

From: Melnykovych, Andrew (PSC)
To: ["Mary Cromer"](#)
Subject: your comments in case 2016-00142 - Martin County Water District
Date: Friday, August 04, 2017 12:55:00 PM

Dear Ms. Cromer:

Thank you for the comments you submitted regarding the Kentucky Public Service Commission's investigation of the operating capacity of the Martin County Water District

The comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00142. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00142.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 1:34 pm, Aug 04, 2017

From: Mary Cromer [REDACTED]
Sent: Monday, June 26, 2017 11:19 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Public comments for 2016-142

Good morning,

Please file the attached as public comments related to PSC's investigation of Martin County Water District that is case number 2016-142.

Please contact me if you have any questions regarding this filing.

Thank you,

Mary

--

Mary Varson Cromer
Staff Attorney
Appalachian Citizens' Law Center
317 Main Street

Whitesburg, KY 41858



www.appalachianlawcenter.org



Mary Cromer <mary@appalachianlawcenter.org>

Martin county water

1 message

Anita Marcum [REDACTED]

Sat, Jun 24, 2017 at 8:44 PM

Reply-To: [REDACTED]

My name is Anita Marcum and me and my family live at 21 Redwood Lane, Lovely Ky. I have a 3 year old granddaughter and with all the reports about contaminants in the water, I'm scared for her to even bathe in it. We have been costumers of the Martin County water district for many years. It's sad that we are paying huge bills for something that is almost useless.

Anita Marcum

[Sent from Yahoo Mail on Android](#)



Mary Cromer <mary@appalachianlawcenter.org>

Martin County Water Problems

1 message

Carol Preece

Sat, Jun 24, 2017 at 5:51 PM

To: [REDACTED]

Dear Ms. Cromer,

my name is Carol Preece and I live at 4315 Blacklog Rd in Inez.

I just want to comment on the water here in Martin County. For years it's been bad and nothing done about it!

I remember sending a sample of my water to the Martin County Health Dept. years ago because there had been

thick blue stuff running through my faucets then later got thinner but still blue. I never heard anything except there was nothing wrong with our water.

That was years ago, but I know many are having worse problems with it now. I guess from the old lines that have been

used for years and never flushed out is a big problem and it smells really bad...

As for me, well I was hooked onto the new 10" pipe line about 4 years ago and I haven't had any problems except

worrying about things being in the water that cause cancer and etc.. This is a big worry. They can't expect us to pay higher

raise hikes again for water we can't use for cooking and drinking. I buy water all the time from the IGA and I don't even brush my teeth in the county water.

It gets pretty expensive to pay a big water bill plus having to buy bottles water to drink and cook in.

Just wanted to write and let you know how I feel about the water here. I pray something will be done about it soon.

Sincerely,

Carol Preece

Carol





Mary Cromer <mary@appalachianlawcenter.org>

Water Crisis in Martin County, KY

1 message

Drema Jude [REDACTED]

Sun, Jun 25, 2017 at 3:45 PM

To: [REDACTED]

We are writing this complaint because we (Charles R. And Drema Jude) are paying and usage customers of the water supplied by The Martin County Water District located at Inez, KY. For years we have had deep concerns about our water being safe. We are afraid to drink, bathe, shower, wash dishes, brush teeth, wash clothing, along with the many other uses of the water. A person cannot boil enough water to cover all this. Therefore, we are forced to use it for many necessities mentioned previously. We have bought bottled water every three or four days for years to drink. We have water that smells, water faucet screens that get stopped up with sand, water regulator that has to be cleaned due to our many water breaks, water turned off many nights because of low water pressure, and non-notification about boil water advisories until the couple of years. For many years we thought, as anyone would, our water was safe. Little did we know we were not told the truth about the condition of our water. Now that we do know, we feel helpless about this critical situation. One thing we can do is put it in writing that we are paying approximately forty-eight dollars a month for chemically treated water that can cause cancer. This situation has been ongoing for many years. We are entitled to safe drinking water. Why are we forced to pay for unsafe water? Please help us in any way you can.

Thank you for your consideration concerning our crisis,

Charles and Drema Jude
158 Dans Branch
Pilgrim, KY 41250
[REDACTED]

Sent from my iPad

6/21/2017

Kentucky Public Service Commission

RE: Case No. 2016-00142

(Martin County Water District)

Attn: Talina Mathews Executive Director

My name is Jim Pack and I have lived in Martin County for over 30 years. I have always had to buy water to drink and cook with. When I wash dishes I use Bleach in rinse water. I built a new home in 2006 and have already replaced the faucets in showers and sinks including kitchen. I bought a refrigerator with a filter for both ice and water. The sales person told me that normally the \$40.00 filter would need replaced 2 times a year and a sensor light would let me know when to change it. I change it every 2 months, only use ice. \$240.00 a year for Icee Filtration, 10 to 15 cases of water a month, I even send 3 bottles a day to school with my son. When our Judge Executive testified that the people of Martin County would dly agree to a rate increase and an additional fee for the Water District, he must have meant the 20% of the population of Martin County that have decent paying jobs. Most of Martin County's residents are either retired, disabled, unemployed, or under employed. If he and the Magistrate for Dist. 5 would actually drink the water they may have a different view, but I fear that they haean agreement that the Judge will retire and Dist. 5 magistrate Victor Slone will become Judge Executive.

