

From: Melnykovych, Andrew (PSC)
To: ["Mary Cromer"](#)
Subject: Your comments in case 2016-142, Martin County Water District
Date: Friday, June 23, 2017 2:19:00 PM

Ms. Cromer-

Your comments submitted on behalf of Pamela Blevins in the above-referenced matter have been received and will be placed into the case file for the commission's consideration.

Thank you.

RECEIVED
By Kentucky PSC at 2:49 pm, Jun 23, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Mary Cromer [m [REDACTED]]
Sent: Wednesday, June 14, 2017 3:15 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Public Cmt in Case No. 2016-142

Good afternoon,
Please find the attached public comments regarding the PSC investigation of Martin County Water District.
Thank you.

--

Mary Varson Cromer
Staff Attorney
Appalachian Citizens' Law Center
317 Main Street
Whitesburg, KY 41858
[REDACTED]

6/6/2017

Pamela Blevins
3287 Rockhouse Rd.
Tomahawk, Ky 41262
Pamela Blevins

I have been a paying customer since 2002 and at that time I was with my ex and he told me at that time not to drink the water, not even COOK in it. So, since 2002 I have paid at least \$100.00 a month to COOK and drink and at the time that was a family of four. My family size has changed from four to one. I live by myself and I really do not see me using the minimum of 2000 gallons per month but I still pay the bill. I'm on a fixed income and it's coming to the point I'm picking between daily needs or paying higher bills. So, I'm sorry but I disagree

with a rate increase. They
had funds to work on the
water issues plus the
revenue they were receiving
each month from customers.
I'm tired of getting financially
raped by this county
government!

Sincerely,

Fussed off Citizen
Janella Blewitt

From: Melnykovych, Andrew (PSC)
To: ["Mary Cromer"](#)
Subject: Your comments in case 2016-142, Martin County Water District
Date: Friday, June 23, 2017 2:21:00 PM

Ms. Cromer-

Your letter and attached comments submitted on behalf of several Martin County Water District customers in the above-referenced matter have been received and will be placed into the case file for the commission's consideration.

Thank you.

RECEIVED
By Kentucky PSC at 2:49 pm, Jun 23, 2017

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Mary Cromer [REDACTED]
Sent: Friday, May 26, 2017 1:52 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Public comments in case no 2016-142

Good afternoon,
Please find attached public comments to be filed in the Martin County Water District Case No. 2016-142.
If there are any concerns with this submission, please contact me.
Could you please respond and verify that the comments have been received and made part of the record?
Thank you,
Mary

--
Mary Varson Cromer
Staff Attorney
Appalachian Citizens' Law Center
317 Main Street
Whitesburg, KY 41858
[REDACTED]

APPALACHIAN CITIZENS' LAW CENTER, INC.

317 MAIN STREET
WHITESBURG, KENTUCKY 41858

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STEPHEN A. SANDERS
Director
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WES ADDINGTON
Deputy Director
████████████████████

MARY CROMER^{*}
Staff Attorney
████████████████████

EVAN B. SMITH
Staff Attorney
████████████████████

Also Admitted in VA

May 26, 2017

Dr. Talina R. Mathews
Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

RE: Martin County Concerned Citizens' comments in
PSC Case No. 2016-142

Dear Dr. Matthews,

Recently a group of residents of Martin County who are customers of Martin County Water District came together to form the Martin County Concerned Citizens. I represent the citizens group. The purpose of the group is to give voice to the citizens' concerns regarding the adequacy and safety of the water supplied by the water district and to engage in the regulatory processes that are underway to address problems with the system.

I attach with this letter for the PSC's consideration, personal testimonials from five of Martin County Water District's customers. Please include these in the public records of PSC Case No. 2016-142 and make sure that the commissioners and staff are given an opportunity to read and consider these citizens' comments.

In addition, Martin County Concerned Citizens intends to have about 10 Martin County Water District customers provide public comments at the beginning of the hearing on June 1.

Finally, on behalf of Martin County Concerned Citizens we ask that the next public hearing in Case No. 2016-142 be held in Inez, Kentucky, so that the Commission may hear direct testimony from more of Martin County Water District's customers.

Please contact me if you have any comments or concerns with this submission.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Watson Cromer". The signature is fluid and cursive, with the first name "Mary" being the most prominent.

Mary Watson Cromer

5 Attachments:

Attachment 1: Personal Statement of Patricia Hunt

Attachment 2: Personal Statement of Pamela Blevins

Attachment 3: Personal Statement of Rory Bialecki

Attachment 4: Personal Statement of George Brown

Attachment 5: Personal Statement of Don and Sharon Davis

May 22, 2017

To Whom It May Concern,

I am a paying Martin County Water District customer. I reside at 1067 Cassell Branch Road Inez, KY 41224.

Our family has had unresolved issues to maintain continuous water supply to our residence. The equipment used by the Martin County Water District (a pumping station), to provide water to my area does not properly function. I have been advised by the water district that there are no funds available to fix and maintain the pump. When the electric flashes we have no water and have to wait hours at times to receive water again. At times this equipment fails to work for no known reason. On average this occurs 5-10 times per month and continues to become more of a problem.

I have had to replace a washing machine and dishwasher due to the contaminants in the water. My current dishwasher has been worked on numerous times. The repair technician informed me that it was due to water contaminants and deposits.

My refrigerator filter is designed to last 4-6 months, but I am fortunate

~~XXXXXXXXXX~~
I THOMAS DATTI

if it lasts 2-3 weeks.

