



Mailing Address:  
139 East Fourth Street  
1303 Main / P.O. Box 960  
Cincinnati, Ohio 45202  
o: 513-287-4320  
f: 513-287-4385

**VIA OVERNIGHT DELIVERY**

February 11, 2016

Mr. Jeff Derouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard, P.O. Box 615  
Frankfort, Kentucky 40602-0615

RECEIVED

FEB 12 2016

PUBLIC SERVICE  
COMMISSION

**Re:** **Case No. 2015-00309**  
*In the Matter of Charlene Marie Wyatt vs. Duke Energy Kentucky, Inc.*

Dear Mr. Derouen:

Enclosed please find an original and eight copies of the *Responses of Duke Energy Kentucky, Inc. to Commission Staff's Initial Request for Information*, for filing in the above referenced matter.

In addition, please find enclosed one copy of Duke Energy Kentucky, Inc.'s Petition for Confidential Treatment. Also enclosed in the white envelope is one copy of the confidential documents being filed under seal.

Please date-stamp the two copies of the letter and filing and return to me in the enclosed envelope.

Sincerely,

Rocco D'Ascenzo  
Associate General Counsel  
[rocco.d'ascenzo@duke-energy.com](mailto:rocco.d'ascenzo@duke-energy.com)

cc: Larry Cook  
Charlene Marie Wyatt

596439



information would permit an unfair advantage to competitors of that party. Public disclosure of the information identified herein would, in fact, prompt such a result for the reasons set forth below.

2. The information submitted, and for which the Company is seeking confidential protection, is customer specific information of both the Complainant and non-parties to this proceeding that was requested by the Commission. If made public, this information would provide the details of those customers' personal information that could possibly invite criminal activities, such as fraud and/or identity theft.

3. The Confidential Information is distributed within Duke Energy Kentucky, only to those who must have access for business reasons, and is generally recognized as confidential and proprietary in the energy industry.

4. The Confidential Information for which Duke Energy Kentucky is seeking confidential treatment is not known outside of Duke Energy Corporation.

5. Duke Energy Kentucky does not object to limited disclosure of the confidential information described herein, pursuant to an acceptable protective agreement, with the Attorney General or other intervenors with a legitimate interest in reviewing the same for the purpose of participating in this case.

6. This information was, and remains, integral to Duke Energy Kentucky's effective execution of business decisions. And such information is generally regarded as confidential or proprietary. Indeed, as the Kentucky Supreme Court has found, "information concerning the inner workings of a corporation is 'generally accepted as confidential or proprietary.'" *Hoy v. Kentucky Industrial Revitalization Authority*, 904 S.W.2d 766, 768 (Ky. 1995).

7. In accordance with the provisions of 807 KAR 5:001, Section 13(3), the Company is filing one copy of the Confidential Information separately under seal, and one copy without the confidential information included.

8. Duke Energy Kentucky respectfully requests that the Confidential Information be withheld from public disclosure for a period of ten years beginning from the date the customer ceases to be a customer of the Company. This will assure that the Confidential Information – if disclosed after that time – will no longer be commercially sensitive so as to likely impair the interests of the Company or its customers if publicly disclosed.

9. To the extent the Confidential information becomes generally available to the public, whether through filings required by other agencies or otherwise, Duke Energy Kentucky will notify the Commission and have its confidential status removed, pursuant to 807 KAR 5:001 Section 13(10)(a).

WHEREFORE, Duke Energy Kentucky, Inc., respectfully requests that the Commission classify and protect as confidential the specific information described herein.

Respectfully submitted,



---

Rocco O. D'Ascenzo (92796)  
Associate General Counsel  
Amy B. Spiller (85309)  
Deputy General Counsel  
Duke Energy Business Services, LLC  
139 East Fourth Street, 1303 Main  
Cincinnati, Ohio 45201-0960  
Phone: (513) 287-4320  
Fax: (513) 287-4385  
e-mail: [rocco.d'ascenzo@duke-energy.com](mailto:rocco.d'ascenzo@duke-energy.com)  
*Counsel for Duke Energy Kentucky, Inc.*



**CERTIFICATE OF SERVICE**

This will certify that a true and accurate copy of the foregoing was served via ordinary U.S. Mail, postage pre-paid, on this 11<sup>TH</sup> day of February, 2016 addressed to the following:

Charlene Marie Wyatt  
1804 Ashley Court, Unit 101  
Florence, Kentucky 41042

Larry Cook  
The Office of the Attorney General  
1024 Capital Center Drive  
Frankfort, Kentucky 40601



Rocco O. D'Ascenzo

VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Ryan Champness, Supervisor of RS Business Operations, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

Ryan Champness  
Ryan Champness, Affiant

Subscribed and sworn to before me by Ryan Champness on this 11<sup>th</sup> day of February, 2016.

ADELE M. FRISCH  
Notary Public, State of Ohio  
My Commission Expires 01-05-2019

Adele M. Frisch  
NOTARY PUBLIC

My Commission Expires: 1/5/2019

VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Marc Arnold, Director of Distribution Design Engineering, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
Marc Arnold, Affiant

Subscribed and sworn to before me by Marc Arnold on this 9<sup>TH</sup> day of February, 2016.

  
\_\_\_\_\_  
NOTARY PUBLIC

ADELE M. FRISCH  
Notary Public, State of Ohio  
My Commission Expires 01-05-2019

My Commission Expires: 1/5/2019

VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Charles Ploeger, Supervisor of Meter Engineering, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

Charles Ploeger  
Charles Ploeger, Affiant

Subscribed and sworn to before me by Charles Ploeger on this 10<sup>th</sup> day of February, 2016.

Adele M. Frisch  
NOTARY PUBLIC

ADELE M. FRISCH  
Notary Public, State of Ohio  
My Commission Expires 01-05-2019

My Commission Expires: 1/5/2019

VERIFICATION

STATE OF INDIANA )  
 ) SS:  
COUNTY OF HENDRICKS )

The undersigned, Melissa Coffman, Consumer Affairs Specialist, being duly sworn, deposes and says that she has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of her knowledge, information and belief.

Melissa Coffman  
Melissa Coffman, Affiant

Subscribed and sworn to before me by Melissa Coffman on this 5<sup>th</sup> day of February, 2016.



Christine R. Duncan  
NOTARY PUBLIC

My Commission Expires: 21 November 21

VERIFICATION

STATE OF OHIO )  
 ) SS:  
COUNTY OF HAMILTON )

The undersigned, Scott Piegols, Engineer III, being duly sworn, deposes and says that he has personal knowledge of the matters set forth in the foregoing data requests, and that the answers contained therein are true and correct to the best of his knowledge, information and belief.

  
\_\_\_\_\_  
Scott Piegols, Affiant

Subscribed and sworn to before me by Scott Piegols on this 8<sup>TH</sup> day of February, 2016.

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires: 1/5/2019

ADELE M. FRISCH  
Notary Public, State of Ohio  
My Commission Expires 01-05-2019

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**Duke Energy Kentucky  
Case No. 2015-00309  
Staff First Set Data Requests  
Date Received: February 2, 2016**

**STAFF-DR-01-001 PUBLIC  
As to Attachment only**

**REQUEST:**

Provide copies of Charlene Marie Wyatt's ("Complainant") bills from January 2013 to the present.

**RESPONSE:**

**CONFIDENTIAL PROPRIETARY TRADE SECRET as to Attachment only**

Please see Staff DR-01-001 PUBLIC Attachment, Billing Statements from January 2013-present. Confidential version filed with the Commission under a Petition for Confidential Treatment.

**PERSON RESPONSIBLE:** Melissa Coffman

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jan 30, 2013	\$ 97.23

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000097233 [REDACTED] 013020132 00000101958

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 08 not included Last payment received Dec 18 Bill prepared on Jan 08, 2013 Next meter reading Feb 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Dec 05	Jan 07	33	75780	76796	1,016

Electric - Residential	
Usage -	1,016 kWh
Duke Energy - Rate RS	\$ 94.40
<b>Current Electric Charges</b>	<b>\$ 94.40</b>

Current Billing	
Amt Due - Previous Bill	\$ 71.82
Payment(s) Received	71.82cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	94.40
Taxes	2.83
<b>Current Amount Due</b>	<b>\$ 97.23</b>

Taxes	
Taxes	\$ 2.83

Get your free Home Energy House Call (valued at \$150!). It's a free in-home assessment to help you learn about your home's energy use and save on your monthly bills. You'll also get a free Energy Efficiency Starter Kit! Sign up at [duke-energy.com/house-call](http://duke-energy.com/house-call).

FREE CFLs for your house, delivered right to your door. We're putting a new twist on the old bulb. Order your FREE compact fluorescent light bulbs today! Visit [www.duke-energy.com/free-cfls1](http://www.duke-energy.com/free-cfls1), or call 800-943-7585 and choose option 1.

Due Date	Amount Due	After Jan 30, 2013
Jan 30, 2013	\$ 97.23	\$ 101.95

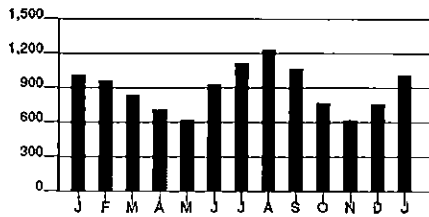
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185869	Rate RS - Residential Service	
kWh Usage - 1,016	Customer Charge	\$ 4.60
Dec 05 - Jan 07	Energy Chrg	
33 Days	1,016 kWh @ \$ 0.07736600	78.60
	Elec DSM Rider	
	1,016 kWh @ \$ 0.00309300	3.14
	Rider MSR-E	
	1,016 kWh 0.00000000	0.00
	Rider PSM	
	1,016 kWh @ \$ 0.00046300cr	0.47cr
	Elec Fuel Adjustment	
	1,016 kWh @ \$ 0.00839300	8.53
		\$ 94.40
	<b>Total Current Electric Charges</b>	<b>\$ 94.40</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 2.83
		\$ 2.83
	<b>Total Taxes</b>	<b>\$ 2.83</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 10,864  
 Average Usage 889

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	1,016	967	838	707	620	936	1,121	1,234	1,072	769	622	755	1,016

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Mar 4, 2013	\$ 84.12

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000084123 [REDACTED] 030420136 00000088200

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 08 not included Last payment received Jan 16	Bill prepared on Feb 08, 2013 Next meter reading Mar 06, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Jan 07	Feb 06	30	76796	77787	991

Electric - Residential	
Usage -	991 kWh
Duke Energy - Rate RS	\$ 81.67
<b>Current Electric Charges</b>	<b>\$ 81.67</b>

Current Billing	
Amt Due - Previous Bill	\$ 97.23
Payment(s) Received	97.23cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	81.67
Taxes	2.45
<b>Current Amount Due</b>	<b>\$ 84.12</b>

Taxes	
Taxes	\$ 2.45

Coming soon: A new look for Duke Energy. Our logo is changing, but all aspects of your service and account will remain the same. Questions? Visit [duke-energy.com/newlogo](http://duke-energy.com/newlogo).

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

GET \$30 FOR YOUR OLD REFRIDGERATOR OR FREEZER! Save up to \$150/yr on your energy bill. We'll pick it up for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit [duke-energy.com/recycle](http://duke-energy.com/recycle). Some restrictions apply.

Due Date	Amount Due	After Mar 4, 2013
Mar 4, 2013	\$ 84.12	\$ 88.20

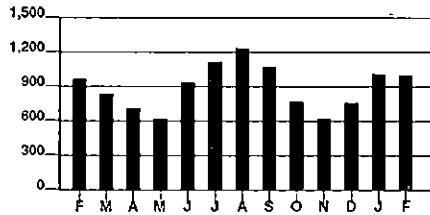
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185869	Rate RS - Residential Service	
kWh Usage - 991	Customer Charge	\$ 4.60
Jan 07 - Feb 06	Energy Chrg	
30 Days	991 kWh @ \$ 0.07736600	76.67
	Elec DSM Rider	
	991 kWh @ \$ 0.00309300	3.07
	Rider MSR-E	
	991 kWh 0.00000000	0.00
	Rider PSM	
	991 kWh @ \$ 0.00046300cr	0.46cr
	Elec Fuel Adjustment	
	991 kWh @ \$ 0.00222600cr	2.21cr
		\$ 81.67
	<b>Total Current Electric Charges</b>	<b>\$ 81.67</b>

Explanation of Taxes		
<b>Taxes</b>		
	Rate Incr for School Tax	\$ 2.45
		\$ 2.45
	<b>Total Taxes</b>	<b>\$ 2.45</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 10,888  
 Average Usage 891

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	967	838	707	629	938	1,121	1,234	1,072	765	622	755	1,016	991

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]	Due Date	Amount Due
	Apr 2, 2013	\$ 79.94

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000079944 [REDACTED] 040220135 00000083828

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 11 not included Last payment received Feb 19	Bill prepared on Mar 11, 2013 Next meter reading Apr 05, 2013

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Feb 06	Mar 06	28	77787	78684 E	897

Electric - Residential	
Usage -	897 kWh
Duke Energy - Rate RS	\$ 77.61
<b>Current Electric Charges</b>	<b>\$ 77.61</b>

Current Billing	
Amt Due - Previous Bill	\$ 84.12
Payment(s) Received	84.12cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	77.61
Taxes	2.33
<b>Current Amount Due</b>	<b>\$ 79.94</b>

Taxes	
Taxes	\$ 2.33

Don't forget: Our new look is coming soon. We'll be changing our logo on all communications starting later this month. Your service and account remain the same. Questions? Visit [duke-energy.com/newlogo](http://duke-energy.com/newlogo).

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

Performance Tuning, HVAC-style. The Smart Saver Health Check evaluates your heat pump or central air conditioner to ensure it's at peak efficiency. That means optimal comfort & savings. Visit [duke-energy.com/smartsaver](http://duke-energy.com/smartsaver) and learn about the \$50 incentive.

