

AUG 2 4 2017 PUBLIC SERVICE

COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION OF KENTUCKY

IN THE MATTER OF:)
WILLIAM C. SPAINHOWARD)
COMPLAINTANT	ý
v.)
VENEDCY CODD)
KENERGY CORP. DEFENDANT)

CASE NO. 2017-00273

ANSWER

Defendant **KENERGY CORP.** ("Kenergy") for its Answer, states as follows:

- Until March 2017, service at 6772 Hatchett Mill Road, Spottsville, Kentucky 42458 ("the location") was in the name of William R. Brown. It was placed in the name of William C. Spainhoward on June 20, 2017.
- Power at the location was disconnected for non-payment in March 2017.
 William R. Brown contacted Kenergy in March 2017, and on May 2, 2017, to find out what was needed to restore power. However, no action was taken to restore power.
- 3. William C. Spainhoward and his wife, Brenda Spainhoward, took title to the real property at the location by deed from William Robert Brown, unmarried,

dated June 9, 2017, of record in Deed Book 624, page 647, Henderson County Clerk's Office.

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- 4. When power has been disconnected at a location, the automated meter remains in place but rubber boots are placed on the connectors preventing the flow of power. Because the meters are automated, Kenergy's system will register when power begins to flow. On June 10, 2017, at approximately 8:00 p.m. the meter at the location was tampered with to allow for unauthorized use and power began flowing to the location until 6:00 a.m. on June 11, 2017, when the meter was pulled and the boots re-installed ceasing the unauthorized use. Later that day, the meter was again tampered with allowing the unauthorized flow of power and power began flowing at the location between 1:00 and 2:00 p.m. on June 11, 2017. On June 12, 2017, the meter was tampered with, it was again pulled and the boots installed on June 12, 2017, at 6:45 a.m. once again ceasing the unauthorized flow of power. Due to this unauthorized tampering with the meter, the meter was disconnected and removed by Kenergy on June 12, 2017, at 9:21 a.m.
- 5. Complaintant's son and daughter in law came to Kenergy on June 13, 2017, to place the service at the location in their name. At that time, and shortly thereafter, statements made by Complaintant's son, Complaintant and Complaintant's brother indicated to Kenergy personnel that they knew how to remove a meter, remove the boots and start the flow of power and the amount of power used would not justify the fee for tampering. The Memorandum sent to William C. Spainhoward from Ken Stock of Kenergy on June 30, 2017, was

sent in error as it is the type of statement sent to electricians who disconnect meters for work on property without prior notice to Kenergy. Kenergy has no desire or intent to prosecute criminally Complaintant or any member of his family for theft of service or tampering.

- 6. Based on the facts and circumstances above, Kenergy advised Complaintant that as property owner he would be obligated for the tampering charges absent relief from the Kentucky Public Service Commission.
- 7. A copy of Complaintant's deed, copies of the bills for 2017, correspondence with Complaintant, supporting documents and the recorded phone conversation¹ between Pam Welden of Kenergy and Complaintant for the location are provided herewith.

WHEREFORE, Kenergy Corp. demands that the Complaint be dismissed and for any and all other relief to which Kenergy Corp. is property entitled.

> DORSEY, GRAY, NORMENT & HOPGOOD 318 Second Street Henderson, Kentucky 42420 (270) 826-3965 Telephone (270) 826-6672 Telefax Attorneys for Kenergy Corp.

Bv TOPHER HOPGOOD

chopgood@dkgnlaw.com

¹This is the only recorded conversation. The initial phone conversation between Pam Welden and Complaintant was on Complaintant's son's cell phone.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing Answer and the documents provided therewith were served by mail to Complaintant, William C. Spainhoward at his address of 9282 Ridgewood Road, Henderson, Kentucky 42420, this the **23-9** day of August, 2017.

J. Christopher Hopgood Counsel for Kenergy Corp.

2017006503 RE 624 647 - 649

THIS DEED, made and entered into this the GT^{h} day of ______, 2017, by and between WILLIAM ROBERT BROWN, unmarried, 6772 Hatchett Mill Rd. Spottsville, KY 42458, party of the first part, GRANTOR, and WILLIAM C. SPAINHOWARD and BRENDA SPAINHOWARD, husband and wife, 9282 Ridgewood Rd. Henderson, KY 42420, parties of the second part, GRANTEES.

WITNESSETH:

That for and in consideration of the sum of TWELVE THOUSAND DOLLARS (\$12,000.00) the receipt and sufficiency of which is hereby acknowledged, the Grantor does hereby grant and convey unto the Grantees, William C. Spainhoward and Brenda Spainhoward, husband and wife, jointly for and during their natural lives and upon the death of either, then to the survivor in fee simple, his or her heirs and assigns forever, the following described real property located in Henderson County, Kentucky, to wit:

Beginning at a stake in the middle of the Spottsville-Hatchett Mill Road, corner with Aaron Williams; thence at right angles and running in a southerly direction along the line of Aaron Williams and Bates Williams a distance of 210 feet to a stake in the middle of the Spottsville-Hatchett Mill Road; thence at right angles with the line of the said road a distance of 210 feet to the point of beginning, containing one (1) acre.

