

**From:** [Melnykovych, Andrew \(PSC\)](#)  
**To:** [Elizabeth Fry](#)  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:08:00 AM

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Dear Ms. Fry:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

Please cite the case number in this matter, 2019-00271, in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2019-00271](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2019-00271).

Thank you for your interest in this matter.

Andrew Melnykovych  
Director of Communications/Public Information Officer  
Kentucky Public Service Commission  
211 Sower Boulevard, Frankfort KY 40601  
[Andrew.melnykovych@ky.gov](mailto:Andrew.melnykovych@ky.gov)  
Direct line 502-782-2564  
Cell 502-330-5981  
Main 502-564-3940

**RECEIVED**  
**By PSC at 11:17 am, Feb 24, 2020**

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**From:** Elizabeth Fry <[REDACTED]>  
**Sent:** Thursday, February 20, 2020 3:39 PM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** Re: your comments to the Public Service Commission

Duke Energy  
Beth Fry  
210 W 22nd St  
Covington KY 41014

Sent from my Verizon, Samsung Galaxy smartphone  
Get [Outlook for Android](#)

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**From:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Sent:** Thursday, February 20, 2020 2:22:35 PM  
**To:** [REDACTED] <[REDACTED]>

**Subject:** your comments to the Public Service Commission

If you wish to have your comments placed into the case file, please **REPLY TO THIS E-MAIL** and provide the name of the utility you are referencing, as well as your full name and place of residence.

Andrew Melnykovich

Director of Communications/Public Information Officer

Kentucky Public Service Commission

211 Sower Boulevard, Frankfort KY 40601

[Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)

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Main 502-564-3940

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**From:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>

**Sent:** Tuesday, February 18, 2020 7:38 AM

**To:** Melnykovich, Andrew (PSC) <[Andrew.Melnykovich@ky.gov](mailto:Andrew.Melnykovich@ky.gov)>

**Subject:** FW: 16.8% rate increase

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**From:** Elizabeth Fry <

**Sent:** Monday, February 17, 2020 11:08 PM

**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>

**Subject:** 16.8% rate increase

This is too much for a population already struggling to make ends meet.

Sent from my Verizon, Samsung Galaxy smartphone

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**From:** [PSC - Public Information Officer](#)  
**To:** [REDACTED]  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:08:00 AM

---

Dear Mr./Ms. Shatara:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

Please cite the case number in this matter, 2019-00271, in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych  
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[Andrew.melnykovych@ky.gov](mailto:Andrew.melnykovych@ky.gov)  
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Main 502-564-3940

---

**From:** [REDACTED] <[REDACTED]>  
**Sent:** Thursday, February 20, 2020 4:54 PM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Cc:** GT Shatara <[REDACTED]>  
**Subject:** Case Number 2019 - 00271

**The purpose of this message is to file a formal comment against the proposed Duke Energy Kentucky rate increase, Case No. 2019 -00271.**

**I. GT Shatara, of 287 Saxony Dr., Crestview Hills, KY 41017-2294, oppose Duke Energy Kentucky's proposed 16.2% rate increase for multiple reasons, not the least of which is that at the public hearing 13 February, it was disclosed that DEK seeks to pass through the cost of software upgrades to its rate payers/consumers. Outrageous.**

**As this is my first experience with such hearings, I was dumbfounded to learn that this regulated monopoly appears to hold rate payers responsible for those costs which would be deemed regular and customary business operating expenses by any other type of entity, while simultaneously seeking to recover losses from rate payers that other business would deem standard costs of doing business. Notably, these rate payers have no relationship whatsoever to the losses incurred.**

**The PSC PIO's powerpoint presentation was emphatic about the right of the regulated monopoly to a reasonable ROI on its investments. Conspicuously absent from this presentation of rights was any reference to consumers' right not to be gouged.**

**The discussion of Duke Energy executive compensation was enlightening, to say the least. If memory serves, five individuals cited had compensation packages well over one million dollars annually, with the CEO's over \$13 million annually. Unfathomable.**

**As an AMI opt-out customer, a \$25.00 monthly surcharge is levied against me, translating into an additional \$300 annually.**

**A single senior, living on a fixed income, I am forced to keep my home at sixty degrees to manage winter energy costs, and draw light from camping lanterns, flashlights and single incandescent bulbs as necessary. This is no way to live.**

**The burden of a 16.2% increase – atop my current cost, already elevated by the surcharge - would be onerous.**

**Apparently, the executives with multi-million-dollar annual compensation neither consider nor understand the inestimable burden this potential increase would have upon so many.**

**It would appear that the rate increase request of this regulated monopoly is borne of corporate greed.**

**I respectfully request that the Kentucky Public Service Commission do the right thing for the Commonwealth's citizen customers of this regulated monopoly, and decline the rate increase as presented.**

