#### DORSEY, GRAY, NORMENT & HOPGOOD

ATTORNEYS-AT-LAW

318 SECOND STREET

JOHN DORSEY (1920-1986) STEPHEN D. GRAY WILLIAM B. NORMENT, JR. J. CHRISTOPHER HOPGOOD S. MADISON GRAY DAVIS L. HUNTER

August 11, 2017

TELEPHONE (270) 826-3965 TELEFAX (270) 826-6672 www.dkgnlaw.com

#### **FEDEX**

Mr. John Lyons Acting Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601 RECEIVED

AUG 1 4 2017

PUBLIC SERVICE COMMISSION

Re: South Hopkins Water District

Clifford Albert Marquis - No. 2017-00225

Dear Mr. Lyons:

Enclosed for filing please find the original and 10 copies of South Hopkins Water District Responses to Commission Staff's First Request for Information.

Your assistance in these matters is appreciated.

Very truly yours,

DORSEY, GRAY, NORMENT & HOPGOOD

By

J. Christopher Hongood

Attorney for South Hopkins Water District

JCH/cds Encls.

RECEIVED

#### BEFORE THE PUBLIC SERVICE COMMISSION

AUG 1 4 2017

CASE NO. 2017-00225

PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

CLIFFORD ALBERT MARQUIS,

**PLAINTIFF** 

VS.

RESPONSES OF SOUTH HOPKINS WATER
DISTRICT TO COMMISSION STAFF'S
FIRST REQUEST FOR INFORMATION

SOUTH HOPKINS WATER DISTRICT,

**DEFENDANT** 

Defendant, **SOUTH HOPKINS WATER DISTRICT**, responds to the Commission Staff's First Request for Information<sup>1</sup> as follows:

- Refer to South Hopkins' account for 469 Lick Creek Road, Dawson Springs, Kentucky, for 2016 and 2017 and South Hopkins Water's Response to Complaint, June 20, 2017.
- a. Provide a copy of each service report made for this address.

ANSWER: See attached reports of delinquent accounts and shut-offs and regular readings.

<sup>&</sup>lt;sup>1</sup>Amanda Workman is the witness for all responses. Some of the documents contain the names of other customers and those unrelated customer names and addresses have been redacted.

b. Provide a copy of any work orders and/or notes regarding the meter for this address.

ANSWER: There are no individual work orders for this account. See response to 1(a) for the reference to the account with others. See also attached meter ledger with a post-

it note copied on it showing the March 23, 2017 shut off due to unusually heavy usage.

c. Provide a copy of the water usage reports for the meter at this address.

ANSWER: See attached. The customer requested a disconnect from November 2015 and did not re-connect until June 2016. See also document attached which is a report after the meter readings are uploaded. This report is used to identify readings that are unusual thereby triggering a re-read.

d. Provide a copy of the transcripts of calls between the customer and the utility related to this account.

ANSWER: There are no transcripts of calls. However, see the attached log of notes regarding the accounts and incidents for this customer.

e. Provide copies of any investigative notes in the file regarding whether service to the address was restored after March 7, 2017.

ANSWER: See response 1(d).

f. Provide copies of any report made regarding the inspection done by Superintendent Joe Blalock and employee Mark Menser on March 23, 2017.

ANSWER: None.

g. Provide any pictures available of the meter at issue, including but not limited to, pictures of the meter on the property at issue.

ANSWER: None.

h. Provide a detailed description of the method used by the utility to disconnect and reconnect service to the address at issue.

ANSWER: A report is made of all delinquent or past due accounts and the employee responsible for disconnects works off this report to disconnect the customer. Once the customer pays the delinquency plus a reconnect fee, services are reconnected with a customer's notice.

 Provide a detailed description of the method used on the customer side of the meter if the home has a "master valve," as referred to in Response 11, South Hopkins Water's Response to Complaint, June 20, 2017.

ANSWER: A master valve is a valve inside the home on the service line. If the master valve is off, no water flows into the house. No water would flow through the meter unless there were a leak between the meter and the master valve in the service line.