Being the same property conveyed to William Robert Brown, unmarried, by deed dated March 2, 2017 from William Robert Brown, unmarried, and Timothy Eugene Burton, unmarried, of record in Deed Book 624 page 17 in the Henderson County Clerk's Office.

Subject to legal highways, prior mineral reservations and conveyances, easements, rights-of-way and restrictions of record.

Draftsman assumes no responsibility for the description contained herein, nor is he the closing agent.

Send Tax Bills to: William C. Spainhoward and Brenda Spainhoward 9282 Ridgewood Rd. Henderson, KY 42420

TO HAVE AND TO HOLD all of the above described real property, together with the improvements thereon and appurtenances thereunto belonging unto the Grantees, William C. Spainhoward and Brenda Spainhoward, husband and wife, jointly for and during their natural lives and upon the death of either, then to the survivor in fee simple, his or her heirs and assigns forever; free and clear of all liens and encumbrances, with covenant of general warranty of title.

The parties hereto state the consideration reflected in this deed is the full consideration paid for the property. The Grantees join in this deed for the sole purpose of certifying the consideration pursuant to KRS 382.

IN TESTIMONY WHEREOF, the parties hereto have hereunto set their hands on the date which is first above written.

GRANTOR:

Illiam Robert Brown

GRANTEES:

<u>William C. Spainhoward</u> William C. Spainhoward <u>Brenda</u> bien Kaward Brenda Spainboward

STATE OF KENTUCKY

COUNTY OF Henderson

The foregoing Deed and Consideration Certificate was acknowledged and sworn to before me by William Robert Brown, unmarried, Grantor, on this <u>1</u> day of <u>______</u>, 2017.

Notary Public 01-08-201 My commission expires:

STATE OF KENTUCKY

COUNTY OF Henderson

The foregoing Consideration Certificate was acknowledged and sworn to before me by William C. Spainhoward and Brenda Spainhoward, husband and wife, Grantees, on this <u>fr</u>day of <u>2017</u>.

Kalit Notary Public My commission expires: 01 - 08 -

This instrument was prepared by:

W. C. Wilson III

W. C. WIISON III NEEL WILSON & CLEM 9 S. Main Street Henderson, Kentucky 42420



2017005503 HENDERSON CO., KY FEE \$17.00 STATE OF KY DEED TAX \$12.00 PRESENTED - LODGED 06-09-2017 02 11:34 PM RECORDED: 06-09-2017 RENESA ABNER CLERK BY TONYA WILSON DEPUTY CLERA BK: RE 624 PG: 647-649

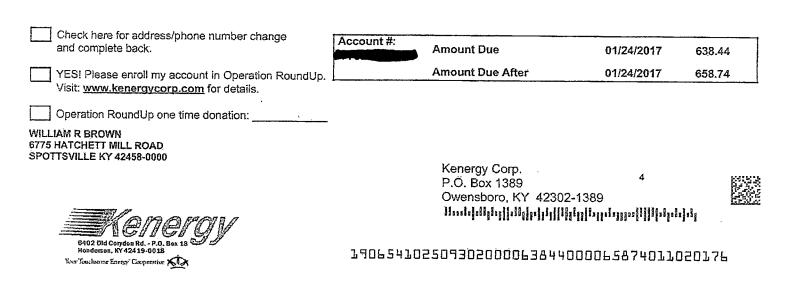
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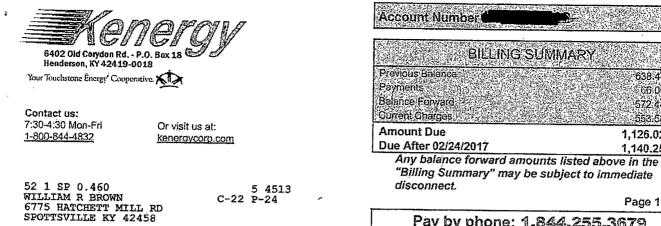
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Your Touchstone Energy" Cooperative		Previous-Balance No Payments Received	220.26 0.00
Contact us:		Balance Forward Current Charges	220.26 418.18
	it us at: <u>1vcorp.com</u>	Amount Due Due After 01/24/2017	638.44 658.74
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WILLIAM R BROWN	C-23 P-25		Page 1 of 2
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Pay by phone: 1.844.255.3679

