



ATTORNEYS AT LAW | PLLC

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MAR 18 2020
AH

PUBLIC SERVICE
COMMISSION

L. Allyson Honaker
(859) 368-7740
allyson@gosssamfordlaw.com

March 18, 2020

VIA EMAIL TO PSCED@KY.GOV

Kent Chandler
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

RE: Responses to Commission Staff's Request for Information and Motion to Convert Case to Electronic Case, Case No. 2020-00012

Dear Mr. Chandler:

Enclosed, please find Navitas KY NG, LLC's Responses to Commission Staff's Second Request for Information and a Motion to Convert Case to an Electronic Case in the above-styled matter. Paper copies of these documents will be filed within thirty days of the state of emergency being lifted. Should you have any questions, please feel free to contact me at your convenience.

Sincerely,
A handwritten signature in blue ink that reads "L. Allyson Honaker".

L. Allyson Honaker

Enc.

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

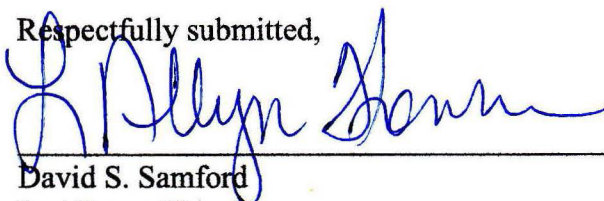
PURCHASED GAS ADJUSTMENT FILING OF) CASE NO.
NAVITAS KY NG, LLC) 2020-00012

MOTION TO CONVERT TO ELECTRONIC CASE

Comes now Navitas KY NG, LLC by and through the undersigned counsel and moves the Commission to convert this case to an electronic case. Due to the state of emergency that is in effect, converting this case to an electronic case will make filings easier during the state of emergency. Paper copies of and electronic filings will be made within thirty days of the state of emergency being lifter. Navitas KY NG, LLC and L. Allyson Honaker and David S. Samford, of the law firm Goss Samford, PLLC, state that they are capable of receiving electronic documents and to make electronic filings.

Dated this 18th day of March, 2020.

Respectfully submitted,



David S. Samford
L. Allyson Honaker
GOSS SAMFORD, PLLC
2365 Harrodsburg Road, Suite B-325
Lexington, Kentucky 40504
(859) 368-7740
david@gosssamfordlaw.com
allyson@gosssamfordlaw.com

Counsel for Navitas KY NG, LLC

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

PURCHASED GAS ADJUSTMENT FILING OF)	CASE NO.
NAVITAS KY NG, LLC)	2020-00012

**NAVITAS KY NG, LLC'S RESPONSE TO COMMISSION STAFF'S SECOND
REQUEST FOR INFORMATION ISSUED MARCH 6, 2020**

Filed: March 18, 2020

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

PURCHASED GAS ADJUSTMENT FILING OF) CASE NO.
NAVITAS KY NG, LLC) 2020-00012

VERIFICATION OF THOMAS HARTLINE

STATE OF CALIFORNIA)
)
COUNTY OF ORANGE)

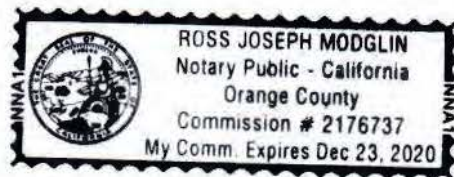
Thomas Hartline, President of Navitas KY NG, LLC, being duly sworn, states that he has prepared certain of the following responses of Navitas KY NG, LLC, to the data requests issued by the Commission on March 6, 2020 in the above-referenced case and that the matters and things set forth in his responses are true and accurate to the best of his knowledge, information and belief, formed after reasonable inquiry.


Thomas Hartline

Subscribed and sworn to (~~or affirmed~~) before me on this 17th day of March, 2020, by Thomas Hartline, proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.

Notary Public Seal


Notary Public Signature



Supplemental information
WITNESSS: Thomas Hartline

Prior to providing the answers to the questions posed in this Data Request, I feel it is necessary to provide the following supplemental information to respond to items introduced into the record of this proceeding at the formal conference held on February 27, 2020.

The need to provide this supplemental information was brought about due to a document prepared by Kentucky Public Service Commission staff being unexpectedly introduced into the record at a conference on February 27, 2020 by the presiding Commissioners. Klint Alexander, counsel for Navitas, requested an informal conference with KYPSC staff on other matters, however, instead of an informal conference, a formal conference was scheduled. At the formal conference KYPSC staff produced a document that could leave the impression that in eighteen closed cases Navitas has been denied thirteen times due to spreadsheet error. We do not believe KYPSC staff was malicious in their intent when producing this document, rather it is likely that, as with most things, more time would lead to greater clarity. This chart details the denials, alleged and actual impact:

Case	Dispute Area	Company per MCF	Filer	Staff per MCF	Delta	Annual timing impact	Total impact
15-00001	T-ACA	\$2.2425	JI	\$2.2426	\$0.0001	\$10	\$0
15-00096	T-ACA	\$0.8253	JI	\$0.8254	\$0.0001	\$10	\$0
15-00214	T-BA	\$0.2573	JI	\$0.2574	\$0.0001	\$10	\$0
15-00427*	GCA	\$5.2438	JI	\$5.2438	\$0.0000	\$0	\$0
16-00149	T-ACA	\$0.7253	JI	\$0.7254	\$0.0001	\$10	\$0
16-00218	GCA	\$5.5243	JI	\$5.5242	(\$0.0001)	(\$10)	\$0
16-00333	GCA	\$6.0054	JI	\$6.0053	(\$0.0001)	(\$10)	\$0
16-00446	T-ACA	\$0.1522	JI	\$0.1521	(\$0.0001)	(\$10)	\$0
17-00151	T-BA	(\$0.4043)	JI	(\$0.4044)	(\$0.0001)	(\$10)	\$0
17-00238	T-BA	(\$0.4149)	JI	(\$0.4150)	(\$0.0001)	(\$10)	\$0
18-00336	EGC Q-ACA	\$6.8345 (\$0.0970)	TH	\$6.8630 (\$0.0987)	\$0.0285 (\$0.0017)	\$2850 (\$170)	\$0
19-00013*	Q-ACA Q-BA	\$0.1263 (\$0.0807)	TH	\$0.1235 (\$0.0836)	(\$0.0028) (\$0.0029)	(\$280) (\$290)	\$0
19-00116*	See note		TH				\$0

Note – 15-427 allegation is company did not us prior Q-ACA of \$0.1398 however prior, current, and future spreadsheet submissions do contain this figure

Note – 19-013 Navitas used average sales figure rather than actual as it believed average was a better reflection of future sales

Note – 19-116 A host of issues arrived here many of which are detailed in 2019-00430 creating a tremendous amount of uncertainty.

As shown, the first ten denials alleging a spreadsheet error tags that error at either zero or plus or minus one hundredth of a cent (+/- \$0.0001). There are a number of issues with this alleged level of error.

First, I do not believe that this is an error at all. As indicated, the change of \$0.0001 is positive (e.g. – advancing collections) four times and negative (e.g. – retarding collections) five times. A one-unit change at the limit of the carried decimal places that falls essentially equally positive or negative is a rounding difference, not a spreadsheet error. Because Navitas utilizes an interconnected spreadsheet without a rounding rule it is as likely as not that if the Navitas presentation delta is \$0.0001, it is the correct figure.

Second, the alleged error is only a timing difference. In all the twelve measured cases, the adjusted figure only changes the timing of collections. Any deltas are continually recycled into future calculations to either be refunded or obtained from customers.

Third, the impact on either the company or the customer is negligible. With only approximately 100,000 MCF of sales annually, a difference of \$0.0001 equates to less than \$1 per month of either advanced or retarded collections. With only approximately 150 customer the average is less than half a cent per customer per month.

Fourth, the final long-term impact of the alleged error is zero. In none of the denials does staff allege that Navitas is ultimately collecting more than the total amount of the gas purchases invoices. This is by design, any over or under collection of the Actual Adjustment is transferred to the Balance Adjustment. Likewise, any over or under collection of the expiring quarter Balance Adjustment is added to the incoming Balance Adjustment.

To be fair to staff, a small change even only in timing, for a large company selling 10s of BCF per year can be meaningful and thus close monitoring is warranted. But as shown above, ultimately there is no actual difference in collections, only a non-material change in timing. Also, as will be discussed later in direct response, Navitas must carefully manage legal, executive, analyst, and monetary, resources.

Navitas KY NG, LLC
Case No. 2020-00012
Commission Staff's Second Request for Information issued March 6, 2020

1. Provide a sample of Navitas KY's customer bill format. State whether the bill format contains all of the information required by 807 KAR 5:006 Section 7(a). If not, explain why not.

Response:

Please see the attachments for responses 2 and 3 for bill formats.

- 1) Contains the date it is issued
- 2) **Does not list the class of service** (i.e. – residential, commercial, industrial, etc.); though it can be discerned from the tariff being charged
- 3) Does have the present and last preceding meter readings
- 4) Contains the date of the present and prior meter reading
- 5) Contains the number of units consumed
- 6) All Navitas KYNG meters are temperature compensated, thus no adjustment factor is used in Kentucky
- 7) Contains the net amount due for monthly to maintain service in good standing
- 8) Contains all applicable taxes
- 9) Contains net of all adjustments; however, instances of special adjustments are rare. Navitas has one regular adjustment with a special contract approved by the KYPSC, the data of which is provided to the customer monthly by email.
- 10) Contains the gross amount due including the components making up current month charges, any past due balance, and/or any balance or credit of level pay account if available
- 11) Contains the date after which penalties apply
- 12) Navitas reads every meter every month; in the event a meter is estimated due to either a non-reading meter or an unauthorized consumer self-connection, Navitas provides a letter to the customer detailing the estimate

It is important to note that Navitas uses bill cards (e.g. – postcards, not letter bills). This cost control measure saves a substantial amount of postage and physical bill costs as well as reduces total consumption, the former of which gets passed on to customers and the latter of which is a benefit to all. The space on the bill cards is extremely limited and thus every piece of information is at a premium.

As an aside, Navitas is interested in the possibility of going to a paperless bill (e.g. – electronic) and is interested in discussing how that can be achieved in Kentucky.

Navitas KY NG, LLC

Case No. 2020-00012

Commission Staff's Second Request for Information issued March 6, 2020

2. Provide a customer billing history report for a random Navitas KY residential customer for each month beginning January 2018 through the most recent bill rendered. Redact any personal information from the report such as customer name, customer address, and any identifiable information. The report should be sure to include the monthly usage, the rates billed, and the meter reading dates.

Response:

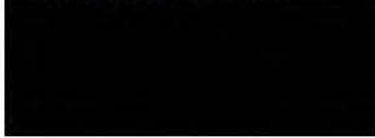
Please see attached.

