

RECEIVED

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

JUN 21 2019

PUBLIC SERVICE
COMMISSION

In the matter of:

Lowell DeWayne Shepherd)
(Your Full Name))
COMPLAINANT)

VS.

Kentucky American Water)
(Name of Utility))
DEFENDANT)

COMPLAINT

The complaint of Lowell DeWayne Shepherd respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

(Your Address)

(b) _____
(Name of Utility)

(Address of Utility)

(c) That: I was incorrectly charged in Feb 2019
(Describe here, attaching additional sheets if necessary,
for having used 62,084 gallons of water
the specific act, fully and clearly, or facts that are the reason
from Jan 14 2019 to Feb 11 2019.
and basis for the complaint.)

The meter was replaced and tested

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Formal Complaint

vs.

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to show flow rates accurate but it was "scrapped" due to not transmitting correct data. There is no explainable way I used this amount in this time frame.

Wherefore, complainant asks I ask all the excess
(Specifically state the relief desired.)

charges from that bill be refunded/credited to my bill, as I have begun a payment plan after threat of turning off water by Kentucky American water agent.

Dated at Lexington KY, Kentucky, this 17th day
(Your City)
of June, 2019.
(Month)

Howell Dew
(Your Signature*)

(Name and address of attorney, if any) 6-17-19
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.