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COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

In the matter of:

MAY 30 2017

Public Service  
Commission

Margaret Beaumont-Carver )  
(Your Full Name) )  
COMPLAINANT )

VS.

Case No. 2017-00241

LG&E )  
(Name of Utility) )  
DEFENDANT )

COMPLAINT

The complaint of Margaret Beaumont-Carver respectfully shows:  
(Your Full Name)

(a) \_\_\_\_\_  
(Your Full Name)

3906 Vermont Avenue  
(Your Address)

ladybeau7@yahoo.com  
(Your Email Address)

(b) Louisville Gas and Electric  
(Name of Utility)

820 West Broadway  
(Address of Utility)

(c) That: I am eligible and have been approved for the Affordable Energy Program.  
(Describe here, attaching additional sheets if necessary,

This Program has a fresh start program that pays off any outstanding  
the specific act, fully and clearly, or facts that are the reason  
balance and help with monthly LG&E Payments with the Program Goal  
to get its recipients current and to stay current throughout the duration of  
and basis for the complaint.)  
this Program.

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Formal Complaint

Margaret Beumond-Craw vs. JG & E

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My account is in my business name and the Affordable Energy Program requires that the bill be in my personal name. LG&E

refuses to change the account into my personal name without the outstanding bill paid.

The Affordable Energy has offered to pay the outstanding balance from its Fresh Start Program.

Wherefore, complainant asks \_\_\_\_\_  
(Specifically state the relief desired.)

LG&E accept the funds from the Fresh Start Program to pay the outstanding balance to allow me to participate in the Program This program benefits not only myself but it benefits LG&E

because it is designed to get my account current and pay directly to LG&E payments each month.

Dated at Louisville, Kentucky, this 5th day  
(Your City)

of May, 20 17  
(Month)

Margaret Beumond-Craw  
(Your Signature\*)

05-09-2017

\_\_\_\_\_  
(Name and address of attorney, if any)

\_\_\_\_\_  
Date

\*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.