Customer Transaction Summary

Customer Information



Location Information



Date	Type	More Info	Reading	Usage	Prior Balance	Transaction Amount	Balance
08/07/2017	Charge	07/26/2017	7363	14	0.00	25.29	25.29
08/18/2017	Payment	CHECK			25.29	-25.29	0.00
09/07/2017	Charge	08/25/2017	7375	12	0.00	22.81	22.81
09/15/2017	Payment	CHECK			22.81	-22.81	0.00
10/07/2017	Charge	09/29/2017	7394	19	0.00	31.46	31.46
10/20/2017	Payment	CHECK			31.46	-31.46	0.00
11/07/2017	Charge	10/27/2017	7418	24	0.00	39.89	39.89
11/20/2017	Payment	CHECK			39.89	-39.89	0.00
12/07/2017	Charge	11/27/2017	7474	56	0.00	82.39	82.39
12/18/2017	Payment	CHECK			82.39	-82.39	0.00
01/07/2018	Charge	12/26/2017	7564	90	0.00	127.56	127.56
01/19/2018	Payment	CHECK			127.56	-127.56	0.00
02/07/2018	Charge	01/26/2018	7698	134	0.00	191.88	191.88
03/01/2018	Payment	CHECK			191.88	-191.88	0.00
03/07/2018	Charge	02/26/2018	7778	80	0.00	117.78	117.78
03/15/2018	Payment	CHECK			117.78	-117.78	0.00
04/07/2018	Charge	03/30/2018	7859	81	0.00	119.15	119.15
04/16/2018	Payment	CHECK			119.15	-119.15	0.00
05/07/2018	Charge	04/25/2018	7911	52	0.00	79.35	79.35
05/21/2018	Payment	CHECK			79.35	-79.35	0.00
06/07/2018	Charge	05/25/2018	7931	20	0.00	35.85	35.85
06/18/2018	Payment	CHECK			35.85	-35.85	0.00
07/07/2018	Charge	06/29/2018	7948	17	0.00	31.67	31.67
07/19/2018	Payment	CHECK			31.67	-31.67	0.00
08/07/2018	Charge	07/26/2018	7960	12	0.00	22.88	22.88
08/16/2018	Payment	CHECK			22.88	-22.88	0.00
09/07/2018	Charge	08/26/2018	7975	15	0.00	26.60	26.60
09/13/2018	Payment	CHECK			26.60	-26.60	0.00
10/07/2018	Charge	09/28/2018	7988	13	0.00	24.13	24.13
10/22/2018	Payment	CHECK			24.13	-24.13	0.00
11/07/2018	Charge	10/25/2018	8021	33	0.00	48.62	48.62
11/19/2018	Payment	CHECK			48.62	-48.62	0.00
12/07/2018	Charge	11/25/2018	8100	79	0.00	105.23	105.23
12/18/2018	Payment	CHECK			105.23	-105.23	0.00
01/07/2019	Charge	12/26/2018	8196	96	0.00	126.15	126.15
01/22/2019	Payment	CHECK			126.15	-126.15	0.00
02/07/2019	Charge	01/26/2019	8299	103	0.00	133.87	133.87
02/19/2019	Payment	CHECK			133.87	-133.87	0.00
03/07/2019	Charge	02/24/2019	8390	91	0.00	119.20	119.20
03/18/2019	Payment	CHECK			119.20	-119.20	0.00
04/07/2019	Charge	03/26/2019	8477	87	0.00	114.31	114.31
04/26/2019	Payment	CHECK			114.31	-114.31	0.00
05/07/2019	Charge	04/26/2019	8515	38	0.00	61.80	61.80
05/20/2019	Payment	CHECK			61.80	-61.80	0.00
06/07/2019	Charge	05/25/2019	17	22	0.00	39.14	39.14
06/18/2019	Payment	CHECK			39.14	-39.14	0.00

Customer Transaction Summary

Customer Information



Location Information



Date	Type	More Info	Reading	Usage	Prior Balance	Transaction Amount	Balance
07/07/2019	Charge	06/27/2019	32	15	0.00	29.23	29.23
07/23/2019	Payment	CHECK			29.23	-29.23	0.00
08/07/2019	Charge	07/28/2019	46	14	0.00	29.07	29.07
08/19/2019	Payment	CHECK			29.07	-29.07	0.00
09/07/2019	Charge	08/28/2019	58	12	0.00	26.05	26.05
09/23/2019	Payment	CHECK			26.05	-26.05	0.00
10/07/2019	Charge	09/26/2019	71	13	0.00	27.57	27.57
10/21/2019	Payment	CHECK			27.57	-27.57	0.00
11/07/2019	Charge	10/27/2019	104	33	0.00	50.40	50.40
11/18/2019	Payment	CHECK			50.40	-50.40	0.00
12/07/2019	Charge	11/25/2019	185	81	0.00	112.03	112.03
12/16/2019	Payment	CHECK			112.03	-112.03	0.00
01/07/2020	Charge	12/26/2019	277	92	0.00	126.16	126.16
01/21/2020	Payment	CHECK			126.16	-116.16	10.00
02/03/2020	Penalty				10.00	0.50	10.50
02/07/2020	Charge	01/25/2020	368	91	10.50	124.87	135.37
02/18/2020	Payment	CHECK			135.37	-135.37	0.00
03/07/2020	Charge	02/25/2020	461	93	0.00	127.45	127.45

Residential

Navitas KY NG, LLC
PO Box 183
Eakly, OK 73033
(866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7363	7349	14	6.47
Meter Factor	1.00000	Adjust Usage		
Purchase Gas Adj				9.10
Customer + Energy Efficiency Charge				8.00
Tax				1.72
Previous Balance				0.00

00000000000098
Service from 06/28/2017 to 07/26/2017

ACCOUNT [REDACTED] 08/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
7	26	25.29	1.26	26.55

Purchase Gas Adj. = 0.65028
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

Navitas KY NG, LLC
PO Box 183
Eakly, OK 73033
(866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7394	7375	19	8.78
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 12.36
Customer + Energy Efficiency Charge 8.00
Tax 2.32
Previous Balance 0.00

00000000000098
Service from 08/25/2017 to 09/29/2017

ACCOUNT [REDACTED] 10/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
9	29	31.46	1.57	33.03

Purchase Gas Adj. = 0.65028
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

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CUSTOMER 2
Route [REDACTED] Account [REDACTED] Due Date 08/31/2017
TOTAL AMOUNT 25.29 IF LATE PAY: 26.55
*MAIL THIS STUB WITH YOUR...



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Navitas KY NG, LLC
PO Box 183
Eakly, OK 73033
(866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7375	7363	12	5.54
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 7.80
Customer + Energy Efficiency Charge 8.00
Tax 1.47
Previous Balance 0.00

00000000000098
Service from 07/26/2017 to 08/25/2017

ACCOUNT [REDACTED] 09/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
8	25	22.81	1.14	23.95

Purchase Gas Adj. = 0.65028
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

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U.S. POSTAGE PAID
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CUSTOMER [REDACTED]
Route [REDACTED] Account [REDACTED] Due Date 10/01/2017
TOTAL AMOUNT 22.81 IF LATE PAY: 23.95
*MAIL THIS STUB WITH YOUR...



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CUSTOMER 2
Route [REDACTED] Account [REDACTED] Due Date 10/31/2017
TOTAL AMOUNT 31.46 IF LATE PAY: 33.03
*MAIL THIS STUB WITH YOUR...



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PO Box 183
Eakly, OK 73033
(866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7418	7394	24	11.09
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 17.64
Customer + Energy Efficiency Charge 8.00
Tax 3.16
Previous Balance 0.00

00000000000098
Service from 09/29/2017 to 10/27/2017

ACCOUNT [REDACTED] 11/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
10	27	39.89	1.99	41.88

Purchase Gas Adj. = 0.73481
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

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U.S. POSTAGE PAID
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CUSTOMER [REDACTED]
Route [REDACTED] Account [REDACTED] Due Date 12/01/2017
TOTAL AMOUNT 39.89 IF LATE PAY: 41.88
*MAIL THIS STUB WITH YOUR...



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Navitas KY NG, LLC
 PO Box 183
 Eakly, OK 73033
 (866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7474	7418	56	25.87
Meter Factor	1.00000 Adjust Usage			
Purchase Gas Adj				41.15
Customer + Energy Efficiency Charge				8.00
Tax				7.37
Previous Balance				0.00

0000000000098
 Service from 10/27/2017 to 11/27/2017
 ACCOUNT [REDACTED] 12/07/2017

METER READ MONTH	TOTAL DUE DAY	LATE CHARGES UPON RECEIPT	IF LATE AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.73481
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER	Route	Account	Due Date
	[REDACTED]	[REDACTED]	12/31/2017
TOTAL AMOUNT			IF LATE
TO BE PAID			PAY:
82.39			86.51

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Navitas KY NG, LLC
 PO Box 183
 Eakly, OK 73033
 (866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7564	7474	90	41.58
Meter Factor	1.00000 Adjust Usage			
Purchase Gas Adj				66.13
Customer + Energy Efficiency Charge				8.00
Tax				11.85
Previous Balance				0.00

00000000000098
 Service from 11/27/2017 to 12/26/2017
 ACCOUNT [REDACTED] 01/07/2018

METER READ MONTH	TOTAL DUE DAY	LATE CHARGES UPON RECEIPT	IF LATE AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.73481
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER	Route	Account	Due Date
	[REDACTED]	[REDACTED]	01/31/2018
TOTAL AMOUNT			IF LATE
TO BE PAID			PAY:
127.56			133.94

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Navitas KY NG, LLC
 PO Box 183
 Eakly, OK 73033
 (866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7698	7564	134	61.91
Meter Factor	1.00000 Adjust Usage			
Purchase Gas Adj				103.75
Customer + Energy Efficiency Charge				8.00
Tax				18.22
Previous Balance				0.00

00000000000098
 Service from 12/26/2017 to 01/26/2018
 ACCOUNT [REDACTED] 02/07/2018

METER READ MONTH	TOTAL DUE DAY	LATE CHARGES UPON RECEIPT	IF LATE AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.77428
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

FIRST-CLASS MAIL
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CUSTOMER	Route	Account	Due Date
	[REDACTED]	[REDACTED]	03/03/2018
TOTAL AMOUNT			IF LATE
TO BE PAID			PAY:
191.88			201.47

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Navitas KY NG, LLC
 PO Box 183
 Eakly, OK 73033
 (866) 797-3342

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7778	7698	80	36.96
Meter Factor	1.00000 Adjust Usage			
Purchase Gas Adj				61.94
Customer + Energy Efficiency Charge				8.00
Tax				10.88
Previous Balance				0.00

00000000000098
 Service from 01/26/2018 to 02/26/2018
 ACCOUNT [REDACTED] 03/07/2018

METER READ MONTH	TOTAL DUE DAY	LATE CHARGES UPON RECEIPT	IF LATE AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.77428
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

FIRST-CLASS MAIL
 U.S. POSTAGE PAID
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 2

CUSTOMER	Route	Account	Due Date
	[REDACTED]	[REDACTED]	03/31/2018
TOTAL AMOUNT			IF LATE
TO BE PAID			PAY:
117.78			123.67

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7859	7778	81	37.42
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 62.72
 Customer + Energy Efficiency Charge 8.00
 Tax 11.01
 Previous Balance 0.00

0000000000098
 Service from 02/26/2018 to 03/30/2018
 ACCOUNT [REDACTED] 04/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
3	30	119.15	5.96	125.11

Purchase Gas Adj. = 0.77428
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 05/01/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 119.15 125.11
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7911	7859	52	24.02
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 40.26
 Customer + Energy Efficiency Charge 8.00
 Tax 7.07
 Previous Balance 0.00

00000000000098
 Service from 03/30/2018 to 04/25/2018
 ACCOUNT [REDACTED] 05/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
4	25	79.35	3.97	83.32

Purchase Gas Adj. = 0.77428
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 05/31/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 79.35 83.32
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7931	7911	20	9.24
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 15.85
 Customer + Energy Efficiency Charge 8.00
 Tax 2.76
 Previous Balance 0.00

00000000000098
 Service from 04/25/2018 to 05/25/2018
 ACCOUNT [REDACTED] 06/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
5	25	35.85	1.79	37.64

Purchase Gas Adj. = 0.79256
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 07/01/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 35.85 37.64
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7948	7931	17	7.85
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj 13.47
 Customer + Energy Efficiency Charge 8.00
 Tax 2.35
 Previous Balance 0.00

00000000000098
 Service from 05/25/2018 to 06/29/2018
 ACCOUNT [REDACTED] 07/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
6	29	31.67	1.58	33.25

Purchase Gas Adj. = 0.79256
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 07/31/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 31.67 33.25
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	7960	7948	12	5.54
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj	7.87
Customer + Energy Efficiency Charge	8.00
Tax	1.47
Previous Balance	0.00