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Account #	AND THE CONTRACT OF	6772 H	ATCHE	ft Mil	L-RDMOBILE HOME Rate 1-04	RESIDENTIAL-Cycle 4	
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Current Reading	12	2/16/2016	:	20739	Balance Forward		220.26
Previous Reading	11	1/15/2016		17447			
Total Usage			w	3292	Customer Charge		18.56
	Monthly U	sage			KWH Charge 7000 Lumen-175w Mercury Vapor (2)	3,292 KWH @ 0.102038 142 KWH	335.91 23.00
				12800 - A	Fuel Adjustment Clause	3,434 KWH @ 0.0025816	8.86
		8 . 8	ે ર રે	ing a	Environmental Surcharge	3,434 KWH @ 0.0079559	27.31
					Member Rate Stability Mechanism	3,434 KWH @ -0.0020021	-6.87
	7 1 1			123	Rural Economic Reserve-R	3,434 KWH @ -0.00191505	-6.58
the feet of the second	ten in	1. S. C.	o to o	ter,	Non FAC PPA Rider	3,434 KWH @ 0.0016933	5.81
2016				2017	Total Power Supply Adjust	nents	28.53
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Last Month 31	50	\$5.93	-72	48	iotar raxes and rees		12.18
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"Billing Summary" may be subject to immediate Page 1 of 2

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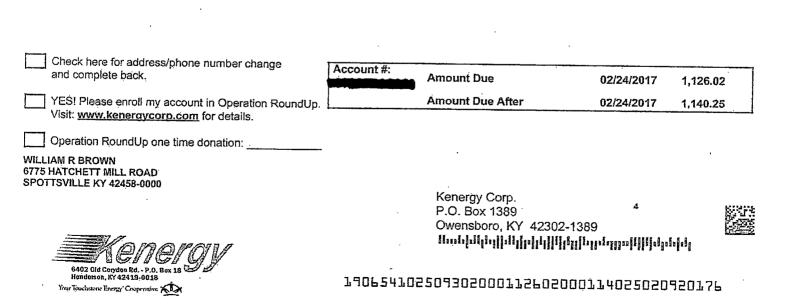
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Account#	6772+		L RD MOBILE HOME Rate 1-04		
Meter Reading Details	Meter	131387588	Detail of Charges		COMPANY TRACK CONTRACT
Current Reading	01/17/2017	24937	Balance Forward		572.44
Previous Reading	12/16/2016	20739	Termination Charge		33.00
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Last Month 31 Last Year 28	106 \$12.52 0 \$.00	49 33.	Rate Increase for 3% School Tax		15,16
	<u>v ş.uu</u>	49 34	Total Taxes and Fees		15.16
			Total Amount Due		1,126.02





Contact us: 7:30-4:30 Mon-Fri <u>1-800-844-4832</u>

Or visit us at: <u>kenergycorp.com</u>

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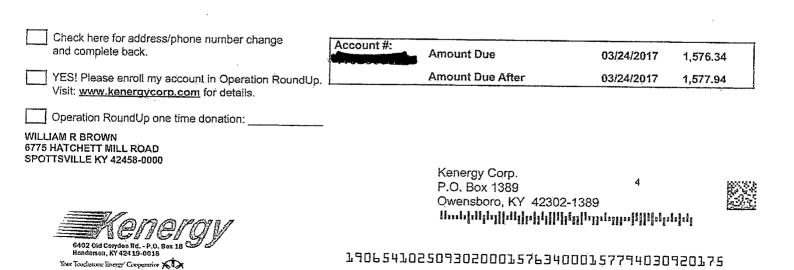
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more about your me	eter read d	lates, go	to www.	kenerc	vcorp.com/gaprecovery.		
Account		6772 F	IATCHE	ft Mil	LROAD MODULAR HOME Rate	1-04 RESIDENTIAL-Cycle 4	
Meter Reading Details		eter	1313	87588	Detail of Charges		
Current Reading	02	2/19/2017	:	28455	Balance Forward		1,131,29
Previous Reading	01	/17/2017	2	24937			1,101,20
Total Usage			······	3518	Customer Charge		19.76
	Monthly U	5206		·	KWH Charge	3.518 KWH @ 0.102038	358.97
			.60		7000 Lumen-175w Mercury Vapor (2)	152 KWH	24.48
			8 E.	576	Fuel Adjustment Clause	3,670 KWH @ 0.000678	2.49
		\$ 3 X	? à 🕅	122	Environmental Surcharge	3.670 KWH @ 0.0063335	23.24
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2.2.2.2.2	6. 60.	లి చిం	2 4 E	10°	Non FAC PPA Rider	3,670 KWH @ 0,0009347	3.43
2016				2017	Total Power Supply Adjustr	nents	28.88
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This Month 33	107	\$12.25	52	35	Total Taxes and Fees		12.96
Last Month 32	131	\$15.03	45	30	Total taxes and Fees		12.96
Last Year 30	0	\$.00	42	26	Total Amount Due		1,576.34