Due Date	Amount Due	After Apr 2, 2013
Apr 2, 2013	\$ 79.94	\$ 83.82

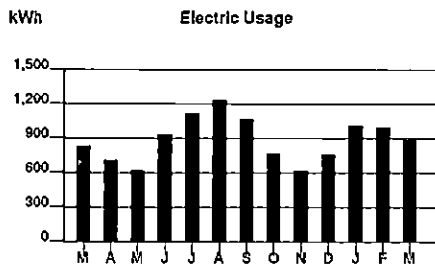
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185869	Rate RS - Residential Service	
kWh Usage - 897	Customer Charge	\$ 4.60
Feb 06 - Mar 06	Energy Chrg	
28 Days	897 kWh @ \$ 0.07736600	69.40
	Elec DSM Rider	
	897 kWh @ \$ 0.00309300	2.77
	Rider MSR-E	
	897 kWh 0.00000000	0.00
	Rider PSM	
	897 kWh @ \$ 0.00036300cr	0.33cr
	Elec Fuel Adjustment	
	897 kWh @ \$ 0.00130900	1.17
		\$ 77.61
	<b>Total Current Electric Charges</b>	<b>\$ 77.61</b>

Explanation of Taxes		
<b>Taxes</b>		
	Rate Incr for School Tax	\$ 2.33
		\$ 2.33
	<b>Total Taxes</b>	<b>\$ 2.33</b>



Calculations based on most recent 12 month history  
 Total Usage 10,747  
 Average Usage 896

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	897	707	629	938	1,121	1,234	1,072	765	622	755	1,016	991	897



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
May 2, 2013	\$ 79.54

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000079545 [REDACTED] 05022013 00000083402

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 10 not included Last payment received Mar 21 Bill prepared on Apr 10, 2013 Next meter reading May 06, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Mar 06	Apr 08	33	78684 E	79554	870

Electric - Residential	
Usage -	870 kWh
Duke Energy - Rate RS	\$ 77.22
<b>Current Electric Charges</b>	<b>\$ 77.22</b>

Current Billing	
Amt Due - Previous Bill	\$ 79.94
Payment(s) Received	79.94cr
Balance Forward	0.00
Current Electric Charges	77.22
Taxes	2.32
<b>Current Amount Due</b>	<b>\$ 79.54</b>

Taxes	
Taxes	\$ 2.32

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

Due Date	Amount Due	After May 2, 2013
May 2, 2013	\$ 79.54	\$ 83.40

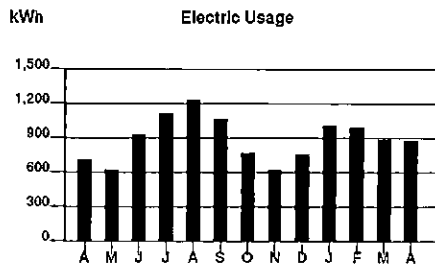
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>		<b>Duke Energy</b>
Meter -	106185869	Rate RS - Residential Service
kWh Usage -	870	Customer Charge \$ 4.60
Mar 06 - Apr 08		Energy Chrg 870 kWh @ \$ 0.07736600 67.31
33 Days		Elec DSM Rider 870 kWh @ \$ 0.00309300 2.69
		Rider MSR-E 870 kWh 0.00000000 0.00
		Rider PSM 870 kWh @ \$ 0.00036300cr 0.32cr
		Elec Fuel Adjustment 870 kWh @ \$ 0.00338400 2.94
		<b>Total Current Electric Charges \$ 77.22</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax \$ 2.32	\$ 2.32
	<b>Total Taxes</b>	<b>\$ 2.32</b>



Calculations based on most recent 12 month history  
 Total Usage 10,910  
 Average Usage 909

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	707	629	938	1,121	1,234	1,072	765	622	755	1,016	991	897	870

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
May 29, 2013	\$ 62.94

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000062944 [REDACTED] 052920132 00000066001

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 07 not included Last payment received Apr 19 Bill prepared on May 07, 2013 Next meter reading Jun 05, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Apr 08	May 06	28	79554	80257	703

Electric - Residential	
Usage -	703 kWh
Duke Energy - Rate RS	\$ 61.11
<b>Current Electric Charges</b>	<b>\$ 61.11</b>

Current Billing	
Amt Due - Previous Bill	\$ 79.54
Payment(s) Received	79.54cr
Balance Forward	0.00
Current Electric Charges	61.11
Taxes	1.83
<b>Current Amount Due</b>	<b>\$ 62.94</b>

Taxes	
Taxes	\$ 1.83

Get up to 84% off retail prices on long-lasting, energy-saving light bulbs at Duke Energy Savings Store. Shop and buy seventeen different types and sizes of CFL and LED bulbs for fixtures around your home. Save at [www.duke-energy.com/store](http://www.duke-energy.com/store)

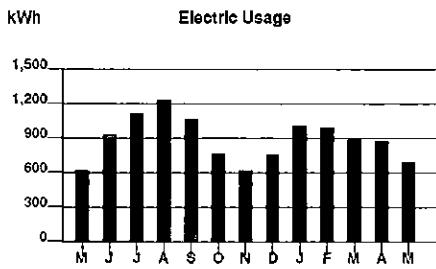
Due Date	Amount Due	After
May 29, 2013	\$ 62.94	May 29, 2013
		\$ 66.00

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 703	Customer Charge	\$ 4.60
Apr 08 - May 06 28 Days	Energy Chrg 703 kWh @ \$ 0.07736600	54.39
	Elec DSM Rider 703 kWh @ \$ 0.00198800	1.40
	Rider MSR-E 703 kWh @ 0.00000000	0.00
	Rider PSM 703 kWh @ \$ 0.00036300cr	0.26cr
	Elec Fuel Adjustment 703 kWh @ \$ 0.00139300	0.98
	<b>Total Current Electric Charges</b>	<b>\$ 61.11</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.83
	<b>Total Taxes</b>	<b>\$ 1.83</b>



Calculations based on most recent 12 month history  
 Total Usage 10,984  
 Average Usage 915

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	629	938	1,121	1,234	1,072	765	622	755	1,016	991	897	870	703

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]	Due Date	Amount Due
	Jul 2, 2013	\$ 90.62

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000090620 [REDACTED] 070220130 00000095028

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 10 not included Last payment received May 17 Bill prepared on Jun 10, 2013 Next meter reading Jul 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	May 06	Jun 06	31	80257	81190	933

Electric - Residential	
Usage -	933 kWh
Duke Energy - Rate RS	\$ 87.98
<b>Current Electric Charges</b>	<b>\$ 87.98</b>

Current Billing	
Amt Due - Previous Bill	\$ 62.94
Payment(s) Received	62.94cr
Balance Forward	0.00
Current Electric Charges	87.98
Taxes	2.64
<b>Current Amount Due</b>	<b>\$ 90.62</b>

Taxes	
Taxes	\$ 2.64

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800.943.7585 (choose option 4) to see if you're eligible.

Get up to 84% off retail prices on long-lasting, energy-saving light bulbs at Duke Energy Savings Store. Shop and buy seventeen different types and sizes of CFL and LED bulbs for fixtures around your home. Save at [www.duke-energy.com/store1](http://www.duke-energy.com/store1)

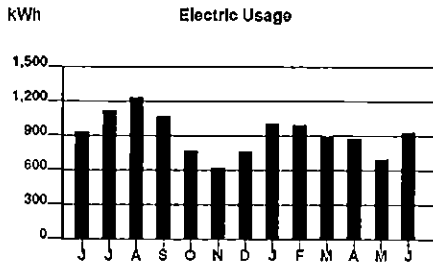
Due Date	Amount Due	After Jul 2, 2013
Jul 2, 2013	\$ 90.62	\$ 95.02

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 933	Customer Charge	\$ 4.60
May 06 - Jun 06 31 Days	Energy Chrg 933 kWh @ \$ 0.07908500	73.79
	Elec DSM Rider 933 kWh @ \$ 0.00198800	1.85
	Rider MSR-E 933 kWh @ 0.00000000	0.00
	Rider PSM 933 kWh @ \$ 0.00013500cr	0.13cr
	Elec Fuel Adjustment 933 kWh @ \$ 0.00843800	7.87
		\$ 87.98
	<b>Total Current Electric Charges</b>	<b>\$ 87.98</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.64
		\$ 2.64
	<b>Total Taxes</b>	<b>\$ 2.64</b>



Calculations based on most recent 12 month history  
 Total Usage 10,979  
 Average Usage 915

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	938	1,121	1,234	1,072	765	622	755	1,016	891	897	870	703	933

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 30, 2013	\$ 82.65

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000082651 [REDACTED] 073020131 00000086665

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 08 not included Last payment received Jun 20 Bill prepared on Jul 08, 2013 Next meter reading Aug 05, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Jun 06	Jul 05	29	81190	82108	918

Electric - Residential	
Usage -	918 kWh
Duke Energy - Rate RS	\$ 80.24
<b>Current Electric Charges</b>	<b>\$ 80.24</b>

Current Billing	
Amt Due - Previous Bill	\$ 90.62
Payment(s) Received	90.62cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	80.24
Taxes	2.41
<b>Current Amount Due</b>	<b>\$ 82.65</b>

Taxes	
Taxes	\$ 2.41

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Due Date	Amount Due	After Jul 30, 2013
Jul 30, 2013	\$ 82.65	\$ 86.66



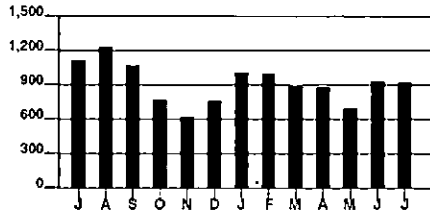
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 918	Customer Charge	\$ 4.60
Jun 06 - Jul 05 29 Days	Energy Chrg 918 kWh @ \$ 0.07908500	72.60
	Elec DSM Rider 918 kWh @ \$ 0.00198800	1.82
	Rider MSR-E 918 kWh 0.00000000	0.00
	Rider PSM 918 kWh @ \$ 0.00013500cr	0.12cr
	Elec Fuel Adjustment 918 kWh @ \$ 0.00146100	1.34
	<b>Total Current Electric Charges</b>	<b>\$ 80.24</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.41
	<b>Total Taxes</b>	<b>\$ 2.41</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 10,776  
 Average Usage 898

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	1,121	1,234	1,072	765	622	755	1,016	991	897	870	703	933	918

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Aug 28, 2013	\$ 96.03

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000096032 [REDACTED] 082820132 00000100692

Page 1 of 2

Name/Service/Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Aug 06 not included Last payment received Jul 15 Bill prepared on Aug 06, 2013 Next meter reading Sep 04, 2013

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Jul 05	Aug 05	31	82108	83173	1,065

Electric - Residential	
Usage -	1,065 kWh
Duke Energy - Rate RS	\$ 93.23
<b>Current Electric Charges</b>	<b>\$ 93.23</b>

Current Billing	
Amt Due - Previous Bill	\$ 82.65
Payment(s) Received	82.65cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	93.23
Taxes	2.80
<b>Current Amount Due</b>	<b>\$ 96.03</b>

Taxes	
Taxes	\$ 2.80

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FREE Energy Efficiency Kit - worth over \$30! Duke Energy customers can receive a customized in-home energy review along with a Free Energy Efficiency kit. Schedule your free Home Energy House Call today. Visit duke-energy.com/house-call or call 1-877-388-7676 to sign up.

Due Date	Amount Due	After Aug 28, 2013
Aug 28, 2013	\$ 96.03	\$ 100.69

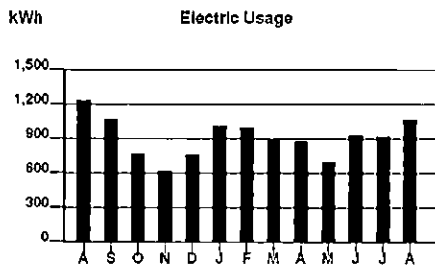
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,065	Customer Charge	\$ 4.60
Jul 05 - Aug 05 31 Days	Energy Chrg 1,065 kWh @ \$ 0.07908500	84.23
	Elec DSM Rider 1,065 kWh @ \$ 0.00198800	2.12
	Rider MSR-E 1,065 kWh @ 0.00000000	0.00
	Rider PSM 1,065 kWh @ \$ 0.00013500cr	0.14cr
	Elec Fuel Adjustment 1,065 kWh @ \$ 0.00227300	2.42
		\$ 93.23
	<b>Total Current Electric Charges</b>	<b>\$ 93.23</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.80
		\$ 2.80
	<b>Total Taxes</b>	<b>\$ 2.80</b>



Calculations based on most recent 12 month history  
 Total Usage 10,607  
 Average Usage 884

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	1,234	1,072	765	622	755	1,016	991	897	870	703	933	918	1,065

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]	Due Date	Amount Due
	Oct 1, 2013	\$ 79.73

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Sep 09 not included Last payment received Aug 15 Bill prepared on Sep 09, 2013 Next meter reading Oct 03, 2013

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Aug 05 - Sep 05	31	83173	84032	859

Electric - Residential	
Usage - 859 kWh	
Duke Energy - Rate RS	\$ 77.41
<b>Current Electric Charges</b>	<b>\$ 77.41</b>

Current Billing	
Amt Due - Previous Bill	\$ 96.03
Payment(s) Received	96.03cr
Balance Forward	0.00
Current Electric Charges	77.41
Taxes	2.32
<b>Current Amount Due</b>	<b>\$ 79.73</b>

Taxes	
Taxes	\$ 2.32

Beware of recent fraudulent activity targeted at Duke Energy customers. Recent scams in Duke Energy service territories have left some customers out of money. Visit [duke-energy.com](http://duke-energy.com) to learn more and how to protect yourself.

Up to \$425 available to help upgrade your attic insulation and seal your ducts before winter hits! Search our certified contractors today at [duke-energy.com/smarty](http://duke-energy.com/smarty).

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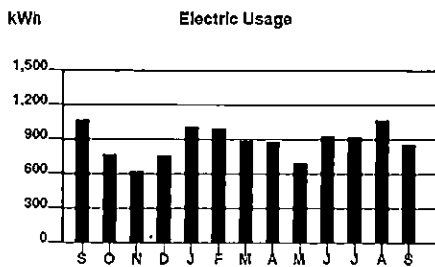
Due Date	Amount Due	After Oct 1, 2013
Oct 1, 2013	\$ 79.73	\$ 83.60

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185869	Rate RS - Residential Service	
kWh Usage - 859	Customer Charge	\$ 4.60
Aug 05 - Sep 05	Energy Chrg	
31 Days	859 kWh @ \$ 0.07908500	67.93
	Elec DSM Rider	
	859 kWh @ \$ 0.00198800	1.71
	Rider MSR-E	
	859 kWh 0.00000000	0.00
	Rider PSM	
	859 kWh @ \$ 0.00025200cr	0.22cr
	Elec Fuel Adjustment	
	859 kWh @ \$ 0.00394800	3.39
		\$ 77.41
	<b>Total Current Electric Charges</b>	<b>\$ 77.41</b>

Explanation of Taxes		
<b>Taxes</b>	<b>Rate Incr for School Tax</b>	<b>\$ 2.32</b>
		<b>\$ 2.32</b>
	<b>Total Taxes</b>	<b>\$ 2.32</b>



Calculations based on most recent 12 month history  
 Total Usage 10,394  
 Average Usage 866

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	1,072	765	622	755	1,016	991	897	870	703	933	918	1,065	859

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2013	\$ 56.30

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 04 not included Last payment received Sep 18 Bill prepared on Oct 04, 2013 Next meter reading Nov 01, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Sep 05	Oct 03	28	84032	84638	606

Electric - Residential	
Usage -	606 kWh
Duke Energy - Rate RS	\$ 54.66
<b>Current Electric Charges</b>	<b>\$ 54.66</b>

Current Billing	
Amt Due - Previous Bill	\$ 79.73
Payment(s) Received	79.73cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	54.66
Taxes	1.64
<b>Current Amount Due</b>	<b>\$ 56.30</b>

Taxes	
Taxes	\$ 1.64

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Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. Visit us online at duke-energy.com/wintercare for more information on how you can help.

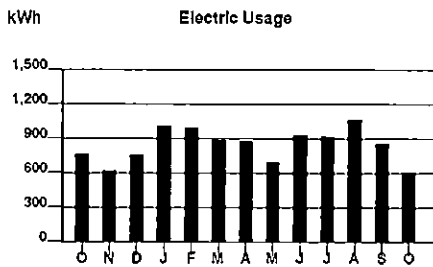
Due Date	Amount Due	After Oct 28, 2013
Oct 28, 2013	\$ 56.30	\$ 59.03

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 606	Customer Charge	\$ 4.60
Sep 05 - Oct 03 28 Days	Energy Chrg 606 kWh @ \$ 0.07908500	47.93
	Elec DSM Rider 606 kWh @ \$ 0.00198800	1.20
	Rider MSR-E 606 kWh @ 0.00000000	0.00
	Rider PSM 606 kWh @ \$ 0.00025200cr	0.15cr
	Elec Fuel Adjustment 606 kWh @ \$ 0.00178500	1.08
		\$ 54.66
	<b>Total Current Electric Charges</b>	<b>\$ 54.66</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.64
		\$ 1.64
	<b>Total Taxes</b>	<b>\$ 1.64</b>



Calculations based on most recent 12 month history  
 Total Usage 10,235  
 Average Usage 853

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	755	622	755	1,016	991	897	870	703	933	918	1,065	853	606



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Dec 2, 2013	\$ 44.88

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000044881 [REDACTED] 120220136 00000047066

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 06 not included Last payment received Oct 18 Bill prepared on Nov 06, 2013 Next meter reading Dec 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Oct 03	Nov 02	30	84638	85114	476

Electric - Residential	
Usage -	476 kWh
Duke Energy - Rate RS	\$ 43.57
<b>Current Electric Charges</b>	<b>\$ 43.57</b>

Current Billing	
Amt Due - Previous Bill	\$ 56.30
Payment(s) Received	56.30cr
Balance Forward	0.00
Current Electric Charges	43.57
Taxes	1.31
<b>Current Amount Due</b>	<b>\$ 44.88</b>

Taxes	
Taxes	\$ 1.31

Make sure your home is comfortable for the holidays. Get up to \$425 in rebates to help upgrade your attic insulation and seal ducts. Find a certified contractor today at [duke-energy.com/smarty](http://duke-energy.com/smarty)

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs).