000000000000098

Service from 06/29/2018 to 07/26/2018

ACCOUNT [REDACTED] 08/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
7	26	22.88	1.14	24.02

Purchase Gas Adj. = 0.65556
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	7988	7975	13	6.01
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj	8.52
Customer + Energy Efficiency Charge	8.00
Tax	1.60
Previous Balance	0.00

000000000000098

Service from 08/26/2018 to 09/28/2018

ACCOUNT [REDACTED] 10/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
9	28	24.13	1.21	25.34

Purchase Gas Adj. = 0.65556
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	08/31/2018

<u>TOTAL AMOUNT</u>	<u>IF LATE</u>
<u>TO BE PAID</u>	<u>PAY:</u>
22.88	24.02

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Route	Account	Due Date
[REDACTED]	[REDACTED]	10/31/2018

<u>TOTAL AMOUNT</u>	<u>IF LATE</u>
<u>TO BE PAID</u>	<u>PAY:</u>
24.13	25.34

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	7975	7960	15	6.93
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj	9.83
Customer + Energy Efficiency Charge	8.00
Tax	1.84
Previous Balance	0.00

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Service from 07/26/2018 to 08/26/2018

ACCOUNT [REDACTED] 09/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
8	26	26.60	1.33	27.93

Purchase Gas Adj. = 0.65556
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 Smell Gas??? Phone 866-579-3303

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	8021	7988	33	15.25
Meter Factor	1.00000	Adjust Usage		

Purchase Gas Adj	21.34
Customer + Energy Efficiency Charge	8.00
Tax	4.03
Previous Balance	0.00

000000000000098

Service from 09/28/2018 to 10/25/2018

ACCOUNT [REDACTED] 11/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
10	25	48.62	2.43	51.05

Purchase Gas Adj. = 0.64673
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	10/01/2018

<u>TOTAL AMOUNT</u>	<u>IF LATE</u>
<u>TO BE PAID</u>	<u>PAY:</u>
26.60	27.93

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Route	Account	Due Date
[REDACTED]	[REDACTED]	12/01/2018

<u>TOTAL AMOUNT</u>	<u>IF LATE</u>
<u>TO BE PAID</u>	<u>PAY:</u>
48.62	51.05

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SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8100	8021	79	36.50
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 51.09
 Customer + Energy Efficiency Charge 8.00
 Tax 9.64
 Previous Balance 0.00

000000000098
 Service from 10/25/2018 to 11/25/2018

ACCOUNT [REDACTED] 12/07/2018

MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
11	25	105.23	5.26	110.49

Use Gas Adj. = 0.64672
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 12/31/2018
 TOTAL AMOUNT 105.23 IF LATE 110.49
 TO BE PAID PAY:
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SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8196	8100	96	44.35
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 62.09
 Customer + Energy Efficiency Charge 8.00
 Tax 11.71
 Previous Balance 0.00

0000000000098
 Service from 11/25/2018 to 12/26/2018

ACCOUNT [REDACTED] 1/07/2019

MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
12	26	126.15	6.31	132.46

Purchase Gas Adj. = 0.64672
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 01/31/2019
 TOTAL AMOUNT 126.15 IF LATE 132.46
 TO BE PAID PAY:
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SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8299	8196	103	47.59
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 65.81
 Customer + Energy Efficiency Charge 8.00
 Tax 12.47
 Previous Balance 0.00

0000000000098
 Service from 12/26/2018 to 01/26/2019

ACCOUNT [REDACTED] 02/07/2019

MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
1	26	133.87	6.69	140.56

Use Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 03/04/2019
 TOTAL AMOUNT 133.87 IF LATE 140.56
 TO BE PAID PAY:
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SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8390	8299	91	42.04
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 58.14
 Customer + Energy Efficiency Charge 8.00
 Tax 11.02
 Previous Balance 0.00

0000000000098
 Service from 01/26/2019 to 02/24/2019

ACCOUNT [REDACTED] 03/07/2019

MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
2	24	119.20	5.96	125.16

Purchase Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 03/31/2019
 TOTAL AMOUNT 119.20 IF LATE 125.16
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Meter Factor	8477	8390	87	40.19

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 55.59
 Customer + Energy Efficiency Charge 8.00
 Tax 10.53
 Previous Balance 0.00

0000000000098

Service from 02/24/2019 to 03/26/2019

ACCOUNT [REDACTED] 04/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
3	26	114.31	5.72	120.03

Purchase Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Small Gas??? Phone 866-579-3303

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	17	0	17	10.16

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 17.90
 Customer + Energy Efficiency Charge 8.00
 Tax 3.08
 Previous Balance 0.00

0000000000098

Service from 04/26/2019 to 05/25/2019

ACCOUNT [REDACTED] 06/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
5	25	39.14	1.96	41.10

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Small Gas??? Phone 866-579-3303

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Route [REDACTED] Account [REDACTED] Due Date 05/01/2019

TOTAL AMOUNT 114.31 IF LATE 120.03
 TO BE PAID PAY:

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Meter Factor	8515	8477	38	17.56

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 30.91
 Customer + Energy Efficiency Charge 8.00
 Tax 5.33
 Previous Balance 0.00

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Service from 03/26/2019 to 04/26/2019

ACCOUNT [REDACTED] 05/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
4	26	61.80	3.09	64.89

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	32	17	15	6.93

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 12.20
 Customer + Energy Efficiency Charge 8.00
 Tax 2.10
 Previous Balance 0.00

0000000000098

Service from 05/25/2019 to 06/27/2019

ACCOUNT [REDACTED] 07/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
6	27	29.23	1.46	30.69

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Small Gas??? Phone 866-579-3303

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Route [REDACTED] Account [REDACTED] Due Date 05/31/2019

TOTAL AMOUNT 61.80 IF LATE 64.89
 TO BE PAID PAY:

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Route [REDACTED] Account [REDACTED] Due Date 07/31/2019

TOTAL AMOUNT 29.23 IF LATE 30.69
 TO BE PAID PAY:

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	46	32	14	6.47

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 12.51
 Customer + Energy Efficiency Charge 8.00
 Tax 2.09
 Previous Balance 0.00

0000000000098
 Service from 06/27/2019 to 07/28/2019
 ACCOUNT [REDACTED] 08/07/2019

METER READ MONTH	DAY	TOTAL DUE UPON RECEIPT	LATE CHARGES AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.89380
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 08/31/2019
 TOTAL AMOUNT 29.07 IF LATE 30.52
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	58	46	12	5.54

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 10.72
 Customer + Energy Efficiency Charge 8.00
 Tax 1.79
 Previous Balance 0.00

00000000000098
 Service from 07/28/2019 to 08/28/2019
 ACCOUNT [REDACTED] 09/07/2019

METER READ MONTH	DAY	TOTAL DUE UPON RECEIPT	LATE CHARGES AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.89337
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 10/01/2019
 TOTAL AMOUNT TO BE PAID 26.05
 IF LATE PAY: 27.35
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	71	58	13	6.01

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 11.62
 Customer + Energy Efficiency Charge 8.00
 Tax 1.94
 Previous Balance 0.00

0000000000098
 Service from 08/28/2019 to 09/26/2019
 ACCOUNT [REDACTED] 10/07/2019

METER READ MONTH	DAY	TOTAL DUE UPON RECEIPT	LATE CHARGES AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.89380
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 10/31/2019
 TOTAL AMOUNT 27.57 IF LATE 28.95
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	104	71	33	15.25

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 22.94
 Customer + Energy Efficiency Charge 8.00
 Tax 4.21
 Previous Balance 0.00

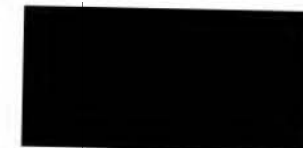
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 Service from 09/26/2019 to 10/27/2019
 ACCOUNT [REDACTED] 11/07/2019

METER READ MONTH	DAY	TOTAL DUE UPON RECEIPT	LATE CHARGES AFTER DUE DATE	IF LATE PAY:

Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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 Route [REDACTED] Account [REDACTED] Due Date 12/01/2019
 TOTAL AMOUNT TO BE PAID 50.40
 IF LATE PAY: 52.92
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	185	104	81	37.42
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 12/31/2019
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 112.03 117.63
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Purchase Gas Adj 56.30
 Customer + Energy Efficiency Charge 8.00
 Tax 10.31
 Previous Balance 0.00

0000000000098
 Service from 10/27/2019 to 11/25/2019

ACCOUNT [REDACTED] 12/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
11	25	112.03	5.60	117.63

Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	277	185	92	42.50
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 01/31/2020
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 126.16 132.47
 *MAIL THIS STUB WITH YOUR PAYMENT

Purchase Gas Adj 63.95
 Customer + Energy Efficiency Charge 8.00
 Tax 11.71
 Previous Balance 0.00

00000000000098
 Service from 11/25/2019 to 12/26/2019

ACCOUNT [REDACTED] 01/07/2020

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
12	26	126.16	6.31	132.47

Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Tell Gas??? Phone 866-579-3303



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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	368	277	91	42.04
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 03/02/2020
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 135.37 142.14
 *MAIL THIS STUB WITH YOUR PAYMENT

Purchase Gas Adj 63.25
 Customer + Energy Efficiency Charge 8.00
 Tax 11.58
 Previous Balance 10.50

00000000000098
 Service from 12/26/2019 to 01/25/2020

ACCOUNT [REDACTED] 02/07/2020

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
1	25	135.37	6.77	142.14

Purchase Gas Adj. = 0.69507
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	461	368	93	42.97
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 03/31/2020
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 127.45 133.82
 *MAIL THIS STUB WITH YOUR PAYMENT

Purchase Gas Adj 64.64
 Customer + Energy Efficiency Charge 8.00
 Tax 11.84
 Previous Balance 0.00

00000000000098
 Service from 01/25/2020 to 02/25/2020

ACCOUNT [REDACTED] 03/07/2020

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
2	25	127.45	6.37	133.82

Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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Navitas KY NG, LLC
Case No. 2020-00012
Commission Staff's Second Request for Information issued March 6, 2020

3. Provided a customer billing history report for a random Navitas KY commercial customer for each month beginning January 2018 through the most recent bill rendered. Redact any personal information from the report such as customer name, customer address, and any additional identifiable information. The report should be sure to include the monthly usage, the rates billed, and the meter reading dates.

Response:

Please see attached.