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		Account Numbe		
6402 Old Corydon Rd P.O. Box 18			BILLING SUMMARY	
Henderson, KY 42419-0018 Your Touchstone Energy Cooperative		Previous Balarice:		1,597.94
Non appendix Fuchts Conference Vity		Payments Balance Forward		400,00CR,
Contact us: 7:30-4:30 Mon-Eri Or visit us at		Current Charges		1,197.94 7.87CR
7:30-4:30 Mon-Fri Or visit us at: <u>1-800-844-4832</u> <u>kenergycorp.com</u>		Amount Due Due After 04/24/2	017	1,190.07
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WILLIAM R BROWN C-24	5 4512 P-26	aisconnect.		Page 1 of 2
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more about your meter read dates, do to www.kenerg	IVCOID.COM/GADICOVERY	. (See page 2)	4 RESIDENTIAL-Cycle 4	
Meter Reading Details Meter 131387588	Detail of Charges		AIREDIDENIIAL-Gycle A	
Current Reading 03/16/2017 31230	Balance Forward Membership			1,197.94
Previous Reading 02/19/2017 28455 Total Usage (Final) 2775	Deposit Applied			-5.00 -383.00
Monthiy Usage	Deposit Interest			-1.23
	Termination Charge Total Adju	stments		33.00 - 356.23
	Customer Charge		,	
	KWH Charge		2,775 KWH @ 0.102038	14.97 283.16
12 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5200 Lumens 60w Led N		20 KWH	8.17
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Days Srvd kWin/Day Gost/Day Avg High Avg Low This Month 25 111 S12.76 58 37	Environmental Surcharge		2.860 KWH @ 0.0013998 2,860 KWH @ 0.0065947	4.00 18.86
This Month 25 111 \$12.76 58 37 Last Month 33 107 \$12.25 52 35	Member Rate Stability Me	chanism	2,860 KWH @ -0.0018091	-5.17
Last Year 29 0 \$.00 56 40	Non FAC PPA Rider		2,860 KWH @ 0.0013353	3.83
	l Iotal Powe	r Supply Adjustment	5	21.52
final Bill	Rate Increase for 3% Sch Total Taxe			10.15
				10.15
	Total Amor	int Due		1,190.07
Check here for address/phone number change	Account #:			
and complete back.		Amount Due	04/24/2017	1,190.07
YES! Please enroll my account in Operation Rour Visit: <u>www.kenergycorp.com</u> for details.	ndUp.	Amount Due Afte	er 04/24/2017	1,190.07
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WILLIAM R BROWN 6775 HATCHETT MILL ROAD SPOTTSVILLE KY 42458-0000

6402 Old Corydon Rd. - P.O. Box 18 Hendorson, KV 42419-0018 Your Touchstone Energy Cooperative

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Owensboro, KY 42302-1389

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Kenergy Corp. P.O. Box 1389

Konorau		Account Number	
6402 Old Corydon Rd P.(Henderson, KY 42419-001	5. Box 18 B	BILLING SUM	WARY
Your Touchstone Energy" Cooperation	1	Prévious Balance No Payments Received Balance Forward	1,190,07 0.00 1,190.07
Contact us:		Current Charges	0.00
7:30-4:30 Mon-Frì	Or visit us at:	Amount Due	1,190.07
1-800-844-4832	kenergycorp.com	Due After 05/24/2017	1,190.07
51 1 SP 0.460	5 4506	Any balance forward amounts "Billing Summary" may be sub disconnect.	listed above in the
WILLIAM R BROWN	C-31 P-34		Page 1 of 2
5775 HATCHETT MILL RD SPOTTSVILLE KY 42458		Pay by phone: 1.84	4.255.3679

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However, the number of days billed more about your meter read dates,	will include three additional days, in accordance with Kenergy's 2017 E may vary for some members, depending on meter-reading dates. For n go to www.kenergycorp.com/gaprecovery. (See page 2)	nore information, and to find out
payment is not received by the due	ceived payment for the final bill. Please pay by the due date or call our date, the past due amount will be reported to a collection agency.	office to make arrangements. If
Meter Reading Details	Detail of Charges	
•	Balance Forward	1,190.07
	Total Amount Due	1,190.07

Check here for address/phone number change and complete back.	Account #:	Amount Due	05/24/2017	1,190.07
YES! Please enroll my account in Operation RoundUp. Visit: <u>www.kenergycorp.com</u> for details.	•	Amount Due After	05/24/2017	1,190.07
Operation RoundUp one time donation:				
WILLIAM R BROWN 6775 HATCHETT MILL ROAD SPOTTSVILLE KY 42458-0000	·			
		Kenergy Corp. P.O. Box 1389 Owensboro, KY 4230		
<u> Kenerav</u>		12,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	118 118 118 19 19 19 19 19 19	
8402 Old Corydon Rd P.O. Box 18 2 Ll. Henderson, KY 42419-0018 Ynur Tauthenine Energy Cooperative KT	19065410	2204302000174003	000119007050	920174



Your Touchstone Energy Cooperative

Contact us: 7:30-4:30 Mon-Fri <u>1-800-844-4832</u>

Or visit us at: kenergycorp.com

WILLIAM C SPAINHOWARD 9282 RIDGEWOOD RD HENDERSON KY 42420-9156

	Page 1 of 2
Due After 07/24/2017	120.72
Amount Due	116.66
Current Charges	411.84
Balance Forward	295.18CR
Payments	295.18CR
Previous Balance	0:00
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Account Number	

