# RECEIVED

#### COMMONWEALTH OF KENTUCKY

# FEB 2 5 2020

### BEFORE THE PUBLIC SERVICE COMMISSION

**PUBLIC SERVICE** 

COMMISSION In the matter of: **COMPLAINANT** VS. DEFENDANT COMPLAINT The complaint of respectfully shows: (c) That: The enclosed bill was mailed out on 1/16/20 and the (Describe here, attaching additional sheets if necessary, early states a \$25 reconnect fee the specific act, fully and clearly, or facts that are the reason and 555 reconnect fee tha

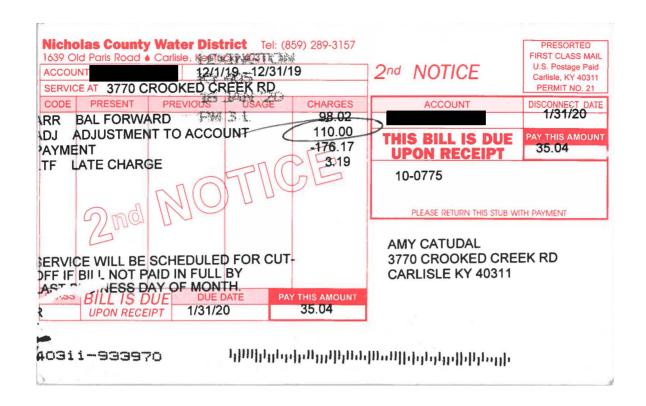
Continued on Next Page

me to have my wa

ler turned back on after shutting me off

Formal Complaint
Amy J. Catudal vs. Nicholas County Water
Page 2 of 2
for a \$66.17 late bill. I recieved no notice of any rate char
1 11 Th Date Contract Contract of the Contract C
at all. The Public Service Commission Contacted them on 1/20/20
and they stated they would credit my account \$85 of the \$1
that I paid. Nicholas County Water is now refusing to cred
my account and tells me that the Public Service Commission
contacted them again and told them not to credit my account.
Wherefore, complainant asks <u>Lam asking for a \$85.00</u> (Specifically state the relief desired.)
Credit plus a \$7.08 new late charge for a total of \$93.08
total of \$ 92.08
Dated at <u>Carlisle</u> , Kentucky, this <u>24 Hh</u> day
(Your City)
of February, 2026
(Month)  Amy Catuda  (Your Signature*)
2/24/26
(Name and address of attorney, if any)  Date

<sup>\*</sup>Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.



Make check payable and remit to:
NICHOLAS COUNTY WALE DISTRICT
1639 Old Paris Regad
Carlisle, Kentucky 40311

# Please make checks payable to:

Nicholas County Water District 1639 Old Paris Road • Carlisle, KY 40311 Phone: (859) 289-3157 Fax: (859) 289-8131

#### **CODE EXPLANATION**

WAI	1-1	Water Charge
TXU	-	Utility Tax (School)
MSC	-	Miscellaneous
LTF	1-1	Late Fee
ARR	-	Arrears
ADJ	400	Adjustment
OP	-	Over Payment
DPA	1-1	Deposit Applied
SC	No.	Service Charge
CB	-	Credit Ralance

### **OFFICE HOURS**

7:30AM to 4:00PM Monday thru Friday Closed Weekends and Holidays

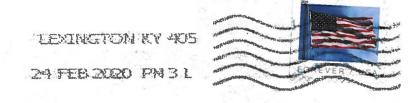
#### THERE IS A 10% PENALTY ADDED AFTER DUE DATE

Unpaid accounts will be disconnected on the last business day of the month. The original bill plus a \$25.00 reconnect fee must be paid in order to restore service.

\*RATES ARE FURNISHED UPON REQUEST

FAILURE TO RECEIVE BILL IS NO EXCUSE FOR NON-PAYMENT
PLEASE KEEP THIS STUB FOR YOUR RECORDS

Amy Catudal 3770 Crooked Creek Rd. Carlisle, KY 40311



Kentucky Public Service Commission P.O. Box 615 211 Sower Blud. Frankfort, Kentucky 40602-0615

ADEDR-DESETS

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