

Tony Taylor
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August 15, 2016

RECEIVED

AUG 19 2016

Public Service Commission

Ms. Talina Mathews Executive Director Kentucky Public Service Commission 211 Sower Boulevard P. 0. Box 615 Frankfort, KY 40602-0615

Case No. 2016-00300

RE: Notice of Suspension and Disconnect for OneTone Telecom, Inc.

Dear Ms. Mathews:

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case no. 2002-0310, AT&T Kentucky ("AT&T") is providing notice to the Kentucky Public Service Commission (PSC) of its intent to disconnect OneTone Telecom Inc. ("OneTone") effective August 29, 2016.

AT&T sent a written notification to OneTone on June 8, 2016 (Attachment A) of its intent to suspend or terminate service. On August 10, 2016, AT&T reminded OneTone of their obligation to notify their end users of this situation regarding pending disconnection of services pursuant to OneTone's request to disconnect its services (Attachment B). As of August 12, 2016, OneTone still has at least 66 residential customers in Kentucky receiving resale services from AT&T. In addition, OneTone has not made a payment towards their outstanding balance of \$69,556.41. AT&T is initiating procedures to terminate and disconnect all wholesale services, including resold services, in their entirety to OneTone effective August 29, 2016.

Should the Commission determine the need to invoke AT&T Kentucky's Emergency Service Continuity Tariff, AT&T Kentucky will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

If there are any questions or the need for additional information concerning this filing, please call me at 502-582-2164.

Thank you for your assistance in this matter.

Kard

Sincerely

cc: Scott Loggins, President - OneTone Telecom Inc.



AT&T Credit & Collections 722 N. Broadway 9th Floor Milwaukee, WI 53202 (800) 667-1086 http://www.att.com

June 08, 2016

ATTN: Scott Loggins
Onetone Telecom Inc.
100 Century Plaza Dr
Ste 9I
Seneca, SC 29678

TRACKING NUMBER: 1Z2AF1962210261637

Dear Scott Loggins:

## NOTICE OF SUSPENSION AND DISCONNECTION

AT&T's records indicate that Onetone Telecom Inc. has defaulted on its accounts associated with our Commercial Agreement for Local Wholesale Complete® (LWC). These accounts are listed on the attachment to this letter. The listed accounts have a combined outstanding past due balance of \$3,514.18.

AT&T HEREBY NOTIFIES Onetone Telecom Inc. THAT ALL UNPAID, UNDISPUTED CHARGES ASSOCIATED WITH THE COMMERCIAL AGREEMENT FOR LWC MUST BE PAID TO AT&T WITHIN 34 CALENDAR DAYS FOLLOWING RECEIPT OF THIS LETTER. FAILURE TO COMPLY WILL RESULT IN AT&T SUSPENDING AND DISCONTINUING SERVICE TO Onetone Telecom Inc. IN ACCORDANCE WITH OUR COMMERCIAL AGREEMENT FOR LWC. PLEASE NOTE THAT CHARGES FOR CALIFORNIA AND INDIANA ARE NOT INCLUDED IN THIS NOTICE. SEPARATE LETTERS ARE BEING SENT TO YOU REGARDING YOUR CALIFORNIA AND INDIANA BALANCES IF YOU PROVIDE LWC SERVICE IN THOSE STATES.

According to our Commercial Agreement for LWC, you are responsible for notifying AT&T of any dispute of any portion of the billed charges. Should you have a dispute, please submit the details required to support your dispute in accordance with the terms of our Commercial Agreement.

SHOULD YOU FAIL TO MAKE PAYMENT BY July 13, 2016, YOUR NON-INDIANA AND NON-CALIFORNIA ACCOUNTS ASSOCIATED WITH THE COMMERCIAL AGREEMENT FOR LWC WILL BE SUSPENDED AND DISCONNECTED. AT&T SHALL HAVE NO LIABILITY TO Onetone Telecom Inc. OR Onetone Telecom Inc.'S CUSTOMERS IN THE EVENT OF SUCH SUSPENSION AND DISCONNECTION.

You may be receiving multiple collection letters based on the types of services or products you have; each letter stands on its own and does not modify or negate any prior letter unless explicitly stated therein.

Your immediate attention to this matter is required. If you have questions about this notice, please contact your service representative.

Sincerely,

Alisa Suttle
Service Representative
AT&T Accounts Receivable Center
Telephone: (800) 667-1086 Ext. 5656177



722 North Broadway Floor 11 Milwaukee, WI 53202

August 10, 2016

Mr. Scott Loggins President One Tone Telecom, Inc. 100 Century Plaza, Suite 9-i Seneca, South Carolina 29678

Re: One Tone Telecom Disconnection of Services

Dear Mr. Loggins,

Pursuant to One Tone Telecom's request that BellSouth Telecommunications, L.L.C. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee ("AT&T") cease providing services to One Tone Telecom, AT&T is moving forward with the discontinuance and discontinuance of services.

While AT&T's records indicate that a number of One Tone Telecom end users have moved to another provider, AT&T's records indicate that 1,600 end-users are still receiving resold service from AT&T. AT&T's information regarding those resale lines is attached. Under the Interconnection Agreements between our companies, One Tone Telecom is obligated to notify its end users of the service discontinuance. If One Tone Telecom has not notified those end-users using AT&T's resold telephone service of the discontinuance of service, it is One Tone Telecom's obligation under the Interconnection Agreements to do so. AT&T intends to discontinue and disconnect services, including the resale lines, provided to One Tone Telecom within the next 15 days, or as provided by applicable law or state regulatory rules.

Please contact me at 414-274-7102, if we need to discuss.

Dave Egan

Lead Credit & Collection Analyst