taxes	\$ 4.29

Our community is stronger when neighbors help neighbors. Help a neighbor in need stay warm this winter with a contribution to WinterCare. To donate, see enclosed bill insert or go to [duke-energy.com/Care](http://duke-energy.com/Care).

Due Date	Amount Due	After Dec 6, 2019
Dec 6, 2019	\$ 147.39	\$ 154.55



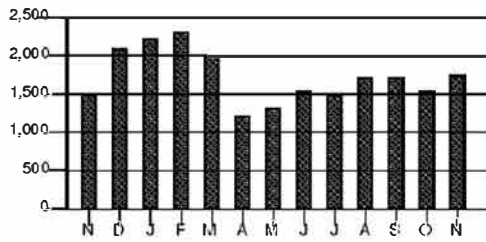
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Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 1,755	<b>Customer Charge</b>	\$ 11.10
<b>Oct 14 - Nov 13</b> <b>30 Days</b>	<b>Energy Chrg</b> 1,755 kWh @ \$ 0.07165000	125.75
	<b>Elec DSM Rider</b> 1,755 kWh @ \$ 0.00312000cr	5.48cr
	<b>Rider PSM</b> 1,755 kWh @ \$ 0.00016300cr	0.29cr
	<b>Elec Fuel Adjustment</b> 1,755 kWh @ \$ 0.00188100	3.30
	<b>Rider ESM</b>	8.72
	<b>Total Current Electric Charges</b>	<b>\$ 143.10</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 4.29
	<b>Total Taxes</b>	<b>\$ 4.29</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 21,127  
 Average Usage 1,761

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
<b>Electric</b>	1,506	2,115	2,240	2,344	2,004	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755



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**DISCONNECT NOTICE \*\***

Account Number [REDACTED]

80 11

Due Date
Jan 7, 2020

Amount Due
\$ 414.78

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1327  
 Charlotte NC 28201-1327



**\*\* DISCONNECT NOTICE \*\***

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
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Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

Duke Energy

1-800-544-6900



Mail Payments To	Account Information
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PO Box 1327  
 Charlotte NC 28201-1327

Payments after Dec 16 not included

Bill prepared on Dec 16, 2019  
 Next meter reading Jan 16, 2020

**\*\*\* DISCONNECT NOTICE \*\*\*** **\*\*\* DISCONNECT NOTICE \*\*\*** **\*\*\* DISCONNECT NOTICE \*\*\***  
**\*\*\* IMPORTANT:** Your service may be disconnected if your past due amount of \$147.39 is not paid before 01/10/2020. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec	320284213	Nov 13	Dec 13	30	40103	42931	2,828

Electric - Residential	
Usage -	2.828 kWh
Duke Energy - Rate RS	\$ 252.65
<b>Current Electric Charges</b>	<b>\$ 252.65</b>

Current Billing	
Amt Due - Previous Bill	\$ 147.39
Late Payment Charge(s)	7.16
<b>Balance Forward</b>	<b>154.55</b>
Current Electric Charges	252.65
Taxes	7.58
<b>Current Amount Due</b>	<b>\$ 414.78</b>

Taxes	
Taxes	\$ 7.58

**\*\* DISCONNECT NOTICE \*\***

Due Date
Jan 7, 2020

Amount Due
\$ 414.78

After Jan 7, 2020
\$ 427.41



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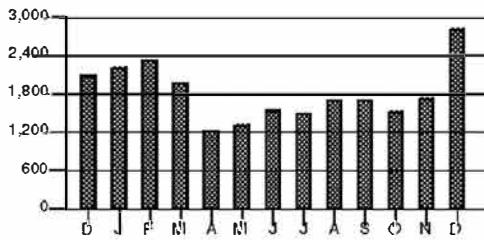


Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 2,828	<b>Customer Charge</b>	\$ 11.10
<b>Nov 13 - Dec 13</b>	<b>Energy Chrg</b>	
<b>30 Days</b>	2,828 kWh @ \$ 0.07165000	202.63
	<b>Elec DSM Rider</b>	
	2,828 kWh @ \$ 0.00312000cr	8.82cr
	<b>Rider PSM</b>	
	2,828 kWh @ \$ 0.00010300	0.29
	<b>Elec Fuel Adjustment</b>	
	2,828 kWh @ \$ 0.01343400	37.99
	<b>Rider ESM</b>	9.46
		\$ 252.65
<b>Total Current Electric Charges</b>		<b>\$ 252.65</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 7.58
		\$ 7.58
	<b>Total Taxes</b>	<b>\$ 7.58</b>

kWh Electric Usage



Calculations based on most recent 12 month history

Total Usage 21,840  
 Average Usage 1,820

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
<b>Electric</b>	2,115	2,240	2,344	2,004	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828



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**DISCONNECT NOTICE \*\***

Account Number XXXXXXXXXX 80 11

Due Date	Amount Due
Feb 10, 2020	\$ 567.98

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1327  
 Charlotte NC 28201-1327



**\*\* DISCONNECT NOTICE \*\***

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	<span style="background-color: black; color: black;">XXXXXXXXXX</span>

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Jan 17 not included Last payment received Jan 08 Bill prepared on Jan 17, 2020 Next meter reading Feb 14, 2020

**\*\*\* DISCONNECT NOTICE \*\*\*** **\*\*\* DISCONNECT NOTICE \*\*\*** **\*\*\* DISCONNECT NOTICE \*\*\***  
**\*\*\* IMPORTANT: Your service may be disconnected if your past due amount of \$267.39 is not paid before 02/13/2020. A reconnection charge will be required. For questions, please call the number shown above.**

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	320284213	Dec 13	Jan 16	34	42931	46054	3,123

Electric - Residential	
Usage -	3,123 kWh
Duke Energy - Rate RS	\$ 279.57
<b>Current Electric Charges</b>	<b>\$ 279.57</b>

Current Billing	
Amt Due - Previous Bill	\$ 414.78
Payment(s) Received	147.39cr
Late Payment Charge(s)	12.63
<b>Balance Forward</b>	<b>280.02</b>
Current Electric Charges	279.57
Taxes	8.39
<b>Current Amount Due</b>	<b>\$ 567.98</b>

Taxes	
<b>Taxes</b>	<b>\$ 8.39</b>

**\*\* DISCONNECT NOTICE \*\***

Due Date	Amount Due	After Feb 10, 2020
Feb 10, 2020	\$ 567.98	\$ 581.96



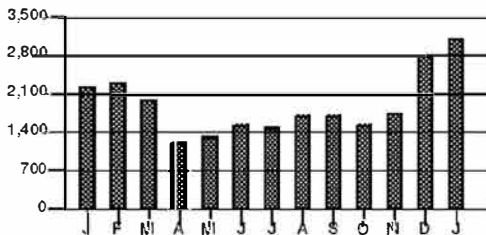
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Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 3,123	<b>Customer Charge</b>	\$ 11.10
<b>Dec 13 - Jan 16</b> 34 Days	<b>Energy Chrg</b> 3,123 kWh @ \$ 0.07165000	223.76
	<b>Elec DSM Rider</b> 3,123 kWh @ \$ 0.00312000cr	9.74cr
	<b>Rider PSM</b> 3,123 kWh @ \$ 0.00010300	0.32
	<b>Elec Fuel Adjustment</b> 3,123 kWh @ \$ 0.01275400	39.83
	<b>Rider ESM</b>	14.30
	<b>Total Current Electric Charges</b>	<b>\$ 279.57</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 8.39
	<b>Total Taxes</b>	<b>\$ 8.39</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 22,723  
 Average Usage 1,894

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	2,240	2,344	2,004	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828	3,123





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Account Number [REDACTED] 80 11

Due Date	Amount Due
Apr 8, 2020	\$ 354.39

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051

PO Box 1326  
 Charlotte NC 28201-1326

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 17 not included Last payment received Mar 11 Bill prepared on Mar 17, 2020 Next meter reading Apr 15, 2020

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 320284213	Feb 14	Mar 16	31	49205	52029	2,824

Electric - Residential	
Usage -	2,824 kWh
Duke Energy - Rate RS	\$ 219.80
<b>Current Electric Charges</b>	<b>\$ 219.80</b>

Current Billing	
Amt Due - Previous Bill	\$ 575.05
Payment(s) Received	575.05cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	219.80
Agmt# 15100290m it uB	12: 8.00
Taxes	6.59
<b>Current Amount Due</b>	<b>\$ 354.39</b>

Taxes	
Taxes	\$ 6.59

Account Balance	
Current Charges	\$ 226.39
Agreement Balance	253.96
<b>Total Account Balance</b>	<b>\$ 480.35</b>

A new bill design is coming soon. It's simpler, more reader-friendly and easier to navigate. And it's just one more way we're enhancing your experience. Learn more by visiting [duke-energy.com/MyNewBill](http://duke-energy.com/MyNewBill).

