



DELTA NATURAL GAS COMPANY, INC.

3617 Lexington Road  
Winchester, Kentucky 40391-9797

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RECEIVED

JUL 05 2018

PUBLIC SERVICE  
COMMISSION

July 3, 2018

Ms. Gwen R. Pinson  
Executive Director  
Kentucky Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602-0615

Re: Case No. 2018-00171

Dear Ms. Pinson:

In compliance with the Commission's Order dated June 4, 2018 in the above-styled case, Delta hereby certifies that notification of the new provisions related to the Call Before You Dig Requirement has been mailed to each of Delta's customers along with the monthly bills.

The insert, a copy of which is enclosed, was included in each of the monthly bills that were mailed to all Delta customers beginning on June 8, 2018. The final customers to receive the insert will receive it with their bills mailed on July 5, 2018. Delta also posted the language on its website at <https://www.deltagas.com/callbeforeyoudignewprovisions.html>.

If you have any questions, please contact me.

Sincerely,

Jenny Lowery Croft  
Manager – Employee & Regulatory Services

## **IMPORTANT NOTICE TO CUSTOMERS**

### **NEW PROVISIONS RELATED TO THE CALL-BEFORE-YOU-DIG REQUIREMENT**



Because you receive natural gas service, you likely have underground natural gas lines at your place of residence or business. Damage to natural gas lines from excavation work can lead to explosion or fire and can cause property damage, serious injuries or death.

Beginning July 14, 2018, the Kentucky Public Service Commission (“PSC”) will begin investigating instances of excavation damage to underground natural gas pipelines to determine whether the pipeline was properly located prior to excavation. Under changes to the Underground Facility Damage Prevention Act of 1994 (the “Act”), which take effect on July 14, 2018, the PSC will have the authority to levy fines for failing to comply with the requirements of the Kentucky statute related to protection of underground utilities.

Key requirements of the Act (KRS 367.4901 to KRS 367.4917) include:

- ◆ Excavators, including property owners working on their own property, must call the 811 one-call center at least two working days prior to the start of excavation. **IF YOU FAIL TO CALL 811 AND THEN DAMAGE A NATURAL GAS LINE, YOU WILL BE SUBJECT TO A PENALTY.**
- ◆ The requirement to call 811 applies to all work on private property if it occurs within a utility easement or uses mechanized equipment.
- ◆ Natural gas operators must mark the facilities within two working days of receiving the request.
- ◆ Penalties for violating the statute are up to **\$1,250** for the first violation, **\$2,000** for a second violation, and **\$4,000** for subsequent violations.



**Kentucky 811**

**CALL 811 BEFORE YOU DIG AND MAKE SURE THAT ANYONE DOING EXCAVATION ON YOUR BEHALF CALLS 811 TWO WORKING DAYS BEFORE THEY START.**



**NATURAL GAS**  
**THE MODERN ALTERNATIVE**