Customer Transaction Summary

Customer Information



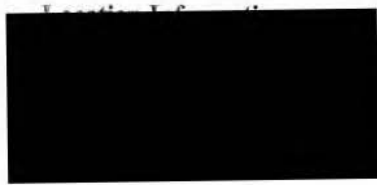
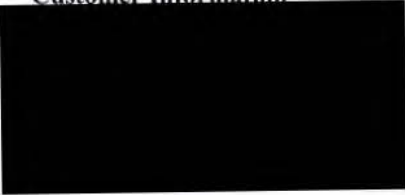
Location Information



Date	Type	More Info	Reading	Usage	Prior Balance	Transaction Amount	Balance
08/07/2017	Charge	07/26/2017	7866	7	0.00	43.28	43.28
09/01/2017	Penalty				43.28	2.16	45.44
09/07/2017	Charge	08/25/2017	7874	8	45.44	44.48	89.92
09/11/2017	Payment	CHECK			89.92	-43.28	46.64
10/02/2017	Payment	CHECK			46.64	-44.48	2.16
10/03/2017	Penalty				2.16	0.11	2.27
10/07/2017	Charge	09/29/2017	7882	8	2.27	44.48	46.75
11/06/2017	Payment	CHECK			46.75	-49.09	-2.34
11/07/2017	Charge	10/27/2017	7896	14	-2.34	52.97	50.63
12/04/2017	Payment	CHECK			50.63	-50.63	0.00
12/07/2017	Charge	11/27/2017	8059	163	0.00	244.17	244.17
12/19/2017	Payment	CHECK			244.17	-244.17	0.00
01/07/2018	Charge	12/26/2017	8375	316	0.00	440.52	440.52
02/02/2018	Payment	CHECK			440.52	-440.52	0.00
02/07/2018	Charge	01/26/2018	8972	597	0.00	828.68	828.68
03/06/2018	Payment	CHECK			828.68	-828.68	0.00
03/07/2018	Charge	02/26/2018	9258	286	0.00	415.22	415.22
03/26/2018	Payment	CHECK			415.22	-415.22	0.00
04/07/2018	Charge	03/30/2018	9509	251	0.00	368.69	368.69
04/16/2018	Payment	CHECK			368.69	-368.69	0.00
05/07/2018	Charge	04/25/2018	9702	193	0.00	291.59	291.59
06/01/2018	Payment	CHECK			291.59	-291.59	0.00
06/07/2018	Charge	05/25/2018	9722	20	0.00	62.02	62.02
07/05/2018	Payment	CHECK			62.02	-62.02	0.00
07/07/2018	Charge	06/29/2018	9731	9	0.00	47.15	47.15
08/01/2018	Penalty				47.15	2.36	49.51
08/07/2018	Charge	07/26/2018	9742	11	49.51	48.10	97.61
08/27/2018	Payment	CHECK			97.61	-48.10	49.51
08/27/2018	Payment	CHECK			49.51	-49.51	0.00
09/07/2018	Charge	08/26/2018	9750	8	0.00	44.52	44.52
09/24/2018	Payment	CHECK			44.52	-44.52	0.00
10/07/2018	Charge	09/28/2018	9758	8	0.00	44.52	44.52
11/01/2018	Penalty				44.52	2.23	46.75
11/07/2018	Charge	10/25/2018	9800	42	46.75	84.56	131.31
11/19/2018	Payment	CHECK			131.31	-137.88	-6.57
12/07/2018	Charge	11/25/2018	33	233	-6.57	309.99	303.42
12/21/2018	Payment	CHECK			303.42	-303.42	0.00
01/07/2019	Charge	12/26/2018	434	401	0.00	508.25	508.25
01/28/2019	Payment	CHECK			508.25	-508.25	0.00
02/07/2019	Charge	01/26/2019	761	327	0.00	417.95	417.95
02/25/2019	Payment	CHECK			417.95	-417.95	0.00
03/07/2019	Charge	02/26/2019	1087	326	0.00	416.78	416.78
03/18/2019	Payment	CHECK			416.78	-416.78	0.00
04/07/2019	Charge	03/26/2019	1284	197	0.00	265.70	265.70
05/06/2019	Payment	CHECK			265.70	-278.99	-13.29

Customer Transaction Summary

Customer Information



Date	Type	More Info	Reading	Usage	Prior Balance	Transaction Amount	Balance
05/07/2019	Charge	04/26/2019	1363	79	-13.29	143.65	130.36
05/28/2019	Payment	CHECK			130.36	-130.36	0.00
06/07/2019	Charge	05/25/2019	14	21	0.00	63.87	63.87
07/01/2019	Payment	CHECK			63.87	-63.87	0.00
07/07/2019	Charge	06/27/2019	21	7	0.00	44.62	44.62
08/05/2019	Payment	CHECK			44.62	-46.85	-2.23
08/07/2019	Charge	07/28/2019	28	7	-2.23	45.28	43.05
08/19/2019	Payment	CHECK			43.05	-43.05	0.00
09/07/2019	Charge	08/28/2019	34	6	0.00	43.81	43.81
10/07/2019	Payment	CHECK			43.81	-43.81	0.00
10/07/2019	Charge	09/26/2019	42	8	0.00	46.75	46.75
10/18/2019	Payment	CHECK			46.75	-46.75	0.00
11/07/2019	Charge	10/27/2019	73	31	0.00	73.34	73.34
12/02/2019	Payment	CHECK			73.34	-73.34	0.00
12/07/2019	Charge	11/25/2019	287	214	0.00	299.67	299.67
01/02/2020	Payment	CHECK			299.67	-299.67	0.00
01/07/2020	Charge	12/26/2019	520	233	0.00	323.17	323.17
02/03/2020	Payment	CHECK			323.17	-323.17	0.00
02/07/2020	Charge	01/25/2020	723	203	0.00	286.08	286.08
02/24/2020	Payment	CHECK			286.08	-286.08	0.00
03/07/2020	Charge	02/25/2020	1056	333	0.00	446.85	446.85

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7866	7859	7	2.53

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 4.55
 Customer + Energy Efficiency Charge 35.00
 Tax 1.20
 Previous Balance 0.00

00000000000152
 Service from 06/28/2017 to 07/26/2017

ACCOUNT [REDACTED] 08/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
7	26	43.28	2.16	45.44

Purchase Gas Adj. = 0.65028
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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Route	Account	Due Date
33	[REDACTED]	08/31/2017

TOTAL AMOUNT 43.28 IF LATE 45.44
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7874	7866	8	2.90

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 5.20
 Customer + Energy Efficiency Charge 35.00
 Tax 1.38
 Previous Balance 45.44

00000000000152
 Service from 07/26/2017 to 08/25/2017

ACCOUNT [REDACTED] 09/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
8	25	89.92	4.50	94.42

Purchase Gas Adj. = 0.65028
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	10/01/2017

TOTAL AMOUNT 89.92 IF LATE 94.42
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7882	7874	8	2.90

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 5.20
 Customer + Energy Efficiency Charge 35.00
 Tax 1.38
 Previous Balance 2.27

00000000000152
 Service from 08/25/2017 to 09/29/2017

ACCOUNT [REDACTED] 10/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
9	29	46.75	2.34	49.09

Purchase Gas Adj. = 0.65028
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	10/31/2017

TOTAL AMOUNT 46.75 IF LATE 49.09
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	7896	7882	14	5.07

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 10.29
 Customer + Energy Efficiency Charge 35.00
 Tax 2.61
 Previous Balance -2.34

00000000000152
 Service from 09/29/2017 to 10/27/2017

ACCOUNT [REDACTED] 11/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
10	27	50.63	2.53	53.16

Purchase Gas Adj. = 0.73481
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	12/01/2017

TOTAL AMOUNT 50.63 IF LATE 53.16
 TO BE PAID PAY:
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Commercial

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8059	7896	163	59.01

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 119.77
Customer + Energy Efficiency Charge 35.00
Tax 30.39
Previous Balance 0.00

00000000000152
Service from 10/27/2017 to 11/27/2017
ACCOUNT [REDACTED] 12/07/2017

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
11	27	244.17	12.21	256.38

Purchase Gas Adj. = 0.73481
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

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Route	Account	Due Date
[REDACTED]	[REDACTED]	12/31/2017

TOTAL AMOUNT IF LATE
TO BE PAID PAY:
244.17 256.38

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8375	8059	316	114.39

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 232.20
Customer + Energy Efficiency Charge 35.00
Tax 58.93
Previous Balance 0.00

00000000000152
Service from 11/27/2017 to 12/26/2017
ACCOUNT [REDACTED] 01/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
12	26	440.52	22.03	462.55

Purchase Gas Adj. = 0.73481
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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Route	Account	Due Date
[REDACTED]	[REDACTED]	01/31/2018

TOTAL AMOUNT IF LATE
TO BE PAID PAY:
440.52 462.55

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	8972	8375	597	216.11

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 462.25
Customer + Energy Efficiency Charge 35.00
Tax 115.32
Previous Balance 0.00

00000000000152
Service from 12/26/2017 to 01/26/2018
ACCOUNT [REDACTED] 02/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
1	26	828.68	41.43	870.11

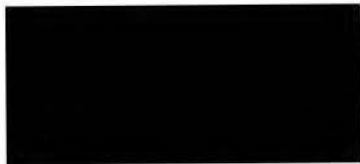
Purchase Gas Adj. = 0.77428
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

CUSTOMER

Route	Account	Due Date
[REDACTED]	[REDACTED]	03/03/2018

TOTAL AMOUNT IF LATE
TO BE PAID PAY:
828.68 870.11

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	9258	8972	286	103.53

Meter Factor 1.00000 Adjust Usage

Purchase Gas Adj 221.44
Customer + Energy Efficiency Charge 35.00
Tax 55.25
Previous Balance 0.00

00000000000152
Service from 01/26/2018 to 02/26/2018
ACCOUNT [REDACTED] 03/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
2	26	415.22	20.76	435.98

Purchase Gas Adj. = 0.77428
Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

CUSTOMER

Route	Account	Due Date
[REDACTED]	[REDACTED]	03/31/2018

TOTAL AMOUNT IF LATE
TO BE PAID PAY:
415.22 435.98

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	9509	9258	251	90.86
Meter Factor	1.00000	Adjust Usage		
Purchase Gas Adj				194.34
Customer + Energy Efficiency Charge				35.00
Tax				48.49
Previous Balance				0.00

00000000000152
Service from 02/26/2018 to 03/30/2018
ACCOUNT [REDACTED] 04/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
3	30	368.69	18.43	387.12

Purchase Gas Adj. = 0.77428
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	9722	9702	20	7.24
Meter Factor	1.00000	Adjust Usage		
Purchase Gas Adj				15.85
Customer + Energy Efficiency Charge				35.00
Tax				3.93
Previous Balance				0.00

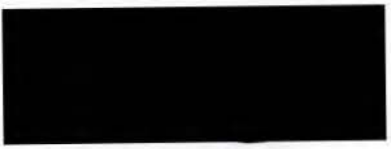
00000000000152
Service from 04/25/2018 to 05/25/2018
ACCOUNT [REDACTED] 06/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
5	25	62.02	3.10	65.12

Purchase Gas Adj. = 0.79256
Vis/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
Smell Gas??? Phone 866-579-3303

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CUSTOMER
Route [REDACTED] Account [REDACTED] Due Date 05/01/2018
TOTAL AMOUNT 368.69 IF LATE 18.43
TO BE PAID 387.12 PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	9702	9509	193	69.87
Meter Factor	1.00000	Adjust Usage		
Purchase Gas Adj				149.44
Customer + Energy Efficiency Charge				35.00
Tax				37.28
Previous Balance				0.00

00000000000152
Service from 03/30/2018 to 04/25/2018
ACCOUNT [REDACTED] 05/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
4	25	291.59	14.58	306.17

Purchase Gas Adj. = 0.77428
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		

Tariff	9731	9722	9	3.26
Meter Factor	1.00000	Adjust Usage		
Purchase Gas Adj				7.13
Customer + Energy Efficiency Charge				35.00
Tax				1.76
Previous Balance				0.00

00000000000152
Service from 05/25/2018 to 06/29/2018
ACCOUNT [REDACTED] 07/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
6	29	47.15	2.36	49.51

Purchase Gas Adj. = 0.79256
Vis/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
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CUSTOMER
Route [REDACTED] Account [REDACTED] Due Date 05/31/2018
TOTAL AMOUNT 291.59 IF LATE 14.58
TO BE PAID 306.17 PAY:
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CUSTOMER
Route [REDACTED] Account [REDACTED] Due Date 07/01/2018
TOTAL AMOUNT 62.02 IF LATE 3.10
TO BE PAID 65.12 PAY:
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CUSTOMER
Route [REDACTED] Account [REDACTED] Due Date 07/31/2018
TOTAL AMOUNT 47.15 IF LATE 2.36
TO BE PAID 49.51 PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	9742	9731	11	3.98
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 7.21
 Customer + Energy Efficiency Charge 35.00
 Tax 1.91
 Previous Balance 49.51

00000000000152
 Service from 06/29/2018 to 07/26/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
7	26	97.61	4.88	102.49

Purchase Gas Adj. = 0.65556
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Cell Gas??? Phone 866-579-3303

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 2

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 08/31/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 97.61 102.49
 *MAIL THIS STUB WITH YOUR...



