

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GEORGES DAMAA)	
)	
COMPLAINANT)	
V.)	CASE NO.
)	2016-00328
CAWOOD WATER DISTRICT)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

Cawood Water District ("Cawood District") is hereby notified that it has been named as defendant in a formal complaint deemed filed on September 1, 2016, a copy of which is attached as the Appendix to this Order.

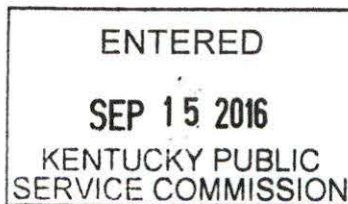
Pursuant to 807 KAR 5:001, Section 20, Cawood District is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

By the Commission

ATTEST:


Executive Director



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2016-00328 DATED **SEP 15 2016**

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

SP
RECEIVED
SEP 1 2016
PUBLIC SERVICE
COMMISSION

In the matter of:

Georges Damaa, MD)
(Your Full Name))
COMPLAINANT)

VS.

Cawood Water District)
(Name of Utility))
DEFENDANT)

COMPLAINT

The complaint of Georges Damaa respectfully shows:
(Your Full Name)

(a) Georges Damaa
(Your Full Name)

386 Readi Mix Road, Harlan, KY 40831
(Your Address)

(b) Cawood Water District
(Name of Utility)

54 Plant Rd, Cawood, KY 40815
(Address of Utility)

(c) That: Frequent water outages, even when the weather
(Describe here, attaching additional sheets if necessary,
is Good. This is an escalating problem, with no radical solution
the specific act, fully and clearly, or facts that are the reason
being planned. The infrastructure is not well maintained
and basis for the complaint.)
and the old pipes keep leaking on a monthly basis

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Formal Complaint

Georges Damoa vs. Cawood water district

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That rendered the service to be intolerable and
 irresponsible. NO actions were taken to prevent the problem,
 and the frequent leaks, even though they have the money.
 This problem is so annoying and unbearable, to the point that
 I have to find another house and move to another water district.
 There are many people affected, some of them got used to the problem, unfortunately.
 Wherefore, complainant asks to replace all pipes and prevent leaks -
 (Specifically state the relief desired.)

I lived in Harlan City, water works district, for 2 years
 and never had a day without water, even in extreme
 weather conditions -

Having water is NOT something complimentary, it is vital
 to survive, like the oxygen we breathe -

Dated at Harlan, Kentucky, this 30th day
 (Your City)

of August, 2016.
 (Month)


 (Your Signature*)

 (Name and address of attorney, if any)

8-30-2016
 Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Georges Damaa
386 Read Mix Rd.
Harlan, KENTUCKY 40831

*Cawood Water District
54 Plant Road
P. O. Box 429
Cawood, KY 40815

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54 Plant Road
P. O. Box 429
Cawood, KY 40815