

DL
2/15/17

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

Theo Havus Gammel)
(Your Full Name))

COMPLAINANT)

VS.)

Jonathan Creek Water)
(Name of Utility) District)

DEFENDANT)

FEB 15 2017
PUBLIC SERVICE
COMMISSION

Case No. 2017-00082

COMPLAINT

The complaint of Theo Havus Gammel respectfully shows:
(Your Full Name)

(a) Theo Havus Gammel
(Your Full Name)

124 EAST 22ND ST, Benton, KY 42025
(Your Address)

(b) Jonathan Creek Water District
(Name of Utility)

P.O. Box 414, Benton, KY 42025
(Address of Utility)

(c) That: As a result of an extreme water leak
(Describe here, attaching additional sheets if necessary,

at an unoccupied residence, located at
the specific act, fully and clearly, or facts that are the reason

18 Pin Oak Lane, Benton, KY 42025, I
and basis for the complaint.)

received a water bill for \$905.94 (copy attached)

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Theo Hevus Gammal vs. Jonathan Creek Water District

On January 23, 2017 I met with the JCWD board and asked them to adjust the bill in accordance with paragraph W, Least Adjustments, of their 6/11/02 tariff. My written request was refused (copy attached) and I was offered a "Time Payment Plan Agreement (copy attached)

Wherefore, complainant asks that the water bill be (Specifically state the relief desired.)

reduced by using a "leak rate" that is representative of the cost of incremental water production.

Dated at Benton, Kentucky, this 12th day (Your City)

of February, 2017. (Month)

[Handwritten Signature] (Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Jonathan Creek Water District

7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

Address Service Requested

ACCOUNT	[REDACTED]
Amount Due on or Before 2/6/2017	\$905.94
Save This	\$90.59
Amount Due After Due Date	\$996.53



01473 Theo Gammel
 124 E 22nd St
 Benton, KY 42025-1801
 T7 P1

Handwritten signature/initials

Jonathan Creek Water District

7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

RETURN THIS STUB WITH PAYMENT

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMERS PAYMENT OBLIGATION

Jonathan Creek Water District

7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

SERVICE DESCRIPTION	ACCOUNT	ACCOUNT NAME		SERVICE ADDRESS		
	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
WA WATER	[REDACTED]	12/01 - 01/04	376600	528500	151900	\$879.55
SC Local Tax						\$26.39

Please update contact information with payment A current phone # is needed.

Amount Due on or before 2/6/2017	\$905.94
Save This	\$90.59
Amount Due After Due Date	\$996.53

Jonathan Creek Water District

PO Box 414
 Benton, KY 42025

(270) 354-8474
 Office Hours: 8:00 - 4:30 Mon - Fri

Night & Weekend Emergencies

(270) 354-8474

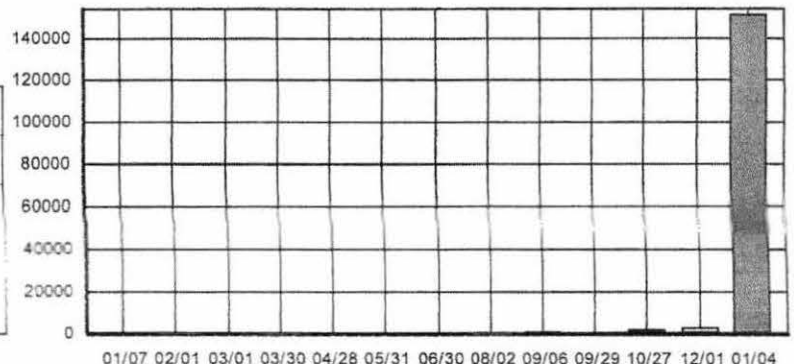
10% LATE CHARGE IF BILL IS NOT PAID IN FULL BY 4:30 PM ON DUE DATE

RATES AVAILABLE BY REQUEST

ONLINE PAYMENTS AVAILABLE

www.jonathancreekwater.wordpress.com

Period	Days	Usage	Daily Avg.
Current Billing Period	34	151900	4467.647
Previous Billing Period	35	2700	77.143
Same Period Last Year	35	0	0.000



