

Roger Parry
3051 Rio Dosa Drive
Unit 118
Lexington, Kentucky
40509-1551

July 6, 2018

Ms. Gwen Pinson
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, Kentucky 40602

RECEIVED

JUL 09 2018

PUBLIC SERVICE
COMMISSION

Re: Case 2017-00452

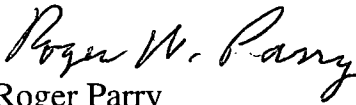
Dear Ms. Pinson,

I am writing with regard to case 2017-00452 (Roger W. Parry vs Kentucky-American Water Company). I received a notice dated June 8, 2018 requesting that I provide additional information about my complaint within 14 days. As I did not receive the notice until June 20, 2018, it was not possible to comply with the deadline.

Although I maintain that I have been erroneously and grossly overcharged by the Kentucky-American Water Company, I am withdrawing my complaint. Please be advised that even before I received the recent request for more information, I paid in full the contested amount.

The one additional document requested is included herein solely for the purpose of demonstrating that my complaint was truthful. This case has been open since November 2017; I very much regret that it could not have been resolved more expeditiously.

Sincerely,


Roger Parry



KENTYSON

JEFF LANDIN
 331 Amsden Avenue • Versailles, KY 40383
 Phone 859-619-5589

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 COMMISSION

P.O. No. _____ Date 8-9-17
 Name ROGER W. PARRY
 Address 3415 WOODSIDE WAY, LEXINGTON, KY. 40502
 Phone XXXXXXXXXX

Cash	Check# _____	Billing	
Description		Price	Amount
Possible H ₂ O LEAK underground, High WATER BILLS.			
1) checked new meter with WATER OFF AND WATER ON. METER WORKS FINE.			
Used SOUND EQUIPMENT ON ALL STOPS UNDER SINK TOILETS, AND, WATER HEATER.			
The METER NUMBERS DONT MOVE OR SHOW WATER FLOW IF ALL WATER IS SHUT OFF IN THE HOUSE AT THIS TIME. NO WATER LEAK THAT I CAN DETECT.			
Call COURTESY CALL NO CHARGE			0,
No warranty on sleeved pipe <input type="checkbox"/>			
Leak detection warranty on metal pipe 10 feet from marked spot. 20 feet on pvc or plastic pipe <input type="checkbox"/>		Subtotal	
Sign <u>Roger W. Parry</u>		Tax	
PLEASE PAY FROM THIS INVOICE WITHIN 30 DAYS.		Total	0.00