

RECEIVED

AUG 29 2017

PUBLIC SERVICE
COMMISSION

PUBLIC COMMENT FORM

Mail your comments to:
Kentucky Public Service Commission
211 Sower Boulevard, P.O. Box 615
Frankfort, KY 40602.
Or fax to: (502) 564-3460

Name: John Kitch

Address: 3075 Big Elk Rd

Case: _____

1. Over the last 10 years
COMMENTS: What is the average annual percentage of the Water Districts income that has been spent on maintaining their systems; ~~over the last 10 years?~~

2. Why should the Water District be given extra funding or be given permission to increase rates when they should have been spending the money they were already receiving for services to maintaining their system?

Why should
3. ~~Why~~ the current organization be allowed to continue overseeing the Martin County Water District after years of mismanagement. Which has left the water system grievously neglected and has continuously failed to meet water standards

Lisa Smith Stayton
114 Becca Liz Lane
PO Box 938
Inez, Kentucky 41224

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PUBLIC SERVICE
COMMISSION

August 29, 2017

KENTUCKY PUBLIC SERVICE COMMISSION
PO Box 615
211 Sower Blvd.
Frankfort, KY 40602-0615

RE: CASE NO. 2016-00142 MARTIN COUNTY WATER DISTRICT

Dear Sir or Madam:

Please add this letter to the public comments section in the above case.

I am a lifelong resident of Martin County and have been a paying water customer for thirty years at my current address. In approximately 2007-2008, the 450-ft. long water distribution line that served our home was damaged beyond repair by new highway construction near the intersection of KY-645/908 and KY-40 east of Inez. The Kentucky Department of Highways agreed to have the line replaced and Martin County Water District completed the work.

Martin County Water District abandoned the former location of the line and installed a new 6-inch distribution line in a new location that nearly doubled the length of the line from the main system on KY-40. Instead of looping the 6-inch line back into the main system to ensure a fresh flow of potable water, Martin County Water District chose to dead-end the line at an existing fire hydrant in front of my home. This 6-inch dead-end line serves only my home.

Inasmuch as my family cannot use enough water to keep a fresh supply in this line, and due to Martin County Water's failure to flush the line adequately or otherwise, we are served with stagnant water that has either a foul, rotted odor or a strong chlorine odor. We frequently experience uncomfortable skin irritations including burning and chapping after showering, rashes, itch, and breakouts.

Furthermore, according to professional appliance repairmen, contracted through Sears, and independent licensed plumbers who have performed work in our home, sediment in our water has damaged and destroyed appliances including clothes washer, water heaters, dishwasher, icemakers, and coffee makers. Currently our in-ground concrete swimming pool is coated with the same white-colored sediment that clogged and destroyed a two-year-old water heater in May.

In addition to these and other issues with our water, such as extended outages, discolored water, and low or fluctuating pressure, we are forced to spend more than \$100 a month for bottled water to drink.

Page 2 August 29, 2017

KENTUCKY PUBLIC SERVICE COMMISSION

Attached to this letter are pictures of the two-year-old water heater and a less-than-10-years-old water heater that had to be discarded and replaced by a licensed plumber in May 2017. Please note that the slimy gunk on the ground came from inside the water heater. I am also attaching a water filter that was installed by a licensed plumber and in use for less than one month at the time of the photograph in May 2017. As you can see, the white filter is discolored and dirt-filled.

Thank you for your consideration and effort in our ongoing water issues.

Very truly yours,

A handwritten signature in black ink that reads "Lisa Smith Stayton". The signature is written in a cursive, flowing style.

LISA SMITH STAYTON

Attachments: 3 photographs



BRASS/DERIVATION DE FILTRE/GRISO

ORFAINE/TRAJAGOC

WHKF-DWHV

For use with replacement cartridge/Pour une utilisation avec cartouche de remplacement/Para utilizar con el cartucho de repuesto

WHKF-GDS

40-100°F 4.4-36°C

25-100 psi 2.5-100 bar

Minimum/Minimum Temperature

Minimum/Minimum Operating Pressure

Temperature/Maximum Temperature

Pressure/Maximum Operating Pressure

Temperatura máxima/Maximum

Presión máxima/Maximum Operating Pressure

NOT: For use with the original

Pressure/Maximum Operating Pressure

For a complete solution visit: www.wharf.com

For more information visit: www.wharf.com

Whole Home Filtration/Entirement pour maison entière/Entirement para toda la casa

For more information visit: www.wharf.com

⚠ WARNING

Electrical Shock Hazard
Prior to installation on metallic piping, securely install two grounding clamps with #4 copper wire per installation instructions. Failure to follow these instructions can result in death or electrical shock.