**Northern Kentucky is a captive market, devoid of options; Duke Energy Kentucky is crystal-clear on this circumstance. Please do not allow this rate increase to add insult to injury.**

**Thank you for the opportunity to offer comment upon this case.**

**GT Shatara**

**From:** [PSC - Public Information Officer](#)  
**To:** [Robert Lamb](#)  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:07:00 AM

---

Dear Mr. Lamb:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

Please cite the case number in this matter, 2019-00271, in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovich  
Director of Communications/Public Information Officer  
Kentucky Public Service Commission  
211 Sower Boulevard, Frankfort KY 40601  
[Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)  
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Main 502-564-3940

---

**From:** Robert Lamb <[REDACTED]>  
**Sent:** Friday, February 21, 2020 11:56 AM  
**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** rate case 2019-00271

Permit me to join in the opposition to the proposed rate hikes by Duke Energy (rate case 2019-00271). This near-monopoly continually promotes energy savings techniques for its customers. They spend huge sums of money to reduce the consumption of their products. NOW, they come with hat in hand to seek a raise in rates because the public follows their suggestions! This is evil and outrageous.

As far as their claim that ice storms have cut into their bottom line, it seems to me that insurance against such issues would ameliorate the costs of such events. Also, an examination of their profits indicates that Duke had NOT been hurt.

I am retired and have not had ANY COLA for at least three years. My wife and I are quite conservative in lifestyle, enjoying our energy efficient home and using only what electricity provides us comfort.

Charging more for consuming less, logically leads to a situation where the consumer pays for NOT using their products at all!!!

Again, I add my voice to the opposition of rate case 2019-00271!

Sincerely,

Robert C. Lamb  
3163 Hillview Ct.  
Edgewood, KY 41017-2676

**From:** [PSC - Public Information Officer](#)  
**To:** [REDACTED]  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:07:00 AM

---

Dear Ms. McDowell:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2019-00271](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2019-00271).

Thank you for your interest in this matter.

Andrew Melnykovich  
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[Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)  
Direct line 502-782-2564  
Cell 502-330-5981  
Main 502-564-3940

---

**From:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Sent:** Friday, February 21, 2020 1:57 PM  
**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Friday, February 21, 2020 11:51 AM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Friday, February 21, 2020 at 11:50 AM

-----  
Name: Alyssa Dara McDowell  
Address: 720 Monte Lane

City: Covington

State: KY

Zip Code: 41011

Phone number where you can be reached: (859) [REDACTED]

Home phone:

Utility Name: Duke Energy

State the nature of your concern: Dear PSC, My friend, Jeannine Bell-Smith, and I were able to attend Duke Energy's evidentiary hearing yesterday. I was thankful, as one of the two only residents in the group - to have been given the opportunity to speak up on behalf of myself and my neighbors. However, in the video, the sound was cut off 3/4 of the way through my "presentation". It was probably a good thing since I did not have the time to prepare before being presented with the opportunity - and therefore spoke off the cuff. I would, though, like to be given time to review my notes as well as the other materials such as the video of the prior day's hearing and that of the comments given by my neighbors on February 13 from the open forum at Gateway. I am, like the other Duke customers that will be affected by this proposed rate increase, a very busy woman and need time to process the information I have been given and provide a thoughtful response in my/our defense. My understanding is that comments will not be accepted after the close of this hearing, and I am asking for more time to accomplish the above. Thank you for your time and attention and for your dedication and hard work on behalf of the citizens of Kentucky.

Have you contacted the utility about the problem: No

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**From:** [PSC - Public Information Officer](#)  
**To:** [Daniel Petronio](#)  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:06:00 AM

---

Dear Mr. Petronio:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.


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Thank you for your interest in this matter.

Andrew Melnykovich  
Director of Communications/Public Information Officer  
Kentucky Public Service Commission  
211 Sower Boulevard, Frankfort KY 40601  
Andrew.melnykovich@ky.gov  
Direct line 502-782-2564  
Cell 502-330-5981  
Main 502-564-3940

-----Original Message-----

From: Daniel Petronio < >  
Sent: Saturday, February 22, 2020 8:41 AM  
To: PSC - Public Information Officer <PSC.Info@ky.gov>  
Subject: Case 2019-00271

I would like to register my opposition to the proposed 16.2 increase in electric rates. The increase is beyond reasonable due to its impact on low and moderate income persons. I will soon be retiring and will be on a fixed income making this difficult to absorb.