#### Verification

| I verify, state and affir |             |            |             | 1 12 124    |                | 2. 2. 3. 1   |
|---------------------------|-------------|------------|-------------|-------------|----------------|--------------|
| with this verification a  | re true and | correct to | the best of | our knowled | lge and belief | formed after |
| a reasonable inquiry.     | the man     |            | <b>0</b>    | al a i      |                |              |

Amanda Workman

South Hopkins Water District

Manda Mormas

State of Kentucky County of Hopkins

The foregoing verification was subscribed, sworn to and acknowledged before me by Amanda Workman, this the 11th day of August, 2017.

Notary Public

My commission expires: 5-3-2018

DORSEY, GRAY, NORMENT & HOPGOOD

318 Second Street

Henderson, KY 42420

Telephone (270) 826-3965

Telefax (270) 826-6672

Attorneys for South Hopkins Water District

J. Christopher Hopgood chopgood@dkgnlaw.com

1. leen Amon

#### CERTIFICATE OF SERVICE

I hereby certify that the foregoing was served on the plaintiff herein by mailing a true and correct copy of same, postage prepaid, to him as follows, on this \_//tday of August, 2017:

Clifford Albert Marquis

469 Lick Creek Road

Dawson Springs, KY 42408

counsel for defendant

#### BEFORE THE PUBLIC SERVICE COMMISSION

**CASE NO. 2017-00225** 

IN THE MATTER OF:

**CLIFFORD ALBERT MARQUIS,** 

**PLAINTIFF** 

VS.

**RESPONSE 1-A** 

SOUTH HOPKINS WATER DISTRICT,

|                           |                      |            | Z* *           |           |
|---------------------------|----------------------|------------|----------------|-----------|
| Jon Mai                   | (-3,4,5.11.<br>10,17 | .12,13,1   | 4.15 al        | Foulingto |
| N/                        |                      | ruary 2017 | 1,             | MM        |
| 1-1760-10                 |                      |            | 11.59          |           |
| 1-1820-16                 |                      |            | 24.57          |           |
| 1-2529-4                  |                      |            | 19.20          |           |
| 1-2740-3                  |                      | kep        | 63.95          |           |
| 2-440-14                  |                      | B          | 66.00          |           |
| 2-1100-1                  |                      | <b>b</b>   | 30.38          |           |
| 2-1680-1                  |                      | ,          | 24.02          |           |
| 2-2510-3                  |                      | 1.         | 56.57          |           |
| 2-2600-5                  |                      |            | 14.98          |           |
| 3-224-2                   |                      | <b>P</b>   | 41.06          | 576270    |
| 4-20-2                    |                      |            | 11,91          | 13870     |
| 4-220 2                   | A                    |            | 36.38          |           |
| 6-360-4                   | Charles              |            | 34.90          | )         |
| 7-4120-2                  |                      |            | 39.48          | }         |
| 8-160-2                   | المناف أكي           | <br>       | 22.73          | <b>.</b>  |
| 8-1070-2                  |                      |            | 13.20          | )         |
| 8-3220-2                  |                      |            | 68.39          |           |
| 8-3592-1                  |                      | i          | 18.37          | •         |
| 9-1220-7                  | Kind It.             |            | 17.68          |           |
| 9-3129-2                  |                      |            | 20.80          |           |
| 10-685-3                  |                      |            | 29.54<br>15.07 |           |
| 10-880-1                  |                      |            | 15.07<br>16.05 |           |
| 10-1920-14 🦠<br>10-2050-2 |                      | -          | 11.59          |           |
| 10-2580-2                 |                      |            | 11.59          |           |
| 11-2400-10                |                      |            | 11.59          | )         |
| 11-2530-3                 |                      | 1823       | 53.19          | 124880    |
|                           |                      | 5N:310     |                | 250870    |
| 12-1860-5                 |                      |            | 12.73          |           |
| _12-2129-1                |                      |            | 22.66          | . ///     |
| <del>-13-1076-3</del>     | — Cliff Marqu        | is         | 11.55          |           |
| _ <del>13-270</del> 0-3   | 2121                 |            | 32.62          |           |
|                           | 212!<br>928          | >          |                | 298150    |
|                           | 470                  |            |                |           |

# BEFORE THE PUBLIC SERVICE COMMISSION

**CASE NO. 2017-00225** 

IN THE MATTER OF:

CLIFFORD ALBERT MARQUIS,

**PLAINTIFF** 

VS.

