

Talina Matthews
Executive Director
Kentucky Public Service Commission
Frankfort, KY 40602

Re: Application for deviation of 807 KAR 5:006, Section 14(2)
Cunningham Water District Water System
Carlisle County, KY

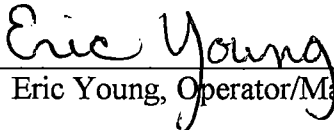
RECEIVED
DEC 5 2016
PUBLIC SERVICE
COMMISSION

Dear Ms. Matthews,

Cunningham Water District is submitting this formal application for a deviation from 807 KAR 5:006, Section 14(2). The water district has only 160 service connections and approximately half of the customers pay their bill by mail and the other half of the customers pay their bill using the payment drop box located at the office. The telephone number for the water system is printed on the bills as well as in the local telephone directory. The message on the voice mail also lists a cell phone number where a representative can be reached 24 hours a day. When a representative is in the office, there has rarely been a phone call from a customer received or a customer to come in. We also feel that this would be an extra expense to the water district because in order to have office hours, the water district would have to hire a new employee to be at the office during office hours. It would cost the water district an estimated \$4,000-\$5,000 a year for this employee. We feel that the water district's customers would be better served by using these funds for upgrades to the system or other necessary resources. In addition, there is a safety concern for a single employee to be alone at the office with cash on site as there is no local law enforcement and there are no security cameras or alarms in the office.

If any further information is needed, please do not hesitate to contact the system operator/manager at (270) 804-1147.

Thank you for your time and attention with this matter.


Eric Young, Operator/Manager