I am never notified of a boil water advisory. The only way I am informed that the water does not meet regulation is thru the newspaper. I am never contacted personally by mail or phone call.

Finally, upon contacting the Martin County Water District, they have no plan of action on how or when they are going to resolve these issues.

Thank You,
Patricia Ann Hunt
Gary M. Hunt

① Pamela Blevins
3287 Rockhouse Rd
Tomahawk K, Ky 41262
[REDACTED]

② I have been a paying customer for over 10 years and I am not a happy customer. For the last 2 years I have lived alone, and there is absolutely no way that I use 3,000 gallons of water, if you wanna call it that, I only use it to flush toilets, wash dishes and shower. I feel I am being taken advantaged of, and it times the back door dealing, greedy politicians ~~stop~~ ~~only~~ stop thinking about their pockets and think about their citizens.

③ The problem with the water company is that it's being run by some uneducated people. I can not understand or wrap my mind around the issue, we pay at least a minimum of \$26.50 that's for 3,000 gallons of undrinkable water, but still we have to use

the water to shower, wash clothes,
wash dishes, hell, wash our
hands, water goes thru your
pores of your skin, so if
you don't drink it, they
will find ~~away~~ another way.

④ (Pamela Bleerin) 5/23/2017

Rory Bialecki:

27 Nichols St. Inez, KY 41224

I am a paying customer of the
Martin County Water District.

A narrative on the issues experienced as a customer of the MCWD would fill pages. The water ruins appliances and leaves film on fixtures. Our laundry smells horrible after washing. I fear even bathing my children in it. We pay for bottled water for drinking and cooking which is a financial strain on top of our water bill. As a teacher I have lost valuable instructional time because of school closures due to lack of water service. I also have students who miss school because they cannot shower or wash their clothes before coming to school. This ongoing issue would not be tolerated anywhere else and should not be tolerated here.

Rory Bialecki 5/23/17

George Brown
2934 Tag River Rd
Inez Ky 41224

ATTACHMENT 4

I am a paying water customer for many years. How do I trust a water company that has failed almost every test the state has run, and sends us water that's not safe drink. I would like to be able to trust them but can't. It's pure filth. I'm very concerned about our local Nursing home where I have family and friends at. We can't drink what we pay for without fear of Cancer

5-23-17

George Brown

To whom it may concern:

Our water is horrible when you take a shower it hard for shampoo to lather but my most concern is the smell is like sewage water coming out faucet. Very stinky we cannot drink it at all.

Thankful we have someone that is listening to us.

Don & Sharon Davis
78 Newberry Ln
Inez, Ky.

From: Melnykovych, Andrew (PSC)
To: "[Mary Cromer](#)"
Subject: Your comments in case 2016-142, Martin County Water District
Date: Friday, June 23, 2017 2:16:00 PM

Ms. Cromer-

Your comments submitted on behalf of Tammy Crum in the above-referenced matter have been received and will be placed into the case file for the commission's consideration.

Thank you.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 2:49 pm, Jun 23, 2017

From: Mary Cromer [REDACTED]
Sent: Friday, June 16, 2017 2:14 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Letter to include in public comments 2016-142

Good afternoon,

Please include the attached letter from an Inez resident as a public comment in 2016-142, the PSC's investigation of the Martin County Water District.

Thank you,

--

Mary Varson Cromer
Staff Attorney
Appalachian Citizens' Law Center
317 Main Street
Whitesburg, KY 41858
[REDACTED]



Mary Cromer [REDACTED]

Letter from Tammy Crum to PSC

1 message

[REDACTED] <[REDACTED]>, Lisa Stayton <[REDACTED]>, Mary Cromer <[REDACTED]>

June 16, 2017

Talina Mathews
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd
Frankfort, Ky. 40602-0615

Dear Ms. Mathews:

My name is Tammy Crum and I am a customer of the Martin County Water District. I live at 224 Parsons Branch, Inez, Ky., 41224. I moved here in 2003 and ever since I've lived here, the water stinks. I go all the way to Lackey, Ky. (about an hour and 15 minute drive one way) , and get my water out of a spring to drink and cook with. I get 98 gallons at a time. I use gallon bottles where I buy three gallons in a case from Save-A-Lot store. I bring these home and store them in an outbuilding and pack them in the house when I need them. I do this about once a month. Plus, I buy about 10 cases of Sam's Water from Paintsville Wal-Mart each month.

To give you an idea how bad our water is, I had company from Ohio over the weekend. I was embarrassed. My uncle commented about the smell of what he thought he was sewer. I had to tell him, no, my sewer system is fine. It's my water. That's how bad it smells. I've lived with this since I moved here in 2003. I know Judge Callaham is talking about raising our rates and putting a surcharge on our bill. I don't support paying more money for water I cannot use, and I don't trust them to fix the problem. They've had money to fix it in the past, and nothing was done.

I'm like a lot of other people who are afraid of using what little water we use to bath in, or wash my dishes. I use bleach when I wash my dishes because I'm afraid not to. I just hope that you can help us. We have put up with this for too long.

Thank you for helping us.

Tammy Crum
MCWD customer
224 Parsons Branch
Inez, Ky. 41224

*Brian Cumbo
Attorney at Law
P.O. Box 1844
Inez, KENTUCKY 41224

*Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224

*Martin County Water District
Martin County Water District
387 East Main Street, Suite 140
Inez, KY 41224