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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	9750	9742	8	2.90
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 5.24
 Customer + Energy Efficiency Charge 35.00
 Tax 1.38
 Previous Balance 0.00

00000000000152
 Service from 07/26/2018 to 08/26/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
8	26	44.52	2.23	46.75

Purchase Gas Adj. = 0.65556
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Cell Gas??? Phone 866-579-3303

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 2

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 10/01/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 44.52 46.75
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	9758	9750	8	2.90
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 5.24
 Customer + Energy Efficiency Charge 35.00
 Tax 1.38
 Previous Balance 0.00

00000000000152
 Service from 08/26/2018 to 09/28/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
9	28	44.52	2.23	46.75

Purchase Gas Adj. = 0.65556
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Cell Gas??? Phone 866-579-3303

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CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 10/31/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 44.52 46.75
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	9800	9758	42	15.20
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 27.16
 Customer + Energy Efficiency Charge 35.00
 Tax 7.20
 Previous Balance 46.75

00000000000152
 Service from 09/28/2018 to 10/25/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
10	25	131.31	6.57	137.88

Purchase Gas Adj. = 0.64673
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Cell Gas??? Phone 866-579-3303

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 2

CUSTOMER
 Route Account Due Date
 [REDACTED] [REDACTED] 12/01/2018
 TOTAL AMOUNT IF LATE
 TO BE PAID PAY:
 131.31 137.88
 *MAIL THIS STUB WITH YOUR...



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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Meter Factor	33	9800	-9767	84.35
Adjust Usage				

Purchase Gas Adj 150.69
 Customer + Energy Efficiency Charge 35.00
 Tax 39.95
 Previous Balance -6.57

0000000000152
 Service from 10/25/2018 to 11/25/2018
 ACCOUNT [REDACTED] 12/07/2018

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
11	25	303.42	15.17	318.59

Purchase Gas Adj. = 0.64672
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 12/31/2018
 TOTAL AMOUNT 303.42 IF LATE 318.59
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	434	33	401	145.16
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 259.33
 Customer + Energy Efficiency Charge 35.00
 Tax 68.76
 Previous Balance 0.00

00000000000152
 Service from 11/25/2018 to 12/26/2018
 ACCOUNT [REDACTED] 01/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
12	26	508.25	25.41	533.66

Purchase Gas Adj. = 0.64672
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 01/31/2019
 TOTAL AMOUNT 508.25 IF LATE 533.66
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	761	434	327	118.37
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 208.94
 Customer + Energy Efficiency Charge 35.00
 Tax 55.64
 Previous Balance 0.00

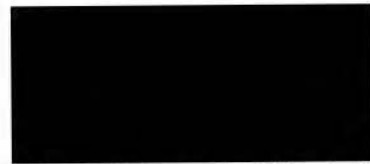
0000000000152
 Service from 12/26/2018 to 01/26/2019
 ACCOUNT [REDACTED] 02/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
1	26	417.95	20.90	438.85

Purchase Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 03/04/2019
 TOTAL AMOUNT 417.95 IF LATE 438.85
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	1087	761	326	118.01
Meter Factor	1.00000 Adjust Usage			

Purchase Gas Adj 208.30
 Customer + Energy Efficiency Charge 35.00
 Tax 55.47
 Previous Balance 0.00

00000000000152
 Service from 01/26/2019 to 02/26/2019
 ACCOUNT [REDACTED] 03/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
2	26	416.78	20.84	437.62

Purchase Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 03/31/2019
 TOTAL AMOUNT 416.78 IF LATE 437.62
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	1284	1087	197	71.31

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 125.87
 Customer + Energy Efficiency Charge 35.00
 Tax 33.52
 Previous Balance 0.00

00000000000152
 Service from 02/26/2019 to 03/26/2019
 ACCOUNT [REDACTED] 04/07/2019

METER READ MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
3	26	265.70	13.29	278.99

Purchase Gas Adj. = 0.63895
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 05/01/2019
 TOTAL AMOUNT 265.70 IF LATE 278.99
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	1363	1284	79	28.60

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 64.26
 Customer + Energy Efficiency Charge 35.00
 Tax 15.79
 Previous Balance -13.29

00000000000152
 Service from 03/26/2019 to 04/26/2019
 ACCOUNT [REDACTED] 05/07/2019

METER READ MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
4	26	130.36	6.52	136.88

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Small Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 05/31/2019
 TOTAL AMOUNT 130.36 IF LATE 136.88
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	14	0	14	7.60

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 17.08
 Customer + Energy Efficiency Charge 35.00
 Tax 4.19
 Previous Balance 0.00

00000000000152
 Service from 04/26/2019 to 05/25/2019
 ACCOUNT [REDACTED] 06/07/2019

METER READ MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
5	25	63.87	3.19	67.06

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Small Gas??? Phone 866-579-3303

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 07/01/2019
 TOTAL AMOUNT 63.87 IF LATE 67.06
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	21	14	7	2.53

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 5.69
 Customer + Energy Efficiency Charge 35.00
 Tax 1.40
 Previous Balance 0.00

00000000000152
 Service from 05/25/2019 to 06/27/2019
 ACCOUNT [REDACTED] 7/07/2019

METER READ MONTH	DAY	TOTAL DUE	LATE CHARGES	IF LATE
		UPON RECEIPT	AFTER DUE DATE	PAY:
6	27	44.62	2.23	46.85

Purchase Gas Adj. = 0.81348
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!

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CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 07/31/2019
 TOTAL AMOUNT 44.62 IF LATE 46.85
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Meter Factor	28	21	7	2.53

Customer + Energy Efficiency Charge 35.00
 Tax 1.49
 Previous Balance -2.23

00000000000152
 Service from 06/27/2019 to 07/28/2019
 ACCOUNT [REDACTED] 08/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
7	28	43.05	2.15	45.20

Purchase Gas Adj. = 0.89380
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 08/31/2019
 TOTAL AMOUNT 43.05 IF LATE 45.20
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	34	28	6	2.17

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 5.36
 Customer + Energy Efficiency Charge 35.00
 Tax 1.28
 Previous Balance 0.00

00000000000152
 Service from 07/28/2019 to 08/28/2019
 ACCOUNT [REDACTED] 09/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
8	28	43.81	2.19	46.00

Purchase Gas Adj. = 0.89337
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 10/01/2019
 TOTAL AMOUNT 43.81 IF LATE 46.00
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Meter Factor	42	34	8	2.90

Purchase Gas Adj 7.15
 Customer + Energy Efficiency Charge 35.00
 Tax 1.70
 Previous Balance 0.00

0000000152
 Service from 08/28/2019 to 09/26/2019
 ACCOUNT [REDACTED] 10/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
9	26	46.75	2.34	49.09

Purchase Gas Adj. = 0.89380
 Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 s??? Phone 866-579-3303

CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 10/31/2019
 TOTAL AMOUNT 46.75 IF LATE 49.09
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	73	42	31	11.22

Meter Factor 1.00000 Adjust Usage
 Purchase Gas Adj 21.55
 Customer + Energy Efficiency Charge 35.00
 Tax 5.57
 Previous Balance 0.00

00000000000152
 Service from 09/26/2019 to 10/27/2019
 ACCOUNT [REDACTED] 11/07/2019

METER READ		TOTAL DUE	LATE CHARGES	IF LATE
MONTH	DAY	UPON RECEIPT	AFTER DUE DATE	PAY:
10	27	73.34	3.67	77.01

Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

CUSTOMER
 Route [REDACTED] Account [REDACTED] Due Date 12/01/2019
 TOTAL AMOUNT 73.34 IF LATE 77.01
 TO BE PAID PAY:
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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	287	73	214	77.47

CUSTOMER
 Route: [REDACTED] Account: [REDACTED] Due Date: 12/31/2019
TOTAL AMOUNT IF LATE
TO BE PAID PAY:
 299.67 314.65
 *MAIL THIS STUB WITH YOUR PAYMENT

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	520	287	233	84.35
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route: [REDACTED] Account: [REDACTED] Due Date: 01/31/2020
TOTAL AMOUNT IF LATE
TO BE PAID PAY:
 323.17 339.33
 *MAIL THIS STUB WITH YOUR PAYMENT

chase Gas Adj 148.74
 Customer + Energy Efficiency Charge 35.00
 Tax 38.46
 Previous Balance 0.00

Purchase Gas Adj 161.95
 Customer + Energy Efficiency Charge 35.00
 Tax 41.87
 Previous Balance 0.00

000000000152
 Service from 10/27/2019 to 11/25/2019
 ACCOUNT [REDACTED] 12/07/2019

00000000000152
 Service from 11/25/2019 to 12/26/2019
 ACCOUNT [REDACTED] 01/07/2020

METER READ	TOTAL DUE	LATE CHARGES	IF LATE	
				MONTH
11	25	299.67	14.98	314.65

[REDACTED]
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METER READ	TOTAL DUE	LATE CHARGES	IF LATE	
				MONTH
12	26	323.17	16.16	339.33

[REDACTED]
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Purchase Gas Adj. = 0.69507
 Visa/MC Accepted | SAVE A STAMP! SIGN UP FOR ACH TODAY!
 Smell Gas??? Phone 866-579-3303

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TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	723	520	203	73.49

CUSTOMER
 Route: [REDACTED] Account: [REDACTED] Due Date: 03/02/2020
TOTAL AMOUNT IF LATE
TO BE PAID PAY:
 286.08 300.38
 *MAIL THIS STUB WITH YOUR PAYMENT

TYPE OF SERVICE	METER READING		USED	CHARGES
	PRESENT	PREVIOUS		
Tariff	1056	723	333	120.55
Meter Factor	1.00000	Adjust Usage		

CUSTOMER
 Route: [REDACTED] Account: [REDACTED] Due Date: 03/31/2020
TOTAL AMOUNT IF LATE
TO BE PAID PAY:
 446.85 469.19
 *MAIL THIS STUB WITH YOUR PAYMENT

chase Gas Adj 141.10
 Customer + Energy Efficiency Charge 35.00
 Tax 36.49
 Previous Balance 0.00

Purchase Gas Adj 231.46
 Customer + Energy Efficiency Charge 35.00
 Tax 59.84
 Previous Balance 0.00

000000000152
 Service from 12/26/2019 to 01/25/2020
 ACCOUNT [REDACTED] 02/07/2020

00000000000152
 Service from 01/25/2020 to 02/25/2020
 ACCOUNT [REDACTED] 03/07/2020

METER READ	TOTAL DUE	LATE CHARGES	IF LATE	
				MONTH
1	25	286.08	14.30	300.38

[REDACTED]
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METER READ	TOTAL DUE	LATE CHARGES	IF LATE	
				MONTH
2	25	446.85	22.34	469.19

[REDACTED]
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Purchase Gas Adj. = 0.69507
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 Smell Gas??? Phone 866-579-3303

Navitas KY NG, LLC
Case No. 2020-00012
Commission Staff's Second Request for Information issued March 6, 2020

4. Refer to the electronic version of Navitas KY's Gas Cost Recovery (GCR) rate report, Summary Page, the Balance Adjustment (BA) Calculation section.
- a. Explain how the Previous Quarter BA of \$.0477 per Mcf was determined.
 - b. Provide the case number in which the Commission approved the Previous Quarter BA.
 - c. Explain how the Second Previous Quarter BA of (\$.0149) per Mcf was determined.
 - d. Provide the case number in which the Commission approved the Second Previous Quarter BA.

