

From: Melnykovych, Andrew (PSC)
To: "B Morrison"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Tuesday, January 30, 2018 10:28:00 AM

Dear Ms. Morrison:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 10:33 am, Jan 30, 2018

-----Original Message-----

From: B Morrison [REDACTED]
Sent: Monday, January 29, 2018 5:50 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case #2018-00017

My name is Bessie Morrison and I live at debord ky.

Sent from my iPhone

> On Jan 26, 2018, at 3:51 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>
> -----Original Message-----
> From: B Morrison [REDACTED]
> Sent: Thursday, January 25, 2018 2:11 PM
> To: PSC - Public Information Officer <PSC.Info@ky.gov>

> Subject: Case #2018-00017

>

> As a Martin County water customer I don't agree with the water rate increase. Our water company has wasted not only the monthly payments collected but several grants for millions and haven't even improved our water to drinkable quality. Our county citizens have to pay a water bill and pay for bottled drinking water too. The cancer rates in our county are astounding. We are not a third world country. This has gone on far too long.

>

> Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: "[Jamie Marcum](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Monday, January 29, 2018 4:44:00 PM

Dear Ms. Marcum:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Jamie Marcum [REDACTED]
Sent: Wednesday, January 10, 2018 1:06 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Martin county water

Hello,

I am a constumer of Martin county water. I live at 6909 Beauty Road. My water was off most of Monday and then with no notice it was shut off at 3pm on Tuesday for the night. This is ridiculous. It's bad enough the water cost a fortune and you can't even drink it. My husband used it for coffee for a week and his stomach was killing him. It's ridiculous that now they ask for this huge fee increase. It's also very unfair the Warfield sides water was shut off but not inez. The tanks would refill faster if all was off. This water company is horrible. I've told my husband all the bills here are higher and soon we will be forced to move.

Thanks,

Jamie Marcum



--

Jamie Marcum M.Ed
Coalfield Family Services
Case Manager/ Team Leader



From: Melnykovych, Andrew (PSC)
To: "chester gartin"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Monday, January 29, 2018 4:31:00 PM

Dear Mr. Gartin:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.
Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: chester gartin [REDACTED]
Sent: Sunday, January 28, 2018 12:27 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: 2018-00017

chester gartin
5716 hode rd
warfield, ky 41267

Sent from my iPhone

> On Jan 26, 2018, at 3:51 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>
> -----Original Message-----
> From: chester gartin [REDACTED]
> Sent: Thursday, January 25, 2018 12:41 PM

> To: PSC - Public Information Officer <PSC.Info@ky.gov>

> Subject: 2018-00017

>

> I object to any increase in the water rate. time and money would be better spent auditing the county to see where all the money is going.

>

> Sent from my iPhone

>

From: Melnykovych, Andrew (PSC)
To: "[Linda Cain](#)"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Monday, January 29, 2018 4:30:00 PM

Dear Ms. Cain:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Linda Cain [REDACTED]
Sent: Monday, January 29, 2018 5:45 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: water in martin county

Linda cain 2776 blacklog road, Inez Kentucky 41224 ---Case number 2018-00017 ---I object to the water increase

From: Melnykovych, Andrew (PSC)
To: "gball"
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Monday, January 29, 2018 4:12:00 PM

Dear Mr. Ball:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: gball [REDACTED]
Sent: Monday, January 29, 2018 10:44 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Objection to emergency rate increase Case. No.2018-00017

Gary Ball
P.O. Box 16
Lovely, Ky. 41231

On Friday, January 26, 2018 12:48 PM, "Melnykovych, Andrew (PSC)" <Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: glball [REDACTED]
Sent: Thursday, January 25, 2018 5:03 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Objection to emergency rate increase Case. No.2018-00017

I want to object to the emergency rate increase requested by the Martin County Water District on the following grounds: (1) The water-rate loss for the district in 2002 was 50 percent. For last year it was nearly 65 percent. There has been no progress in the last 16 years. I believe this is significant for the following reasons in that I suspect they don't really want to resolve their water rate loss. In 2002 the water district hired Kentucky American Water to get their system into shape. I believe KAW would have found these leaks and resolved the problem. They weren't there that long. When Martin County Judge/Executive Kelly was elected he dissolved the water board, appointed members and broke the contract with KAW. In an internal memo I obtained, I believe from PSC files, KAW officials discussed the water loss with MCWD staff and employees who attributed the loss to unmetered taps and bypasses. Since they were booted out, this suspicion was never addressed.

During testimony by Joe Burns from the Kentucky Rural Water Association last year in the current ongoing series of hearings in the current investigation, Burns recommended an "amnesty program" for anyone with water service that might be hooked up illegally. The water district has never acted on this recommendation. I wonder why?

It isn't fair for customers for those hooked up illegally to bear the burden, and I suspect the only way to get to the bottom of this is some kind of investigation that entails looking at all customers, residential and commercial, to make an assessment of where this loss is going. The Bible says love covers multitude of sins. It could be that a consistently high water rate loss -- ranging from 50 to 65 percent in the last 16 years -- can cover a multitude of theft. Since the water district, by its actions, has not attempted to do this, It's time that another agency equipped to this step in.

From: Melnykovych, Andrew (PSC)
To: ["Alma Meade"](#)
Subject: your comments in case 2018-00017 - Martin County Water District rates
Date: Tuesday, January 30, 2018 10:27:00 AM

Dear Ms. Meade:

Thank you for your comments on the application of the Martin County Water District for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00017. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00017.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Alma Meade [REDACTED]
Sent: Monday, January 29, 2018 6:39 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Water in Martin County

Alma Meade
Warfield, KY
[2018-00017](#)

Sent from my iPhone

On Jan 29, 2018, at 4:43 PM, Melnykovych, Andrew (PSC)
<Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into a case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence, as well as the case in question.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

-----Original Message-----

From: Alma Meade [REDACTED]
Sent: Wednesday, January 10, 2018 5:43 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Water in Martin County

I live in Martin County. Yesterday the Martin County Water District decided to turn off water for half it's residents stating they'd have no water from 3 P.M. to 5 A.M. It's now after 5 A.M. and we still do not have any water. What are working people and school children supposed to do? Martin County is also asking for a 50% price increase which is absurd because the water is not drinkable and they don't supply it to the entire county. Last year the water company done the same thing except it was from midnight to 5 A.M., but their excuse then was frozen pipes and it wasn't even cold enough to freeze the pipes. Will you please look into this or point me to someone who will?

Sent from my iPhone

*Joe Hammond
Manager
Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224