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

Due Date	Amount Due	After Apr 8, 2020
Apr 8, 2020	\$ 354.39	\$ 365.38



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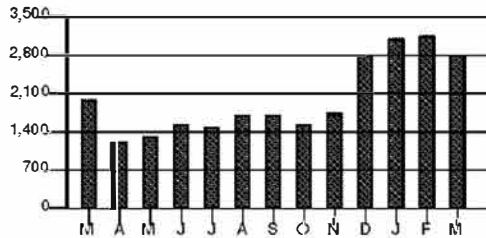
Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 320284213	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 2,824	<b>Customer Charge</b>	\$ 11.10
<b>Feb 14 - Mar 16</b> 31 Days	<b>Energy Chrg</b> 2,824 kWh @ \$ 0.07165000	202.34
	<b>Elec DSM Rider</b> 2,824 kWh @ \$ 0.00312000cr	8.81cr
	<b>Rider PSM</b> 2,824 kWh @ \$ 0.00032800	0.93
	<b>Elec Fuel Adjustment</b> 2,824 kWh @ \$ 0.00014200	0.40
	<b>Rider ESM</b>	13.84
		\$ 219.80
	<b>Total Current Electric Charges</b>	<b>\$ 219.80</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	\$ 6.59
		\$ 6.59
	<b>Total Taxes</b>	<b>\$ 6.59</b>

Agreement Information			
<b>Summary</b>		<b>Previous Agreement Balance</b>	\$ 581.96
<b>Agreement Number -</b> 5101129		<b>Payment(s) Received</b>	\$ 328.00cr
<b>Agreement Amount -</b> \$ 581.96		<b>Agreement Balance</b>	<b>\$ 253.96</b>
<b>Agreement Date -</b> 02/17/20			
<b>Number of Payments -</b> 4			
<b>Monthly Amount Due -</b> \$ 128.00			

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 24,350  
 Average Usage 2,029

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
<b>Electric</b>	2,004	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828	3,123	3,151	2,824



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Due Date	Amount Due
May 13, 2020	\$ 566.02

Account Number [REDACTED] 80 11

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051-0227

PO Box 1326  
 Charlotte NC 28201-1326



PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 21 not included Bill prepared on Apr 21, 2020 Next meter reading May 14, 2020

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	320284213	Mar 16	Mar 23	7	52029	52518	489
Elec	320295911*	Mar 23	Mar 31	8	00000	347	347
Elec	320321984	Mar 31	Apr 15	15	00000	653	653

\* New Meter

Electric - Residential	
Usage - 1.489 kWh	
Duke Energy - Rate RS	\$ 122.90
<b>Current Electric Charges</b>	<b>\$ 122.90</b>

Current Billing	
Amt Due - Previous Bill	\$ 354.39
Cancel Late Pmt Charge	40.92cr
<b>Balance Forward</b>	<b>313.47</b>
Current Electric Charges	122.90
Cancel Agmt #5101129 Amt Due	128.00cr
Agmt #5101129 Ending Bal	253.96
Taxes	3.69
<b>Current Amount Due</b>	<b>\$ 566.02</b>

Taxes	
	\$ 3.69

As a provider of an essential service, we are determined to continue delivering reliable power while helping protect the health & well-being of our communities. Visit [dukeenergyupdates.com](http://dukeenergyupdates.com) to learn what we're doing in response to COVID-19.

Have concerns about a possible environmental or regulatory violation involving Duke Energy? You can report it anonymously 24/7 at 1-855-355-7042 or at [duke-energy-env.alertline.com](http://duke-energy-env.alertline.com).

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least two business days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit [kentucky811.org](http://kentucky811.org).