Pay by phone: 1.844.255.3679

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The usage period for most July bills will include two additional days, in accordance with Kenergy's 2017 Billing-Gap Recovery Plan. However, the number of days billed may vary for some members, depending on meter-reading dates. For more information, and to find out more about your meter read dates, go to www.kenergycorp.com/gaprecovery. (See page 2) 6772 HATCHETT MILL ROAD MODULAR HOME Rate 1.04 RESIDENTIAL Cycle 4 Account# Meter Reading Details 131387588 Meter **Detail of Charges** Current Reading 06/12/2017 Balance Forward 31287 -295.18 21 Previous Reading ^{\$} 06/10/2017 **Termination Reconnect** 33.00 31230 Meter Tampering 295.18 Total Usage 57 Meter Reading Details 139106109 **Total Adjustments** 328.18 Meter Current Reading 06/29/2017 585 Customer Charge 11.38 Previous Reading 06/12/2017 ß KWH Charge 642 KWH @ 0.102038 65.51 Total Usage 585 Fuel Adjustment Clause 642 KWH @ 0.0006526 0.42 Monthly Usage Environmental Surcharde 642 KWH @ 0.0065301 4.19 Member Rate Stability Mechanism -1.10 642 KWH @ -0.0017128 Non FAC PPA Rider 642 KWH @ 0.0012826 0.82 **Total Power Supply Adjustments** 4.33 Rate Increase for 3% School Tax 2.44 **Total Taxes and Fees** 2.44 2016 2017 Days Srvd KWh/Day Gost/Day Avg High Avg Low Total Amount Due 116.66 This Month 10 34 \$4.27 85 64 Last Month 29 n \$ 00 77 57 Last Year 30 0 \$.00 79 61

Check here for address/phone number change and complete back.

YES! Please enroll my account in Operation RoundUp. Visit: <u>www.kenergycorp.com</u> for details.

Account #:	Amount Due	07/24/2017	116.66	1
. L	Amount Due After	07/24/2017	120.72	

Operation RoundUp one time donation: ____

WILLIAM C SPAINHOWARD 9282 RIDGEWOOD RD HENDERSON KY 42420-9156

> 6402 Old Corydon Rd. - P.O. Box 18 Henddeson, KY 424 19-0018 Your Touchstone Energy Cohrenative

Kenergy Corp. P.O. Box 1389 Owensboro, KY 42302-1389 Nonfelten Marine M Marine M Marine M Marine M Marine M Marine Marine Marine Marine Marine Marine Marine Marine Marine Marine



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Contact us: 7:30-4:30 Mon-Fri <u>1-800-844-4832</u>

Or visit us at: kenergycorp.com

WILLIAM C SPAINHOWARD 9282 RIDGEWOOD RD HENDERSON KY 42420-9156

Account Number BILLING SUMMARY 1.1 Previous Balance 116.66 Rayments 116.66CR Balance Forward 0.00 Current Charges 368.20 Amount Due 368.20 Due After 08/24/2017 386.07 Page 1 of 2

Pay by phone: 1.844.255.3679

Messages

The usage period for most August bills will include two additional days, in accordance with Kenergy's 2017 Billing-Gap Recovery Plan. However, the number of days billed may vary for some members, depending on meter-reading dates. For more information, and to find out more about your meter read dates, go to www.kenergycorp.com/gaprecovery. (See page 2) Account # 4 6772/HATCHERT MILL ROAD. MODULAR HOME Rate 1:04 RESIDENTIAL-Cycle 4

Meter Reading Details	Meter	139106109	Detail of Charges		
Current Reading	07/31/201	7 3677			
Previous Reading	06/29/201	7 585	Customer Charge		19.16
Total Usage		3092	KWH Charge	3,092 KWH @ 0.102038	315.50
Bile.	nthly Usage		Fuel Adjustment Clause	3.092 KWH @ 0.0002087	0.65
MÚI	nuny osage		Environmental Surcharge	3,092 KWH @ 0.0072446	22.40
2 -			Member Rate Stability Mechanism	3,092 KWH @ -0.0010883	-3.37
			Non FAC PPA Rider	3,092 KWH @ 0.0010152	3.14
00000	<u> </u>	• • • • • •	Total Power Supply Adjus	stments	22.82
	10-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	Les Les	Rate Increase for 3% School Tax		10.72
2016		2017	Total Taxes and Fees		10.72
Days Srvd. kWn	/Day. Gost/Day.	Avg High Avg Lov	Total Amount Due		368.20
This Month 32	97 \$11.17	89 70			308.20
Last Month 19	34 \$4.27	85 64			
Last Year 30	0 \$,00	88 70			

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Check here for address/phone number change and complete back.	Account #:	Amount Due	08/24/2017	368.20
YES! Please enroll my account in Operation RoundUp. Visit: <u>www.kenergycorp.com</u> for details.		Amount Due After	08/24/2017	386.07
Operation RoundUp one time donation:			-	
WILLIAM C SPAINHOWARD 9282 RIDGEWOOD RD HENDERSON KY 42420-9156		14 m m m 0 m		
		Kenergy Corp. P.O. Box 1389	4	
		Owensboro, KY 423		
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P.O., Box, 1389 3111 Fairview Drive Owensboro, Kentucky 42302-1389 1.800,844,4832

Kenergy is an equal opportunity provider and employer.

