

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

FUNDING FOR THE TELECOMMUNICATIONS)	CASE NO.
RELAY SERVICE)	2019-00313

ORDER

On September 24, 2019, the Commission, on its own motion, initiated a formal review of the adequacy of the Telecommunications Relay Service (TRS) fund surcharge. Pursuant to the Commission's Order in Case No. 2017-00358,¹ the Commission conducts a formal review of the TRS fund on an annual basis to determine whether adjustments to the surcharge are necessary to reduce the potential for large balance shortfalls and overages.

All local exchange carriers and commercial mobile radio service providers were served with a copy of the September 24, 2019 Order and were provided the opportunity to file comments regarding this proceeding. As of October 25, 2019, the deadline for filing comments, no local exchange carrier or commercial mobile radio service provider has filed a comment in this proceeding.

Currently, the TRS surcharge is one cent (\$0.01) per month.² The Commission seeks to match collections with expenses, to the extent possible. The TRS program costs

¹ Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Mar. 24, 2018).

² The Commission decreased the TRS surcharge from two cents (\$0.02) per month to one cent (\$0.01) per month, effective January 1, 2018, in order to reduce the balance overage and minimize over collection. See Case No. 2017-00358, *Funding for Telecommunications Relay Service* (Ky. PSC Sept. 14, 2017).

vary monthly because they are based, in part, on TRS usage. The TRS surcharge revenue varies monthly because it is based on the number of access lines served by the carriers who collect the surcharge. Through September 2019, revenue received and disbursed by the TRS program are as follows:

Month	TRS Revenue	TRS Disbursement	Disbursement Service Month
February 2019	\$44,085.74	\$46,286.21	January
March 2019	\$43,306.09	\$47,320.09	February
April 2019	\$65,135.25	\$53,573.85	March
May 2019	\$43,632.49	\$51,847.01	April
June 2019	\$45,305.87	\$42,419.58	May
July 2019	\$47,472.42	\$39,676.58	June
August 2019	\$45,386.22	\$36,453.78	July
September 2019	\$46,461.98	\$39,507.78	August

The monthly disbursements have varied to be slightly higher or lower than the monthly revenue from the surcharge; therefore, Commission finds that no adjustments are required to the TRS surcharge because the fund balance has not reached a level that would require an increase or decrease in the surcharge to meet the funding requirement of the TRS program.

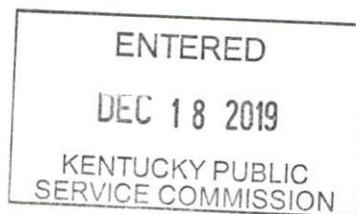
Pursuant to the annual review schedule established in Case No. 2017-00358, the Commission finds that the next annual review of the TRS fund should commence approximately 120 days prior to the end of 2020, with the goal of implementing any changes, if necessary, on January 1, 2021. An order should be issued within 60 days of the initiation of the annual review so that providers will have ample time to implement any changes if ordered. The Commission notes that annual formal reviews are in addition to ongoing monitoring of the TRS fund and do not prevent the Commission from making any necessary changes in the interim period.

IT IS THEREFORE ORDERED that:

1. The TRS surcharge shall remain at one cent (\$0.01) per month.
2. Carriers shall continue to remit the TRS surcharge monthly via the online portal established by the Commission.
3. A copy of this Order shall be served on all local exchange carriers and commercial mobile radio service providers in Kentucky.
4. This case is closed and removed from the Commission's docket.

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By the Commission



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*East Kentucky Network, LLC dba Appal
East Kentucky Network, LLC dba Appalachian
101 Technology Trail
Ivel, KY 41642

*OneVoice Communications, Inc.
OneVoice Communications, Inc.
45610 Woodland Road, Suite 250
Sterling, VA 20166

*Telefonica USA, Inc.
Telefonica USA, Inc.
800 Waterford Way, Suite 300
Miami, FL 33136

*East Kentucky Network, LLC
East Kentucky Network, LLC
101 Technology Trail
Ivel, KY 41642

*Puretalk Holdings, LLC
Puretalk Holdings, LLC
4113 Monticello Street
Covington, GA 30014