I don't know how other counties operate, but here in Martin County the Judge Executive usually goes to his other business in the morning and then around lunch time he and his wife who is also on the payroll cumes to the " Martin County Executive Building" . As far as the Magistrates go some only show up at the monthly meeting, if you try to reach one by phone they will never call you back, that is if they are listed in the phone book.

I suggest that the state take a look at the compensation for smaller counties and adjust them to reflect the actual work. the excess could be put toward things like safe water.

One of the side effects listed is kidney problems with long term use, I have had a grandmother and two (2) uncles become dependant on kiidney dialysis. So how many more Martin Countians have ended up on dialysis.

Jim Pack

722 Hode Road / P. O. Box 106

Warfield, KY 41267





Mary Cromer <mary@appalachianlawcenter.org>

Letter from Tammy Crum to PSC

1 message

gllball [REDACTED]

Fri, Jun 16, 2017 at 2:10 PM

To: [REDACTED]

June 16, 2017

Talina Mathews
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd
Frankfort, Ky. 40602-0615

Dear Ms. Mathews:

My name is Tammy Crum and I am a customer of the Martin County Water District. I live at 224 Parsons Branch, Inez, Ky., 41224. I moved here in 2003 and ever since I've lived here, the water stinks. I go all the way to Lackey, Ky. (about an hour and 15 minute drive one way), and get my water out of a spring to drink and cook with. I get 98 gallons at a time. I use gallon bottles where I buy three gallons in a case from Save-A-Lot store. I bring these home and store them in an outbuilding and pack them in the house when I need them. I do this about once a month. Plus, I buy about 10 cases of Sam's Water from Paintsville Wal-Mart each month.

To give you an idea how bad our water is, I had company from Ohio over the weekend. I was embarrassed. My uncle commented about the smell of what he thought he was sewer. I had to tell him, no, my sewer system is fine. It's my water. That's how bad it smells. I've lived with this since I moved here in 2003. I know Judge Callaham is talking about raising our rates and putting a surcharge on our bill. I don't support paying more money for water I cannot use, and I don't trust them to fix the problem. They've had money to fix it in the past, and nothing was done.

I'm like a lot of other people who are afraid of using what little water we use to bath in, or wash my dishes. I use bleach when I wash my dishes because I'm afraid not to. I just hope that you can help us. We have put up with this for too long.

Thank you for helping us.

Tammy Crum
MCWD customer

224 Parsons Branch
Inez, Ky. 41224



Mary Cromer <mary@appalachianlawcenter.org>

Martin county water resident

1 message

Trudy harris [REDACTED]
To: mary@appalachianlawcenter.org

Mon, Jun 26, 2017 at 1:16 AM

This is Phillip & Trudy Harris, we live in Martin County. 28 Eli Crum Lane, Inez, Ky 41224. We pay for our water through the Martin County Water District. However, my husband and I, and our three children cannot drink the water. We have to buy bottle water to drink and cook with. We pay on average 100.00 monthly for our water bill. That we can't drink or cook with. Sadly, we have to bath in it. We are hoping you can Help us get better water.

Thank you
Phillip & Trudy Harris

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: "Mary Cromer"
Subject: your comments in case 2016-00142 - Martin County Water District
Date: Friday, August 04, 2017 1:42:00 PM

Dear Ms. Cromer:

Thank you for the comments submitted regarding on the Kentucky Public Service Commission's investigation of the operating capacity of the Martin County Water District

The attached comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

RECEIVED
By Kentucky PSC at 1:50 pm, Aug 04, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Mary Cromer [REDACTED]
Sent: Tuesday, July 11, 2017 4:25 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Public Comment for MCWD File No. 2016-142

Good afternoon,
Please find attached a public comment letter to be filed in the Martin County Water District investigation. File No. 2016-142.

Thank you,
Mary

--

Mary Varson Cromer
Staff Attorney
Appalachian Citizens' Law Center
317 Main Street
Whitesburg, KY 41858



www.appalachianlawcenter.org

Wednesday, July 5, 2017

Dr. T.R. Mathews

Executive Director, Public Service Commission

211 Sower Blvd., P.O. Box 615

Frankfort, KY 40602-0615

To Whom It May Concern,

When my wife, who was born in Martin County, and I moved to Tomahawk from out of state last October, we were welcomed by neighbors who warned us to not drink the water (Martin County Water District--MCWD).

We experienced muddy water with the initial turning on the tap and hard water from the minerals. We have had 2 water outages and got boil water advisory after the second but not the first. It was not timely, being a day after water was restored. At that time, our tap water was milky from bubbles such as you see from carbonated beverages. I posted the video on the Water Warriors Facebook page. It lasted for four days, and eventually cleared.

Of more concern to us have been reports of hexavalent chromium of Erin Brockovitch fame in MCWD water. We do filter our water, but are unsure of its safety. And we know that the water does not meet safe drinking water standards as far as halomethane and other chlorination byproducts. Our water does not smell of chlorine.

As a paying customer of MCWD I am asking the PSC to help us consumers of the water by improving the water and restoring confidence in its safety.

Carl and Mattie Otten *Carl Otten Mattie Otten*
7745 Tomahawk Rd., Tomahawk, KY 41262



Cc: Mary Comer, ACLC, Whitesburg, KY

*Brian Cumbo
Attorney at Law
P.O. Box 1844
Inez, KENTUCKY 41224

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Martin County Water District
Martin County Water District
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