Due Date	Amount Due
May 13, 2020	\$ 566.02



Visit us at [www.duke-energy.com](http://www.duke-energy.com)

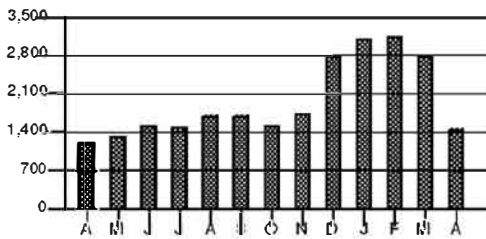


Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 3202842 13	<b>Duke Energy</b> Rate RS - Residential Service	
kWh Usage - 489	Customer Charge	\$ 11.10
Mar 16 - Mar 23 7 Days	Energy Chrg	
Meter - * 320295911	1,489 kWh @ \$ 0.07165000	106.69
kWh Usage - 347	Elec DSM Rider	
Meter - 320321984	1,489 kWh @ \$ 0.00312000cr	4.65cr
kWh Usage - 653	Rider PSM	
Mar 31 - Apr 15 15 Days	1,489 kWh @ \$ 0.00032800	0.49
* Meter Change	Elec Fuel Adjustment	
	1,489 kWh @ \$ 0.00158900	2.37
	Rider ESM	6.90
		<b>\$ 122.90</b>
<b>Total Current Electric Charges</b>		<b>\$ 122.90</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 3.69
		<b>\$ 3.69</b>
	<b>Total Taxes</b>	<b>\$ 3.69</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 24,595  
 Average Usage 2,050

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828	3,123	3,151	2,824	1,489



To view information printed on the back of your bill please click or go to [www.duke-energy.com/kentucky/billing/back-of-bill.asp](http://www.duke-energy.com/kentucky/billing/back-of-bill.asp)

Due Date	Amount Due
May 13, 2020	\$ 566.02

Account Number [REDACTED] 80 11

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051-0227

PO Box 1326  
 Charlotte NC 28201-1326



PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Judy M Handshoe 3046 Silverbell Way Independence KY 41051	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 21 not included Bill prepared on Apr 21, 2020 Next meter reading May 14, 2020

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	320284213	Mar 16	Mar 23	7	52029	52518	489
Elec	320295911*	Mar 23	Mar 31	8	00000	347	347
Elec	320321984	Mar 31	Apr 15	15	00000	653	653

\* New Meter

Electric - Residential	
Usage - 1.489 kWh	
Duke Energy - Rate RS	\$ 122.90
<b>Current Electric Charges</b>	<b>\$ 122.90</b>

Current Billing	
Amt Due - Previous Bill	\$ 354.39
Cancel Late Pmt Charge	40.92cr
<b>Balance Forward</b>	<b>313.47</b>
Current Electric Charges	122.90
Cancel Agmt #5101129 Amt Due	128.00cr
Agmt #5101129 Ending Bal	253.96
Taxes	3.69
<b>Current Amount Due</b>	<b>\$ 566.02</b>

Taxes	
	\$ 3.69

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Due Date	Amount Due
May 13, 2020	\$ 566.02



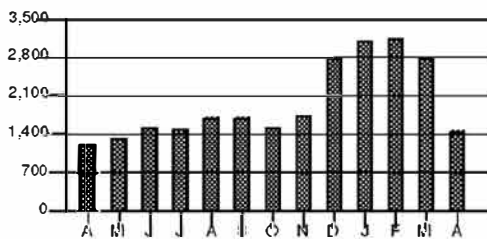
Visit us at [www.duke-energy.com](http://www.duke-energy.com)

Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 3202842 13	<b>Duke Energy</b> Rate RS - Residential Service	
kWh Usage - 489	Customer Charge	\$ 11.10
Mar 16 - Mar 23 7 Days	Energy Chrg	
Meter - * 320295911	1,489 kWh @ \$ 0.07165000	106.69
kWh Usage - 347	Elec DSM Rider	
Meter - 320321984	1,489 kWh @ \$ 0.00312000cr	4.65cr
kWh Usage - 653	Rider PSM	
Mar 31 - Apr 15 15 Days	1,489 kWh @ \$ 0.00032800	0.49
* Meter Change	Elec Fuel Adjustment	
	1,489 kWh @ \$ 0.00158900	2.37
	Rider ESM	6.90
		\$ 122.90
<b>Total Current Electric Charges</b>		<b>\$ 122.90</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 3.69
		\$ 3.69
	<b>Total Taxes</b>	<b>\$ 3.69</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 24,595  
 Average Usage 2,050