*Telefonica USA, Inc.
Telefonica USA, Inc.
800 Waterford Way, Suite 300
Miami, FL 33136

*SMARTech Corporation
SMARTech Corporation
801 Broad Street, Suite 530
Chattanooga, TN 37402

*TAG Mobile, LLC
TAG Mobile, LLC
1330 Capital Parkway
Carrollton, TX 75006

*SQF, LLC
SQF, LLC
16 Middle Street, 4th Floor
Portland, ME 04101

*GreatCall, Inc. d/b/a Jitterbug
GreatCall, Inc. d/b/a Jitterbug
10935 Vista Sorrento Pkwy, Suite 200
San Diego, CA 92130

*Strata Pointe Technologies, LLC
Strata Pointe Technologies, LLC
160 Rochester Drive
Louisville, KY 40214

*Network Innovations, Inc.
Network Innovations, Inc.
350 N Orelans Street, Suite 1300N
Chicago, IL 60654

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*Mitel Cloud Services, Inc.
Mitel Cloud Services, Inc.
1149 N Alma School Road
Mesa, AZ 85201

*BGN Networks, LLC
BGN Networks, LLC
321 East Breckinridge Street
Louisville, KY 40203

*Telecom Management, Inc. dba Pioneer
Telecom Management, Inc. dba Pioneer
500 Washington Avenue, Suite 300
Portland, ME 04103

*Big River Telephone Company, LLC
Big River Telephone Company, LLC
24 South Minnesota
P. O. Box 1608
Cape Girardeau, MO 63703

*SelectTel, Inc. d/b/a SelectTel Wirele
SelectTel, Inc. d/b/a SelectTel Wireless
1825 N Bell Street
Freemont, NE 40504

*Tailwind Voice & Data, Inc.
Tailwind Voice & Data, Inc.
5929 Baker Road, Suite 470
Minnetonka, MN 55345

*dbSolutions, Inc.
dbSolutions, Inc.
131 Dillmont Drive, Suite 201
Columbus, OH 43235

*OnStar, LLC dba Telematics Services
OnStar, LLC dba Telematics Services
300 Renaissance Center
MC 482-C14-C66
Detroit, MI 48265

*Liberty Mobile Wireless, LLC
Liberty Mobile Wireless, LLC
16001 Collins Avenue, #1204
Sunny Isles Beach, FL 33160

*Kentucky Hearing and Telephone Corpo d/b/a
Kentucky Hearing and Telephone Corporation
5070 Mark IV Parkway
Fort Worth, TX 76106

*Claro Enterprise Solutions, LLC
Claro Enterprise Solutions, LLC
3350 SW 148th Avenue, Suite 400
Miramar, FL 33027

*Blue Casa Mobile, LLC
Blue Casa Mobile, LLC
114 E Haley Street, Suite A
Santa Barbara, CA 93101

*Metropolitan Telecommunications of K
Metropolitan Telecommunications of Kentucky dba
55 Water Street, 32nd Floor
New York, NY 10041

*Fusion Cloud Services, LLC
Fusion Cloud Services, LLC
420 Lexington Avenue, Suite 1718
New York, NY 10170

*LCRHUB Inc.
LCRHUB Inc.
25 First Avenue SW, Suite A
Watertown, SD 57201

*Spectrotel, Inc. d/b/a Touch Base Co
Spectrotel, Inc. d/b/a Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Ooma, Inc.
Ooma, Inc.
525 Almanor Avenue, Suite 200
Sunnyvale, CA 94085

*Metro Communications LLC
Metro Communications LLC
3245 Peachtree Pkwy, Suite D
Suwanee, GA 30024

*Spectrotel, Inc. d/b/a Touch Base Co
Spectrotel, Inc. d/b/a Touch Base
3535 State Highway 66, Suite 7
Neptune, NJ 07753

*Matrix Telecom, LLC dba Excel Teleco dba
Matrix Telecom, LLC dba Excel
433 East Las Colinas Blvd, Suite 500
Irving, TX 75039

*Advanced Global Communications, Inc.
Advanced Global Communications, Inc.
13314 West Highway 42
Prospect, KY 40059

