



**Know what's below.  
Call before you dig.**

Statistics indicate that unsafe digging, boring or drilling is the leading cause of pipeline accidents. If you are a homeowner, farmer, excavator, or developer, we need your help in preventing pipeline emergencies.

1. The state law requires you to call 811.
2. Wait the required amount of time.
3. A trained technician will mark the location of the pipeline at NO COST.
4. Respect the marks. It could be costly damages to you or cause injuries and loss of life.
5. DIG WITH CARE.

## The City of Columbia Gas Department

Care's about your

### Working to Protect You

The City of Columbia Gas Department is dedicated to protecting your safety by preventing pipeline incidents. We work closely with fire department and safety officials to promote natural gas safety. We train our employees to use the best methods for preventing, detecting and stopping gas line leaks. Our employees continually inspect and test our gas lines to search for leaks, corrosion and damage.

Please don't forget if you plan to dig or excavate, Kentucky law allows all utilities 2 (two) working days (weekends do not count as working days) to respond to locate call from 8-1-1.

Gas lines are marked with yellow markers.

RECEIVED

AUG 20 2018

PUBLIC SERVICE  
COMMISSION

# City of Columbia Gas Dept.

Awareness  
Notification



In an emergency situation or additional information, we may be reached at 270-384-2006 at any time.

## NOTICE TO CUSTOMERS

### NEW PROVISIONS RELATED TO THE CALL-BEFORE-YOU-DIG REQUIREMENT

Because you receive natural gas service, you likely have underground natural gas lines at your place of residence or business. Damage to natural gas lines from excavation work can lead to explosion or fire and can cause property damage, serious injuries or death.

Beginning July 14, 2018, the Kentucky Public Service Commission ("PSC") will begin investigating instances of excavation damage to underground natural gas pipelines to determine whether the pipeline was properly located prior to excavation. Under changes to the Underground Facility Damage Prevention Act of 1994 (the "Act"), which take effect for failing to comply with the requirements of the Kentucky statute related to protection of underground utilities.

Key requirements of the Act (KRS 367.4901 to KRS 367.4917) include:

- Excavators, including property owners working on their own property, must call the 811 one-call center at least two working days prior to the start of excavation. **IF YOU FAIL TO CALL 811 AND THEN DAMAGE A NATURAL GAS LINE, YOU WILL BE SUBJECT TO A PENALTY.**
- The requirement to call 811 applies to all work on private property if it occurs within a utility easement or uses mechanized equipment.
- Natural gas operators must mark the facilities within two working days of receiving the request.
- Penalties for violating the statute are up to \$1,250 for the first violation, \$2,000 for a second violation, and \$4,000 for subsequent violations.

**CALL 811 BEFORE YOU DIG AND MAKE SURE THAT ANYONE DOING EXCAVATION ON YOUR BEHALF CALLS 811 TWO WORKING DAYS BEFORE THEY START**

## Recognizing a Gas Leak

The natural gas industry has an excellent safety record for preventing pipeline leaks. Please help us avoid incidents by knowing the signs of leaking natural gas.

1. **Smell-** Natural Gas Is Colorless And Odorless. We add Mercaptan (A "Rotten Egg Odor")
2. **Sound-** A Hissing or Roaring Sound (Near gas appliances or a gas line)
3. **Sight-** look for dense fog, blowing dirt, dry sports in moist areas or dead vegetation near a gas line.

## If you smell a Gas Leak

1. **Do not turn on or off any electric switch; this could cause a spark, igniting the gas.**
2. **Do not use your telephone, cellular phone, garage door opener or even a flashlight.**
3. **Do not smoke, use a lighter or strike a match.**
4. **Do not start or stop a nearby vehicle or machinery.**
5. **Do not attempt to turn natural gas valves on or off.**
6. **Call 9-1-1 or our emergency # 270-384-2006 at any time.**

What you should do if you hit a pipeline.

1. **Turn off and abandon equipment.**
2. **Leave the area quickly.**
3. **Warn others to stay away.**
4. **Notify 9-1-1 or City of Columbia Gas at 270-384-2006**

## Contact Us

**City of Columbia Gas Dept.**  
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270-384-2006  
cityofcolumbiaky.com