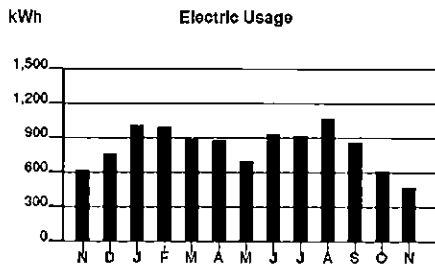
Due Date	Amount Due	After Dec 2, 2013
Dec 2, 2013	\$ 44.88	\$ 47.06

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 476	Customer Charge	\$ 4.60
Oct 03 - Nov 02 30 Days	Energy Chrg 476 kWh @ \$ 0.07908500	37.64
	Elec DSM Rider 476 kWh @ \$ 0.00198800	0.95
	Rider MSR-E 476 kWh @ 0.00000000	0.00
	Rider PSM 476 kWh @ \$ 0.00025200cr	0.12cr
	Elec Fuel Adjustment 476 kWh @ \$ 0.00105300	0.50
		\$ 43.57
	<b>Total Current Electric Charges</b>	<b>\$ 43.57</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.31
		\$ 1.31
	<b>Total Taxes</b>	<b>\$ 1.31</b>



Calculations based on most recent 12 month history  
 Total Usage 10,089  
 Average Usage 841

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	622	755	1,016	991	897	870	703	933	918	1,065	858	606	476

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Dec 31, 2013	\$ 51.32

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000051322 [REDACTED] 123120132 00000053813

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Dec 09 not included Last payment received Nov 19 Bill prepared on Dec 09, 2013 Next meter reading Jan 07, 2014

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Nov 02	Dec 05	33	85114	85680 E	566

Electric - Residential	
Usage -	566 kWh
Duke Energy - Rate RS	\$ 49.83
<b>Current Electric Charges</b>	<b>\$ 49.83</b>

Current Billing	
Amt Due - Previous Bill	\$ 44.88
Payment(s) Received	44.88cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	49.83
Taxes	1.49
<b>Current Amount Due</b>	<b>\$ 51.32</b>

Taxes	
Taxes	\$ 1.49

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Get up to \$425 to make your home more comfortable. Now that's a joyful tidings. Learn more about our cash incentives for home insulation and duct sealing projects at [duke-energy.com/smarty](http://duke-energy.com/smarty).

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare).

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs).

Due Date	Amount Due	After Dec 31, 2013
Dec 31, 2013	\$ 51.32	\$ 53.81

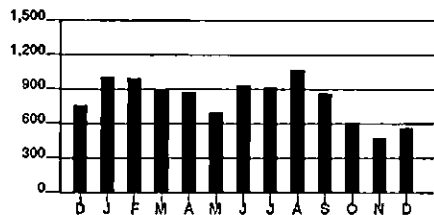
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 566	Customer Charge	\$ 4.60
Nov 02 - Dec 05 33 Days	Energy Chrg 566 kWh @ \$ 0.07908500	44.76
	Elec DSM Rider 566 kWh @ \$ 0.00198800	1.13
	Rider MSR-E 566 kWh 0.00000000	0.00
	Rider PSM 566 kWh @ \$ 0.00044100cr	0.25cr
	Elec Fuel Adjustment 566 kWh @ \$ 0.00071600cr	0.41cr
	<b>Total Current Electric Charges:</b>	<b>\$ 49.83</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.49
	<b>Total Taxes:</b>	<b>\$ 1.49</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 9,900  
 Average Usage 825

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	755	1,016	991	897	870	703	933	918	1,065	859	606	476	566

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Feb 3, 2014	\$ 61.55

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000061557 [REDACTED] 02032014 00000064548

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 10 not included Last payment received Dec 23 Bill prepared on Jan 10, 2014 Next meter reading Feb 05, 2014

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Dec 05	Jan 07	33	85680 E	86365 E	685

Electric - Residential	
Usage -	685 kWh
Duke Energy - Rate RS	\$ 59.76
<b>Current Electric Charges</b>	<b>\$ 59.76</b>

Current Billing	
Amt Due - Previous Bill	\$ 51.32
Payment(s) Received	51.32cr
Balance Forward	0.00
Current Electric Charges	59.76
Taxes	1.79
<b>Current Amount Due</b>	<b>\$ 61.55</b>

Taxes	
Taxes	\$ 1.79

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit duke-energy.com/SaveOnBulbs.

FREE PICK UP OF YOUR OLD REFRIGERATOR OR FREEZER! Save up to \$150/yr on your energy bill. We'll pick it up for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit duke-energy.com/recycle. Some restrictions apply.

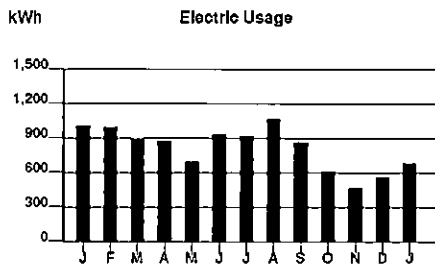
Due Date	Amount Due	After Feb 3, 2014
Feb 3, 2014	\$ 61.55	\$ 64.54

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 685	Customer Charge	\$ 4.60
Dec 05 - Jan 07 33 Days	Energy Chrg 685 kWh @ \$ 0.07908500	54.17
	Elec DSM Rider 685 kWh @ \$ 0.00200300	1.37
	Rider MSR-E 685 kWh 0.00000000	0.00
	Rider PSM 685 kWh @ \$ 0.00044100cr	0.30cr
	Elec Fuel Adjustment 685 kWh @ \$ 0.00011600cr	0.08cr
	<b>Total Current Electric Charges:</b>	<b>\$ 59.76</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.79
	<b>Total Taxes:</b>	<b>\$ 1.79</b>



Calculations based on most recent 12 month history  
 Total Usage 9,569  
 Average Usage 797

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	1,016	991	897	870	703	933	918	1,065	859	608	476	568	685

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Mar 4, 2014	\$ 56.20

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information	
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 10 not included Last payment received Jan 24	Bill prepared on Feb 10, 2014 Next meter reading Mar 06, 2014

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Jan 07	Feb 05	29	86365 E	86979 E	614

Electric - Residential	
Usage -	614 kWh
Duke Energy - Rate RS	\$ 54.56
<b>Current Electric Charges</b>	<b>\$ 54.56</b>

Current Billing	
Amt Due - Previous Bill	\$ 61.55
Payment(s) Received	61.55cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	54.56
Taxes	1.64
<b>Current Amount Due</b>	<b>\$ 56.20</b>

Taxes	
Taxes	\$ 1.64

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Does a short month leave you short on cash? Get \$30 for an eligible fridge and free pickup! Call 855.398.6200 or visit duke-energy.com/short to schedule.

Colder weather increases the demand for energy. We understand your bill may be higher and we'd like to help. Visit duke-energy.com for billing and payment options, as well as tips to lower your energy bill.

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through March, 2014. Go to duke-energy.com/SaveOnBulbs to check your eligibility.

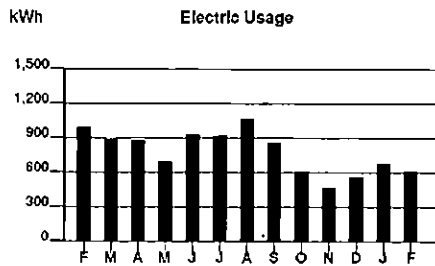
Due Date	Amount Due	After Mar 4, 2014
Mar 4, 2014	\$ 56.20	\$ 58.93

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 614	Customer Charge	\$ 4.60
Jan 07 - Feb 05 29 Days	Energy Chrg 614 kWh @ \$ 0.07908500	48.56
	Elec DSM Rider 614 kWh @ \$ 0.00200300	1.23
	Rider MSR-E 614 kWh 0.00000000	0.00
	Rider PSM 614 kWh @ \$ 0.00044100cr	0.27cr
	Elec Fuel Adjustment 614 kWh @ \$ 0.00072400	0.44
		\$ 54.56
	<b>Total Current Electric Charges</b>	<b>\$ 54.56</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.64
		\$ 1.64
	<b>Total Taxes</b>	<b>\$ 1.64</b>



Calculations based on most recent 12 month history  
 Total Usage 9,192  
 Average Usage 766

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	891	897	870	703	933	918	1,065	859	608	476	566	685	614



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Apr 2, 2014	\$ 222.75

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 11 not included Last payment received Feb 24 Bill prepared on Mar 11, 2014 Next meter reading Apr 04, 2014

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 106185869	Feb 05 Mar 07	30	86979 E	89367	2,388

Electric - Residential	
Usage -	2,388 kWh
Duke Energy - Rate RS	\$ 216.26
<b>Current Electric Charges</b>	<b>\$ 216.26</b>

Current Billing	
Amt Due - Previous Bill	\$ 56.20
Payment(s) Received	56.20cr
Balance Forward	0.00
Current Electric Charges	216.26
Taxes	6.49
<b>Current Amount Due</b>	<b>\$ 222.75</b>

Taxes	
Taxes	\$ 6.49

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through April 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Out with the old, in with the new and get \$30 too. Save up to \$150/yr on your energy bill. We'll pick up your old refrigerator for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit [duke-energy.com/recycle](http://duke-energy.com/recycle). Some restrictions apply.

Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.544.6900.

Due Date	Amount Due	After Apr 2, 2014
Apr 2, 2014	\$ 222.75	\$ 233.56

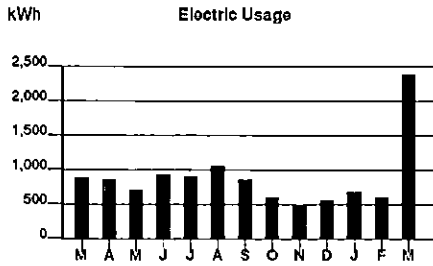
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 2,388	Customer Charge	\$ 4.60
Feb 05 - Mar 07 30 Days	Energy Chrg 2,388 kWh @ \$ 0.07908500	188.85
	Elec DSM Rider 2,388 kWh @ \$ 0.00200300	4.78
	Rider MSR-E 2,388 kWh 0.00000000	0.00
	Rider PSM 2,388 kWh @ \$ 0.00060700cr	1.45cr
	Elec Fuel Adjustment 2,388 kWh @ \$ 0.00815600	19.48
		\$ 216.26
	<b>Total Current Electric Charges</b>	<b>\$ 216.26</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 6.49
		\$ 6.49
	<b>Total Taxes</b>	<b>\$ 6.49</b>



Calculations based on most recent 12 month history  
 Total Usage 10,683  
 Average Usage 890

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	897	870	703	933	916	1,065	859	606	476	566	685	614	2,388

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
May 1, 2014	\$ 53.81

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 09 not included Last payment received Mar 20 Bill prepared on Apr 09, 2014 Next meter reading May 06, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Mar 07	Apr 05	29	89367	89929	562

Electric - Residential	
Usage -	562 kWh
Duke Energy - Rate RS	\$ 52.24
<b>Current Electric Charges</b>	<b>\$ 52.24</b>

Current Billing	
Amt Due - Previous Bill	\$ 222.75
Payment(s) Received	222.75cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	52.24
Taxes	1.57
<b>Current Amount Due</b>	<b>\$ 53.81</b>

Taxes	
Taxes	\$ 1.57

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through May 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Is the air inside your home aggravating your allergies? Our Smart \$aver Insulate and Seal program helps keep dust and allergens outside, as well as helping to lower your energy bill. Get up to \$425 to help make these improvements. Schedule now at [duke-energy.com/spring](http://duke-energy.com/spring). Results vary by home.

Due Date	Amount Due	Alter
May 1, 2014	\$ 53.81	May 1, 2014 \$ 56.42

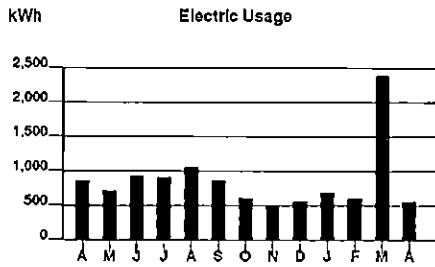
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 562	Customer Charge	\$ 4.60
Mar 07 - Apr 05 29 Days	Energy Chrg 562 kWh @ \$ 0.07908500	44.45
	Elec DSM Rider 562 kWh @ \$ 0.00200300	1.13
	Rider MSR-E 562 kWh 0.00000000	0.00
	Rider PSM 562 kWh @ \$ 0.00060700cr	0.34cr
	Elec Fuel Adjustment 562 kWh @ \$ 0.00427100	2.40
	<b>Total Current Electric Charges</b>	<b>\$ 52.24</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.57
	<b>Total Taxes</b>	<b>\$ 1.57</b>



Calculations based on most recent 12 month history  
 Total Usage 10,375  
 Average Usage 865

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	870	703	933	918	1,065	859	806	476	566	685	614	2,388	562

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
May 29, 2014	\$ 43.88

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 07 not included Last payment received Apr 21 Bill prepared on May 07, 2014 Next meter reading Jun 05, 2014

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Apr 05	May 06	31	89929	90355	426

Electric - Residential	
Usage -	426 kWh
Duke Energy - Rate RS	\$ 42.60
<b>Current Electric Charges</b>	<b>\$ 42.60</b>

Current Billing	
Amt Due - Previous Bill	\$ 53.81
Payment(s) Received	53.81cr
Balance Forward	0.00
Current Electric Charges	42.60
Taxes	1.28
<b>Current Amount Due</b>	<b>\$ 43.88</b>

Taxes	
Taxes	\$ 1.28

Is your insulation doing its job? Better attic insulation and air sealing can make your home more comfortable all year. Duke Energy offers up to \$425 to help with improvements. Get started at [duke-energy.com/comfy](http://duke-energy.com/comfy).