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	1,244	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828	3,123	3,151	2,824	1,489





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**REMINDER NOTICE**

Account Number [REDACTED] 80 11

Due Date	Amount Due
Jun 8, 2020	\$ 696.82

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051-0227

PO Box 1326  
 Charlotte NC 28201-1326



**REMINDER NOTICE**

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
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Judy M Handshoe  
 3046 Silverbell Way  
 Independence KY 41051  
 Duke Energy 1-800-544-6900 [REDACTED]

Mail Payments To	Account Information
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PO Box 1326  
 Charlotte NC 28201-1326  
 Payments after May 15 not included Bill prepared on May 15, 2020  
 Next meter reading Jun 15, 2020

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	320321984	Apr 15	May 14	29	653	2123	1,470

Electric - Residential	
Usage -	760 kWh
Duke Energy - Rate RS	\$ 62.75
Usage -	710 kWh
Duke Energy - Rate RS	64.24
<b>Current Electric Charges</b>	<b>\$ 126.99</b>
Old Rate Effective Apr 15 To Apr 30	
New Rate Effective Apr 30 To May 14	

Current Billing	
Amt Due - Previous Bill	\$ 566.02
<b>Balance Forward</b>	<b>566.02</b>
Current Electric Charges	126.99
Taxes	3.81
<b>Current Amount Due</b>	<b>\$ 696.82</b>

Taxes	
<b>Taxes</b>	<b>\$ 3.81</b>

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**REMINDER NOTICE**

Due Date	Amount Due
Jun 8, 2020	\$ 696.82



Visit us at [www.duke-energy.com](http://www.duke-energy.com)

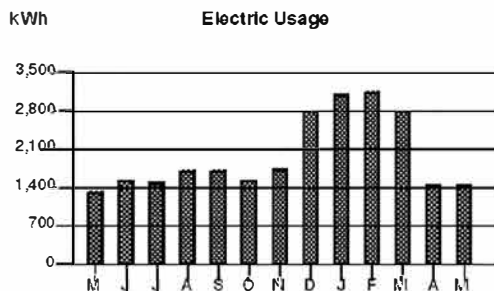


Name	Service Address	Account Number
Judy M Handshoe	3046 Silverbell Way Independence KY 41051	[REDACTED]

Energy theft affects all of us - driving up energy costs and increasing the risk to public safety. You can help by reporting suspicious activity. Call 1-800-544-6900 or complete an energy theft form at [duke-energy.com](http://duke-energy.com), under the customer service link.

Explanation of Current Charges		
<b>Electric Meter -</b> 320321984 <b>kWh Usage -</b> 1,470 <b>Apr 15 - May 14</b> <b>29 Days</b>	<b>Duke Energy</b> Rate RS - Residential Service  Old Rate Effective Apr 15 To Apr 30 <b>Customer Charge</b> \$ 5.74 <b>Energy Chrg</b> 760 kWh @ \$ 0.07165000 54.45 <b>Elec DSM Rider</b> 760 kWh @ \$ 0.00314300cr 2.39cr <b>Rider PSM</b> 760 kWh @ \$ 0.00032800 0.25 <b>Elec Fuel Adjustment</b> 760 kWh @ \$ 0.00066100 0.50 <b>Rider ESM</b> 4.20	\$ 62.75
	<b>Duke Energy</b> Rate RS - Residential Service  New Rate Effective Apr 30 To May 14 <b>Customer Charge</b> \$ 6.13 <b>Energy Chrg</b> 710 kWh @ \$ 0.07796000 55.35 <b>Elec DSM Rider</b> 710 kWh @ \$ 0.00314300cr 2.23cr <b>Rider PSM</b> 710 kWh @ \$ 0.00032800 0.23 <b>Elec Fuel Adjustment</b> 710 kWh @ \$ 0.00066100 0.47 <b>Rider ESM</b> 4.29	
<b>Total Current Electric Charges</b>		<b>\$ 126.99</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 3.81
	<b>Total Taxes</b>	<b>\$ 3.81</b>



