COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the	e Matter of:		
	TRACY KAY SANDERS)	
	COMPLAINANT)	CASE NO. 2019-00375
	V.)	
	GREEN RIVER VALLEY WATER DISTRICT)	
	DEFENDANT)	

ORDER

On October 2, 2019, the Commission received a complaint from Tracy Kay Sanders against Green River Valley Water District (Green River Valley District) seeking a remedy for inadequate water pressure alleged to have occurred since 1996.

On November 13, 2019, the Commission ordered Green River Valley District to satisfy or answer the complaint within ten days of the service of the Order. The Order was served on Green River Valley District on November 13, 2019. To date, Green River Valley District has failed to answer or satisfy the complaint.

The Commission, on its own motion, HEREBY ORDERS that Green River Valley

District shall submit the following to the Commission, within ten days of the date of this

Order:

- 1. A written response to the Complainant's complaint.
- A written response stating why its failure to comply with the Commission's
 Order of November 13, 2019, should not be considered as an admission of all allegations

contained in the complaint, thereby constituting grounds for entry of an Order granting the Complainant's requested relief in a manner consistent with the Commission's jurisdiction.

3. A written response stating why Green River Valley District should not be subject to the penalties prescribed in KRS 278.990(1).

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By the Commission

ENTERED

JAN 03 2020

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director

Case No. 2019-00375

Tracy Kay Sanders 1134 Bunnell Crossing Road Munfordville, KENTUCKY 42765

*Green River Valley Water District 1180 E Main Street P. O. Box 460 Horse Cave, KY 42749