Response:

For this and subsequent questions the following chart may be used (units are in \$ per MCF):

Ordered	EGC	Q-AA	Q-BA	GCA	Bill mo	1 st Billing*
2017-00411*	7.0568	0.2889	(0.0639)	7.3481	3	NOV 7, 17
2017-00479	7.4535	0.0744	0.0052	7.7428	4	FEB 7, 18
2018-00132	7.6224	0.0554	(0.0003)	7.9256	2	JUN 7, 18
2018-00228	6.6455	(0.4419)	(0.0077)	6.5556	3	AUG 7, 18
2018-00336	6.8630	(0.0987)	0.0178	6.4672	3*	NOV 7, 18
2019-00013	6.8250	0.1235	(0.0836)	6.3895	3	FEB 7, 19
2019-00116	7.7326	0.9224	(0.0296)	8.1348	3	MAY 7, 19
2019-00241 opt 1	7.7163	0.3828	(0.0128)	8.9380	3*	AUG 7, 19
2019-00372	6.0000	(0.3995)	0.0475	6.9507	on	NOV 7, 19
<i>Proposed</i>						
2020-00012	7.0000	0.8247	0.0057	8.7393		Hold

Note – 17-411 there was a double rounding difference in the ACA resulting in no change

Note – 18-336 billed first month at \$6.4673

Note – 19-241 billed second month at \$8.9337

Note – 1st Billing the billing dated the 7th is for the prior month usage

- a. For parts a., b., c., & d. there are errors of miss keys, reading the wrong number, missing a month in the sequence, etc. From my observation, there are two primary categories of errors, data entry without due care and interrupted data entry resulting in misplacement.

For data entry without due care I've counseled to slow down but note that from time to time I must reaffirm the admonishment. For interrupted data entry Navitas had promoted an employee into the position which included gas filings at the first of the year only to have said employee go out on medical leave this past month; we should have more clarity with regard to who within the organization will prepare the filing within three-months (in the interim it will continue to fall to me). Additionally, Navitas has hired Allyson Honaker to review and submit the filings.

- b. See a.
- c. See a.
- d. See a.

Navitas KY NG, LLC
Case No. 2020-00012
Commission Staff's Second Request for Information issued March 6, 2020

5. Refer to the electronic version of Navitas KY's Gas Cost Recovery (GCR) rate report, Expected Gas Cost sheet, the column labeled "B&W flow". Explain why the formula includes a 5,000 subtraction from the "Known prior years average sales in Mcf" column before being multiplied by the Federal Energy Regulatory Commission (FERC) transportation rate of 2.7172.

Response:

According to the FERC approved Statement of Operating Conditions of B&W Pipeline, LLC:

6.13 POSSESSION OF GAS

A Shipper shall be deemed to be in control and in possession of the Gas prior to such Gas being delivered to Transporter at the Point(s) of Receipt, ... Shipper and Transporter specifically understand and acknowledge that title to all Gas transported hereunder shall never vest in Transporter.

6.14 TITLE AND RISK OF LOSS

A Shipper warrants for itself, that it will have at the time of delivery of Gas at the Receipt Point hereunder either good title or all rights and necessary and appropriate to have Gas transported.

Regarding the Sparta gas, Navitas does not believe it meets these conditions for being in control and possession of the gas with good title. In fact Sparta recognizes this very fact as beginning in with the October 2019 gas sales offer they altered the sale agreement to specifically state "price is exclusive of any B&W Pipeline transportation costs" (see attached Sparta proposals). Navitas is currently requesting Sparta provide the receipt points and the input meter reading (e.g. – the quantity cannot be read as it exits the B&W pipeline but rather must be read at the receipt point as it enters the B&W Pipeline). Typically, Sparta provides Navitas with 5,000 MCF per month of its total usage. Under normal market conditions, Navitas should receive this gas at a wellhead index price plus the cost of transportation embedded in the price not in addition to the price.

**Navitas KY NG, LLC
Case No. 2020-00012**

Commission Staff's Second Request for Information issued March 6, 2020

6. Refer to the electronic version of Navitas KY's GCR rate report, Actual Cost Adjustment (ACA) sheet, the "less EGC in effect" column.
 - a. Confirm that the EGC that was approved by the Commission to be effective for the months of August, September, and October 2019 was \$6.0000 per Mcf.
 - b. Confirm that the EGC that was approved by the Commission to be effective for the months of May, June and July 2019 was \$7.7163 per Mcf.

Response:

- a. It appears when preparing the 2020-00012 submission, I became a quarter off in the EGC.

There is no lack of application of the EGC of \$6.0000 in 2019-00372 ordered OCT 29 2019, implemented in the Navitas billing on November 7th and used in the subsequent billings in December 2019, January 2020, February 2020, and March 2020.

However, there was a misunderstanding as to the timing of implementation. Navitas has always operated in all jurisdictions that the next billing after an ordered rate change must be at the newly ordered rates unless there is a future effective date (i.e. – phase in of a rate change). Thus, though there is only a small probability (less than 5%) that a meter would be read on the order date, all gas used during the billing period is at the last ordered rate.

It is now our understanding that, with regard to Kentucky GCA orders, they are only applicable on the order date forward. Further, in order to avoid a split billing, we can delay the implementation of the ordered rates to the next meter reading date. There is still some trepidation on our part with this method as it could mean we charge a higher rate than order for the balance of a month.

- b. There is no dispute or lack of application of the EGC of \$7.7163 in 2019-00241 ordered AUG 06 2019, implemented in the Navitas billing on August 7th and used in the subsequent billings in September 2019 and October 2019.

**Navitas KY NG, LLC
Case No. 2020-00012**

Commission Staff's Second Request for Information issued March 6, 2020

7. Refer to the electronic version of Navitas KY's GCR rate report, ACA sheet, the row labeled "Petrol Volume."
 - a. Explain why the "Petrol Volume" row was added in Navitas KY's Gas Cost Recovery report in Case No. 2019-00372.
 - b. Provide the unit of measurement in which "Petrol Volume" is given.
 - c. Explain why the FERC transportation rate is applied to the "Petrol Volume" to create the "Flow charge (FERC juris)" row.

Response:

- a. My error (see 10.)
- b. The unit of measure is in MCF but it is immaterial to the correction (see 10.)
- c. See discussion in question number five (5.). Ultimately in the corrected spreadsheet provided in question ten (10.) herein this methodology was removed based on the reticence of the Commission to interpret or request clarification of FERC order.

**Navitas KY NG, LLC
Case No. 2020-00012**

Commission Staff's Second Request for Information issued March 6, 2020

8. Refer to the electronic version of Navitas KY's GCR rate report, ACA sheet, the rows labeled "Petrol Volume" and "Flow Charge (FERC juris)," and "Allocation" for the current quarter and previous quarter.
- a. Explain how the "Allocation" amount is determined.
 - b. Explain why the "Allocation" cells are formulated as the sum total of the "Petrol Volume" and "Flow charge (FERC juris)."

Response:

- a. The allocation is the percentage of sales in Kentucky divided by the total sales in Tennessee and Kentucky as supplied by B&W Pipeline.
- b. My error (see 10.)

**Navitas KY NG, LLC
Case No. 2020-00012**

Commission Staff's Second Request for Information issued March 6, 2020

9. Refer to the electronic version of Navitas KY's GCR rate report, ACA sheet, the comment for the month of January 2019 in the row labeled "Byrdstown/Fentress (TN)" which reads, "There is an error, it appears for some months this figure has been put in MCF not CCF. This has the effect of overstating KY share."
- a. State which months include this and other similar errors.
 - b. Explain the impact this error has had on the total cost portion of the ACA calculation for each quarter this error has existed.
 - c. State when Navitas KY became aware of the error.
 - d. Explain if Navitas KY notified the Commission of the error. If not, explain why Navitas KY did not notify the Commission of the error.

Response:

- a. Please see question ten (10.) for a list of errors and corrections.
- b. Please see question ten (10.). The total impact of all errors and corrections over the prior nine approved GCA filings is \$419.83 overcharged to the customers. The total modest impact of \$419.83 overcharged out of \$1,766,163.05 total cost, coupled with large quarterly swings in corrections, ranging from nearly twenty-six thousand undercharged to nearly forty-two thousand overcharged, suggest substantial timing errors.
- c. I recognized immediately upon the departure of Joey Irwin that Navitas was going to struggle mightily to replace him and there would be many challenges and errors to work through over the ensuing periods. I recognized substantial issues beginning with the filing on or about June 30, 2019 where I noted that Tennessee sales figures were off. A particular issue, a unit decimal problem, was presumed and noted in the spreadsheet, but ultimately we discovered a report issue in the software coding. This is detailed in response to a March 3, 2020 Data Request for Case 2019-00430.
- d. While noting the issue in the spreadsheet on or about June 30, 2019 Navitas presumed there would eventually be an opportunity such as this to clean up, audit, and lock down the GCA filing once more clarity was reached with regard to the retroactive FERC tariff associated with B&W Pipeline. In addition to the confusion created by a here-to-fore unheard-of retroactive tariff, Navitas was fighting multiple issuing in multiple jurisdictions. As I eluded to in the supplemental response at the outset, Navitas must carefully manage legal,

executive, analyst, and monetary, resources. It has proven very challenging to manage a rate case in Tennessee, a pipeline expansion underway in Kentucky for the county industrial park, the unexpected threats from B&W Pipeline, as well as several expansion opportunities in other jurisdictions which are necessary to offset ongoing losses of rural customers.

With regard to the B&W Pipeline problems, the threatened discontinuation of gas service in Tennessee had to take priority. After consultation with Kentucky Public Service Commission staff, Navitas filed in Case 2019-00430 to deal with the retroactive nature of the FERC tariff and begin to get clarity on the various effects and how they impact the viability of our gas to our customers in Albany.

Navitas KY NG, LLC
Case No. 2020-00012
Commission Staff's Second Request for Information issued March 6, 2020

10. Provide an electronic version of a revised GCR rate report for rates effective February 1, 2020, correcting for any errors, in Excel Spreadsheet format with all formulas intact and unprotected, and with all columns and rows accessible.

Response:

Please see included Excel spreadsheet and the corrected GCR rate report.

List of corrections (C), Additions (A), Modifications (M) in reverse tab order:

Sales Tab

C – Sales figure from March 2018 was repeated in April 2018 due to referencing another sheet

A – A quarterly LTM (last twelve months) row was added for potential future use

M – Average sales was adjusted to the five-year period of 2015 through 2019

BA (SV)

C – Ensured that the sales in MCF reference the correct cell on the Sales tab

M – Ensured that the future sales in MCF reference the correct 5-yr average on the Sales tab

M – Hard coded the Ordered AA or BA

Actual Adjustment (SIV)

C – Corrected EGC to Ordered figure

C – Corrected EGC to account for three months when GCA charged did not match Order three separate non-contiguous months

M – Modified title to specified twelve-month sales

M – Specified 5-yr Average for Current quarter

A – Added a temporary line of Original cost difference

A – Added a line of AA Ordered

M – Modified title to Total KY & TN sales MCF

C – Corrected Byrds/Fentress sales CCF

A – Added a temporary line of original GCA submission

M – Modified title to Supply Cost: Petrol

C – Corrected three Petrol invoices JUL 19, SEP 19, OCT 19 (checked all)

M – Modified title to Trans Cost: Enbridge (aka Spectra)

C – Corrected four Enbridge invoices (less than ten dollar) and JUL 19 (checked all)

M – Modified title to Trans Cost: B&W Pipeline

C – Corrected FERC tariff to (Kentucky) Sales in MCF x \$2.7271 beginning FEB 2019 note no adjustment for the FERC tariff was made prior to FEB 2019 (see Case 19-430)

M – Remove Petrol volume row

M – Modified title to Supply Cost: Sparta (aka FWM)

C – Corrected Sparta Invoices SEP 19 and OCT 19 (checked all)

EGC (SI)

M – Modified title to 5-yr average sales in MCF

M – Modified Forecasted price per MMBtu to 4.3117

M – Modified Spectra to 93% of \$1625 monthly average

M – Modified B&W flow to sales x \$2.7271

Summary (SI)

M – Various figures modified due to changes on parent tabs

Cover page

M – Modified to reflect refiling on March 18, 2020

M – Modified to reflect effective billing date

Note – the previously ordered Refund Adjustment was not included in this submission. Navitas considered that it may be cleaner to show all the other changes first then get additional direction from staff as how to proceed.