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through June 16, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Due Date	Amount Due	After May 29, 2014
May 29, 2014	\$ 43.88	\$ 46.01

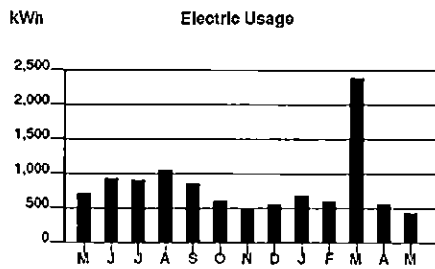
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 426	Customer Charge	\$ 4.60
Apr 05 - May 06 31 Days	Energy Chrg 426 kWh @ \$ 0.07908500	33.69
	Elec DSM Rider 426 kWh @ \$ 0.00306200	1.30
	Rider MSR-E 426 kWh 0.00000000	0.00
	Rider PSM 426 kWh @ \$ 0.00060700cr	0.26cr
	Elec Fuel Adjustment 426 kWh @ \$ 0.00768600	3.27
		\$ 42.60
	<b>Total Current Electric Charges</b>	<b>\$ 42.60</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.28
		\$ 1.28
	<b>Total Taxes</b>	<b>\$ 1.28</b>



Calculations based on most recent 12 month history  
 Total Usage 10,098  
 Average Usage 842

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	703	933	918	1,065	859	606	476	566	685	614	2,388	562	426

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 2, 2014	\$ 60.24

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mall Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 10 not included Last payment received May 19 Bill prepared on Jun 10, 2014 Next meter reading Jul 07, 2014

Meter Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec 106185869	May 06	Jun 06	31	90355	90974	619

Electric - Residential	
Usage - 619 kWh	
Duke Energy - Rate RS	\$ 58.49
<b>Current Electric Charges</b>	<b>\$ 58.49</b>

Current Billing	
Amt Due - Previous Bill	\$ 43.88
Payment(s) Received	43.88cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	58.49
Taxes	1.75
<b>Current Amount Due</b>	<b>\$ 60.24</b>

Taxes	
Taxes	\$ 1.75

Will your attic insulation keep your cool air inside this summer? Make your home more comfortable by upgrading your insulation and sealing air leaks. We have rebates up to \$350 to help. Learn more at [duke-energy.com/keepcool](http://duke-energy.com/keepcool).

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through July 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Due Date	Amount Due	Alter
Jul 2, 2014	\$ 60.24	Jul 2, 2014 \$ 63.16

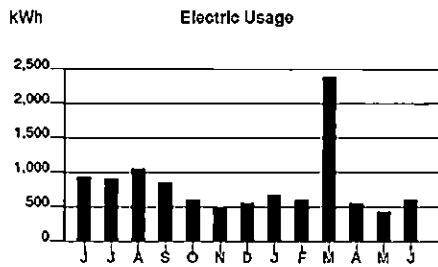
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 619	Customer Charge	\$ 4.60
May 06 - Jun 06	Energy Chrg 619 kWh @ \$ 0.07908500	48.95
31 Days	Elec DSM Rider 619 kWh @ \$ 0.00306200	1.90
	Rider MSR-E 619 kWh 0.00000000	0.00
	Rider PSM 619 kWh @ \$ 0.00293200cr	1.81cr
	Elec Fuel Adjustment 619 kWh @ \$ 0.00783700	4.85
	<b>Total Current Electric Charges</b>	<b>\$ 58.49</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.75
	<b>Total Taxes</b>	<b>\$ 1.75</b>



Calculations based on most recent 12 month history  
 Total Usage 9,784  
 Average Usage 815

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	933	918	1,065	859	606	476	566	685	614	2,385	562	426	619



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 30, 2014	\$ 66.34

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 08 not included Last payment received Jun 23 Bill prepared on Jul 08, 2014 Next meter reading Aug 05, 2014

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Jun 06 Jul 07	31	90974	91659	685

Electric - Residential	
Usage - 685 kWh	
Duke Energy - Rate RS	\$ 64.41
<b>Current Electric Charges</b>	<b>\$ 64.41</b>

Current Billing	
Amt Due - Previous Bill	\$ 60.24
Payment(s) Received	60.24cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	64.41
Taxes	1.93
<b>Current Amount Due</b>	<b>\$ 66.34</b>

Taxes	
Taxes	\$ 1.93

The more you know, the less you spend. Get bill-lowering tips at [duke-energy.com/energytips](http://duke-energy.com/energytips).

Simple summer savings: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/RecycleNow](http://duke-energy.com/RecycleNow) or by calling 855.398.6200.

Did you know HVAC units need tune-ups, just like cars? Our Health Check can improve your heating and cooling system's efficiency, help save energy and lower your bills. Plus, we'll pay \$50 of the cost. Get started at [duke-energy.com/healthcheck](http://duke-energy.com/healthcheck).

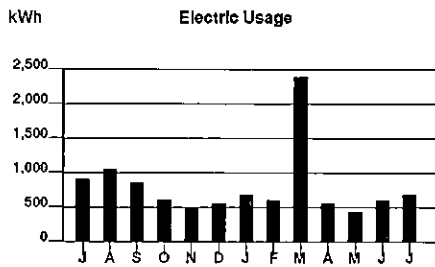
Due Date	Amount Due	After Jul 30, 2014
Jul 30, 2014	\$ 66.34	\$ 69.56

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185869	Rate RS - Residential Service	
kWh Usage - 685	Customer Charge	\$ 4.60
Jun 06 - Jul 07	Energy Chrg	
31 Days	685 kWh @ \$ 0.07908500	54.17
	Elec DSM Rider	
	685 kWh @ \$ 0.00306200	2.10
	Rider MSR-E	
	685 kWh 0.00000000	0.00
	Rider PSM	
	685 kWh @ \$ 0.00293200cr	2.01cr
	Elec Fuel Adjustment	
	685 kWh @ \$ 0.00809500	5.55
		\$ 64.41
	<b>Total Current Electric Charges</b>	<b>\$ 64.41</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 1.93
		\$ 1.93
	<b>Total Taxes</b>	<b>\$ 1.93</b>



Calculations based on most recent 12 month history  
 Total Usage 9,551  
 Average Usage 796

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	918	1,065	959	606	476	566	685	614	2,388	562	426	619	685

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Aug 28, 2014	\$ 79.07

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000079073 [REDACTED] 082820140 00000082910

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Aug 06 not included Last payment received Jul 15 Bill prepared on Aug 06, 2014 Next meter reading Sep 04, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Jul 07	Aug 05	29	91659	92425	766

Electric - Residential	
Usage -	766 kWh
Duke Energy - Rate RS	\$ 76.77
<b>Current Electric Charges</b>	<b>\$ 76.77</b>

Current Billing	
Amt Due - Previous Bill	\$ 66.34
Payment(s) Received	66.34cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	76.77
Taxes	2.30
<b>Current Amount Due</b>	<b>\$ 79.07</b>

Taxes	
Taxes	\$ 2.30

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

The more you know, the less you spend. Get bill-lowering tips at [duke-energy.com/energytips](http://duke-energy.com/energytips).

Simple summer savings: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/HaulAway](http://duke-energy.com/HaulAway) or by calling 855.398.6200.

Due Date	Amount Due	Alter
Aug 28, 2014	\$ 79.07	Aug 28, 2014
		\$ 82.91

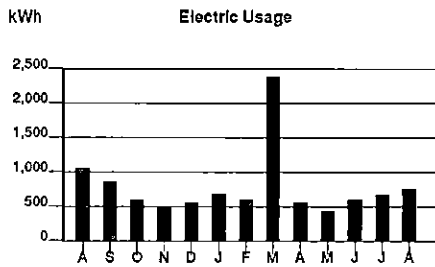
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric Meter -</b> 106185869	<b>Duke Energy</b> Rate RS - Residential Service	
<b>kWh Usage -</b> 766	Customer Charge	\$ 4.60
<b>Jul 07 - Aug 05</b> 29 Days	Energy Chrg 766 kWh @ \$ 0.07908500	60.58
	Elec DSM Rider 766 kWh @ \$ 0.00306200	2.35
	Rider MSR-E 766 kWh 0.00000000	0.00
	Rider PSM 766 kWh @ \$ 0.00293200cr	2.25cr
	Elec Fuel Adjustment 766 kWh @ \$ 0.01500400	11.49
	<b>Total Current Electric Charges</b>	<b>\$ 76.77</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 2.30
	<b>Total Taxes</b>	<b>\$ 2.30</b>



Calculations based on most recent 12 month history  
 Total Usage 9,252  
 Average Usage 771

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	1,065	859	606	476	566	685	614	2,388	562	426	619	685	766

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Sep 29, 2014	\$ 82.85

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000082856 [REDACTED] 092920143 00000086878

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Sep 05 not included Last payment received Aug 18 Bill prepared on Sep 05, 2014 Next meter reading Oct 03, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Aug 05	Sep 04	30	92425	93285	860

Electric - Residential	
Usage - 860 kWh	
Duke Energy - Rate RS	\$ 80.44
<b>Current Electric Charges</b>	<b>\$ 80.44</b>

Current Billing	
Amt Due - Previous Bill	\$ 79.07
Payment(s) Received	79.07cr
Balance Forward	0.00
Current Electric Charges	80.44
Taxes	2.41
<b>Current Amount Due</b>	<b>\$ 82.85</b>

Taxes	
Taxes	\$ 2.41

Take control of your energy use with Home Energy House Call - a \$180 value, FREE. Eligible homeowners can get a free in-home energy assessment, free CFLs, a free showerhead and more. Sign up at [duke-energy.com/housecall](http://duke-energy.com/housecall) or 844-346-4366.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Fall Freebie: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/September](http://duke-energy.com/September) or by calling 855.398.6200.

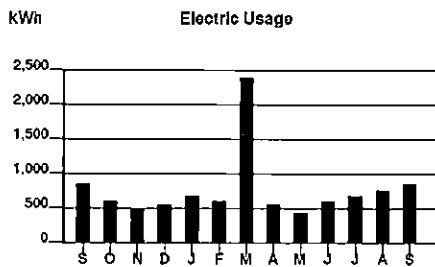
Due Date	Amount Due	After Sep 29, 2014
Sep 29, 2014	\$ 82.85	\$ 86.87

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 860	Customer Charge	\$ 4.60
Aug 05 - Sep 04 30 Days	Energy Chrg 860 kWh @ \$ 0.07908500	68.01
	Elec DSM Rider 860 kWh @ \$ 0.00306200	2.63
	Rider MSR-E 860 kWh @ 0.00000000	0.00
	Rider PSM 860 kWh @ \$ 0.00203300cr	1.75cr
	Elec Fuel Adjustment 860 kWh @ \$ 0.00808500	6.95
		\$ 80.44
	<b>Total Current Electric Charges</b>	<b>\$ 80.44</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.41
		\$ 2.41
	<b>Total Taxes</b>	<b>\$ 2.41</b>



Calculations based on most recent 12 month history  
 Total Usage 9,253  
 Average Usage 771

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	859	606	476	568	685	614	2,388	562	426	619	685	766	860

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2014	\$ 57.24

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 06 not included Last payment received Sep 16 Bill prepared on Oct 06, 2014 Next meter reading Nov 03, 2014

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Sep 04	Oct 03	29	93285	93872	587

Electric - Residential	
Usage -	587 kWh
Duke Energy - Rate RS	\$ 55.57
<b>Current Electric Charges</b>	<b>\$ 55.57</b>

Current Billing	
Amt Due - Previous Bill	\$ 82.85
Payment(s) Received	82.85cr
Balance Forward	0.00
Current Electric Charges	55.57
Taxes	1.67
<b>Current Amount Due</b>	<b>\$ 57.24</b>

Taxes	
Taxes	\$ 1.67

Fall Freebie: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/October](http://duke-energy.com/October) or by calling 855.398.6200.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Is your insulation doing its job? Improving your insulation and reducing your home's air leaks can help lower your energy bills. Plus, we'll give you up to \$425 to help pay for improvements. Get started at [duke-energy.com/lowermybill](http://duke-energy.com/lowermybill).

Due Date	Amount Due	After Oct 28, 2014
Oct 28, 2014	\$ 57.24	\$ 60.02

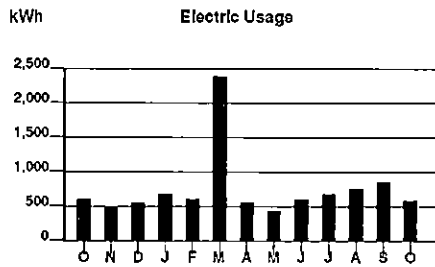
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 587	Customer Charge	\$ 4.60
Sep 04 - Oct 03 29 Days	Energy Chrg 587 kWh @ \$ 0.07908500	46.42
	Elec DSM Rider 587 kWh @ \$ 0.00306200	1.80
	Rider MSR-E 587 kWh @ 0.00000000	0.00
	Rider PSM 587 kWh @ \$ 0.00203300cr	1.19cr
	Elec Fuel Adjustment 587 kWh @ \$ 0.00671900	3.94
	<b>Total Current Electric Charges</b>	<b>\$ 55.57</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.67
	<b>Total Taxes</b>	<b>\$ 1.67</b>



Calculations based on most recent 12 month history  
 Total Usage 9,234  
 Average Usage 770

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	606	476	566	685	614	2,388	562	426	619	685	766	860	587



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2014	\$ 57.24

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 06 not included Last payment received Sep 16 Bill prepared on Oct 06, 2014 Next meter reading Nov 03, 2014

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185869	Sep 04 Oct 03	29	93285	93872	587

Electric - Residential	
Usage -	587 kWh
Duke Energy - Rate RS	\$ 55.57
<b>Current Electric Charges</b>	<b>\$ 55.57</b>

Current Billing	
Amt Due - Previous Bill	\$ 82.85
Payment(s) Received	82.85cr
Balance Forward	0.00
Current Electric Charges	55.57
Taxes	1.67
<b>Current Amount Due</b>	<b>\$ 57.24</b>

Taxes	
<b>Taxes</b>	<b>\$ 1.67</b>

Fall Freebie: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/October](http://duke-energy.com/October) or by calling 855.398.6200.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

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Due Date	Amount Due	Alter
Oct 28, 2014	\$ 57.24	Oct 28, 2014 \$ 60.02

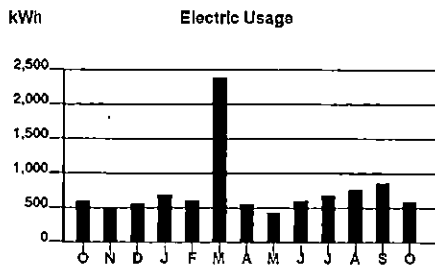
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 587	Customer Charge	\$ 4.60
Sep 04 - Oct 03 29 Days	Energy Chrg 587 kWh @ \$ 0.07908500	46.42
	Elec DSM Rider 587 kWh @ \$ 0.00306200	1.80
	Rider MSR-E 587 kWh @ 0.00000000	0.00
	Rider PSM 587 kWh @ \$ 0.00203300cr	1.19cr
	Elec Fuel Adjustment 587 kWh @ \$ 0.00671900	3.94
		\$ 55.57
	<b>Total Current Electric Charges</b>	<b>\$ 55.57</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.67
		\$ 1.67
	<b>Total Taxes</b>	<b>\$ 1.67</b>



Calculations based on most recent 12 month history  
 Total Usage 9,234  
 Average Usage 770

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	606	476	566	685	614	2,388	562	426	619	685	766	860	587

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Nov 26, 2014	\$ 37.16

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 04 not included Last payment received Oct 20 Bill prepared on Nov 04, 2014 Next meter reading Dec 04, 2014

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Oct 03	Nov 01	29	93872	94247	375

Electric - Residential	
Usage -	375 kWh
Duke Energy - Rate RS	\$ 36.08
<b>Current Electric Charges</b>	<b>\$ 36.08</b>

Current Billing	
Amt Due - Previous Bill	\$ 57.24
Payment(s) Received	57.24cr
Balance Forward	0.00
Current Electric Charges	36.08
Taxes	1.08
<b>Current Amount Due</b>	<b>\$ 37.16</b>

Taxes	
Taxes	\$ 1.08

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare).