**RESPONSE 1-B** 

SOUTH HOPKINS WATER DISTRICT,

# METER SHEETS

|                     |              | <del></del>  |               |                     |                           |
|---------------------|--------------|--------------|---------------|---------------------|---------------------------|
| NAME                |              | Ma           | N.            |                     | M. V.                     |
| ADDRESS OF          | FSERVICE     | 410          | Link          | 1/04                | left<br>eek               |
| METER LOCA          | ATION        | 141          |               |                     |                           |
| FOLIO               | 107Le        | ROUTE NO /   | 3             |                     | 434-770.7803              |
| DATE                | READING      | THESE COLUMN | NS OFFICE USE |                     |                           |
| UNIC                | . MEADING    | CONSUMPTION  | AMOUNT        |                     |                           |
|                     |              |              |               |                     |                           |
| 7/12/17             |              | 80           |               | 23/1                |                           |
| 6.13 11             |              | 40           |               | $ \mathcal{N}$ $ a$ | h + Jm twick              |
| 5/1/13              |              | 30           | m             | سراه                | 0/1                       |
|                     |              | 317960       |               | 1-7                 | 70 ga : West 3<br>3/13/17 |
| 2/9/17              |              | Ø            |               | 1111                | 1 2 12 17                 |
| 1-7 17              |              | d            | 一,加           | ا بس                | yne 2121                  |
| 11-9 10             |              | Ø            |               |                     |                           |
| 10 11 10            |              | (A)          |               |                     | 47.14                     |
| 9-12/16             |              | 0            |               |                     |                           |
| 8/11/10             |              | (%           |               |                     |                           |
| 7                   |              | (10.0.40     |               |                     |                           |
| 1.11 16<br>06-22 16 | 200          | 418,940      | (3,635,435.1  |                     |                           |
|                     | on 380       | 1/2/ (21)    | 01000         | -                   | TOO GOO O MINA            |
|                     | D. D. L. 200 | lles wi      | e pay         | Hor )               | ne in spring              |
| 12-01 15            | Pulled 380   | 17)          |               |                     |                           |
|                     |              | <i>γ</i>     |               |                     |                           |
| 01115               |              | $-\psi$      |               |                     |                           |
| 9-11 15             |              | U            |               | -                   |                           |
| <u>8 13 15</u>      |              | 213          |               |                     |                           |
| 7-14 13             |              | 360          |               |                     |                           |
| -5/1/D              | 1/2/         | 20           |               |                     |                           |
| 5/1 1/5             | KOLG I       |              | ===           | Щ                   |                           |
| METER NO. 46        | 100495 DIAL  |              | REPORT N      | 0.                  |                           |

| PO Box 487            | (270) 797-5760                          |   |   |  |   |  |
|-----------------------|---|---|---|--|---|--|
| 123 South Main Street | Dawson Springs, KY 42408 (270) 797-5760 |   |   |  | • |  |
|                       |   | 1 | • |  |   |  |

|   | 3-7-17                               | 3-7-17   |
|---|--------------------------------------|----------|
| SOUTH HOPKINS WATER DIST<br>129 S MAIN STREET<br>DAWSON SPRINGS, KY. 4240<br>270-787-5760<br>SALE   | Cliff                                | Cliff    |
| REF#: 00000002  Batch #: 268 03/07/17   | 13 -1074-3 22 <sup>13</sup> / 3-7-17 | Card fee |
| APPROVED  X 13 10746-3  CARCHOLDER ACKNOWLEDGES RECEIPT OF GEODS -AND/OR SERVICES IN THE AMOUNT OF THE TOTAL GROWN HEARCH  THANK YOU  MERCHART COPT | Cliff<br>Marquis<br>Lecter           |          |
| ,   | 5000                                 | ·<br>·   |

#### BEFORE THE PUBLIC SERVICE COMMISSION

CASE NO. 2017-00225

IN THE MATTER OF:

**CLIFFORD ALBERT MARQUIS,** 

**PLAINTIFF** 

VS.