*Gibson Connect, LLC
Gibson Connect, LLC
1207 S College Street
P. O. Box 47
Trenton, TN 38382

*West Safety Communications Inc.
West Safety Communications Inc.
1601 Dry Creek Drive
Longmont, CO 80503

*BlueBird Communications, LLC
BlueBird Communications, LLC
387 Park Avenue South, 5th Floor
New York, NY 10018

*Local Access LLC
Local Access LLC
11442 Lake Butler Blvd
Windermere, FL 34786

*Airus, Inc.
Airus, Inc.
840 S Canal Street, 7th Floor
Chicago, IL 60607

*Cintex Wireless, LLC
Cintex Wireless, LLC
11565 Old Georgetown Road
Rockville, MD 20852

*Vanco US, LLC
Vanco US, LLC
3190 South Vaughn Way, Suite 550
Aurora, CO 80014

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA 20190

*Crown Castle Fiber LLC
Crown Castle Fiber LLC
1220 Augusta Drive, Suite 600
Houston, TX 77057

*HELLO MOBILE TELECOM LLC
HELLO MOBILE TELECOM LLC
499 East Sheridan Street, Suite 400
Dania Beach, FL 33004

*ComTech 21, LLC
ComTech 21, LLC
One Barnes Park South
Wallingford, CT 06492

*CoreTel Kentucky, Inc.
CoreTel Kentucky, Inc.
213 South Main Street
Anderson, SC 29624

*Q Link Wireless, LLC
Q Link Wireless, LLC
499 East Sheridan Street, Suite 400
Dania, FL 33004

*Telco Experts, LLC
Telco Experts, LLC
169 Ramapo Road, Floor 3
Suite 303
Oakland, NJ 07436

*Sam Allen
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO 80155

*Torch Wireless Corp.
Torch Wireless Corp.
4320 Deerwood Lake Pwky
Suite 101-158
Jacksonville, FL 32216

*Plintron Technologies USA LLC
Plintron Technologies USA LLC
40 Lake Bellevue Drive, Suite 350
Bellevue, WA 98005

*EnTelegent Solutions, Inc.
EnTelegent Solutions, Inc.
2520 Whitehall Park Drive, Suite 200
Charlotte, NC 28273

*Giuseppe Bio
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*U. S. South Communications, Inc.
U. S. South Communications, Inc.
250 Williams Street, Suite M-100
Atlanta, GA 30303

*Locus Telecommunications, LLC
Locus Telecommunications, LLC
2200 Fletcher Avenue, Suite 600
Fort Lee, NJ 07024

*STX Group LLC dba Twigby
STX Group LLC dba Twigby
1418 Kensington Square Court, Building B
Murfreesboro, TN 37130

*Neutral Tandem-Kentucky, LLC
Neutral Tandem-Kentucky, LLC
550 West Adams Street, Suite 900
Chicago, IL 60661

*Magna5 LLC
Magna5 LLC
3001 Dallas Pkwy, Suite 610
Frisco, TX 75034

*Wholesale Carrier Services, Inc.
Wholesale Carrier Services, Inc.
12350 NW 39th Street
Coral Springs, FL 33065

*WANRack, LLC
WANRack, LLC
15700 College Blvd, Suite 200
Lenexa, KS 66219

*New Horizons Communications Corp.
New Horizons Communications Corp.
200 Baker Avenue, Suite 300
Concord, MA 01742

*YMax Communications Corp.
YMax Communications Corp.
560 Village Blvd, Suite 120
West Palm Beach, FL 33409

*NetFortris Acquisition Co, Inc.
NetFortris Acquisition Co, Inc.
5601 6th Avenue S, Suite 201
Seattle, WA 98108

*Boomerang Wireless, LLC
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, IA 52233

*Sage Telecom Communications, LLC dba
Sage Telecom Communications, LLC dba
1149 South Hill Street, Suite H-400
Los Angeles, CA 90015

*Lycamobile USA, Inc.
Lycamobile USA, Inc.
24 Commerce Street, Suite 100
Newark, NJ 07102

