

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2016-00371 - LG&E rate case  
**Date:** Monday, December 05, 2016 1:46:00 PM

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Dear Ms. Craft:

Thank you for your comments on the application of Louisville Gas & Electric Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00371. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at  
[http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2016-00371](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00371)

Thank you again for your interest in this matter.

Andrew Melnykovych  
Director of Communications  
Kentucky Public Service Commission  
502-782-2564 (direct) or 502-564-3940 (switchboard)  
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Andrew.Melnykovych@ky.gov

**RECEIVED**  
*By Kentucky PSC at 2:04 pm, Dec 05, 2016*

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Saturday, December 03, 2016 11:21 AM  
**To:** PSC - Public Information Officer  
**Subject:** LG&E Rate Increase Case No. 2016-00371

In regards to Case No. 2016-00371: I am a customer of LG&E & received the notice of proposed rate increases on 12/2/16. My LG&E account number is 3000-2842-1513 & my account name is Patriena Craft. I am vehemently opposed to the proposed approximate 8.5% electric increase & the approximate 4.2% gas increase! I have questioned for years why they are allowed to charge customers for being customers via the Basic Service Charge (mine is \$10.75 per month)! Other utilities have also added this frivolous charge. We do not have a choice of utilities & to charge us to be their customer is outrageous! If there were competition in utilities or they were not privately owned, perhaps they would treat us as customers rather than hostages!

I am a retired KY State government employee & my pension has increased only twice (I think) in the 15 years I've been retired! I just recently became eligible for widow's benefits through Social Security & that does not increase automatically. So how does LG&E & other utilities (cable, phone, water etc.) expect customers to pay these increases when our incomes are not increasing at all or if they do it's well below their percentages of increase! I do all I can to reduce my electric & gas usage & be more energy efficient & what good does it do when they keep raising the rates?

How about reducing the upper management's salaries, bonuses & other perks to pay for their increases? The real workers who actually are out there do the dirty work, also feel the pinch of their rate increases.

To my knowledge, my electricity & gas services have not improved in quality or services offered. If the rate increases are due to being a part of the cost of doing business....perhaps those in charge are not managing their funds very well & pass it onto the customers.

I respect & am so thankful & appreciative of the line workers & those who are out in terrible weather, those who go to other states to help when needed.

Please do allow this increase without investigating the expenditures of LG&E & all other utilities. Thank you for the opportunity to express my opinion in this matter.

Patriena Craft  
8915 Marksfield Circle  
Apt. 5  
Louisville, KY 40222  
[REDACTED]

**From:** Melnykovych, Andrew (PSC)  
**To:** ["Edward Cunningham"](#)  
**Subject:** your comments in case number 2016-00371 - LG&E rate case  
**Date:** Monday, December 05, 2016 1:46:00 PM

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Dear Mr. Cunningham:

Thank you for your comments on the application of Louisville Gas & Electric Co. for an adjustment in rates.

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**RECEIVED**  
*By Kentucky PSC at 2:03 pm, Dec 05, 2016*

-----Original Message-----

From: Edward Cunningham [REDACTED]  
Sent: Thursday, December 01, 2016 12:56 PM  
To: PSC - Public Information Officer  
Subject: Case 2016-00371

Sir or Madam:

A recent notice in the Sentinel-News, Shelbyville appears to propose an increase by LG&E to the Residential Basic Service Charge per Month from a current \$10.75 to \$22.00. Nothing in this notice appears to explain justification for this 100+% increase. Given general economic conditions, government reported negligible inflation rates and reduced energy prices world wide; this increase seems excessive.

I request that your commission REJECT this proposal.

Thank you  
Edward Cunningham  
Shelbyville, KY

**From:** Melnykovych, Andrew (PSC)  
**To:** ["Jeff Doran"](#)  
**Subject:** your comments in case number 2016-00371 - LG&E rate case  
**Date:** Monday, December 05, 2016 1:47:00 PM

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Dear Mr. Doran:

Thank you for your comments on the application of Louisville Gas & Electric Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2016-00371. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2016-00371](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00371)

Thank you again for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
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**RECEIVED**

**By Kentucky PSC at 2:01 pm, Dec 05, 2016**

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**From:** Jeff Doran [REDACTED]  
**Sent:** Wednesday, November 02, 2016 9:38 AM  
**To:** PSC - Public Information Officer  
**Subject:** LG&E Rate Increase Proposal

KY Public Service Commission,

I just read in the Louisville Courier-Journal that LG&E is proposing a rate increase to help pay for new smart meters. I want to point out that this will put an undo burden on are already stressed household finances - especially when you consider that we just found out yesterday that our healthcare costs, through the public exchange, will be increasing by 44% next year. We are literally being taxed to death by every public entity anymore.

Doing a rough calculation, supposedly our household would save \$50 a year with the new meters - and yet we're being asked to pay \$151.68 per year to realize that \$50 savings - if indeed it really would ever come to fruition.

Please consider this burden that will be placed on LG&E customers, as I'm sure we're not the only ones who will struggle to pay this additional costs on top of everything else.

Thank you.

Jeff Doran  
Louisville, KY

**From:** Melnykovych, Andrew (PSC)  
**To:** ["Donna Kapfhammer"](#)  
**Subject:** your comments in case number 2016-00371 - LG&E rate case  
**Date:** Monday, December 05, 2016 2:18:00 PM

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Dear Ms. Kapfhammer:

Thank you for your comments on the application of Louisville Gas & Electric Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2016-00371. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at  
[http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2016-00371](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00371)

Thank you again for your interest in this matter.

Andrew Melnykovych  
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**RECEIVED**  
*By Kentucky PSC at 2:20 pm, Dec 05, 2016*

-----Original Message-----

From: Donna Kapfhammer [REDACTED]  
Sent: Monday, December 05, 2016 2:06 PM  
To: Melnykovych, Andrew (PSC)  
Subject: Re: Proposed rate increase

I live in Louisville, Ky.

Thanks for responding.

Donna

Sent from my iPad

> On Dec 5, 2016, at 1:37 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:  
>  
> Ms. Kapfhammer:  
>  
> Could you please provide your city of residence so that we may be able to place your comments into the case file.  
>  
> Thank you.  
>  
> Andrew Melnykovych  
> Director of Communications  
> Kentucky Public Service Commission  
> 502-782-2564 (direct) or 502-564-3940 (switchboard)  
> 502-330-5981 (cell)

> Andrew.Melnykovych@ky.gov

>

>

> -----Original Message-----

> From: Donna Kapfhammer [REDACTED]

> Sent: Saturday, December 03, 2016 6:44 PM

> To: PSC - Public Information Officer

> Subject: Proposed rate increase

>

> I urge the Public Service Commission to review this proposal carefully and decline LG&E's rate increase request. The economy has been affected detrimentally by Obamacare, full time jobs have dwindled and taxes have increased. (Louisville water just implemented a substantial rate hike.)

>

> People on social security did not receive any increase last year. Why should LG&E? Vote no on this request.

>

> Sincerely

>

> Donna Kapfhammer

>

>

>

> Sent from my iPad

\*Honorable Allyson K Sturgeon  
Senior Corporate Attorney  
LG&E and KU Energy LLC  
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