

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF SENTRA)	CASE NO.
CORPORATION FOR AN ALTERNATIVE RATE)	2020-00102
ADJUSTMENT)	

COMMISSION STAFF'S FIFTH REQUEST FOR INFORMATION
TO SENTRA CORPORATION

Sentra Corporation (Sentra), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested herein is due within seven days of the date of this request. Pursuant to the Commission's Orders in Case No. 2020-00085,¹ issued March 16, 2020, and March 24, 2020, Sentra SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies within 30 days of the lifting of the current state of emergency. All responses in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

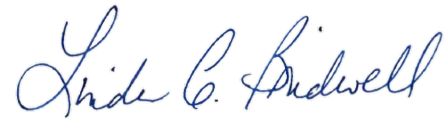
that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Sentra shall make timely amendment to any prior response if Sentra obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Sentra fails or refuses to furnish all or part of the requested information, Sentra shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Sentra shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Provide the dollar amount of late fees charged to Sentra's customers during the test year ended December 31, 2019.

2. State whether the amount of late fees charged to customers for the test year ended December 31, 2019 was included in Sentra's Application for rate adjustment, and if this can be confirmed, where can it be found in the Application.



Linda C. Bridwell, PE
Executive Director
Public Service Commission
P.O. Box 615
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DATED 01/14/2021

cc: Parties of Record

Case No. 2020-00102

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