**RESPONSE 1-C** 

SOUTH HOPKINS WATER DISTRICT,

# South Hopkins Water District Reading History Report

Service Type Cycle

Starting Account
Ending Account
Print on wide carriage

WT WATER

(All)

0013-01076-003 0013-01076-003 No Starting Date Ending Date Sort Order

Sort Order Use Reading Factor Date Selection For Report 01/01/2016 08/09/2017 Account

Yes Reading

| Reading Date           | Service | Rate     | Meter Number | Previous<br>Reading | Present<br>Reading                           | Usage   | Reading<br>Type | Deduct<br>Usage | Demand<br>Usage | Change<br>Out |  |
|------------------------|---------|----------|--------------|---------------------|--|---------|-----------------|-----------------|-----------------|---------------|--|
| 0013-01076-003 0       | 1 Marq  | uls, Cli | ff           |                     | 469 Lick Creek Road Dawson Springs, KY 42408 |         |                 |                 |                 |               |  |
| 06/22/2016 08:21 AM    | WATER   | 01       | 46050995     | 380                 | 380  | 0       | Read            | 0               | 0               |               |  |
| 07/25/2016 03:35 PM    | WATER   | 01       | 46050995     | 380                 | 600  | 220     | Read            | 0               | 0               |               |  |
| 08/11/2016 12:57 PM    | WATER   | 01       | 46050995     | 600                 | 600  | 0       | Read            | 0               | 0               |               |  |
| 09/12/2016 10:26 AM    | WATER   | 01       | 46050995     | 600                 | 600  | 0       | Read            | 0               | 0               |               |  |
| 10/11/2016 10:15 AM    | WATER   | 01       | 46050995     | 600                 | 680  | 80      | Read            | 0               | 0               |               |  |
| 11/28/2016 02:07 PM    | WATER   | 01       | 46050995     | 680                 | 700  | 20      | Read            | 0               | . 0             |               |  |
| 12/09/2016 12:54 PM    | WATER   | 01       | 46050995     | 700                 | 700  | 0       | Read            | 0               | 0               |               |  |
| 01/09/2017 12:20 PM    | WATER   | 01       | 46050995     | 700                 | 700  | 0       | Read            | 0               | 0               |               |  |
| 02/09/2017 12:41 PM    | WATER   | 01       | 46050995     | 700                 | 700  | 0       | Read            | 0               | 0               |               |  |
| 03/13/2017 10:46 AM    | WATER   | 01       | 46050995     | 700                 | 12,250                                       | 11,550  | Read            | 0               | 0               |               |  |
| 04/10/2017 12:13 PM    | WATER   | 01       | 46050995     | 12,250              | 330,210                                      | 317,960 | Read            | 0               | 0               |               |  |
| 05/11/2017 11:45 AM    | WATER   | 01       | 46050995     | 330,210             | 330,240                                      | 30      | Read            | 0               | 0               |               |  |
| 06/13/2017 09:26 AM    | WATER   | 01       | 46050995     | 330,240             | 330,280                                      | 40      | Read            | 0               | 0               |               |  |
| 07/12/2017 11:33 AM    | WATER   | 01       | 46050995     | 330,280             | 330,360                                      | 80      | Read            | . 0             | Ö               |               |  |
| 1 Customers in Route 0 | 013     |          |              | 329,980 Route       | Usage  |         |                 |                 |                 |               |  |

1 Customers on Report

329,980 Total Usage

# South Hopkins Water District 129 South Main Street PO Box 487 Dawson Springs, KY 42408 (270) 797-5760

#### South Hopkins Water District Customer History Report

| Service Type<br>AR Code       | WT WATER<br>All          | Use Reading Factor  Start Balance With Zero | Print Transac | ction in Des | cending Order[ |
|-------------------------------|--------------------------|---|---------------|--------------|----------------|
| Beginning Date<br>Ending Date | 05/01/2016<br>05/12/2017 | Print Breakdown By                          | on Service    | ☐ Taxes      | ☐ Totals Only  |