Dan Petronio  
3134 Rosina Ave  
Covington, KY 41015

Sent from my iPhone

**From:** [PSC - Public Information Officer](#)  
**To:** [Kimberlee Egan](#)  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:06:00 AM

---

Dear Ms.Egan:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

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Kentucky Public Service Commission  
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[Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)  
Direct line 502-782-2564  
Cell 502-330-5981  
Main 502-564-3940

**From:** Kimberlee Egan <[REDACTED]>  
**Sent:** Monday, February 24, 2020 8:18 AM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** 2019-00271

**We are asking the KY Public Service Commission to DENY Duke's proposal for higher rates.**

My husband and I are retired and live on Social Security. I have medical problems and see four specialists quarterly and take eight prescriptions. My husband just went through successful prostate cancer treatment last year. All our extra money goes to specialist medical co-pays and ever-increasing prescription costs. We don't take our RXs as written to get six weeks out of every 30-day prescription. We have to cut corners everywhere we can.

Most importantly, we do everything we can to save our pennies everywhere, most recently last fall installing a NEST wi-fi programmable thermostat to lower our energy needs during the night and off times when we're not home. We do everything to conserve energy to keep our bills as low as possible. We now sleep with three blankets when all our lives we only used two.

Therefore, Duke's proposal of increasing the FIXED CHARGE again is insane as it does nothing for people that conserve energy and try to save a little on their monthly bill. It doesn't matter how little energy you consume your bill will still substantially increase.

Duke ALREADY INCREASED their FIXED CHARGES, by a lot, 144% in 2018. If the KY PSC approves Duke's new rate change request, Duke will have increased its FIXED monthly charges by 211% between 2017 and 2020. That's just unacceptable.

Our adjusted growth income for 2019 was \$16,650. Increasing the fixed charge makes it difficult for low-income customers to manage bills by conserving energy. Our monthly bill will automatically go up \$3.00 per month or 27.3% after a just previous fixed increase! They're ALSO proposing to increase our energy charge by 17.6% per kWh.

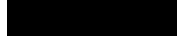
All Kentuckians need and deserve affordable and clean energy. This rate proposal moves us in the wrong direction. The Duke rate increase plan is bad for consumers, harmful to people on low and fixed incomes, too much too soon, and damaging to energy efficiency and rooftop solar. Kentuckians deserve better.

The Kentucky Public Service Commission must PROTECT Kentuckians and DENY Duke's attempts to maximize profits for their shareholders at the expense of everyday Kentuckians.

Thank you for your responsible oversight on this crucial matter.

Sincerely,

Mr. & Mrs. Patrick Egan  
6189 Willow Hill CT  
Florence, KY 41042



**From:** [PSC - Public Information Officer](#)  
**To:** [Becky](#)  
**Subject:** your comments in case 2019-00271 - Duke Energy Kentucky rates  
**Date:** Monday, February 24, 2020 11:09:00 AM

---

Dear Ms. Stacy:

Thank you for your comments on the application of the Duke Energy Kentucky for an adjustment in its base rates for electric service.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovich  
Director of Communications/Public Information Officer  
Kentucky Public Service Commission  
211 Sower Boulevard, Frankfort KY 40601  
[Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)  
Direct line 502-782-2564  
Cell 502-330-5981  
Main 502-564-3940

-----Original Message-----

From: Becky <[REDACTED]>  
Sent: Thursday, February 20, 2020 3:27 PM  
To: PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
Subject: Re: your comments to the Public Service Commission

853 Oak St  
Ludlow KY  
Kenton county

Sent from Beckys iPhone

> On Feb 20, 2020, at 2:24 PM, PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)> wrote:

>

> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

>

>

> Andrew Melnykovich

> Director of Communications/Public Information Officer Kentucky Public

> Service Commission

> 211 Sower Boulevard, Frankfort KY 40601 [Andrew.melnykovich@ky.gov](mailto:Andrew.melnykovich@ky.gov)

> Direct line 502-782-2564 Cell 502-330-5981 Main 502-564-3940

>

>

> -----Original Message-----

> From: Becky <[REDACTED]>

> Sent: Tuesday, February 18, 2020 6:38 AM

> To: PSC - Public Information Officer <PSC.Info@ky.gov>

> Subject: Duke 2019-00271

>

> Please DO NOT let Duke raise out rates again!!

> Thank you

> Becky Stacy

>

> Sent from Beckys iPhone

\*L Allyson Honaker  
Goss Samford, PLLC  
2365 Harrodsburg Road, Suite B325  
Lexington, KENTUCKY 40504

\*Honorable Kurt J Boehm  
Attorney at Law  
Boehm, Kurtz & Lowry  
36 East Seventh Street  
Suite 1510  
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\*David S Samford  
Goss Samford, PLLC  
2365 Harrodsburg Road, Suite B325  
Lexington, KENTUCKY 40504

\*Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45202

\*Debbie Gates  
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139 East Fourth Street  
Cincinnati, OH 45201

\*Larry Cook  
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\*Dennis G Howard II  
Howard Law PLLC  
740 Emmett Creek Lane  
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\*Minna Sunderman  
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\*William Don Wathern, Jr.  
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\*Rocco O D'Ascenzo  
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