Theo and Mary Ann Gammel

124 East 22nd Street

Benton, Kentucky 42025

Telephone: [REDACTED]

E-mail: [REDACTED]

January 24, 2017

Jonathan Creek Water District
7564 US Hwy 68 East
Benton, KY 42025

Re: Account # [REDACTED] 18 Pin Oak Lane


Dear Commissioners:

Our current water bill shows the previous monthly usage of 151900 in an unoccupied house. The extreme usage was due to an undiscovered water leak. The water meter has been turned off.

We would like to request an adjustment to the billed amount reflective of the actual cost of incremental water production.

I will be available to answer any additional questions at your meeting scheduled for January 24, 2017 at 5:30 pm.

Sincerely,


Theo Gammel

* Denied 24 Jan 17, 1750 hr

Jimmie E. [REDACTED]

Sam W. [REDACTED]

Mark [REDACTED]
[REDACTED]

JONATHAN CREEK WATER DISTRICT
P.O. BOX 414
BENTON, KY 42025
PHONE: 270-354-8474
FAX: 270-354-9176

TIME PAYMENT PLAN AGREEMENT

DATE: _____

NAME: Theo Gammel

ADDRESS: 18 Pin Oak Ln.

JCWD ACCOUNT NUMBER: _____

TOTAL AMOUNT OWED: 905.94 DATED: 1/24/17

RECONNECT FEE: —

SERVICE CHARGE: —

TOTAL DUE AS OF TODAY: 905.94

INITIAL PAYMENT 75.44 CASH, CHECK OR MONEY ORDER

I, THE UNDERSIGNED, AGREE TO PAY JONATHAN CREEK WATER DISTRICT, THE AMOUNT OF _____ ON THE UNPAID BALANCE ACCORDING TO THE FOLLOWING SCHEDULE:

\$ <u>75.50</u>	ON	<u>Mar</u>	2017	\$ <u>75.50</u>	ON	<u>Sept</u>	2017
\$ <u>75.50</u>	ON	<u>Apr</u>	2017	\$ <u>75.50</u>	ON	<u>Oct</u>	2017
\$ <u>75.50</u>	ON	<u>May</u>	2017	\$ <u>75.50</u>	ON	<u>Nov</u>	2017
\$ <u>75.50</u>	ON	<u>June</u>	2017	\$ <u>75.50</u>	ON	<u>Dec</u>	2017
\$ <u>75.50</u>	ON	<u>July</u>	2017	\$ <u>75.50</u>	ON	<u>Jan</u>	2018
\$ <u>75.50</u>	ON	<u>Aug</u>	2017	\$ <u>—</u>	ON	<u>—</u>	2017

I ALSO AGREE TO PAY THE CURRENT MONTHS BILL IN ADDITION TO THE PAYMENT PLAN SCHEDULE AND TO HAVE THE PAST DUE AMOUNT AND ALL CURRENT BILLS PAID IN FULL NO LATER THAN _____, 2016. I UNDERSTAND THAT IF MY PAYMENTS ARE NOT MADE ACCORDING TO THE TERMS OF THIS AGREEMENT, MY SERVICE WILL BE DISCONNECTED IMMEDIATELY WITHOUT FURTHER NOTICE.

A RETURNED CHECK(COLD CHECK), received on the above account at anytime will result in discontinuance of service without notification. Should it be necessary to disconnect for this reason, FULL AMOUNT of the payment agreement, plus the current bill and any service charges must be paid BY CASH or MONEY ORDER, in order for service to be restored.

CUSTOMER'S SIGNATURE _____ DATE _____

EMPLOYEE SIGNATURE _____