|          |      |            |      | History For Acco    | ount 0                                  | 013-01076-003 | Marquis | , Cliff |            |           |                    |
|----------|------|------------|------|---------------------|---|---------------|---------|---------|------------|-----------|--------------------|
| Tm Date  | Void | Post By    | Code | Description         | Service                                 | Description   | Usage   | Check#  | Amount     | Unapplied | Balance            |
| 07/29/16 |      | Mary Ann   | 333  | Water Billing       | WATER                                   |               | 220     |         | \$10.54    | \$0.00    | \$10.54            |
| 08/16/16 |      | kayla      | 100  | Cash Receipt        |   |               |         |         | (\$11.59)  | \$0.00    | (\$1.05)           |
| 08/16/16 |      | Mary Ann   | 222  | Penalty Billing     |   |               |         |         | \$1.05     | \$0.00    | \$0.00             |
| 08/30/16 |      | Mary Ann   | 333  | Water Billing       | WATER                                   |               | 0       |         | \$10.54    | \$0.00    | \$0.00<br>\$10.54  |
| 09/15/16 |      | Mary Ann   | 100  | Cash Receipt        |   |               | _       |         | (\$10.54)  | \$0.00    | \$0.00             |
| 09/28/16 |      | Mary Ann   | 333  | Water Billing       | WATER                                   |               | 0       |         | \$10.54    | \$0.00    | \$0.00<br>\$10.54  |
| 10/07/16 |      | Mary Ann   | 100  | Cash Receipt        |   |               |         |         | (\$10.54)  | \$0.00    | \$0.00             |
| 10/28/16 |      | Mary Ann   | 333  | Water Billing       | WATER                                   |               | 80      |         | \$10.54    | \$0.00    |                    |
| 11/07/16 |      | Mary Ann   | 100  | Cash Receipt        |   |               | •       |         | (\$10.54)  | \$0.00    | \$10.54            |
| 11/29/16 |      | Mary Ann   | 333  | Water Billing 000   | WATER                                   |               | 20      |         | \$10.54    | \$0.00    | \$0.00             |
| 12/16/16 |      | Mary Ann   | 222  | Penalty Billing     |   |               |         |         | \$1.05     | \$0.00    | \$10.54<br>\$14.50 |
| 12/28/16 |      | Mary Ann   | 333  | Water Billing \     | WATER                                   |               | 0       |         | \$10.54    |           | \$11.59            |
| 12/29/16 |      | Mary Ann   | 100  | Cash Receipt        |   |               | ·       |         | (\$11.59)  | \$0.00    | \$22.13            |
| 01/16/17 |      | Mary Ann   | 100  | Cash Receipt        |   |               |         |         |            | \$0.00    | \$10.54            |
| 01/30/17 |      | Mary Ann   | 333  | Water Billing (CO)  | WATER                                   |               | 0       |         | (\$10.54)  | \$0.00    | \$0.00             |
| 02/16/17 |      | Mary Ann : |      | Penalty Billing     |   |               | •       |         | \$10.54    | \$0.00    | \$10.54            |
| 02/24/17 |      | Mary Ann   |      | Water Billing May   | MATER                                   |               | 0       |         | \$1.05     | \$0.00    | \$11.59            |
| 03/07/17 |      | Mary Ann   |      | Cash Receipt        | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |               | U       |         | \$10.54    | \$0.00    | \$22.13            |
| 03/29/17 |      | Mary Ann : |      | Water Billing And   | WATER                                   |               | 11,550  |         | (\$22.13)  | \$0.00    | \$0.00             |
| 04/11/17 |      | Mary Ann   |      | Cash Receipt        | 7071, EIC                               |               | 11,000  |         | \$69.23    | \$0.00    | \$69.23            |
| 04/26/17 |      | Mary Ann   |      | Water Billing - Mar | LAVATED                                 |               | 247.000 |         | (\$69.23)  | \$0.00    | \$0.00             |
|          |      |            | ,,,, | viole: Dining Trace | JANA I EK                               |               | 317,960 |         | \$1,354.28 | \$0.00    | \$1,354.28         |
|          |      |            |      |                     |   | Total For S   |         |         | \$1,354.28 | \$0.00    | \$1,354.28         |
|          |      |            |      |                     |   | Ending I      | Balance |         | \$1,354.28 | \$0.00    | \$1,354.28         |

# BEFORE THE PUBLIC SERVICE COMMISSION

# CASE NO. 2017-00225

IN THE MATTER OF:

CLIFFORD ALBERT MARQUIS,

**PLAINTIFF** 

VS.