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

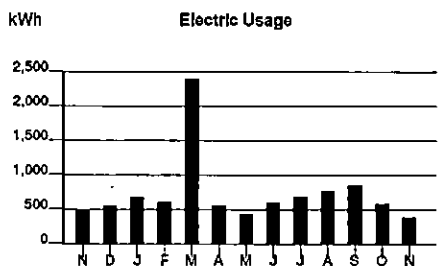
Due Date	Amount Due	After
Nov 26, 2014	\$ 37.16	Nov 26, 2014
		\$ 38.96

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 375	Customer Charge	\$ 4.60
Oct 03 - Nov 01 29 Days	Energy Chrg 375 kWh @ \$ 0.07908500	29.66
	Elec DSM Rider 375 kWh @ \$ 0.00306200	1.15
	Rider MSR-E 375 kWh @ 0.00000000	0.00
	Rider PSM 375 kWh @ \$ 0.00203300cr	0.76cr
	Elec Fuel Adjustment 375 kWh @ \$ 0.00381100	1.43
		\$ 36.08
	<b>Total Current Electric Charges</b>	<b>\$ 36.08</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.08
		\$ 1.08
	<b>Total Taxes</b>	<b>\$ 1.08</b>



Calculations based on most recent 12 month history  
 Total Usage 9,133  
 Average Usage 761

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	476	566	685	614	2,388	562	426	619	685	766	860	587	375

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Dec 29, 2014	\$ 77.31

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000077313 [REDACTED] 122920143 00000081060

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Dec 05 not included Last payment received Nov 17 Bill prepared on Dec 05, 2014 Next meter reading Jan 07, 2015

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185869	Nov 01	Dec 04	33	94247	95091	844

Electric - Residential	
Usage -	844 kWh
Duke Energy - Rate RS	\$ 75.06
<b>Current Electric Charges</b>	<b>\$ 75.06</b>

Current Billing	
Amt Due - Previous Bill	\$ 37.16
Payment(s) Received	37.16cr
Balance Forward	0.00
Current Electric Charges	75.06
Taxes	2.25
<b>Current Amount Due</b>	<b>\$ 77.31</b>

Taxes	
Taxes	\$ 2.25

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare), or check the box on your bill and enter a donation amount.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

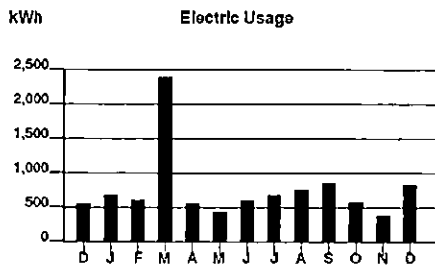
Due Date	Amount Due	After Dec 29, 2014
Dec 29, 2014	\$ 77.31	\$ 81.06

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 844	Customer Charge	\$ 4.60
Nov 01 - Dec 04 33 Days	Energy Chrg 844 kWh @ \$ 0.07908500	66.75
	Elec DSM Rider 844 kWh @ \$ 0.00306200	2.58
	Rider MSR-E 844 kWh @ 0.00000000	0.00
	Rider PSM 844 kWh @ \$ 0.00018700	0.16
	Elec Fuel Adjustment 844 kWh @ \$ 0.00114700	0.97
		\$ 75.06
	<b>Total Current Electric Charges</b>	<b>\$ 75.06</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.25
		\$ 2.25
	<b>Total Taxes</b>	<b>\$ 2.25</b>



Calculations based on most recent 12 month history  
 Total Usage 9,411  
 Average Usage 784

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	566	685	614	2,388	562	426	619	685	766	860	587	375	844

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jan 30, 2015	\$ 77.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 08 not included Last payment received Dec 19 Bill prepared on Jan 08, 2015 Next meter reading Feb 05, 2015

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Dec 04	Jan 07	34	95091	95947	856

Electric - Residential	
Usage -	856 kWh
Duke Energy - Rate RS	\$ 74.76
<b>Current Electric Charges</b>	<b>\$ 74.76</b>

Current Billing	
Amt Due - Previous Bill	\$ 77.31
Payment(s) Received	77.31cr
Balance Forward	0.00
Current Electric Charges	74.76
Taxes	2.24
<b>Current Amount Due</b>	<b>\$ 77.00</b>

Taxes	
Taxes	\$ 2.24

Is your insulation keeping the cold out? Better attic insulation and air sealing can make your home more comfortable during the harshest times of year. Duke Energy offers up to \$425 to help with improvements. Get started at [duke-energy.com/get425](http://duke-energy.com/get425).

We make it easy to get \$50 and get rid of your old unwanted fridge. Schedule your FREE pickup at [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or by calling 855.398.6200.

Due Date	Amount Due	After Jan 30, 2015
Jan 30, 2015	\$ 77.00	\$ 80.74

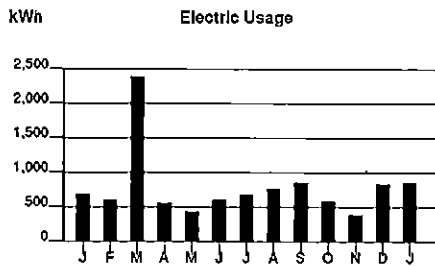
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 856	Customer Charge	\$ 4.60
Dec 04 - Jan 07 34 Days	Energy Chrg 856 kWh @ \$ 0.07908500	67.70
	Elec DSM Rider 856 kWh @ \$ 0.00306200	2.62
	Rider MSR-E 856 kWh 0.00000000	0.00
	Rider PSM 856 kWh @ \$ 0.00018700	0.16
	Elec Fuel Adjustment 856 kWh @ \$ 0.00037000cr	0.32cr
	<b>Total Current Electric Charges</b>	<b>\$ 74.76</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.24
	<b>Total Taxes</b>	<b>\$ 2.24</b>



Calculations based on most recent 12 month history  
 Total Usage 9,582  
 Average Usage 799

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	685	614	2,388	562	426	619	685	766	860	587	375	844	856



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Mar 2, 2015	\$ 72.52

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance)      Amount Enclosed

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000072524 [REDACTED] 030220153 00000076040

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 06 not included Last payment received Jan 19 Bill prepared on Feb 06, 2015 Next meter reading Mar 06, 2015

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185869	Jan 07	Feb 04	28	95947	96757	810

Electric - Residential	
Usage -	810 kWh
Duke Energy - Rate RS	\$ 70.41
<b>Current Electric Charges</b>	<b>\$ 70.41</b>

Current Billing	
Amt Due - Previous Bill	\$ 77.00
Payment(s) Received	77.00cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	70.41
Taxes	2.11
<b>Current Amount Due</b>	<b>\$ 72.52</b>

Taxes	
<b>Taxes</b>	<b>\$ 2.11</b>

Colder weather increases the demand for energy. Visit [duke-energy.com](http://duke-energy.com) for billing and payment options, as well as tips to lower your energy bill.

We make it easy to get \$30 and get rid of your old unwanted fridge. Schedule your FREE pickup at [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or by calling 855.398.6200.

Due Date	Amount Due	After Mar 2, 2015
Mar 2, 2015	\$ 72.52	\$ 76.04

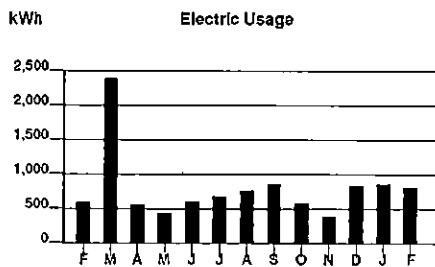
CONFIDENTIAL PROPRIETARY TRADE SECRET

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Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 810	Customer Charge	\$ 4.60
Jan 07 - Feb 04 28 Days	Energy Chrg 810 kWh @ \$ 0.07908500	64.06
	Elec DSM Rider 810 kWh @ \$ 0.00306200	2.48
	Rider MSR-E 810 kWh @ 0.00000000	0.00
	Rider PSM 810 kWh @ \$ 0.00018700	0.15
	Elec Fuel Adjustment 810 kWh @ \$ 0.00108300cr	0.88cr
	<b>Total Current Electric Charges</b>	<b>\$ 70.41</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.11
	<b>Total Taxes</b>	<b>\$ 2.11</b>



Calculations based on most recent 12 month history  
 Total Usage 9,778  
 Average Usage 815

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	614	2,308	562	426	619	685	766	860	587	375	644	856	810

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Apr 2, 2015	\$ 74.75

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution (for Customer Assistance)      Amount Enclosed

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 11 not included Last payment received Feb 17 Bill prepared on Mar 11, 2015 Next meter reading Apr 07, 2015

Meter Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec 106185869	Feb 04	Mar 07	31	96757	97584	827

Electric - Residential	
Usage -	827 kWh
Duke Energy - Rate RS	\$ 72.57
<b>Current Electric Charges</b>	<b>\$ 72.57</b>

Current Billing	
Amt Due - Previous Bill	\$ 72.52
Payment(s) Received	72.52cr
Balance Forward	0.00
Current Electric Charges	72.57
Taxes	2.18
<b>Current Amount Due</b>	<b>\$ 74.75</b>

Taxes	
<b>Taxes</b>	<b>\$ 2.18</b>

Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.544.6900.

FREE removal of your old, unwanted fridge. Easy. Convenient. Plus get \$30. Schedule a pickup at duke-energy.com/Fridge.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go online to duke-energy.com/SaveOnBulbs or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Due Date	Amount Due	Alter
Apr 2, 2015	\$ 74.75	Apr 2, 2015 \$ 78.38

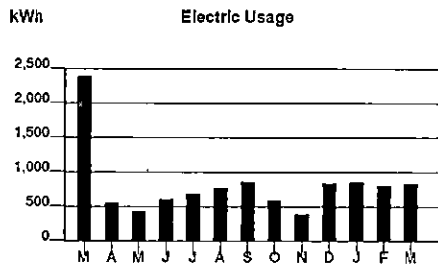
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 827	Customer Charge	\$ 4.60
Feb 04 - Mar 07 31 Days	Energy Chrg 827 kWh @ \$ 0.07908500	65.40
	Elec DSM Rider 827 kWh @ \$ 0.00309400	2.56
	Rider MSR-E 827 kWh @ 0.00000000	0.00
	Rider PSM 827 kWh @ \$ 0.00125900	1.04
	Elec Fuel Adjustment 827 kWh @ \$ 0.00124400cr	1.03cr
	<b>Total Current Electric Charges</b>	<b>\$ 72.57</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.18
	<b>Total Taxes</b>	<b>\$ 2.18</b>



Calculations based on most recent 12 month history  
 Total Usage 8,217  
 Average Usage 685

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	2,388	562	426	619	685	766	860	587	375	844	856	810	827

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Apr 29, 2015	\$ 910.80

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000910805 [REDACTED] 042920150 00000956341

Page 1 of 5

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 07 not included Last payment received Mar 23 Bill prepared on Apr 07, 2015 Next meter reading Apr 07, 2015

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Feb 04	Mar 07	31	70063	72932	2,869

Electric - Residential	
Usage - 2,869 kWh	
Duke Energy - Rate RS	\$ 240.41
<b>Current Electric Charges</b>	<b>\$ 240.41</b>

Current Billing	
Amt Due - Previous Bill	\$ 74.75
Payment(s) Received	74.75cr
Canceled Charges:	
Electric Charges	782.17cr
Prior Month(s) Charges:	
Electric Charges	1,403.24
<b>Balance Forward</b>	<b>621.07</b>
Current Electric Charges	240.41
Taxes	49.32
<b>Current Amount Due</b>	<b>\$ 910.80</b>

Taxes	
<b>Taxes</b>	<b>\$ 49.32</b>

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled electric charges for prior months.

FREE removal of your old, unwanted fridge. Easy. Convenient. Plus get \$30. Schedule a pickup at duke-energy.com/Fridge or call 800.228.6195.

Call Before You Dig. Digging the wrong area of your yard can be dangerous (even fatal). Be sure to request the marking of underground utility lines before you start. This important step saves lives, and it's free of charge. Call 811 or visit www.kentucky811.org.

Due Date	Amount Due	After Apr 29, 2015
Apr 29, 2015	\$ 910.80	\$ 956.34

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 2,869	Customer Charge	\$ 4.60
Feb 04 - Mar 07 31 Days	Energy Chrg 2,869 kWh @ \$ 0.07908500	226.89
	Elec DSM Rider 2,869 kWh @ \$ 0.00309400	8.88
	Rider MSR-E 2,869 kWh @ 0.00000000	0.00
	Rider PSM 2,869 kWh @ \$ 0.00125900	3.61
	Elec Fuel Adjustment 2,869 kWh @ \$ 0.00124400cr	3.57cr
		\$ 240.41
	<b>Total Current Electric Charges</b>	<b>\$ 240.41</b>

Explanation of Prior Month(s) Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 70063	Energy Chrg 2,338 kWh @ \$ 0.07908500	184.90
kWh Prev Read - 67725	Elec DSM Rider 2,338 kWh @ \$ 0.00306200	7.16
kWh Usage - 2,338	Rider MSR-E 2,338 kWh @ 0.00000000	0.00
Jan 07 - Feb 04 28 Days	Rider PSM 2,338 kWh @ \$ 0.00018700	0.44
	Elec Fuel Adjustment 2,338 kWh @ \$ 0.00108300cr	2.53cr
		\$ 194.57
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 67725	Energy Chrg 2,480 kWh @ \$ 0.07908500	196.13
kWh Prev Read - 65245	Elec DSM Rider 2,480 kWh @ \$ 0.00306200	7.59
kWh Usage - 2,480	Rider MSR-E 2,480 kWh @ 0.00000000	0.00
Dec 04 - Jan 07 34 Days	Rider PSM 2,480 kWh @ \$ 0.00018700	0.46
	Elec Fuel Adjustment 2,480 kWh @ \$ 0.00037000cr	0.92cr
		\$ 207.86
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 65245	Energy Chrg 2,125 kWh @ \$ 0.07908500	168.06
kWh Prev Read - 63120	Elec DSM Rider 2,125 kWh @ \$ 0.00306200	6.51
kWh Usage - 2,125	Rider MSR-E 2,125 kWh @ 0.00000000	0.00
Nov 01 - Dec 04 33 Days	Rider PSM 2,125 kWh @ \$ 0.00018700	0.40
	Elec Fuel Adjustment 2,125 kWh @ \$ 0.00114700	2.44
		\$ 182.01

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name		Service Address		Account Number
Charlene Wyatt		1804 Ashley Ct Misc: Unit 101 Florence KY 41042		
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	63120	Energy Chrg		
kWh Prev Read -	61915	1,205 kWh @ \$ 0.07908500	95.30	
kWh Usage -	1,205	Elec DSM Rider		
		1,205 kWh @ \$ 0.00306200	3.69	
Oct 03 - Nov 01		Rider MSR-E		
29 Days		1,205 kWh 0.00000000	0.00	
		Rider PSM		
		1,205 kWh @ \$ 0.00203300cr	2.45cr	
		Elec Fuel Adjustment		
		1,205 kWh @ \$ 0.00381100	4.59	\$ 105.73
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	61915	Energy Chrg		
kWh Prev Read -	60936	979 kWh @ \$ 0.07908500	77.42	
kWh Usage -	979	Elec DSM Rider		
		979 kWh @ \$ 0.00306200	3.00	
Sep 04 - Oct 03		Rider MSR-E		
29 Days		979 kWh 0.00000000	0.00	
		Rider PSM		
		979 kWh @ \$ 0.00203300cr	1.99cr	
		Elec Fuel Adjustment		
		979 kWh @ \$ 0.00671900	6.58	\$ 89.61
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	60936	Energy Chrg		
kWh Prev Read -	59854	1,082 kWh @ \$ 0.07908500	85.57	
kWh Usage -	1,082	Elec DSM Rider		
		1,082 kWh @ \$ 0.00306200	3.31	
Aug 05 - Sep 04		Rider MSR-E		
30 Days		1,082 kWh 0.00000000	0.00	
		Rider PSM		
		1,082 kWh @ \$ 0.00203300cr	2.20cr	
		Elec Fuel Adjustment		
		1,082 kWh @ \$ 0.00808500	8.75	\$ 100.03
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	59854	Energy Chrg		
kWh Prev Read -	58926	928 kWh @ \$ 0.07908500	73.39	
kWh Usage -	928	Elec DSM Rider		
		928 kWh @ \$ 0.00306200	2.84	
Jul 07 - Aug 05		Rider MSR-E		
29 Days		928 kWh 0.00000000	0.00	
		Rider PSM		
		928 kWh @ \$ 0.00293200cr	2.72cr	
		Elec Fuel Adjustment		
		928 kWh @ \$ 0.01500400	13.92	\$ 92.03