Calculations based on most recent 12 month history  
 Total Usage 24,730  
 Average Usage 2,061

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
<b>Electric</b>	1,335	1,560	1,507	1,730	1,735	1,558	1,755	2,828	3,123	3,151	2,824	1,489	1,470



duke-energy.com  
1.800.544.6900

# Your Energy Bill

**Service address**  
3046 SILVERBELL WAY  
INDEPENDENCE KY 41051

**Bill date** Jun 16, 2020  
**For service** May 14 - Jun 15  
32 days

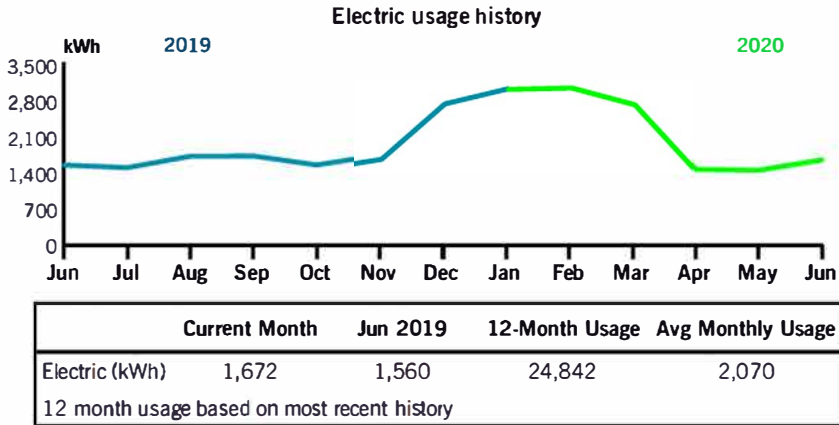
**Account number** [REDACTED]

## Billing summary

Previous amount due	\$696.82
Current Electric Charges	144.91
Taxes	4.35
<b>Total amount due Jul 08</b>	<b>\$846.08</b>

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at [duke-energy.com/TourTheBill](http://duke-energy.com/TourTheBill) to explore the enhancements and find answers to all your questions.

## Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](http://duke-energy.com/billing).

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201 1090

Account number  
[REDACTED]

Amount due

**\$846.08**  
by Jul 8

Late fees are currently suspended due to COVID-19.

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a contribution to WinterCare. **Amount enclosed**

**JUDY M HANDSHOE**  
3046 SILVERBELL WAY  
INDEPENDENCE KY 41051-0227

Duke Energy Payment Processing  
PO Box 1326  
Charlotte, NC 28201-1326



## We're here for you

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### Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

---

### Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

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### Help managing your account

Register for free paperless billing	duke-energy.com/paperless
Update your account information	duke-energy.com/my-account
Mobile website	duke-energy.com/my-account

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### Correspond with Duke Energy

P.O. Box 1326  
Charlotte, NC 28201

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### Contact Duke Energy

Online	duke-energy.com
Call (7 a.m. to 7 p.m.)	800.544.6900
For hearing impaired TDD/TTY	800.648.6056 or 711

---

### Request the condensed or detailed bill format

Call (7a.m. to 7 p.m.)	800.544.6900
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## Important to know

### Your next meter reading: Jul 15

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes lights from time to time. That's a normal part of the energy measuring process.

### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$75 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.

## Your usage snapshot

<b>Current electric usage for meter number 320321984</b>	
Actual reading on Jun 15	3795
Previous reading on May 14	- 2123
Energy used	1,672 kWh
kWh Usage	1,672



A kilowatt hour (kWh) is a measure of the energy used by a 1,000 watt appliance in one hour. A 10 watt LED lightbulb would take 100 hours to use 1 kWh.