**RESPONSE 1-D** 

SOUTH HOPKINS WATER DISTRICT,

# South Hopkins Water District 129 South Main Street PO Box 487 Dawson Springs, KY 42408 (270) 797-5760

Marquis, Cliff Account 13-1076-3 469 Lick Creek Road Dawson Springs, KY 42408

2/26/2017—Customer billed \$10.54 for 0 gallons usage 01/09/2017—02/09-2017

2/28/2017—Meter shut off for nonpayment of February billing. Bill \$11.59

3/7/2017—Darlene Marquis calls about meter being disconnected. Payment received over phone for total of \$73.82 (Reconnect Fee \$50.00, Water Bill \$22.13, Debit/Credit Card Fee \$1.69). Kayla Goodaker took the payment over the phone. Marquis questioned the reconnect fee. Goodaker explained when water is shut off for nonpayment, a reconnect fee is required to be paid in order to keep water services. Marquis requested the water just be left off and no one turn it back on. No work order was made to turn the meter back on.

3/13/2017—Meter was read for monthly readings. Usage showed 11,550 gallons from 2/09/2017 to 3/13/2017. Clerks Mary Hopper and Kayla Goodaker add account to reread list to double check reading.

3/23/2017—Superintendent Jon Blalock and laborer Mark Menser return to check meter reading. The leak indicator was spinning so Blalock contacted the office to check water usage amount. Mary Hopper verified 317,470 gallons had gone through since 3/13/2017. Blalock turned off the meter assuming there was a leak due to high water usage. Hopper called to inform Marquis the water meter had been turned off and the high water usage could indicate the possibility of a leak. Phone number on account record is (434) 770-7803. No answer or response from the customers.

3/29/2017—Customer billed \$69.23 for 11,550 gallons usage 02/09/2017—03/13/2017

**4/11/2017**—Payment received for March billing totaling \$69.23. Payment was taken over phone with card. Customers did not question or make inquiry about there being water usage of 11,550 gallons during the month of March.

04/28/2017—Customer billed \$1,354.28 for 317,960 gallons usage 03/13/2017—04/10/2017

5/10/2017 3:03 pm—Darlene Marquis called questioning her bill with a usage of 317,960 gallons with a bill being \$1,354.28. Clerk Kayla Goodaker assisted Marquis explaining if there is leak, an adjustment would be given once it is fixed making the bill \$653.97. She declined to pay a \$1,354.28 bill and hung up the phone. On speakerphone, Cliff Marquis told Goodaker she did not understand his problem and she couldn't help if she didn't understand. With usage being high, office assumed it was a leak. Marquis said he left the lines open after winterizing the house. Goodaker offered for Superintendent and/or Manager to contact her about the situation to further analyze a solution. Goodaker ended the conversation.

5/11/2017 approx. 9:00 am—Superintendent Jon Blalock contacted Darlene Marquis with a phone call in response to her high usage. He explained how he turned off the meter because it was showing approximately 317,000 gallons had gone through at the time. She became upset that the meter had been turned back on after it was originally disconnected for nonpayment in March. Blalock told her SHWD employees did not turn the meter back on. The meter had been read normally each month and it was assumed they had turned it back on since the usage was not high until April. Marquis refused to pay

#### South Hopkins Water District 129 South Main Street PO Box 487 Dawson Springs, KY 42408 (270) 797-5760

for the \$1,354.28 water bill. She said since she did not request for it to be turned on then she is not responsible. They did not have a leak; the lines were left open. Blalock told her since the high usage was not due to a leak, an adjustment cannot be given and they are responsible for the full bill. Blalock told her she can come into the office and set up a payment plan. Marquis threatened to get a lawyer involved. Blalock ended the conversation.