June 13, 2017

William C Spainhoward 9282 Ridgewood Rd Henderson, Ky 42420-9156

Re: Account

Dear Mr. Spainhoward,

During a check of electric facilities on June 12, 2017, we found that the meter at your location had been tampered with. Kenergy Rules and Regulations, as approved by the Kentucky Public Service Commission, state that the consumer shall protect the equipment of the Corporation on his premises and <u>shall not interfere with</u>, alter, or permit interference with or alteration of meters. You have the right to challenge the termination by filing a formal complaint with the commission. If the meter or other property belonging to the Corporation are tampered or interfered with, the consumer, being supplied through such equipment shall pay the amount which the Cooperative may estimate is due for service rendered but not registered on the Cooperative's meter, and for such replacements and repairs as necessary, as well as for costs of inspection, investigation and protective installations.

This letter is notice that the following charges are due and payable upon receipt; pending KWH charges of approximately \$20.00, tampering charges \$295.18, \$33.00 service charge, and \$512.00 2/12 deposit.

We hope that you understand the seriousness of unauthorized electric service restoration. To avoid legal prosecution of thett of service, please visit our office and make payment of \$860.18.

Sincerely,

pyre Johnson

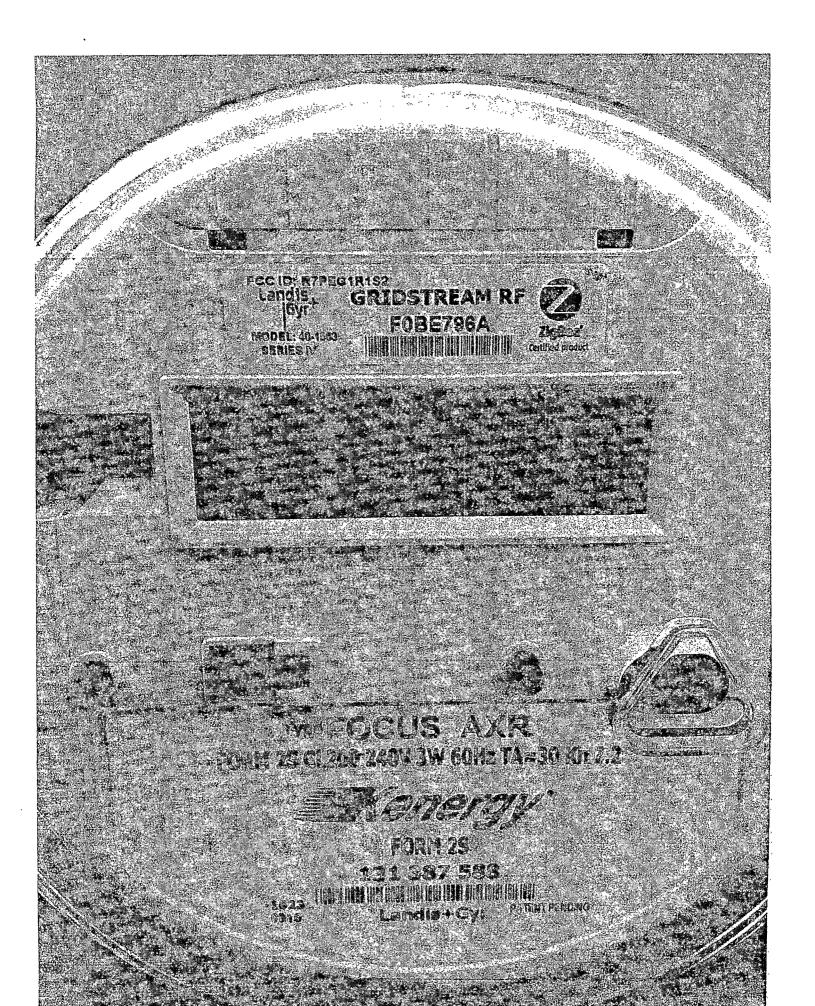
Jayne Johnson Member Service Representative