## Billing details - Electric

<b>Meter - 320321984</b>	
<b>Rate RS - Residential Service</b>	
Customer Charge	\$12.70
Energy Chrg	
1,672 kWh @ \$0.07796	130.35
Demand Side Management Cost Recovery Program Rider (DSM)	
1,672 kWh @ \$-0.003143	-5.26
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,672 kWh @ \$0.00007	0.12
Elec Fuel Adjustment	
1,672 kWh @ \$0.000478	0.80
Environmental Surcharge Mechanism Rider (ESM)	6.20
<b>Total Charges</b>	<b>\$144.91</b>

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)

## Billing details - Taxes

Rate Incr for School Tax	\$4.35
<b>T   Taxes</b>	<b>\$4.35</b>





duke-energy.com  
1.800.544.6900

# Your Energy Bill

**Service address**  
3046 SILVERBELL WAY  
INDEPENDENCE KY 41051

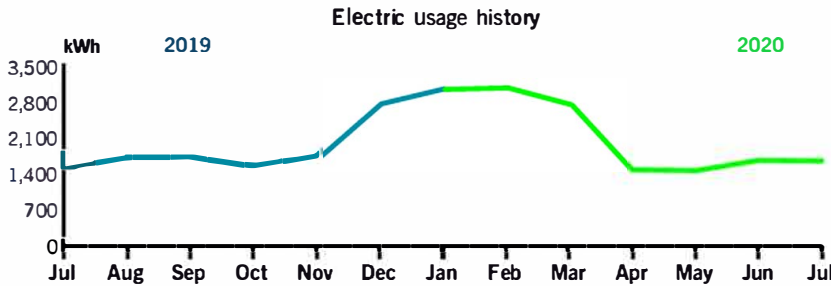
**Bill date** Jul 16, 2020  
**For service** Jun 15 - Jul 15  
30 days

**Account number** [REDACTED]

## Billing summary

Previous amount due	\$846.08
<i>Payment received Jul 08</i>	-145.00
Current Electric Charges	139.74
Taxes	4.19
<b>Total amount due Aug 07</b>	<b>\$845.01</b>

## Your usage snapshot



	Current Month	Jul 2019	12-Month Usage	Avg Monthly Usage
Electric (kWh)	1,659	1,507	24,994	2,083

12 month usage based on most recent history



Thank you for your payment

Extended payment arrangements are available for customers who have experienced economic hardship during COVID 19. Stay up to date on other actions we're taking to help customers at [dukeenergyupdates.com](http://dukeenergyupdates.com).

Higher temperatures mean higher bills because your AC uses more energy to maintain the same temperature. Keeping your thermostat on the highest comfortable setting means less work for your AC and more savings for you.

Our simplified energy bill is just one of many steps we are taking to improve your experience. Check out our online tutorial page at [duke-energy.com/TourTheBill](http://duke-energy.com/TourTheBill) to explore the enhancements and find answers to all your questions.

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Account number [REDACTED]

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Amount due

**\$845.01**  
by Aug 7

Late fees are currently suspended due to COVID-19.

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a contribution to WinterCare. **Amount enclosed**

**JUDY M HANDSHOE**  
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	Electric	800.543.5599
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Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1326 Charlotte, NC 28201-1326
In person	duke-energy.com/location

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Mobile website	duke-energy.com/my-account

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Charlotte, NC 28201

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## Important to know

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Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes lights from time to time. That's a normal part of the energy measuring process.

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## Your usage snapshot - continued

Current electric usage for meter number 320321984	
Actual reading on Jul 15	5454
Previous reading on Jun 15	- 3795
Energy used	1,659 kWh
kWh Usage	1,659



A kilowatt hour (kWh) is a measure of the energy used by a 1,000 watt appliance in one hour. A 10 watt LED lightbulb would take 100 hours to use 1 kWh.

## Billing details - Electric

Meter - 320321984	
<b>Rate RS - Residential Service</b>	
Customer Charge	\$12.90
Energy Chrg	
1,659 kWh @ \$0.07796	129.34
Demand Side Management Cost Recovery Program Rider (DSM)	
1,659 kWh @ \$-0.003143	-5.21
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
1,659 kWh @ \$0.00007	0.12
Elec Fuel Adjustment	
1,659 kWh @ \$-0.002343	-3.89
Environmental Surcharge Mechanism Rider (ESM)	6.48
<b>Total Charges</b>	<b>\$139.74</b>

Your current rate is Residential Service (RS).

For a complete listing of all Kentucky rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)

## Billing details - Taxes

Rate Incr for School Tax	\$4.19
<b>T   Taxes</b>	<b>\$4.19</b>