5/11/2017 10:28 am—Darlene Marquis called the office to discuss her water bill. Office Manager Amanda Workman spoke with her. Marquis asked if there would be a penalty for her \$1,354.28 water bill if it was not paid by the 15<sup>th</sup> of this month. Workman responded if she would come into the office and set up a payment plan, then no she would not be penalized. If there is an agreement with a signed signature and the monthly payment is made along with the current water bill, then water services would not be disconnected for nonpayment even though there is an outstanding amount. Marquis asked when her water was disconnected for nonpayment in March. Workman put her on hold and got records to confirm her water was shut off on February 28, 2017 for nonpayment and a reconnect fee plus the bill was received on March 7, 2017. Marquis then asked Workman why her meter was turned on when she had requested it be left off. Workman told her there was no work order made on the account after the disconnect fee was made. Workman told her that was a question for the Superintendent to answer. Since Blalock had spoken with her earlier, Workman told Marquis she knew Blalock had addressed this issue therefore would not be making any comments about how the meter was turned back on. Workman told Marquis to come into the office to set up a payment plan to avoid penalties and being disconnected in the future. Marquis ended the conversation.

Original Readings March 2017

| 0.                     | right (wit rocked)                        | . J                                     |                     | _                                       |         |   |          |
|------------------------|---|---|---------------------|---|---------|---|----------|
| Account#               | Name                                      | Meter<br>Svc Number                     | Previous<br>Reading | Present<br>Reading                      | Usage   | Date/Time   | Message  |
| 0013-00721-0           |   | WT 21343058                             | 15350               | 112180                                  | 96,830  | 3/13/17 09:51:28 AM                                   | <u>-</u> |
| Active                 | Huckleberry Road                          | -                                       |                     |   |         |   |          |
| 0013-00725-0           |   | WT 19205500                             | 113210              | 112180                                  | 998,970 | 3/13/17 09:51:38 AM                                   |          |
| Active                 | Huckleberry Road                          |   |                     |   |         |   |          |
| 0013-00730-0           |   | WT 21343059                             | 310200              | 318990                                  | 8,790   | 3/13/17 09:59:30 AM                                   |          |
| Active                 | Charleston Road                           | NATE 242 420 GO                         | 200210              | 204800                                  | 4,590   | 3/13/17 09:59:35 AM                                   |          |
| 0013-00735-0           | Charleston Road                           | WT 21343060                             | 200210              | 204000                                  | 4,550   | 3/10/17 03.03.03/NH                                   |          |
| Active 0013-00740-0    |   | WT 21343067                             | 210210              | 216470                                  | 6,260   | 3/13/17 10:00:40 AM                                   |          |
| Active                 | Charleston Road                           | *************************************** |                     |   | •       |   |          |
| 0013-00760-0           | 009                                       | WT 21343068                             | 255890              | 262170                                  | 6,280   | 3/13/17 10:07:42 AM                                   |          |
| Active                 | Charleston Road                           |   | 200540              | 0.40.400                                | 4 000   | 0404740.00:04 444                                     |          |
| 0013-00780-0           | _   | WT 21343069                             | 238540              | 240430                                  | 1,890   | 3/13/17 10:08:21 AM                                   |          |
| Active                 | Jennings Road                             | WT 21343070                             | 145240              | 147240                                  | 2,000   | 3/13/17 10:09:07 AM                                   |          |
| 0013-00800-0<br>Active | Charleston Road                           | VV 1 21343070                           | 170270              | 147240                                  | 2,500   |   |          |
| 0013-00820-0           | - <del></del>                             | WT 21343071                             | 36210               | 35890                                   | 99,680  | 3/13/17 10:09:44 AM                                   |          |
| Active                 | Charleston Rd                             |   |                     |   |         |   |          |
| 0013-00860-0           |   | WT 21343072                             | 232580              | 238850                                  | 6,270   | 3/13/17 10:14:43 AM                                   |          |
| Active                 | melennings Road                           |   |                     |   |         | 0140147 40 45 00 444                                  |          |
| 0013-00872-0           |   | WT 21343135                             | 147300              | 148350                                  | 1,050   | 3/13/17 10:15:08 AM                                   |          |
| Active                 | Jennings Road                             | NATT 24242040                           | 138410              | 139720                                  | 1,310   | 3/13/17 10:19:27 AM                                   |          |