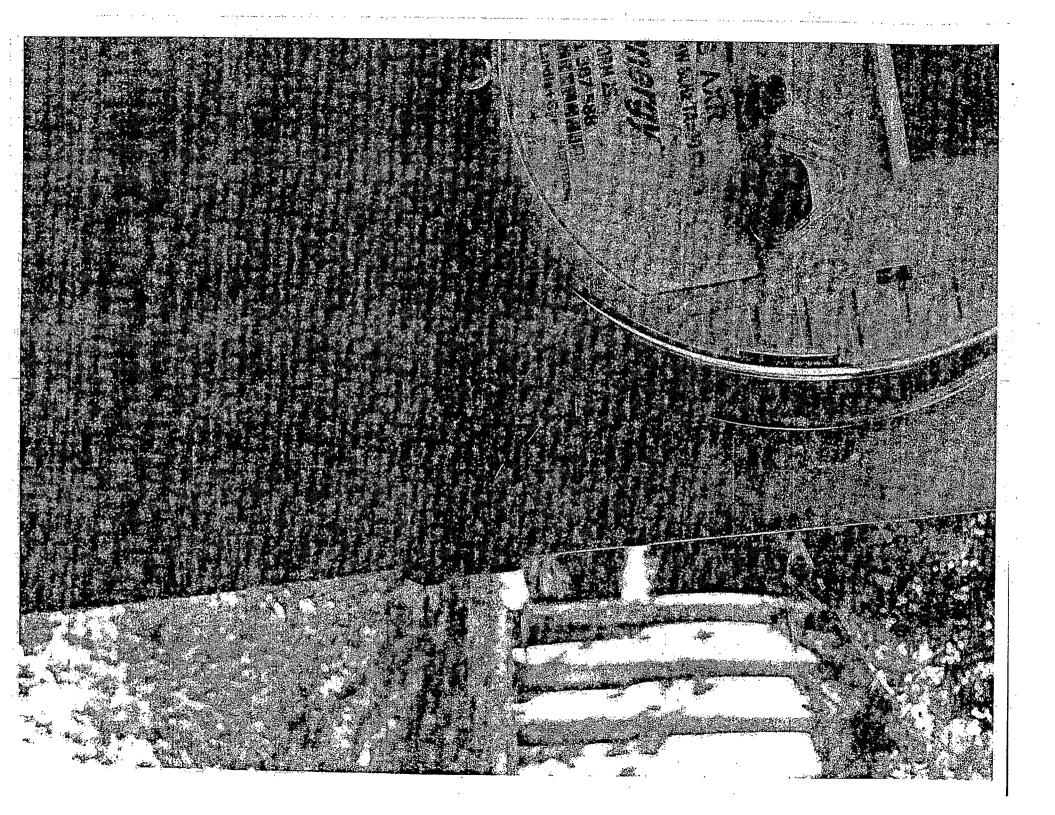


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From: Sent: To: Subject:	Pam Welden Thursday, June 15, 2017 12:53 PM oe1@henderson.net FW: Document Vault: Structure SPAINHOWARD.pdf		
Attachments:	SPAINHOWARD.pdf		
Mr. Spainhoward,			
Attached is the repo	ort showing the events when the meter was pulled and boots removed and reinstalled after the time you pu	urchased the property.	,
		urchased the property.	,
If you need addition	ort showing the events when the meter was pulled and boots removed and reinstalled after the time you pu	urchased the property,	
lf you need addition Sincerely, Pam Welden Secti	ial information please let me know. Ion Leader - Henderson	urchased the property,	
if you need addition Sincerely, Pam Welden Sect (o) 800.844.4832	ial information please let me know. Ion Leader - Henderson (d) 270,831,4631	urchased the property,	
lf you need additior Sincerely, Pam Welden Secti	ial information please let me know. Ion Leader - Henderson (d) 270,831,4631 Id Corydon Road	urchased the property,	

sender by reply e-mail and destroy all copies of the original message.

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Gridstream RF Endpoint Information [Meter 1999, S/n-

Page 1 of 3

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Events

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EVENTS

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Boots Removed

usage

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Meter:# Endpoint s/n Command: Get Event Log

Number of events = 17

Event Time = 12/31/1969 6:00:01 PM Event Type = Radio Event Mask Update Event Report Type = Log Only Event Error Flag = False Event Parameters: RadioAddress = 00-00-00-00-00-00-00-10-10-10 Update Command = 0

Event Time + 6/10/2017 8:19:11 PM Event Type + Radio Lost Power Event Report Type = Log Only Event Error Flag = False Event Parameters: Lost Power Time = 6/11/2017 1:19:11 AM GMT Sustained Outage Count = 4 Momentary Outage Count = 28 EPF Count = 41EPF Status = 4

Event Time = 6/10/2017 8:20:16 PM Event Type = Radio Detected Sustained Outage Event Report Type = Log Only Event Error Flag = False **Event Parameters** Lost Power Time = 6/11/2017 1:19:11 AM GMT Restored Power Time = 5/11/2017 1:19:44 AM GMT Sustained Outage Count = 5 Momentary Outage Count = 28 EPF Status = 4

Event Time = 6/10/2017 8:19:13:PM Event Type = Primary Power Down: Event Report Type = Log Only Event Error Flag = False Event Parameters: Meter event Primary Power Down Time event occurred on meter = 6/10/2017 8:19:13 PM Sequence number = 119 User Id = 0Event argument = 00-00

meter set Event Time = 6/10/2017 8:19:47 PM Event Type = Primary Power Up Event Report Type = Log Only Event Error Flag = False Event Parameters: Meter event Primary Power Up-Time event occurred on meter = 6/10/2017 8:19:47 PM Sequence number = 120 meter pulled Boots installed User id = 0 Event argument = 00-00