*Republic Wireless, Inc.
Republic Wireless, Inc.
940 Main Campus Drive, Suite 300
Raleigh, NC 27606

*e-Tel, LLC dba e-Tel Murray, LLC
e-Tel, LLC dba e-Tel Murray, LLC
607 Broadway
Paducah, KY 42001

*InterCarrier Networks, LLC
InterCarrier Networks, LLC
135 North Meramec Avenue, Suite 501
Clayton, MO 63105

*iCore Networks, Inc.
iCore Networks, Inc.
23 Main Street
Holmdel, NJ 07733

*T C Telephone LLC d/b/a Horizon Cell
T C Telephone LLC d/b/a Horizon Cellular
243 Washington Street
Red Bluff, CA 96080

*Mountain Rural Telephone Cooperative
Mountain Rural Telephone Cooperative
425 Main Street, Suite 1
P. O. Box 399
West Liberty, KY 41472

*Foothills Rural Telephone Cooperativ
Foothills Rural Telephone Cooperative
1621 Kentucky Route 40 W
P. O. Box 240
Staffordsville, KY 41256

*365 Wireless, LLC
365 Wireless, LLC
2859 Paces Ferry Road, Suite 1850
Atlanta, GA 30339

*Jacobs Communications Group, LLC
Jacobs Communications Group, LLC
2 John Walsh Blvd, Suite 201
Peekskill, NY 10566

*Cellular Services, LLC
Cellular Services, LLC
1621 KY Route 40W
P. O. Box 240
Staffordsville, KY 41256

*Crexendo Business Solutions, Inc.
Crexendo Business Solutions, Inc.
1615 S 52nd Street
Tempe, AZ 85281

*Tennessee Independent Telecommunicat dba
Tennessee Independent Telecommunications
211 Commerce Street, Suite 610
Nashville, TN 37201

*West Telecom Services, LLC
West Telecom Services, LLC
11808 Miracle Hills Drive
Omaha, NE 68154

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
12447 SW 69th Avenue
Portland, OR 97223

*NextGen Communications, Inc.
NextGen Communications, Inc.
68 S Service Road, Suite 230
Melville, NY 11747

*Talkie Communications, Inc.
Talkie Communications, Inc.
99 Talbot Boulevard
Chestertown, MD 21620

*Lingo Telecom of the South, LLC
Lingo Telecom of the South, LLC
5607 Glenridge Drive NE, Suite 300
Atlanta, GA 30342

*Time Warner Cable Information Servic
Time Warner Cable Information Services
12405 Powerscourt Drive
St. Louis, MO 63131

*TracFone Wireless, Inc.
TracFone Wireless, Inc.
9700 NW 112th Avenue
Miami, FL 33178

*Lingo Telecom of the South, LLC
Lingo Telecom of the South, LLC
5607 Glenridge Drive NE, Suite 300
Atlanta, GA 30342

*Cellco Partnership dba Verizon Wirel
Cellco Partnership dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*365 Wireless, LLC
365 Wireless, LLC
2859 Paces Ferry Road, Suite 1850
Atlanta, GA 30339

*Lingo Communications of Kentucky, LL
Lingo Communications of Kentucky, LLC
5607 Glenridge Drive NE, Suite 300
Atlanta, GA 30342

*GTE Wireless of the Midwest dba Veri
GTE Wireless of the Midwest dba Verizon
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Kentucky RSA #1 Partnership
Kentucky RSA #1 Partnership
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Easy Telephone Service Company dba E
Easy Telephone Service Company dba Easy
4352 SE 95th Street
Ocala, FL 34480

*CenturyLink Communications, LLC
CenturyLink Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*New Par dba Verizon Wireless
New Par dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Communications, LLC
Level 3 Communications, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Rural Cellular Corporation dba Verizon Wireless
Rural Cellular Corporation dba Verizon Wireless
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*PNG Telecommunications, Inc. dba Pow dba
PNG Telecommunications, Inc. dba PowerNet
8805 Governor's Hill Drive
Suite 250
Cincinnati, OH 45249

*Level 3 Telecom of Kentucky, LLC
Level 3 Telecom of Kentucky, LLC
100 CenturyLink Drive
Monroe, LA 71203

