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#### COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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In The Matter of:

TRACY KAY SANDERS

COMPLAINANT

v.

CASE NO. 2019-00375

GREEN RIVER VALLEY WATER DISTRICT

#### RESPONSE TO ORDER OF JANUARY 3, 2020

\* \* \* \* \*

Comes GREEN RIVER VALLEY WATER DISTRICT, by Counsel, and in response to the Order of January 3, 2020, states as follows:

1. WRITTEN RESPONSE TO COMPLAINANT'S COMPLAINT:

The Complainant states that a water main break caused her pump to cease working and get hot. A water main break in the area did result in an interruption of service until the break was repaired. As to the Complainant's pump getting hot, it needs to have a flow cutoff switch to avoid overheating in the event of a main line break. Green River Valley Water District has submitted for approval a tariff for rules and regulations for low pressure areas, a copy of which is attached. The District would propose the policies set forth in the proposed tariff which should take effect on February 1, 2020 as a way of addressing the complaint.

2. FAILURE TO COMPLY WITH COMMISSION'S ORDER OF NOVEMBER 13, 2019:

The Manager did not receive notice of this Order or a prompt response would have been submitted. The Manager's email address is <u>dsp@scrtc.com</u>. The District proposes following the policies in the

JAN 1 0 2020

PUBLIC SERVICE COMMISSION proposed tariff as a means of addressing the Complainant's concern.

3. RESPONSE AS TO WHY PENALTIES IN KRS 278.990(1) SHOULD NOT APPLY:

The Manager did not receive notice of the Order of November 13, 2019 and failure to respond was not a willful act.

This the 9<sup>th</sup> day of January, 2020.

RIVER VALLEY WATER DISTRICT GREEN BY PAIGE DAVID Manager HENSLEY & ROSS, ATTORNEYS By: Tric PATRICK A. ROSS Attorney for GRVWD P. O. Box 350 Horse Cave, KY 42749 270-786-2155 hrh@scrtc.com

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I hereby certify that I have this 9<sup>th</sup> day of January, 2020, mailed a true and correct copy of the foregoing Response to the following:

Tracy Sanders 1134 Bunnell Crossing Road Munfordyille,/KY 42765 inc BY

FOR _	Hart, Barren, Larue, Green & Metcalfe
	Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_1

Original SHEET NO. 26

(N)

CANCELLING P.S.C. KY. NO.\_\_\_\_\_

Green River Valley Water District (Name of Utility)

# \_\_\_\_\_SHEET NO.\_\_\_\_\_

## **RATES & CHARGES**

### AG. Rules and Regulations for Low Pressure Areas

1. New Customers:

The water district will not set a meter for any new customer where the utility cannot maintain at or above 30 PSI at the water meter. The only exception will be if the prospective customer agrees to install and maintain a pump at their own expense that will provide them with the minimum pressure required by the Public Service Commission (PSC).

2. Existing Customers:

For all customers that had a meter installed by the water district prior to February 1, 2020, where the system pressure was below the required 30 PSI, the water district will install an individual pressure pump and maintain for a period of no more than a year.

DATE OF ISSUE	December 18, 2019
	Month / Date / Year
DATE EFFECTIVE	February 1, 2020
ISSUED BY	Month / Date / Year
	(Aignature of Officer)
TITLE	
BY AUTHORITY OF ORDE	R OF THE PUBLIC SERVICE COMMISSION
IN CASE NO.	DATED

	FOR <u>Hart, Barren, Larue, Green &amp; Metcalfe</u> County, Kentucky
	P.S.C. KY. NO1
	First Revised SHEET NO. 3
Green River Valley Water District	CANCELLING P.S.C. KY. NO. 1
(Name of Utility)	Original SHEET NO. 3
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AD.	Not Applicable	(T)
AE.	Water Main Extensions	
AF.	Not Applicable	(T)
AG.	Rules and Regulations for Low Pressure Areas	(N)
ATT	ACHMENTS	

## III.

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11.	Damp	L V	10	

Water Shortage Plan В.

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DATE OF ISSUE	December 18, 2019	
	Month / Date / Year	
DATE EFFECTIVE	February 1, 2020	
ISSUED BY	Month / Date / Year	
	(Signature of Officer)	
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BY AUTHORITY OF ORDER	OF THE PUBLIC SERVICE COMMISSIO	DN
IN CASE NO.	DATED	