Quarterly Report
Gas cost recovery rate calculation

Navitas KY NG, LLC

Period	Filing date (on or about)	Reporting Months	Effective date (& 1st forecast month)
	31-Mar	November December January	1-May
	30-Jun	February March April	1-Aug
	30-Sep	May June July	1-Nov
X refiled	31-Dec 3/18/2020	August September October	1-Feb 4/1/2020

for May 7, 2020 billing date

Schedule I
Gas Cost Recovery Rate Summary

Component	
Expected Gas Cost (EGC)	7.5000
+ Refund Adjustment (RA)	-
+ Actual Adjustment (AA)	0.8707
+ Balance Adjustment(BA)	(0.0009)
= Gas Cost Recovery Rate	\$ 8.3697

A. Expected Gas Cost Calculation

Total EGC	\$ 735,223.46
/ Twelve months sales	98,030
EGC	\$ 7.5000

B. Refund Adjustment Calculation

Refund Adjustment for reporting period	-
+ Previous quarter RA	-
+ Second previous quarter RA	-
+ Third previous quarter RA	-
+ Other cost adjustments	
= Refund Adjustment	\$ -

C. Actual Adjustment Calculation

Actual Adjustment for reporting period	(0.0350)
+ Previous quarter AA	(0.3995)
+ Second previous quarter AA	0.3828
+ Third previous quarter AA	0.9224
+ Other cost adjustments	
= Actual Adjustment	\$ 0.8707

D. Balance Adjustment Calculation

Balance Adjustment for reporting period	(0.0060)
+ Previous quarter BA	0.0475
+ Second previous quarter BA	(0.0128)
+ Third previous quarter BA	(0.0296)
= Balance Adjustment	\$ (0.0009)

Schedule II
Expected Gas Cost

Supplier or NYMEX		5-yr average sales in MCF	MCF/MMBtu (from supplier)	Prior year purchases in MMBtu	Forecasted price per MMBtu	Converted price per MCF	Subtotal forecasted purchases
Petrol	January	10446	1.0660	11,135	4.31	4.60	48,011.74
Petrol	February	11084	1.0670	11,827	4.31	4.60	50,992.87
Petrol	March	11282	1.0710	12,083	4.31	4.62	52,100.21
Petrol	April	8724	1.0650	9,291	4.31	4.59	40,062.10
Petrol	May	6926	1.0660	7,383	4.31	4.60	31,831.94
Petrol	June	5578	1.0630	5,929	4.31	4.58	25,564.02
Petrol	July	5064	1.0650	5,393	4.31	4.59	23,254.61
Petrol	August	5675	1.0660	6,049	4.31	4.60	26,082.01
Petrol	September	5643	1.0670	6,021	4.31	4.60	25,961.83
Petrol	October	6536	1.0680	6,981	4.31	4.60	30,098.79
Petrol	November	10361	1.0660	11,045	4.31	4.60	47,621.79
Petrol	December	10711	1.0640	11,397	4.31	4.59	49,139.04
		98,030		104,534			450,720.96

Transportation		Spectra (East TN) demand	B&W pipeline	B&W flow	Subtotal forecasted	Total forecasted cost
	January	1,511.25		28,383.33	29,894.58	77,906.32
	February	1,511.25		30,117.44	31,628.69	82,621.57
	March	1,511.25		30,656.54	32,167.79	84,268.00
	April	1,511.25		23,705.94	25,217.19	65,279.29
	May	1,511.25		18,818.24	20,329.49	52,161.43
	June	1,511.25		15,155.45	16,666.70	42,230.73
	July	1,511.25		13,760.44	15,271.69	38,526.30
	August	1,511.25		15,419.02	16,930.27	43,012.28
	September	1,511.25		15,333.59	16,844.84	42,806.68
	October	1,511.25		17,760.33	19,271.58	49,370.37
	November	1,511.25		28,152.80	29,664.05	77,285.84
	December	1,511.25		29,104.36	30,615.61	79,754.65
					284,502.50	735,223.46

divide by sales 98,030
per MCF \$ 7.5000
multiply by allowed purchases (sales / 1) 98,030
Expected Gas Cost \$ 735,223.46

Schedule IV
Actual Adjustment

	Third previous quarter			Third previous quarter		
	Actual			Actual		
	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17
Invoices						
Supply						
Petrol & FWM (B&W)	18,143.62	14,079.50	13,155.53	18,931.32	26,456.72	29,747.54
Transportation						
Spectra	1,511.85	1,598.56	1,549.08	1,617.50	1,601.55	1,503.10
B&W	12,543.73	13,290.22	12,885.95	13,420.69	13,301.11	12,463.91
Total cost	32,199.20	28,968.28	27,590.55	33,969.51	41,359.39	43,714.55
Sales in MCF	3,981	3,459	2,704	4,983	6,437	6,306
Cost per MCF	8.0882	8.3748	10.2036	6.8171	6.4253	6.9322
less EGC in effect	6.7502	6.7502	6.7502	6.4114	6.4114	6.4114
Delta	1.34	1.62	3.45	0.41	0.01	0.52
Monthly cost difference	5,326.66	5,619.34	9,338.01	2,021.50	89.21	3,284.26
Total cost difference / specified 12 mo sales			20,284.01			5,394.97
Actual Adjustment			70,216			72,510
			0.2889			0.0744
			AA Ordered			AA Ordered
			0.2889			0.0744

Allocation						
Total KY & TN sales MCF	4,411	3,617	2,916	5,160	6,726	7,031
KY%	90%	96%	93%	97%	96%	90%
Byrds/Fentress sales CCF			2123	1,771	2,887	7,254
original GCA submission	4,297	1,581	2123	1,771	2,887	7,254

Supply Cost: Petrol						
Invoice	20,102.00	4,940.01	3,298.25	19,604.15	17,163.75	33,169.50
Allocation	18,143.62	4,724.09	3,058.14	18,931.32	16,427.00	29,747.54

Trans Cost: Enbridge (aka Spectra)						
Invoice (contract 250)	1,675.04	1,671.63	1,670.70	1,674.99	1,673.38	1,676.01
Allocation	1,511.85	1,598.56	1,549.08	1,617.50	1,601.55	1,503.10

Trans Cost: B&W Pipeline						
TN tariff	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67
FERC tariff						
Allocation (100% w/FERC)	12,543.73	13,290.22	12,885.95	13,420.69	13,301.11	12,463.91

Supply Cost: Sparta (aka FWM)						
Invoice	-	9,783.02	10,890.16	-	10,479.56	-
Allocation	-	9,355.41	10,097.38	-	10,029.73	-

Schedule IV
Actual Adjustment

	Third previous quarter			Third previous quarter			Third previous quarter		
	Actual			Actual			Actual		
	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
Invoices									
Supply									
Petrol & FWM (B&W)	50,992.91	79,487.41	88,093.13	75,536.59	68,031.99	41,804.47	33,843.54	26,781.78	31,033.07
Transportation									
Spectra	1,536.74	1,445.66	1,253.04	1,452.88	1,442.55	1,538.29	1,603.88	1,621.82	1,620.88
B&W	12,769.35	11,989.98	10,396.13	12,076.50	11,995.00	12,774.54	13,263.19	13,399.26	13,402.40
Total cost	65,299.00	92,923.05	99,742.30	89,065.97	81,469.54	56,117.29	48,710.61	41,802.87	46,056.36
Sales in MCF	10,869	12,716	12,306	12,391	13,164	10,761	6,961	6,678	5,672
Cost per MCF	6.0078	7.3076	8.1052	7.1880	6.1888	5.2149	6.9976	6.2598	8.1200
less EGC in effect	7.0568	7.0568	7.0568	7.4535	7.4535	7.4535	7.8052	7.6224	7.6224
Delta	(1.05)	0.25	1.05	(0.27)	(1.26)	(2.24)	(0.81)	(1.36)	0.50
Monthly cost difference	(11,401.36)	3,188.78	12,901.32	(3,290.35)	(16,648.34)	(24,089.82)	(5,621.38)	(9,099.52)	2,822.11
Total cost difference / specified 12 mo sales			4,688.74			(44,028.51)			(11,898.80)
Actual Adjustment			0.0554			(0.4399)			(0.1089)
						(61,279.88)			(10,781.70)
		AA Ordered	0.0554		AA Ordered	(0.4419)		AA Ordered	(0.0987)
Allocation									
Total KY & TN sales MCF	11,829	14,739	16,451	14,260	15,252	11,707	7,294	6,926	5,882
KY%	92%	86%	75%	87%	86%	92%	95%	96%	96%
Byrds/Fentress sales CCF	9,604	20,232	42,028	18,799	20,881	9,461	3,330	2,484	2,096
original GCA submission	9,604	20,232	41,448	18,686	21,094	9,626	3,309	2,461	2,331
Supply Cost: Petrol									
Invoice	33,590.64	67,484.42	99,545.36	70,585.25	63,511.76	25,302.45	18,415.05	8,512.53	12,988.29
Allocation	30,863.50	58,221.06	74,464.78	61,335.65	54,816.64	23,257.65	17,574.33	8,207.25	12,525.43
Trans Cost: Enbridge (aka Spectra)									
Invoice (contract 250)	1,672.53	1,675.67	1,675.08	1,671.98	1,671.37	1,673.53	1,680.61	1,682.15	1,680.78
Allocation	1,536.74	1,445.66	1,253.04	1,452.88	1,442.55	1,538.29	1,603.88	1,621.82	1,620.88
Trans Cost: B&W Pipeline									
TN tariff	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67
FERC tariff									
Allocation (100% w/FERC)	12,769.35	11,989.98	10,396.13	12,076.50	11,995.00	12,774.54	13,263.19	13,399.26	13,402.40
Supply Cost: Sparta (aka FWM)									
Invoice	21,908.07	24,649.96	18,218.53	16,342.48	15,311.60	20,177.44	17,047.50	19,265.45	19,191.56
Allocation	20,129.41	21,266.34	13,628.35	14,200.94	13,215.35	18,546.82	16,269.21	18,574.54	18,507.64