| 0013-00889-0           |   | WT 21343019                             | 130410              | 135720                                  | 1,510   | 5/ (5/1/ 10.15.21 / 111                               |          |
| Active<br>0013-00920-0 | Fork Springs Road                         | WT 21343020                             | 96220               | 98090                                   | 1,870   | 3/13/17 10:24:43 AM                                   |          |
| Active                 | Love Road                                 |   |                     |   |         |   |          |
| 0013-00940-0           |   | WT 21343021                             | 111280              | 112900                                  | 1,620   | 3/13/17 10:26:22 AM                                   |          |
| Active                 | Love Road                                 |   |                     |   |         | 0404740.00.59 884                                     |          |
| 0013-00960-0           |   | WT 21343022                             | 220420              | 226220                                  | 5,800   | 3/13/17 10:26:53 AM                                   |          |
| Active                 | Love Road                                 | WT 21343023                             | 350210              | 354680                                  | 4,470   | 3/13/17 10:28:19 AM                                   |          |
| 0013-00980-0<br>Active | Love Lane                                 | VVI 21545025                            | 330210              | 00-1000                                 |         | <b>5</b> , 15, 11, 12, 12, 12, 12, 12, 12, 12, 12, 12 |          |
| 0013-01030-0           |   | WT 21342953                             | 256840              | 260990                                  | 4,150   | 3/13/17 10:33:49 AM                                   |          |
| Active                 | Sixth Vein Rd                             |   |                     |   |         | •   |          |
| 0013-01060-0           | 002                                       | WT 21342954                             | 143210              | 146280                                  | 3,070   | 3/13/17 10:39:33 AM                                   |          |
| Active                 | Charleston Road                           |   | 55040               | 20000                                   | 7.070   | 3/13/17 10:44:33 AM                                   |          |
|                        | OO 1                                      | WT 47542360                             | 55210               | 62280                                   | 7,070   | 3/ (3/17 10.44.33 Alvi                                |          |
| Active                 | Lick Creek Road                           | WT 46050995                             | 700                 | 12250                                   | 11,550  | 3/13/17 10:46:34 AM                                   | ļ        |
| Active                 | 003 Marquis, Cliff<br>469 Lick Creek Road | VV1 40000955                            | 700                 | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | ,000    |   |          |
| 0013-01080-0           |   | WT 21342956                             | 52870               | 53350                                   | 480     | 3/13/17 10:48:36 AM                                   |          |
| Active                 | Sixth Vein Road                           |   |                     |   |         |   |          |
| 0013-01100-0           | 002 E                                     | WT 21342957                             | 191240              | 193920                                  | 2,680   | 3/13/17 10:50:06 AM                                   | l        |
| Active                 | Six Vein Road                             |   | 044040              | 0.40000                                 | 2 050   | 3/13/17 10:50:34 AM                                   | 1        |
| 0013-01128-0           |   | WT 21342958                             | 244210              | 248060                                  | 3,850   | 3/13/17 10.50.54 AW                                   | •        |
| Active<br>0013-01140-0 | B Sixth Vein Road                         | WT 21342995                             | 276540              | 277170                                  | 630     | 3/13/17 10:51:20 AM                                   | ١        |
| Active                 | Menser Rd                                 |   |                     |   |         |   |          |
| 0013-01160-            |   | WT 21342996                             | 136410              | 139020                                  | 2,610   | 3/13/17 10:51:26 AM                                   | 1        |
| Active                 | Menser Road                               |   |                     |   |         | 04047.40.50.44.48                                     |          |
| 0013-01170-            |   | WT 21342997                             | 258420              | 259730                                  | 1,310   | 3/13/17 10:52:44 AN                                   | 1        |
| Active                 | Menser Lane                               | WT 21342998                             | 33640               | 42980                                   | 9,340   | 3/13/17 10:54:01 AN                                   | Λ        |
| 0013-01180-<br>Active  | 001 Farm Hse                              | AA1 51945990                            | JJU40               | 72000                                   | 0,040   |   |          |
| 0013-01200-            |   | WT 21342999                             | 123520              | 123960                                  | 440     | 3/13/17 10:54:47 AN                                   | 1        |
| Active                 | ixth Vein Rd                              |   |                     |   |         |   |          |
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