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name		Service Address		Account Number
Charlene Wyatt		1804 Ashley Ct Misc: Unit 101 Florence KY 41042		
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	58926	Energy Chrg		
kWh Prev Read -	57919	1,007 kWh @ \$ 0.07908500	79.64	
kWh Usage -	1,007	Elec DSM Rider		
Jun 06 - Jul 07		1,007 kWh @ \$ 0.00306200	3.08	
31 Days		Rider MSR-E		
		1,007 kWh 0.00000000	0.00	
		Rider PSM		
		1,007 kWh @ \$ 0.00293200cr	2.95cr	
		Elec Fuel Adjustment		
		1,007 kWh @ \$ 0.00809500	8.15	\$ 92.52
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	57919	Energy Chrg		
kWh Prev Read -	56821	1,098 kWh @ \$ 0.07908500	86.84	
kWh Usage -	1,098	Elec DSM Rider		
May 06 - Jun 06		1,098 kWh @ \$ 0.00306200	3.36	
31 Days		Rider MSR-E		
		1,098 kWh 0.00000000	0.00	
		Rider PSM		
		1,098 kWh @ \$ 0.00293200cr	3.22cr	
		Elec Fuel Adjustment		
		1,098 kWh @ \$ 0.00783700	8.61	\$ 100.19
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	56821	Energy Chrg		
kWh Prev Read -	55650	1,171 kWh @ \$ 0.07908500	92.61	
kWh Usage -	1,171	Elec DSM Rider		
Apr 05 - May 06		1,171 kWh @ \$ 0.00306200	3.59	
31 Days		Rider MSR-E		
		1,171 kWh 0.00000000	0.00	
		Rider PSM		
		1,171 kWh @ \$ 0.00060700cr	0.71cr	
		Elec Fuel Adjustment		
		1,171 kWh @ \$ 0.00768600	9.00	\$ 109.09
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	55650	Energy Chrg		
kWh Prev Read -	54175	1,475 kWh @ \$ 0.07908500	116.65	
kWh Usage -	1,475	Elec DSM Rider		
Mar 07 - Apr 05		1,475 kWh @ \$ 0.00200300	2.95	
29 Days		Rider MSR-E		
		1,475 kWh 0.00000000	0.00	
		Rider PSM		
		1,475 kWh @ \$ 0.00060700cr	0.90cr	
		Elec Fuel Adjustment		
		1,475 kWh @ \$ 0.00427100	6.30	\$ 129.60
<b>Total Prior Electric Charges</b>				<b>\$ 1,403.24</b>

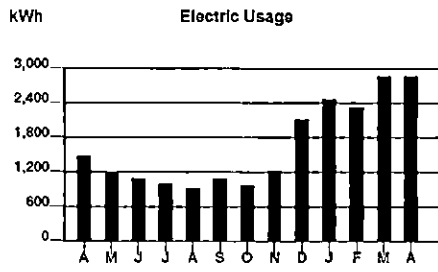
Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 49.32
	<b>Total Taxes</b>	<b>\$ 49.32</b>



CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 5 of 5

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 20,151  
 Average Usage 1,679

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	1,475	1,171	1,098	1,007	928	1,082	979	1,205	2,125	2,480	2,338	2,669	2,869

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
May 29, 2015	\$ 1,030.01

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00001030019 [REDACTED] 052920159 00001035800

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 07 not included Last payment received May 05 Bill prepared on May 07, 2015 Next meter reading Jun 05, 2015

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185868	Apr 07	May 06	29	74954	76299	1,345

Electric - Residential	
Usage -	1,345 kWh
Duke Energy - Rate RS	\$ 115.74
<b>Current Electric Charges</b>	<b>\$ 115.74</b>

Current Billing	
Amt Due - Previous Bill	\$ 1,086.60
Payment(s) Received	175.80cr
<b>Balance Forward</b>	<b>910.80</b>
Current Electric Charges	115.74
Taxes	3.47
<b>Current Amount Due</b>	<b>\$ 1,030.01</b>

Taxes	
Taxes	\$ 3.47

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or call 800.228.6195.

Protect yourself from scams and fraudulent activity. Learn how at [duke-energy.com/stopfraud](http://duke-energy.com/stopfraud).

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Due Date	Amount Due	After May 29, 2015
May 29, 2015	\$ 1,030.01	\$ 1,035.80

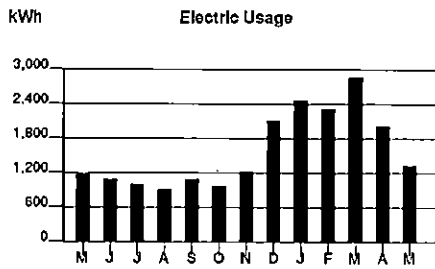
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,345	Customer Charge	\$ 4.60
Apr 07 - May 06 29 Days	Energy Chrg 1,345 kWh @ \$ 0.07908500	106.37
	Elec DSM Rider 1,345 kWh @ \$ 0.00309400	4.16
	Rider MSR-E 1,345 kWh @ 0.00000000	0.00
	Rider PSM 1,345 kWh @ \$ 0.00125900	1.69
	Elec Fuel Adjustment 1,345 kWh @ \$ 0.00080300cr	1.08cr
		\$ 115.74
	<b>Total Current Electric Charges</b>	<b>\$ 115.74</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.47
		\$ 3.47
	<b>Total Taxes</b>	<b>\$ 3.47</b>



Calculations based on most recent 12 month history  
 Total Usage 19,478  
 Average Usage 1,623

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	1,171	1,098	1,007	928	1,082	979	1,205	2,125	2,480	2,338	2,869	2,022	1,345

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jun 30, 2015	\$ 993.62

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

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Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 08 not included Last payment received May 21 Bill prepared on Jun 08, 2015 Next meter reading Jul 07, 2015

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	May 06	Jun 05	30	76299	77228	929

Electric - Residential	
Usage - 929 kWh	
Duke Energy - Rate RS	\$ 80.41
Current Electric Charges	\$ 80.41

Current Billing	
Amt Due - Previous Bill	\$ 1,030.01
Payment(s) Received	119.21cr
Balance Forward	910.80
Current Electric Charges	80.41
Tax Adjustment	17.43
Tax Adjustment	17.43cr
Taxes	2.41
Current Amount Due	\$ 993.62

Taxes	
Taxes	\$ 2.41

Protect yourself from scams and fraudulent activity. Learn how at [duke-energy.com/stopfraud](http://duke-energy.com/stopfraud).

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or call 800.228.6195.

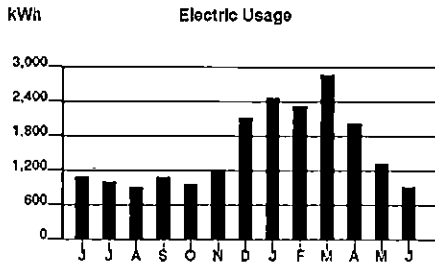
Due Date	Amount Due	After Jun 30, 2015
Jun 30, 2015	\$ 993.62	\$ 1,043.18

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 929	Customer Charge	\$ 4.60
May 06 - Jun 05 30 Days	Energy Chrg 929 kWh @ \$ 0.07908500	73.47
	Elec DSM Rider 929 kWh @ \$ 0.00594400	5.52
	Rider MSR-E 929 kWh @ 0.00000000	0.00
	Rider PSM 929 kWh @ \$ 0.00272500cr	2.53cr
	Elec Fuel Adjustment 929 kWh @ \$ 0.00069800cr	0.65cr
		\$ 80.41
	<b>Total Current Electric Charges</b>	<b>\$ 80.41</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.41
		\$ 2.41
	<b>Total Taxes</b>	<b>\$ 2.41</b>



Calculations based on most recent 12 month history  
 Total Usage 19,309  
 Average Usage 1,609

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	1,098	1,007	928	1,082	979	1,205	2,125	2,480	2,338	2,868	2,022	1,345	929

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Due Date	Amount Due
Jul 30, 2015	\$ 1,034.83

Account Number [REDACTED]

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00001034839 [REDACTED] 073020158 00001038656

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 08 not included Last payment received Jun 23 Bill prepared on Jul 08, 2015 Next meter reading Aug 05, 2015

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Jun 05 Jul 07	32	77228	78118	890

Electric - Residential	
Usage - 890 kWh	
Duke Energy - Rate RS	\$ 76.32
Current Electric Charges	\$ 76.32

Current Billing	
Amt Due - Previous Bill	\$ 993.62
Payment(s) Received	82.82cr
Late Payment Charge(s)	45.42
Balance Forward	956.22
Current Electric Charges	76.32
Taxes	2.29
Current Amount Due	\$ 1,034.83

Taxes	
Taxes	\$ 2.29

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit duke-energy.com/Fridge or call 800.228.6195.

Protect yourself from scams and fraudulent activity. Learn how at duke-energy.com/stopfraud.

REMINDER NOTICE

Due Date	Amount Due	After Jul 30, 2015
Jul 30, 2015	\$ 1,034.83	\$ 1,038.65

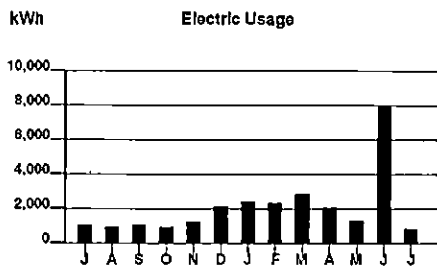
CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 890	Customer Charge	\$ 4.60
Jun 05 - Jul 07 32 Days	Energy Chrg 890 kWh @ \$ 0.07908500	70.39
	Elec DSM Rider 890 kWh @ \$ 0.00594400	5.29
	Rider MSR-E 890 kWh @ 0.00000000	0.00
	Rider PSM 890 kWh @ \$ 0.00272500cr	2.43cr
	Elec Fuel Adjustment 890 kWh @ \$ 0.00172000cr	1.53cr
		\$ 76.32
	<b>Total Current Electric Charges</b>	<b>\$ 76.32</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.29
		\$ 2.29
	<b>Total Taxes</b>	<b>\$ 2.29</b>



Calculations based on most recent 12 month history  
 Total Usage 26,202  
 Average Usage 2,184

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	1,007	928	1,082	979	1,205	2,125	2,480	2,338	2,869	2,022	1,345	7,939	890

CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Due Date	Amount Due
Aug 28, 2015	\$ 1,032.13

Account Number [REDACTED]

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 1804 Ashley Ct  
 Misc: Unit 101  
 Florence KY 41042

PO Box 1327  
 Charlotte NC 28201-1327

210 00001032135 [REDACTED] 082820159 00001035630

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Aug 06 not included Last payment received Jul 24 Bill prepared on Aug 06, 2015 Next meter reading Sep 03, 2015

**IMPORTANT-** Your service may be disconnected if your past due amount of \$956.22 is not paid before 08/31/2015. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Jul 07	Aug 05	29	78118	78908	790

Electric - Residential	
Usage - 790 kWh	
Duke Energy - Rate RS	\$ 69.99
<b>Current Electric Charges</b>	<b>\$ 69.99</b>

Current Billing	
Amt Due - Previous Bill	\$ 1,034.83
Payment(s) Received	78.61
Late Payment Charge(s)	3.82
<b>Balance Forward</b>	<b>960.04</b>
Current Electric Charges	69.99
Taxes	2.10
<b>Current Amount Due</b>	<b>\$ 1,032.13</b>

Taxes	
Taxes	\$ 2.10

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit duke-energy.com/Fridge or call 800.228.6195.

DISCONNECT NOTICE

Due Date	Amount Due	After Aug 28, 2015
Aug 28, 2015	\$ 1,032.13	\$ 1,035.63



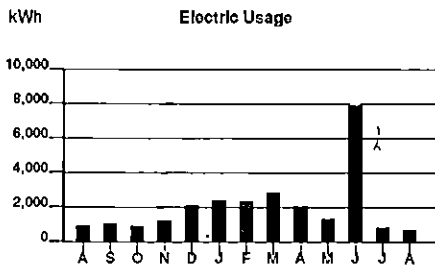
CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 790	Customer Charge	\$ 4.60
Jul 07 - Aug 05 29 Days	Energy Chrg 790 kWh @ \$ 0.07908500	62.48
	Elec DSM Rider 790 kWh @ \$ 0.00594400	4.70
	Rider MSR-E 790 kWh @ 0.00000000	0.00
	Rider PSM 790 kWh @ \$ 0.00272500cr	2.15cr
	Elec Fuel Adjustment 790 kWh @ \$ 0.00045800	0.36
		\$ 69.99
	<b>Total Current Electric Charges</b>	<b>\$ 69.99</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.10
		\$ 2.10
	<b>Total Taxes</b>	<b>\$ 2.10</b>



Calculations based on most recent 12 month history  
 Total Usage 25,064  
 Average Usage 2,172

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	928	1,082	978	1,205	2,125	2,480	2,336	2,869	2,022	1,345	7,939	890	790

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Sep 29, 2015	\$ 177.09

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000177091 [REDACTED] 092920151 00000181030

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Sep 04 not included Last payment received Aug 28 Bill prepared on Sep 04, 2015 Next meter reading Oct 05, 2015

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Aug 05 Sep 03	29	78908	79797	889

Electric - Residential	
Usage - 889 kWh	
Duke Energy - Rate RS	\$ 78.73
<b>Current Electric Charges</b>	<b>\$ 78.73</b>

Taxes	
Taxes	\$ 2.36

Current Billing	
Amt Due - Previous Bill	\$ 1,032.13
Payment(s) Received	172.09cr
<b>Balance Forward</b>	<b>860.04</b>
Current Electric Charges	78.73
Agmt #4145601 Amt Due	96.00
Transfer to Agmt #4145601	960.04cr
Agmt #4145601 Amt Due	100.00
Taxes	2.36
<b>Current Amount Due</b>	<b>\$ 177.09</b>

Account Balance	
Current Charges	\$ 81.09
Agreement Balance	860.04
<b>Total Account Balance</b>	<b>\$ 941.13</b>

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit duke-energy.com/Fridge or call 800.228.6195.