*Visible Service LLC
Visible Service LLC
One Verizon Way, Mailcode VC53S309D
Basking Ridge, NJ 07920

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Cumberland Cellular, Inc. dba Duo Co
Cumberland Cellular, Inc. dba Duo County
2150 N Main Street
P. O. Box 80
Jamestown, KY 41269

*Lumos Networks, LLC
Lumos Networks, LLC
1200 Greenbrier Street
Charleston, WV 25311

*Granite Telecommunications, LLC
Granite Telecommunications, LLC
100 Newport Avenue Extension
Quincy, MA 02171

*Wild Telecommunications, Inc.
Wild Telecommunications, Inc.
220 Greenbriar Road
Lexington, KY 40503

*Towner Electronics, Inc.
Towner Electronics, Inc.
2511 Industrial Drive, Suite B
Jefferson City, MO 65109

*TelCove Operations, LLC
TelCove Operations, LLC
100 CenturyLink Drive
Monroe, LA 71203

*AmeriVision Communications, Inc. d/b
AmeriVision Communications, Inc. d/b/a Affinity 4
2037 Laskin Road
Virginia Beach, VA 23454

*Win.Net Telecommunications, Inc.
Win.Net Telecommunications, Inc.
332 W Broadway, Suite 214
Louisville, KY 40202

*Global Crossing Local Services, Inc.
Global Crossing Local Services, Inc.
100 CenturyLink Drive
Monroe, LA 71203

*MuniNet Fiber Agency
MuniNet Fiber Agency
1500 Broadway Street
Paducah, KY 42001

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY 42001

*TIME CLOCK SOLUTIONS, LLC
TIME CLOCK SOLUTIONS, LLC
6920 Spring Valley Drive, Suite 101
Holland, OH 43528

*Talk America, LLC
Talk America, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*City Communications, Inc.
City Communications, Inc.
300 Village Center Drive, Suite 103
Woodstock, GA 30188

*i-Wireless, LLC
i-Wireless, LLC
1 Levee Way, Suite 3104
Newport, KY 41071

*Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*IM Telecom, LLC d/b/a Infiniti Mobil
IM Telecom, LLC d/b/a Infiniti Mobile
1705 South Baltimore Avenue
Tulsa, OK 74119

*Eastern Telephone & Technologies
Eastern Telephone & Technologies
106 Power Drive
Pikeville, KY 41501

*McLeodUSA Telecommunications Service
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*iCommerce Services, Inc.
iCommerce Services, Inc.
321 6th Avenue SE
Osseo, MN 55369

*Windstream Norlight, LLC
Windstream Norlight, LLC
4001 Rodney Parham Road
Little Rock, AR 72212

*The Other Phone Company, LLC dba Access
The Other Phone Company, LLC dba Access One
4001 N Rodney Parham Road
Little Rock, AR 72212

*Duo County Telephone Cooperative Cor
Duo County Telephone Cooperative Corporation,
2150 N Main Street
P. O. Box 80
Jamestown, KY 42629

*US LEC of Tennessee, LLC dba PAETEC
US LEC of Tennessee, LLC dba PAETEC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Communications, LLC
Windstream Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Spectrum Mobile, LLC
Spectrum Mobile, LLC
12405 Powerscourt Drive
St. Louis, MO 63131

*Windstream Kentucky West, LLC
Windstream Kentucky West, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream KDL, LLC
Windstream KDL, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Velocity Networks of Kentucky, Inc.
Velocity Networks of Kentucky, Inc.
120 East Third Street
Russellville, KY 42276

*Windstream NuVox, LLC
Windstream NuVox, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream NTI, LLC
Windstream NTI, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Windstream Kentucky East, LLC
Windstream Kentucky East, LLC
4001 N Rodney Parham Road
Little Rock, AR 72212

*Campus Communications Group, Inc.
Campus Communications Group, Inc.
206 North Randolph Street, Suite 200
Champaign, IL 61820

*Fore Street Telecom, LLC
Fore Street Telecom, LLC
7 Custom House Street
Portland, ME 04101