Event Time = 6/12/2017 6:48:17 AM Event Type = Radio Lost Power Event Report Type = Log Only Event Error Flag = False Event Paraméters: Lost Power Time = 6/12/2017 11:48:17 AM GMT Sustained Outage Count = 5 Momentary Outage Count = 28 EPF Count = 42 EPF Status = 4

https://ownbolgwv12r20.ad.corp.kenergy.coop/QC/commandStatus.aspx?id=235&eTvoeld... 6/13/2017

Gridstream RF Endpoint Information [Meter **- 3**. s/n (Page 2 of 3 Event Time = 6/12/2017 6:49:53 AM Event Type = Radio Detected Sustained Outage Event Report Type - Log Only Event Error Flag - False **Event Parameters:** Lost Power Time = 6/12/2017 11:48:17 AM GMT Restored Power Time = 6/12/2017 11:49:21 AM GMT Sustained Outage Count = 6 Momentary Outage Count = 28 EPF Status = 4 Event Time = 6/12/2017 6:48:22 AM Event Type = Primary Power Down Event Report Type = Log Only Event Error Flag = False Event Parameters: Meter event Primary Power Down Time event occurred on meter = 6/12/2017 6:48:22 AM Sequence number = 121 User id = 0 Event argument = 00-00 meter set Event Time = 6/12/2017 6:49:27 AM Event Type = Primary Power Up Event Report Type = Log Only USASE J 610 Event Error Flag = False **Event Parameters:** Meter event Primary Power Up Time event occurred on meter = 6/12/2017 6:49:27 AM Sequence number = 122 User id = 0 Tommy pulled meter Due to TAmpering Event argument = 00-00 Event Time = 6/12/2017 9:21:57 AM Event Type = Radio Lost Power Event Report Type = Log Only Event Error Flag = False. Event Parameters: Lost Power Time = 6/12/2017 2:21:57 PM GMT Sustained Outage Count = 6 Momentary Outage Count = 28 EPF Count = 43 EPF Status = 4 Event Time = 6/12/2017 10:26:33 AM Event Type = Radio First Acquired Time Event Report Type # Log Only. Event Error Flag = False Event Parameters; LAN ID of Radio Giving Time = F0AB1138 Radio Age When Acquired Time = 32s Event Time = 6/12/2017 10:26:35 AM Event Type = Radio System Status Updated. Event Report Type = Advisory Event Error Flag = False Event Parameters: Radio has at least one RF routing neighbor Radio can not be used for routing Radio is operating on Wide channel Radio does not have battery backup Radio is not co-located Radio is operating on mobile mode. Event Time = 6/12/2017 10:26:38 AM Event Type = Radio Detected Sustained Outage Event Report Type = Log Only Event Error Flag = False Event Parameters: Lost Power Time = 6/12/2017 2:21:57 PM GMT

https://ownb0lgwy12r20.ad.corp.kenergy.coop/CQ/commandStatus.aspx?id=235&eTypeId., 6/13/2017

Gridstream RF Endpoint Information [Meter 1997] Strate

Page 3 of 3

Restored Power Time = 6/12/2017 3:26:06 PM GMT Sustained Outage Count = 7 Momentary Outage Count = 28 EPF Status = 4

Event Time = 6/12/2017 10:27:40 AM Event Type = Radio Lost Power Event Report Type = Log Only Event Error Flag = False Event Parameters: Lost Power Time = 6/12/2017 3:27:40 PM GMT Sustained Outage Count = 7 Momentary Outage Count = 28 EPF Count = 44 EPF Status = 4

Event Time = 6/13/2017 3:02:39 PM Event Type = Radio First Acquired Time: Event Report Type = Log Only Event Error Flag = False Event Parameters: LAN ID of Radio Giving Time = F0AB10EA Radio Age When Acquired Time = 36s

Event Time = 6/13/2017 3:02:41 PM Event Type = Radio System Status Updated Event Report Type = Advisory Event Error Flag = False Event Parameters: Radio has at least one RF routing neighbor Radio can not be used for routing Radio is operating on Wide channel Radio does not have battery backup Radio is not co-located Radio is operating on mobile mode Event Time = 6/13/2017 3:02:42 PM Event Type = Radio Detected Sustained Outage Event Report Type = Log Only Event Error Flag = False Event Parameters: Lost Power Time = 6/12/2017 3:27:40 PM GMT Restored Power Time = 6/13/2017 8:02:04 PM GMT Sustained Outage Count = 8 Momentary Outage Count = 28 EPF Status = 4

https://ownb0lgwv12r20.ad.corp.kenergy.coop/CC/commandStatus.aspx?id=235&eTyneId... 6/13/2017