Hinton, Daniel E (PSC)

From: Jason Pennell

Sent: Thursday, February 7, 2019 10:07 AM

To: PSC - Tariffs **Subject:** Webster Flyer

Attachments: Webster County Water District Flyer.pdf

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Attached is the Servline flyer that was sent to customers on 2/6/19 with the monthly bill.

Jason Pennell Kentucky Rural Water Association 1151 Old Porter Pike Bowling Green, KY, 42104 Phone: (270) 843-2291

"Helping Water and Wastewater Utilities Help Themselves"

Upcoming Events:

Management Conference

February 20 - 21, 2019 Holiday Inn University Plaza and Sloan Convention Center Bowling Green, KY

Operator Expo

May 22 – 23, 2019 Hardin County Fairgrounds Glendale, KY

40th Annual Conference & Exhibition

August 26 – 28, 2019 Hyatt Regency Hotel and Lexington Convention Center Lexington, KY

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Webster County Water District is expanding our water loss coverage through our new ServLine Program and providing our residential and commercial* customers the opportunity to add service line repair and replacement coverage.

commercial customers with meter sizes 2" or less—does not include master metered habitational.

For more information on Leak Protection and to add Line Protection



CALLUS: (888) 204-7681

Leak Protection

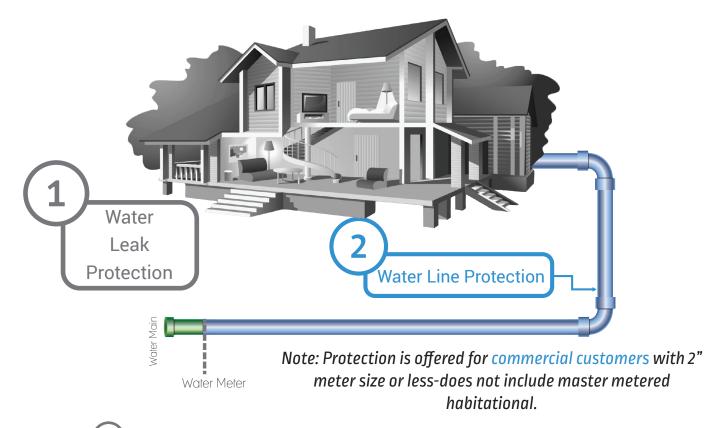
Line Protection

As a qualifying customer, you are automatically protected by our Leak Program. This is the only way residential & commercial leaks will be adjusted that occur after March 1st 2019. Enroll in the Line Protection Programs to avoid service line repair or replacement costs. There is a 30 day waiting period for those who enroll after March 1st 2019.

Webster County Water District ServLine Begins

MARCH 1ST 2019

WEBSTER COUNTY WATER DISTRICT



Water Leak Protection AUTOMATICALLY ENROLLED
RESIDENTIAL \$1.80/MONTH COMMERCIAL SINGLE OCCUPANCY \$5.00/MONTH
COMMERCIAL MULTIPLE OCCUPANCY \$10.00/MONTH

- ♦ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$2,500. No deductible.
- Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks .
- Please refer to our leak protection policy for guidelines and qualifications for leak adjustments.
- All qualifying leaks occurring after March 1st 2019 will only be adjusted through our ServLine Program.

Water Line Protection RESIDENTIAL \$5.00/MONTH COMMERCIAL SINGLE OCCUPANCY \$13.50/MONTH COMMERCIAL MULTIPLE OCCUPANCY \$27.00/MONTH

- ♦ Covers repair or necessary replacement of a cracked or broken water line up to \$10,000. No deductible. No annual limit.
- ♦ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from your meter to the foundation of your home.
- ♦ Does Not Provide Protection For: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Back-flow Meters.
- ♦ Contact Us To Request A Full Copy Of Program Protections And Exclusions.
- ♦ Be protected from these expensive repairs! Enrollment after March 1st 2019 requires a 30 day waiting period.