Schedule IV
Actual Adjustment

	Third previous quarter			Third previous quarter			Second previous quarter		
	Actual			Actual			Actual		
	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
Invoices									
Supply									
Petrol & FWM (B&W)	28,646.82	28,195.32	45,373.11	83,646.49	118,262.30	93,107.48	78,824.26	65,804.96	46,880.82
Transportation									
Spectra	1,623.10	1,611.83	1,569.60	1,551.09	1,455.20	1,398.14	1,474.72	1,471.80	1,560.24
B&W	13,440.63	13,369.51	13,011.95	12,794.21	12,107.11	11,569.17	39,834.15	34,733.97	25,275.39
Total cost	43,710.55	43,176.65	59,954.65	97,991.80	131,824.60	106,074.79	120,133.14	102,010.72	73,716.46
Sales in MCF	6,855	6,083	7,301	13,376	13,910	12,228	14,660	12,783	9,302
Cost per MCF	6.3764	7.0982	8.2115	7.3262	9.4770	8.6747	8.1946	7.9802	7.9248
less EGC in effect	6.6455	6.6455	6.6455	6.8629	6.8630	6.8630	6.8250	6.8250	6.8250
Delta	(0.27)	0.45	1.57	0.46	2.61	1.81	1.37	1.16	1.10
Monthly cost difference	(1,844.35)	2,753.41	11,433.86	6,196.40	36,360.27	22,154.03	20,078.64	14,766.75	10,230.31
Total cost difference / specified 12 mo sales			12,342.92			64,710.70			45,075.70
Actual Adjustment			111,757			115,380			115,380
Original cost difference AA Ordered			0.1104			0.5608			0.3907
Original cost difference AA Ordered			13,799.86			106,422.23			44,171.57
Original cost difference AA Ordered			0.1235			0.9224			0.3828
Allocation									
Total KY & TN sales MCF	7,088	6,323	7,798	14,529	15,967	14,689	16,501	14,529	9,924
KY%	97%	96%	94%	92%	87%	83%	89%	88%	94%
Byrds/Fentress sales CCF	2,331	2,403	4,970	11,536	20,572	24,611	18,414	17,463	6,221
original GCA submission	3,309	2,461	2,331	3,309	2,461	2,331	18,414	17,463	8,101
Supply Cost: Petrol									
Invoice	5,915.12	7,469.75	25,190.60	67,080.09	103,945.82	79,876.71	63,312.80	52,742.40	25,548.12
Allocation	5,720.59	7,185.87	23,585.16	61,754.02	90,553.53	66,493.69	56,247.69	46,403.21	23,946.62
Trans Cost: Enbridge (aka Spectra)									
Invoice (contract 250)	1,678.29	1,675.50	1,676.44	1,684.87	1,670.41	1,679.54	1,659.96	1,672.86	1,664.59
Allocation	1,623.10	1,611.83	1,569.60	1,551.09	1,455.20	1,398.14	1,474.72	1,471.80	1,560.24
Trans Cost: B&W Pipeline									
TN tariff	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67	13,897.67			
FERC tariff							39,834.15	34,733.97	25,275.39
Allocation (100% w/FERC)	13,440.63	13,369.51	13,011.95	12,794.21	12,107.11	11,569.17	39,834.15	34,733.97	25,275.39
Supply Cost: Sparta (aka FWM)									
Invoice	23,705.82	21,839.42	23,271.06	23,780.63	31,806.72	31,970.29	25,412.35	22,052.25	24,468.00
Allocation	22,926.23	21,009.45	21,787.95	21,892.48	27,708.77	26,613.80	22,576.57	19,401.75	22,934.20

Schedule IV
Actual Adjustment

	Previous quarter			Current quarter			
	Actual			Actual			
	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	
Invoices							
Supply							
Petrol & FWM (B&W)	35,879.39	28,667.12	28,577.82	26,171.25	19,555.93	32,578.84	
Transportation							
Spectra	1,649.73	1,623.47	1,649.89	1,646.46	1,127.80	1,570.10	
B&W	25,780.79	17,664.52	17,088.47	18,816.61	12,577.92	15,406.52	
Total cost	63,309.91	47,955.10	47,316.19	46,634.32	33,261.65	49,555.46	
Sales in MCF	9,488	6,501	6,289	6,925	4,629	5,670	
Cost per MCF	6.6726	7.3766	7.5236	6.7342	7.1855	8.7399	
less EGC in effect	7.7326	7.7326	7.7326	7.7163	7.7120	7.7163	
Delta	(1.06)	(0.36)	(0.21)	(0.98)	(0.53)	1.02	
Monthly cost difference	(10,057.00)	(2,314.53)	(1,314.13)	(6,801.06)	(2,437.20)	5,804.04	
Total cost difference / specified 12 mo sales			(13,685.66)			(3,434.21)	52,516.35
Actual Adjustment			98,615		5-yr Average	98,030	
Actual Adjustment			(0.1388)		Actual Adjustment	(0.0350)	
Original cost difference AA Ordered			(39,395.90)		Original cost difference	81,167.24	52,936.18
			(0.3995)				(419.83)
Allocation							
Total KY & TN sales MCF	9,600	6,671	6,374	7,029	4,751	5,875	
KY%	99%	97%	99%	99%	97%	99%	
Byrds/Fentress sales CCF	1,115	1,700	845	1,035	1,224	2,045	
original GCA submission	1,115	1,700	785	991	1,103	5,377	
Supply Cost: Petrol							
Invoice	15,100.63	9,725.88	12,790.08	\$ 12,079.20	\$ 9,452.55	\$ 23,805.98	
Allocation	14,925.23	9,478.03	12,620.51	11,901.32	9,209.04	22,977.26	
Trans Cost: Enbridge (aka Spectra)							
Invoice (contract 250)	1,669.12	1,665.92	1,672.06	\$ 1,671.07	\$ 1,157.62	\$ 1,626.73	
Allocation	1,649.73	1,623.47	1,649.89	1,646.46	1,127.80	1,570.10	
Trans Cost: B&W Pipeline							
TN tariff							
FERC tariff	25,780.79	17,664.52	17,088.47	18,816.61	12,577.92	15,406.52	
Allocation (100% w/FERC)	25,780.79	17,664.52	17,088.47	18,816.61	12,577.92	15,406.52	
Supply Cost: Sparta (aka FWM)							
Invoice	21,200.40	19,690.88	16,171.72	\$ 14,483.20	\$ 10,620.48	\$ 9,947.88	
Allocation	20,954.15	19,189.09	15,957.31	14,269.92	10,346.89	9,601.58	

Schedule V
Balance Adjustment

	May-19	Jun-19	Jul-19	Aug-19	Sep-19	->Actual Oct-19	Average-> Nov-19	Dec-19	Jan-20	Feb-20
Sales in MCF	9,488	6,501	6,289	6,925	4,629	5,670	10,361	10,711	10,446	11,084
Summary										
3rd Previous Qtr BA	(0.0077)	(0.0077)	(0.0077)	0.0178	0.0178	0.0178	(0.0836)	(0.0836)	(0.0836)	(0.0296)
2rd Previous Qtr BA	0.0178	0.0178	0.0178	(0.0836)	(0.0836)	(0.0836)	(0.0296)	(0.0296)	(0.0296)	(0.0128)
Previous Qtr BA	(0.0836)	(0.0836)	(0.0836)	(0.0296)	(0.0296)	(0.0296)	(0.0128)	(0.0128)	(0.0128)	0.0475
Current Qtr BA	(0.0296)	(0.0296)	(0.0296)	(0.0128)	(0.0128)	(0.0128)	0.0475	0.0475	0.0475	(0.0060)
	(0.1031)	(0.1031)	(0.1031)	(0.1082)	(0.1082)	(0.1082)	(0.0785)	(0.0785)	(0.0785)	(0.0009)
3rd Previous Qtr AA	(0.4419)	(0.4419)	(0.4419)	(0.0987)	(0.0987)	(0.0987)	0.1235	0.1235	0.1235	0.9224
2rd Previous Qtr AA	(0.0987)	(0.0987)	(0.0987)	0.1235	0.1235	0.1235	0.9224	0.9224	0.9224	0.3828
Previous Qtr AA	0.1235	0.1235	0.1235	0.9224	0.9224	0.9224	0.3828	0.3828	0.3828	(0.3995)
Current Qtr AA	0.9224	0.9224	0.9224	0.3828	0.3828	0.3828	(0.3995)	(0.3995)	(0.3995)	(0.0350)
	0.5053	0.5053	0.5053	1.3300	1.3300	1.3300	1.0292	1.0292	1.0292	0.8707
	(0.0077)	(0.0077)	(0.0077)							
	43.44	93.49	141.92							
Third previous qtr BA AA	0.0178	0.0178	0.0178	0.0178	0.0178	0.0178				
	414.61	298.89	186.95	63.69	(18.71)	(119.64)				
Third previous qtr BA AA	(0.0836)	(0.0836)	(0.0836)	(0.0836)	(0.0836)	(0.0836)	(0.0836)	(0.0836)	(0.0836)	
	(5,484.18)	(4,940.70)	(4,414.94)	(3,836.01)	(3,449.02)	(2,975.01)	(2,108.83)	(1,213.38)	(340.11)	
Third previous qtr BA AA	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)	(0.0296)
	(3,131.07)	(2,938.64)	(2,752.48)	(2,547.50)	(2,410.49)	(2,242.65)	(1,935.97)	(1,618.92)	(1,309.72)	(981.64)
3rd										
Second previous qtr BA AA	(1,727.06)	(1,727.06)	(1,715.01)	(0.0128)	(0.0128)	(0.0128)	(0.0128)	(0.0128)	(0.0128)	(0.0128)
			(0.0148)	(1,626.37)	(1,567.12)	(1,494.54)	(1,361.92)	(1,224.82)	(1,091.11)	(949.23)
2nd										
Previous qtr BA AA	(0.4419)	(0.4419)	(0.4419)				0.0475	0.0475	0.0475	0.0475
	2,806.57	5,679.37	8,458.47	8,458.47	8,458.47	8,600.39	8,108.25	7,599.47	7,103.29	6,576.80
						0.0724				
Balance adjustment BA	(0.0987)	(0.0987)	(0.0987)	(0.0987)	(0.0987)	(0.0987)	(473.23)	(473.23)	(592.88)	(0.0060)
	(3,435.61)	(2,793.96)	(2,173.23)	(1,489.74)	(1,032.85)	(473.23)			(0.0060)	(525.83)
	0.1235	0.1235	0.1235	0.1235	0.1235	0.1235	0.1235	0.1235	0.1235	
	6,633.14	5,830.27	5,053.58	4,198.34	3,626.66	2,926.41	1,646.83	324.01	(966.05)	(966.05)
Third previous quarter AA	0.9224	0.9224	0.9224	0.9224	0.9224	0.9224	0.9224	0.9224	0.9224	0.9224
	55,958.97	49,962.45	44,161.47	37,773.85	33,504.06	28,274.05	18,717.10	8,837.13	(798.08)	(11,021.96)
Second previous quarter AA			45,075.70	0.3828	0.3828	0.3828	0.3828	0.3828	0.3828	0.3828
				42,424.81	40,652.83	38,482.35	34,516.17	30,415.94	26,417.29	22,174.34
Previous quarter AA						(13,685.66)	(0.3995)	(0.3995)	(0.3995)	(0.3995)
							(9,546.46)	(5,267.35)	(1,094.25)	3,333.81
Actual adjustment AA									(3,434.21)	(0.0350)
										(3,045.92)

Sales History

	J	F	M	A	M	J	J	A	S	O	N	D	Total
Sales in MCF													
2007	3,187	5,015	1,657	1,472	961	784	327	400	379	859	1,941	2,359	19,341
2008	6,960	4,115	3,761	1,428	1,408	637	786	683	851	1,129	3,712	3,441	28,911
2009	5,621	4,445	3,436	1,575	952	680	726	669	749	1,336	1,726	5,564	27,479
2010	5,820	6,407	4,116	1,569	999	1,082	771	644	1,097	1,384	1,726	5,564	31,179
2011	5,820	6,407	2,727	1,673	1,301	1,129	739	877	810	1,253	2,602	3,335	28,674
2012	5,134	3,661	1,929	1,177	1,253	880	1,046	1,227	1,049	1,813	3,673	2,854	25,694
2013	6,073	4,304	5,380	2,531	1,603	911	810	1,047	1,051	1,618	2,334	3,906	31,568
2014	6,465	5,710	3,962	2,176	1,037	999	957	854	969	1,749	3,252	4,410	32,540
2015	9,046	11,867	13,351	9,115	8,724	6,472	6,062	5,148	5,562	7,939	8,721	7,043	99,050
2016	11,015	10,109	9,340	7,794	5,474	4,778	4,594	4,462	5,505	5,465	7,363	8,826	84,725
2017	7,634	6,393	7,774	6,650	3,981	3,459	2,704	4,983	6,437	6,306	10,869	12,716	79,906
2018	12,306	12,391	13,164	10,761	6,961	6,678	5,672	6,855	6,083	7,301	13,376	13,910	115,458
2019	12,228	14,660	12,783	9,302	9,488	6,501	6,289	6,925	4,629	5,670	11,476	11,061	111,012
2020	12,603	12,158											
LTM			117,268			118,159			117,392			111,012	
'15-'19 Ave	10,446	11,084	11,282	8,724	6,926	5,578	5,064	5,675	5,643	6,536	10,361	10,711	98,030