Due Date	Amount Due	After Sep 29, 2015
Sep 29, 2015	\$ 177.09	\$ 181.03

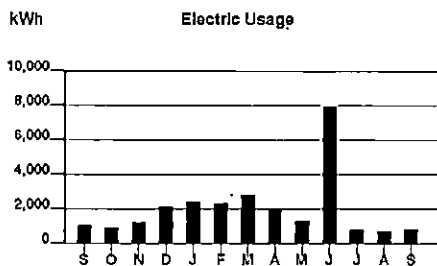
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 889	Customer Charge	\$ 4.60
Aug 05 - Sep 03 29 Days	Energy Chrg 889 kWh @ \$ 0.08073600	71.77
	Elec DSM Rider 889 kWh @ \$ 0.00594400	5.28
	Rider MSR-E 889 kWh @ 0.00000000	0.00
	Rider PSM 889 kWh @ \$ 0.00454800cr	4.04cr
	Elec Fuel Adjustment 889 kWh @ \$ 0.00126000	1.12
		\$ 78.73
	<b>Total Current Electric Charges</b>	<b>\$ 78.73</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.36
		\$ 2.36
	<b>Total Taxes</b>	<b>\$ 2.36</b>

Agreement Information			
<b>Summary</b>		Previous Agreement Balance	\$ 0.00
Agreement Number -	4145601	Transfer From Current Billing	\$ 960.04
Agreement Amount -	\$ 960.04	Payment(s) Received	\$ 172.09cr
Agreement Date -	08/27/15	Agreement Balance	\$ 860.04
Number of Payments -	10		
Monthly Amount Due -	\$ 96.00		



Calculations based on most recent 12 month history  
 Total Usage 25,871  
 Average Usage 2,156

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	1,082	979	1,205	2,125	2,480	2,338	2,869	2,022	1,345	7,938	890	790	889

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2015	\$ 188.62

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000188620 [REDACTED] 102820150 00000193127

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 06 not included Last payment received Sep 28 Bill prepared on Oct 06, 2015 Next meter reading Nov 03, 2015

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Sep 03	Oct 05	32	79797	80828	1,031

Electric - Residential	
Usage - 1,031 kWh	
Duke Energy - Rate RS	\$ 89.92
<b>Current Electric Charges</b>	<b>\$ 89.92</b>

Current Billing	
Amt Due - Previous Bill	\$ 177.09
Payment(s) Received	177.09cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	89.92
Agmt #4145601 Amt Due	96.00
Taxes	2.70
<b>Current Amount Due</b>	<b>\$ 188.62</b>

Taxes	
Taxes	\$ 2.70

Account Balance	
Current Charges	\$ 92.62
Agreement Balance	764.04
<b>Total Account Balance</b>	<b>\$ 856.66</b>

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit duke-energy.com/Fridge or call 800.228.6195.

Due Date	Amount Due	After Oct 28, 2015
Oct 28, 2015	\$ 188.62	\$ 193.12

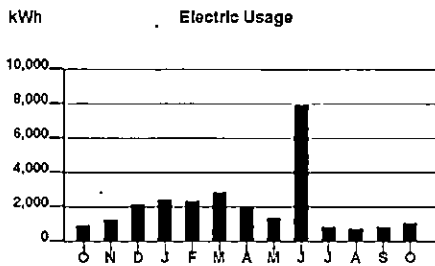
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,031	Customer Charge	\$ 4.60
Sep 03 - Oct 05 32 Days	Energy Chrg 1,031 kWh @ \$ 0.08073600	83.24
	Elec DSM Rider 1,031 kWh @ \$ 0.00594400	6.13
	Rider MSR-E 1,031 kWh @ 0.00000000	0.00
	Rider PSM 1,031 kWh @ \$ 0.00454800cr	4.69cr
	Elec Fuel Adjustment 1,031 kWh @ \$ 0.00061900	0.64
	<b>Total Current Electric Charges</b>	<b>\$ 89.92</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.70
	<b>Total Taxes</b>	<b>\$ 2.70</b>

Agreement Information			
<b>Summary</b>		Previous Agreement Balance	\$ 860.04
Agreement Number -	4145601	Payment(s) Received	\$ 96.00cr
Agreement Amount -	\$ 960.04	<b>Agreement Balance</b>	<b>\$ 764.04</b>
Agreement Date -	08/27/15		
Number of Payments -	10		
Monthly Amount Due -	\$ 96.00		



Calculations based on most recent 12 month history  
 Total Usage 25,923  
 Average Usage 2,160

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	979	1,205	2,125	2,480	2,338	2,869	2,022	1,345	7,939	890	790	889	1,031

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Nov 30, 2015	\$ 183.67

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000183679 [REDACTED] 113020156 00000187933

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 04 not included Last payment received Oct 26 Bill prepared on Nov 04, 2015 Next meter reading Dec 04, 2015

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Oct 05 Nov 03	29	80828	81865	1,037

Electric - Residential	
Usage - 1,037 kWh	
Duke Energy - Rate RS	\$ 85.12
<b>Current Electric Charges</b>	<b>\$ 85.12</b>

Current Billing	
Amt Due - Previous Bill	\$ 188.62
Payment(s) Received	188.62cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	85.12
Agmt #4145601 Amt Due	96.00
Taxes	2.55
<b>Current Amount Due</b>	<b>\$ 183.67</b>

Taxes	
Taxes	\$ 2.55

Account Balance	
Current Charges	\$ 87.67
Agreement Balance	668.04
<b>Total Account Balance</b>	<b>\$ 755.71</b>

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare).

Time to get rid of your old fridge? You could lift it. But do you want to? We'll remove your old fridge for FREE and give you \$30. Visit [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or call 800.228.6195.

Due Date	Amount Due	After Nov 30, 2015
Nov 30, 2015	\$ 183.67	\$ 187.93

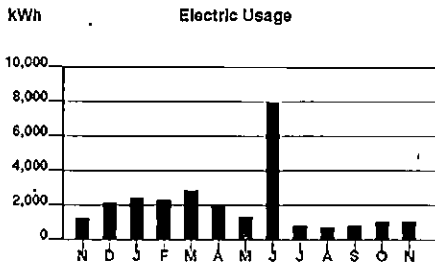
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,037	Customer Charge	\$ 4.60
Oct 05 - Nov 03 29 Days	Energy Chrg 1,037 kWh @ \$ 0.08073600	83.72
	Elec DSM Rider 1,037 kWh @ \$ 0.00594400	6.16
	Rider MSR-E 1,037 kWh @ 0.00000000	0.00
	Rider PSM 1,037 kWh @ \$ 0.00454800cr	4.72cr
	Elec Fuel Adjustment 1,037 kWh @ \$ 0.00447600cr	4.64cr
		\$ 85.12
	<b>Total Current Electric Charges</b>	<b>\$ 85.12</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.55
		\$ 2.55
	<b>Total Taxes</b>	<b>\$ 2.55</b>

Agreement Information			
Summary		Previous Agreement Balance	\$ 764.04
Agreement Number -	4145601	Payment(s) Received	\$ 96.00cr
Agreement Amount -	\$ 960.04	Agreement Balance	\$ 668.04
Agreement Date -	08/27/15		
Number of Payments -	10		
Monthly Amount Due -	\$ 96.00		



Calculations based on most recent 12 month history  
 Total Usage 25,755  
 Average Usage 2,146

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	1,205	2,125	2,480	2,338	2,869	2,022	1,345	7,939	890	790	889	1,031	1,037

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Dec 31, 2015	\$ 211.59

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000211591 [REDACTED] 123120159 00000217204

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Dec 09 not included Last payment received Nov 23 Bill prepared on Dec 09, 2015 Next meter reading Jan 07, 2016

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Nov 03	Dec 05	32	81865	83189	1,324

Electric - Residential	
Usage - 1,324 kWh	
Duke Energy - Rate RS	\$ 112.22
<b>Current Electric Charges</b>	<b>\$ 112.22</b>

Current Billing	
Amt Due - Previous Bill	\$ 183.67
Payment(s) Received	183.67cr
Balance Forward	0.00
Current Electric Charges	112.22
Agmt #4145601 Amt Due	96.00
Taxes	3.37
<b>Current Amount Due</b>	<b>\$ 211.59</b>

Taxes	
Taxes	\$ 3.37

Account Balance	
Current Charges	\$ 115.59
Agreement Balance	572.04
<b>Total Account Balance</b>	<b>\$ 687.63</b>

Due Date	Amount Due	After Dec 31, 2015
Dec 31, 2015	\$ 211.59	\$ 217.20



CONFIDENTIAL PROPRIETARY TRADE SECRET

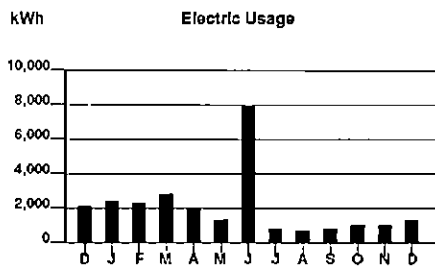
Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,324	Customer Charge	\$ 4.60
Nov 03 - Dec 05 32 Days	Energy Chrg 1,324 kWh @ \$ 0.08073600	106.89
	Elec DSM Rider 1,324 kWh @ \$ 0.00594400	7.87
	Rider MSR-E 1,324 kWh @ 0.00000000	0.00
	Rider PSM 1,324 kWh @ \$ 0.00224400cr	2.97cr
	Elec Fuel Adjustment 1,324 kWh @ \$ 0.00315300cr	4.17cr
	<b>Total Current Electric Charges</b>	<b>\$ 112.22</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.37
	<b>Total Taxes</b>	<b>\$ 3.37</b>

Agreement Information			
<b>Summary</b>		Previous Agreement Balance	\$ 668.04
Agreement Number -	4145601	Payment(s) Received	\$ 96.00cr
Agreement Amount -	\$ 960.04	Agreement Balance	\$ 572.04
Agreement Date -	08/27/15		
Number of Payments -	10		
Monthly Amount Due -	\$ 96.00		



Calculations based on most recent 12 month history  
 Total Usage 24,954  
 Average Usage 2,080

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	2,125	2,480	2,338	2,869	2,022	1,345	7,938	890	790	889	1,031	1,037	1,324

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Mar 1, 2016	\$ 252.20

For less detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Charlene Wyatt  
 Misc: Unit 101  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000252204 [REDACTED] 030120167 00000259780

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Charlene Wyatt 1804 Ashley Ct Misc: Unit 101 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 08 not included Last payment received Jan 28 Bill prepared on Feb 08, 2016 Next meter reading Mar 07, 2016

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec	106185868	Jan 07	Feb 04	28	84818	86539	1,721

Electric - Residential	
Usage -	1,721 kWh
Duke Energy - Rate RS	\$ 151.65
<b>Current Electric Charges</b>	<b>\$ 151.65</b>

Current Billing	
Amt Due - Previous Bill	\$ 233.15
Payment(s) Received	233.15cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	151.65
Agmt #4145601 Amt Due	96.00
Taxes	4.55
<b>Current Amount Due</b>	<b>\$ 252.20</b>

Taxes	
Taxes	\$ 4.55

Account Balance	
Current Charges	\$ 156.20
Agreement Balance	380.04
<b>Total Account Balance</b>	<b>\$ 536.24</b>

Get up to a \$425 rebate when you seal air leaks and upgrade insulation this winter. Plus enjoy increased comfort and energy savings throughout the year. To see if you are eligible, visit [duke-energy.com/get425](http://duke-energy.com/get425) or call 866.785.6209.

We make house calls! A free in-home energy assessment can reveal ways you're losing energy and money. Available for eligible homeowners - a \$180 value. Contact [duke-energy.com/FreeAudit](http://duke-energy.com/FreeAudit) or 855.739.9114 to see if you qualify.

Due Date	Amount Due	After Mar 1, 2016
Mar 1, 2016	\$ 252.20	\$ 259.78

CONFIDENTIAL PROPRIETARY TRADE SECRET

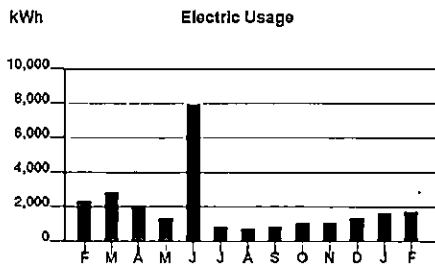
Page 2 of 2

Name	Service Address	Account Number
Charlene Wyatt	1804 Ashley Ct Misc: Unit 101 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
<b>Electric</b>		<b>Duke Energy</b>
Meter - 106185868		Rate RS - Residential Service
kWh Usage - 1,721		Customer Charge \$ 4.60
Jan 07 - Feb 04		Energy Chrg 1,721 kWh @ \$ 0.08073600 138.95
28 Days		Elec DSM Rider 1,721 kWh @ \$ 0.00594400 10.23
		Rider MSR-E 1,721 kWh 0.00000000 0.00
		Rider PSM 1,721 kWh @ \$ 0.00224400cr 3.86cr
		Elec Fuel Adjustment 1,721 kWh @ \$ 0.00100500 1.73
		<b>Total Current Electric Charges \$ 151.65</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax \$ 4.55	\$ 4.55
	<b>Total Taxes</b>	<b>\$ 4.55</b>

Agreement Information			
<b>Summary</b>		Previous Agreement Balance	\$ 476.04
Agreement Number - 4145601		Payment(s) Received	\$ 96.00cr
Agreement Amount - \$ 960.04		Agreement Balance	\$ 380.04
Agreement Date - 08/27/15			
Number of Payments - 10			
Monthly Amount Due - \$ 96.00			



Calculations based on most recent 12 month history  
 Total Usage 23,486  
 Average Usage 1,957

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	2,336	2,869	2,022	1,345	7,939	890	790	889	1,031	1,037	1,324	1,629	1,721

**Duke Energy Kentucky  
Case No. 2015-00309  
Staff First Set Data Requests  
Date Received: February 2, 2016**

**STAFF-DR-01-002 PUBLIC  
As to Attachment only**

**REQUEST:**

Refer to Duke Kentucky's Answer and Motion to Dismiss, pages 2-3, where Duke Kentucky states that it adjusted the bill for electricity consumption for unit 302. Provide proof, preferably a copy of the bill, that this adjustment occurred.

**RESPONSE:**

**CONFIDENTIAL PROPRIETARY TRADE SECRET as to Attachment only**

Please see Staff DR-01-002 PUBLIC Attachment, copy of April 7, 2015 bill. This bill statement reflects canceled and rebilled electric charges due to switched meter. Confidential version filed with the Commission under a Petition for Confidential Treatment.

**PERSON RESPONSIBLE:** Melissa Coffman

CONFIDENTIAL PROPRIETARY TRADE SECRET

**\*\* FINAL BILL \*\***

<b>Amount Due</b>
\$ 0.00

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Apt 302  
 Florence, KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00001178440 [REDACTED] 042920150 00001178440

**\*\* FINAL BILL \*\***

Page 1 of 5

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 07 not included Last payment received Apr 02 Bill prepared on Apr 07, 2015

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185869	Mar 07	Mar 30	23	97584	98016	432

Electric - Residential	
Usage -	432 kWh
Duke Energy - Rate RS	\$ 38.81
<b>Current Electric Charges</b>	<b>\$ 38.81</b>

Taxes	
Taxes	\$ 23.93

Current Billing	
Amt Due - Previous Bill	\$ 383.36
Cancel Late Pmt Charge	59.99cr
Payment(s) Received	495.24cr
Canceled Charges:	
Electric Charges	1,828.71cr
Prior Month(s) Charges:	
Electric Charges	759.40
<b>Balance Forward</b>	<b>1,241.18cr</b>
Current Electric Charges	38.81
Taxes	23.93
<b>Current Amount Due</b>	<b>\$ 1,178.44cr</b>

PLEASE NOTE: This is your final bill for electric service at 1804 ASHLEY CT.

This bill reflects canceled and rebilled electric charges for prior months.

Nothing to pay . . . the amount indicated is a credit, not an amount to be paid.

For AutoPay customers, this bill will be automatically paid on the due date. For Online Pay customers, please pay this bill online.

