

From: Melnykovych, Andrew (PSC)
To: "gball"
Subject: your comments in case 2016-00142 - Martin County Water District
Date: Tuesday, February 27, 2018 3:17:00 PM

Dear Mr. Ball:

Thank you for your comments on the Kentucky Public Service Commission's investigation of the operating capacity of the Martin County Water District

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00142. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00142.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
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Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 3:57 pm, Feb 27, 2018

From: gball [REDACTED]
Sent: Friday, February 16, 2018 1:49 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: COMMENT FOR CASE NO. 2016-00142

My name is Gary Ball and I am a customer of the Martin County Water District, as well as editor of the Mountain Citizen, a weekly newspaper in Inez. I want to comment on Case No. 2016-00142.

Recent revelations from a comment on Case No. 2018-00017, a request for an emergency rate hike, have confused me and I'm relatively certain commissioners can relate to this confusion. During testimony from water district representatives in Case No. 2016-00142, Joe Hammond gave his job title as business manager, John Mills as operations manager and Bill Harvey as MCWD board chairman.

The confusion arises from a letter Harvey submitted in the comments for Case No. 2018 where he says he served as both board chairman and general manager and

began doing both about four years ago in a realignment and new segregation of duties. He claims this was done with board approval.

If I recall correctly during early hearings, commissioners attempted to get some kind of idea of "who did what" and where certain lines were drawn. I remember one commissioner, if I'm not mistaken, mention the job title of general manager. If Harvey served in that capacity -- as he claims in his comment later in the rate hike increase -- why was he not questioned along the lines of serving as general manager.

Could the district in its next data request for this case ask for minutes of meetings showing the creation of the job title General Manager and appointing Harvey to this position? He claims it was done roughly four years ago.

From: Melnykovych, Andrew (PSC)
To: "gball"
Subject: your comments in case 2016-00142 - Martin County Water District
Date: Tuesday, February 27, 2018 3:15:00 PM

Dear Mr. Ball:

Thank you for your comments on the Kentucky Public Service Commission's investigation of the operating capacity of the Martin County Water District

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00142. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00142.

Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

From: gball [REDACTED]
Sent: Thursday, February 22, 2018 1:38 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Comment for Case No. 2016-00142

My name is Gary Ball. I am a customer of the Martin County Water District. I want to comment on two very important points concerning the district's supplying water to the Honey Branch tank that supplies the federal prison and customers in Martin County. I read former MCWD board chairman Bill Harvey's comments in case no. 2018-00017 in which he stated the district had gotten into shape enough to lower the hours of treatment and thus reduce electrical usage as a cost-cutting measure while at the same time supplying water to the Honey Branch tank. I find this claim unbelievable. I cannot see how the district, with a water-rate loss of over 60 percent, could somehow supply an additional 250,000 gallons of water to the Honey Branch tank without reducing its water-rate loss significantly, and, on top of that, reduce the hours of operation of the treatment plant as a cost-cutting measure. That is Harvey's claim. What I suspect happened if they were "robbing Peter to Paul," so the speak. The only

way to accomplish this remarkable feat is valving off tanks to other customers at night to pump water to the prison. I've spoken to enough customers here to believe that's what occurred. They've shut off tanks at nights before in the past without telling anyone. I suspect they've done it again. I believe what bears this out is photos -- particularly in the Tomahawk area (served by the Marcus Wells' tank) -- of water that is filled with air. Other parts of the county has also experienced this with the recent crisis we had. Short of having a line break with a disruption of service, air in lines can only be caused by supply lines that are intact, but allowed to run dry. When water is restored to these mains, you have a mixture of air and water. I suspect this is part of MCWD's practice of cutting down water loss -- simply shutting down service when usage is normally low (night to early morning hours) -- and it caught up with them during this recent crisis when they were forced to acknowledge they were shutting down tanks. Think about this, their system treats around 1.8 million gallons of water per day. Can they consider adding another 250,000 gallons per day -- extra water to the prison tank -- an increase of nearly 20 percent per day while significantly reducing their hours running the treatment plant? They cannot.

From: Melnykovych, Andrew (PSC)
To: ["kevin mollette"](#)
Subject: your comments in case 2016-00142 - Martin County Water District
Date: Tuesday, February 27, 2018 3:33:00 PM

Dear Mr. Mollette:

Thank you for your comments on the Kentucky Public Service Commission's investigation of the operating capacity of the Martin County Water District

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00142. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00142.

Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: kevin mollette [REDACTED]
Sent: Thursday, February 01, 2018 10:22 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: RE: case number 2016-00142

My name is Kevin Lee Mollette. The address is 68 sunset lane, warfield, kentucky 41267.

On Monday, January 29, 2018, 4:37:40 PM EST, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

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502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

From: kevin mollette [REDACTED]
Sent: Wednesday, January 10, 2018 11:20 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2016-00142

I am a Martin county resident of 44 years. I've lived here all my life. I dont remember a time when the water situation was worse than it is now. The water smells, its colored half the time. I have to use a water softener just to use the water. I wont drink it. I use a water dispenser that uses 5 gallon jugs i buy at walmart, each jug is about 7 dollars. I buy 5 a month and yet i still have to pay for water i cant drink from the water company. And now, as of yesterday, 1/9/18, they are turning our water off at 3pm til 5am to fill the tanks, but they are only doing it for the warfield side of the hill. The inez side as always, gets to keep their water on. We cant cook, clean, bath anything after 3pm, cant even flush our freakin toilets. This is wrong and should be illegal. They could easily cut the water off to everyone at midnight when EVERYONE is asleep and the water isnt being used. This side of the hill has always been descriminated against and segregated by inez. They come first we are trash. And now all of a sudden, the water company wants us to pay nearly double the rate for the same crap water we cant even use? I'll dig a well before i pay double. I'll cut my own lines. This is rediculous.

*Brian Cumbo
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*Mary Cromer
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