⚠ ADVERTENCIA

Riesgo de descarga eléctrica
Antes de la instalación en tuberías metálicas, fije dos abrazaderas de conexión con alambre de cobre calibre 4 según las instrucciones de instalación. El incumplimiento de estas instrucciones puede ocasionar la muerte o una descarga eléctrica.



⚠ AVERTISSEMENT

Risque de choc électrique
Avant l'installation sur la plomberie métallique, fixez solidement deux brides de mise à la terre avec un fil de calibre 4 en cuivre conformément aux directives d'installation. Négliger de suivre ces directives peut entraîner un choc électrique ou la mort.

U.S. CRAFTMASTER
WATER HEATER

IF YOU HAVE A PROBLEM
DO NOT
RETURN THIS
WATER HEATER
TO THE PLACE OF PURCHASE
Call 1-800-999-6916
For all questions, including those
regarding operation, warranty, and
return procedures.

ENERGYGUIDE

Estimated Energy Operating Cost
\$ 508

4773

Model No. 4773

Capacity: 40 Gallons

Energy Factor: 0.62

Input: 33,000 BTU/hr

Efficiency: 62%

Estimated Annual Energy Cost: \$508

Estimated Annual Operating Cost: \$508

Estimated Annual Energy Cost: \$508

Estimated Annual Operating Cost: \$508

WARNING

Read and understand the instructions and warnings on this water heater before use. Failure to do so may result in property damage, personal injury, or death.

ADANGER

Do not touch the burner or gas control valve when the water heater is on. The burner and gas control valve are very hot and can cause serious burns or death.

Do not use the water heater for anything other than its intended purpose. The water heater is not designed to be used for anything other than heating water.

Do not use the water heater if you smell gas. If you smell gas, turn off the gas supply and call the gas company.

Do not use the water heater if you see a flame or hear a popping sound. If you see a flame or hear a popping sound, turn off the gas supply and call the gas company.

Do not use the water heater if you see a leak. If you see a leak, turn off the water supply and call a plumber.

Do not use the water heater if you see a crack. If you see a crack, turn off the water supply and call a plumber.

Do not use the water heater if you see a hole. If you see a hole, turn off the water supply and call a plumber.

Do not use the water heater if you see a dent. If you see a dent, turn off the water supply and call a plumber.

Do not use the water heater if you see a rust spot. If you see a rust spot, turn off the water supply and call a plumber.

Do not use the water heater if you see a scale deposit. If you see a scale deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a sediment deposit. If you see a sediment deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a mineral deposit. If you see a mineral deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a corrosion deposit. If you see a corrosion deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a mold deposit. If you see a mold deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a mildew deposit. If you see a mildew deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a bacteria deposit. If you see a bacteria deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a virus deposit. If you see a virus deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a parasite deposit. If you see a parasite deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a fungus deposit. If you see a fungus deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a yeast deposit. If you see a yeast deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a protozoan deposit. If you see a protozoan deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a bacterium deposit. If you see a bacterium deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a microorganism deposit. If you see a microorganism deposit, turn off the water supply and call a plumber.

Do not use the water heater if you see a microbe deposit. If you see a microbe deposit, turn off the water supply and call a plumber.

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1. Low water pressure.
2. Unsafe water, buy drinking and cooking water. Also pay \$27.30 for county water.
3. Only tell when water is off, buy air in line.
4. Need safe drinking water.

Shelby Horne

3008 Rockcastle Rd.

Ing. Ky

41224

● MY NOTES

Aug. - 29 - 2017

Unsula Dingess
5738 Hode Rd.
Warfield, Ky 41267

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I am a water customer.
My greatest concern is the
safety of the water. We
buy our water that we drink
as do a lot of other customers
I know where did the money
go that was allotted to the
water co. Would be wonderful to
have been safe water to drink!