



North Mercer shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which North Mercer fails or refuses to furnish all or part of the requested information, North Mercer shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a document containing personal information, North Mercer shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the document so that personal information cannot be read.

1. State whether Ronald D. McGinnis has contacted North Mercer to request service on behalf of any tenants residing at 244 Cap Bottom Lane, Harrodsburg, Kentucky, between January 1, 2014, and the current date.

2. State whether any tenant or renter of 244 Cap Bottom Lane, Harrodsburg, Kentucky, has contacted North Mercer to request service between January 1, 2014, and the current date.

3. Confirm whether North Mercer allows for direct billing and accounts in a tenant's or renter's name, or if it requires accounts to be in the name of the property owner.

4. Refer to the "Customer History Report" provided by North Mercer as Exhibit 1 to its Response. By what method (cash, check, etc.) were the payments reflected therein made, and by whom were they made?



Talina R. Mathews  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED NOV 16 2016

cc: Parties of Record

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