**\*\* FINAL BILL \*\***

<b>Amount Due</b>
\$ 0.00

CONFIDENTIAL PROPRIETARY TRADE SECRET

\*\* FINAL BILL \*\*

Page 2 of 5

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
kWh Usage - 432	Customer Charge	\$ 3.31
Mar 07 - Mar 30 23 Days	Energy Chrg 432 kWh @ \$ 0.07908500	34.16
	Elec DSM Rider 432 kWh @ \$ 0.00309400	1.34
	Rider MSR-E 432 kWh @ 0.00000000	0.00
	Rider PSM 432 kWh @ \$ 0.00125900	0.54
	Elec Fuel Adjustment 432 kWh @ \$ 0.00124400cr	0.54cr
	<b>Total Current Electric Charges</b>	<b>\$ 38.81</b>

Explanation of Prior Month(s) Charges		
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 97584	Energy Chrg 827 kWh @ \$ 0.07908500	65.40
kWh Prev Read - 96757	Elec DSM Rider 827 kWh @ \$ 0.00309400	2.56
kWh Usage - 827	Rider MSR-E 827 kWh @ 0.00000000	0.00
Feb 04 - Mar 07 31 Days	Rider PSM 827 kWh @ \$ 0.00125900	1.04
	Elec Fuel Adjustment 827 kWh @ \$ 0.00124400cr	1.03cr
		\$ 72.57
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 96757	Energy Chrg 810 kWh @ \$ 0.07908500	64.06
kWh Prev Read - 95947	Elec DSM Rider 810 kWh @ \$ 0.00306200	2.48
kWh Usage - 810	Rider MSR-E 810 kWh @ 0.00000000	0.00
Jan 07 - Feb 04 28 Days	Rider PSM 810 kWh @ \$ 0.00018700	0.15
	Elec Fuel Adjustment 810 kWh @ \$ 0.00108300cr	0.88cr
		\$ 70.41
Electric Meter - 106185869	Duke Energy Rate RS - Residential Service	
Multipliers - 1	Customer Charge	\$ 4.60
kWh Pres Read - 95947	Energy Chrg 856 kWh @ \$ 0.07908500	67.70
kWh Prev Read - 95091	Elec DSM Rider 856 kWh @ \$ 0.00306200	2.62
kWh Usage - 856	Rider MSR-E 856 kWh @ 0.00000000	0.00
Dec 04 - Jan 07 34 Days	Rider PSM 856 kWh @ \$ 0.00018700	0.16
	Elec Fuel Adjustment 856 kWh @ \$ 0.00037000cr	0.32cr
		\$ 74.76

CONFIDENTIAL PROPRIETARY TRADE SECRET

\*\* FINAL BILL \*\*

Page 3 of 5

Name		Service Address		Account Number	
		1804 Ashley Ct Misc: Unit 302 Florence KY 41042			
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	95091	Energy Chrg			
kWh Prev Read -	94247	844 kWh @ \$ 0.07908500	66.75		
kWh Usage -	844	Elec DSM Rider			
		844 kWh @ \$ 0.00306200	2.58		
Nov 01 - Dec 04		Rider MSR-E			
33 Days		844 kWh 0.00000000	0.00		
		Rider PSM			
		844 kWh @ \$ 0.00018700	0.16		
		Elec Fuel Adjustment			
		844 kWh @ \$ 0.00114700	0.97		\$ 75.06
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	94247	Energy Chrg			
kWh Prev Read -	93872	375 kWh @ \$ 0.07908500	29.66		
kWh Usage -	375	Elec DSM Rider			
		375 kWh @ \$ 0.00306200	1.15		
Oct 03 - Nov 01		Rider MSR-E			
29 Days		375 kWh 0.00000000	0.00		
		Rider PSM			
		375 kWh @ \$ 0.00203300cr	0.76cr		
		Elec Fuel Adjustment			
		375 kWh @ \$ 0.00381100	1.43		\$ 36.08
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	93872	Energy Chrg			
kWh Prev Read -	93285	587 kWh @ \$ 0.07908500	46.42		
kWh Usage -	587	Elec DSM Rider			
		587 kWh @ \$ 0.00306200	1.80		
Sep 04 - Oct 03		Rider MSR-E			
29 Days		587 kWh 0.00000000	0.00		
		Rider PSM			
		587 kWh @ \$ 0.00203300cr	1.19cr		
		Elec Fuel Adjustment			
		587 kWh @ \$ 0.00671900	3.94		\$ 55.57
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	93285	Energy Chrg			
kWh Prev Read -	92425	860 kWh @ \$ 0.07908500	68.01		
kWh Usage -	860	Elec DSM Rider			
		860 kWh @ \$ 0.00306200	2.63		
Aug 05 - Sep 04		Rider MSR-E			
30 Days		860 kWh 0.00000000	0.00		
		Rider PSM			
		860 kWh @ \$ 0.00203300cr	1.75cr		
		Elec Fuel Adjustment			
		860 kWh @ \$ 0.00808500	6.95		\$ 80.44

CONFIDENTIAL PROPRIETARY TRADE SECRET

\*\* FINAL BILL \*\*

Page 4 of 5

Name		Service Address		Account Number	
		1804 Ashley Ct Misc: Unit 302 Florence KY 41042			
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	92425	Energy Chrg	766 kWh @ \$ 0.07908500	60.58	
kWh Prev Read -	91659	Elec DSM Rider	766 kWh @ \$ 0.00306200	2.35	
kWh Usage -	766	Rider MSR-E	766 kWh 0.00000000	0.00	
Jul 07 - Aug 05		Rider PSM	766 kWh @ \$ 0.00293200cr	2.25cr	
29 Days		Elec Fuel Adjustment	766 kWh @ \$ 0.01500400	11.49	\$ 76.77
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	91659	Energy Chrg	685 kWh @ \$ 0.07908500	54.17	
kWh Prev Read -	90974	Elec DSM Rider	685 kWh @ \$ 0.00306200	2.10	
kWh Usage -	685	Rider MSR-E	685 kWh 0.00000000	0.00	
Jun 06 - Jul 07		Rider PSM	685 kWh @ \$ 0.00293200cr	2.01cr	
31 Days		Elec Fuel Adjustment	685 kWh @ \$ 0.00809500	5.55	\$ 64.41
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	90974	Energy Chrg	619 kWh @ \$ 0.07908500	48.95	
kWh Prev Read -	90355	Elec DSM Rider	619 kWh @ \$ 0.00306200	1.90	
kWh Usage -	619	Rider MSR-E	619 kWh 0.00000000	0.00	
May 06 - Jun 06		Rider PSM	619 kWh @ \$ 0.00293200cr	1.81cr	
31 Days		Elec Fuel Adjustment	619 kWh @ \$ 0.00783700	4.85	\$ 58.49
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service			
Multipliers -	1	Customer Charge	\$ 4.60		
kWh Pres Read -	90355	Energy Chrg	426 kWh @ \$ 0.07908500	33.69	
kWh Prev Read -	89929	Elec DSM Rider	426 kWh @ \$ 0.00306200	1.30	
kWh Usage -	426	Rider MSR-E	426 kWh 0.00000000	0.00	
Apr 05 - May 06		Rider PSM	426 kWh @ \$ 0.00060700cr	0.26cr	
31 Days		Elec Fuel Adjustment	426 kWh @ \$ 0.00768600	3.27	\$ 42.60



CONFIDENTIAL PROPRIETARY TRADE SECRET

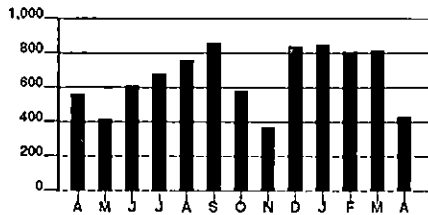
\*\* FINAL BILL \*\*

Page 5 of 5

Name		Service Address		Account Number
[REDACTED]		1804 Ashley Ct Misc: Unit 302 Florence KY 41042		[REDACTED]
Electric Meter -	106185869	Duke Energy Rate RS - Residential Service		
Multipliers -	1	Customer Charge	\$ 4.60	
kWh Pres Read -	89929	Energy Chrg	44.45	
kWh Prev Read -	89367	562 kWh @ \$ 0.07908500		
kWh Usage -	562	Elec DSM Rider	1.13	
Mar 07 - Apr 05		562 kWh @ \$ 0.00200300		
29 Days		Rider MSR-E	0.00	
		562 kWh @ 0.00000000		
		Rider PSM	0.34cr	
		562 kWh @ \$ 0.00060700cr		
		Elec Fuel Adjustment	2.40	\$ 52.24
		562 kWh @ \$ 0.00427100		
<b>Total Prior Electric Charges</b>				<b>\$ 759.40</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 23.93
		\$ 23.93
	<b>Total Taxes</b>	<b>\$ 23.93</b>

kWh Electric Usage



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 8,087  
 Average Usage 674

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	562	426	619	685	766	660	587	375	844	656	810	827	432

**STAFF-DR-01-003 PUBLIC  
As to Attachment only**

**REQUEST:**

Provide a billing and consumption history for unit 302 from January 2013 to when Duke Kentucky discovered the meters were assigned to the incorrect apartments.

**RESPONSE:**

**CONFIDENTIAL PROPRIETARY TRADE SECRET as to Attachment only**

Please see Public attachments A and B to Staff DR-01-003. Confidential version filed with the Commission under seal with a Petition for Confidential Treatment. Unit 302 was in a different customer's name prior to August 2013 (Staff DR-01-003 PUBLIC Attachment A). The customer who had service at unit 302 when the switched meters were discovered initiated service in September 2013 (Staff DR-01-003 PUBLIC Attachment B).

**PERSON RESPONSIBLE:** Melissa Coffman

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jan 30, 2013	\$ 180.72

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000180726 [REDACTED] 013020132 00000189499

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 08 not included Last payment received Dec 20 Bill prepared on Jan 08, 2013 Next meter reading Feb 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Dec 05	Jan 07	33	31023	32956	1,933

Electric - Residential	
Usage -	1,933 kWh
Duke Energy - Rate RS	\$ 175.46
<b>Current Electric Charges</b>	<b>\$ 175.46</b>

Current Billing	
Amt Due - Previous Bill	\$ 153.12
Payment(s) Received	153.12cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	175.46
Taxes	5.26
<b>Current Amount Due</b>	<b>\$ 180.72</b>

Taxes	
Taxes	\$ 5.26

Get your free Home Energy House Call (valued at \$150!). It's a free in-home assessment to help you learn about your home's energy use and save on your monthly bills. You'll also get a free Energy Efficiency Starter Kit! Sign up at [duke-energy.com/house-call](http://duke-energy.com/house-call).

FREE CFLs for your house, delivered right to your door. We're putting a new twist on the old bulb. Order your FREE compact fluorescent light bulbs today! Visit [www.duke-energy.com/free-cfls1](http://www.duke-energy.com/free-cfls1), or call 800-943-7585 and choose option 1.

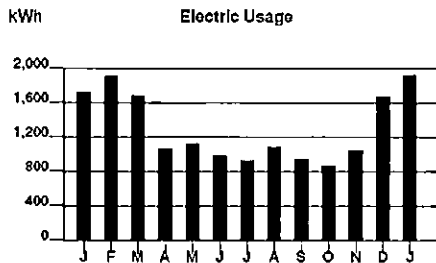
Due Date	Amount Due	After Jan 30, 2013
Jan 30, 2013	\$ 180.72	\$ 189.49

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,933	Customer Charge	\$ 4.60
Dec 05 - Jan 07 33 Days	Energy Chrg 1,933 kWh @ \$ 0.07736600	149.55
	Elec DSM Rider 1,933 kWh @ \$ 0.00309300	5.98
	Rider MSR-E 1,933 kWh @ 0.00000000	0.00
	Rider PSM 1,933 kWh @ \$ 0.00046300cr	0.89cr
	Elec Fuel Adjustment 1,933 kWh @ \$ 0.00839300	16.22
		\$ 175.46
	<b>Total Current Electric Charges</b>	<b>\$ 175.46</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 5.26
		\$ 5.26
	<b>Total Taxes</b>	<b>\$ 5.26</b>



Calculations based on most recent 12 month history  
 Total Usage 15,309  
 Average Usage 1,276

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	1,725	1,917	1,694	1,065	1,128	986	934	1,092	959	872	1,059	1,670	1,933

CONFIDENTIAL PROPRIETARY TRADE SECRET

Due Date	Amount Due
Mar 4, 2013	\$ 152.92

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000152927 [REDACTED] 030420136 00000160342

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 08 not included Last payment received Jan 28 Bill prepared on Feb 08, 2013 Next meter reading Mar 06, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Jan 07	Feb 06	30	32956	34806	1,850

Electric - Residential	
Usage - 1,850 kWh	
Duke Energy - Rate RS	\$ 148.47
<b>Current Electric Charges</b>	<b>\$ 148.47</b>

Current Billing	
Amt Due - Previous Bill	\$ 180.72
Payment(s) Received	180.72cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	148.47
Taxes	4.45
<b>Current Amount Due</b>	<b>\$ 152.92</b>

Taxes	
Taxes	\$ 4.45

Coming soon: A new look for Duke Energy. Our logo is changing, but all aspects of your service and account will remain the same. Questions? Visit [duke-energy.com/newlogo](http://duke-energy.com/newlogo).

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

GET \$30 FOR YOUR OLD REFRIDGERATOR OR FREEZER! Save up to \$150/yr on your energy bill. We'll pick it up for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit [duke-energy.com/recycle](http://duke-energy.com/recycle). Some restrictions apply.

Due Date	Amount Due	After Mar 4, 2013
Mar 4, 2013	\$ 152.92	\$ 160.34

CONFIDENTIAL PROPRIETARY TRADE SECRET

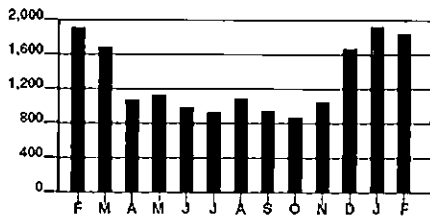
Page 2 of 2

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,850	Customer Charge	\$ 4.60
Jan 07 - Feb 06 30 Days	Energy Chrg 1,850 kWh @ \$ 0.07736600	143.13
	Elec DSM Rider 1,850 kWh @ \$ 0.00309300	5.72
	Rider MSR-E 1,850 kWh 0.00000000	0.00
	Rider PSM 1,850 kWh @ \$ 0.00046300cr	0.86cr
	Elec Fuel Adjustment 1,850 kWh @ \$ 0.00222600cr	4.12cr
	<b>Total Current Electric Charges</b>	<b>\$ 148.47</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 4.45
	<b>Total Taxes</b>	<b>\$ 4.45</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 15,242  
 Average Usage 1,270

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	1,817	1,694	1,065	1,128	966	934	1,092	959	872	1,059	1,670	1,933	1,850

Account Number [REDACTED]

Due Date	Amount Due
Apr 2, 2013	\$ 145.18

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000145181 [REDACTED] 040220135 00000152234

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 11 not included Last payment received Mar 04 Bill prepared on Mar 11, 2013 Next meter reading Apr 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Feb 06	Mar 06	28	34806	36481 E	1,675

Electric - Residential	
Usage -	1,675 kWh
Duke Energy - Rate RS	\$ 140.95
<b>Current Electric Charges</b>	<b>\$ 140.95</b>

Current Billing	
Amt Due - Previous Bill	\$ 152.92
Payment(s) Received	152.92cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	140.95
Taxes	4.23
<b>Current Amount Due</b>	<b>\$ 145.18</b>

Taxes	
Taxes	\$ 4.23

Don't forget: Our new look is coming soon. We'll be changing our logo on all communications starting later this month. Your service and account remain the same. Questions? Visit [duke-energy.com/newlogo](http://duke-energy.com/newlogo).

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

Performance Tuning, HVAC-style. The Smart Saver Health Check evaluates your heat pump or central air conditioner to ensure it's at peak efficiency. That means optimal comfort & savings. Visit [duke-energy.com/smartsaver](http://duke-energy.com/smartsaver) and learn about the \$50 incentive.

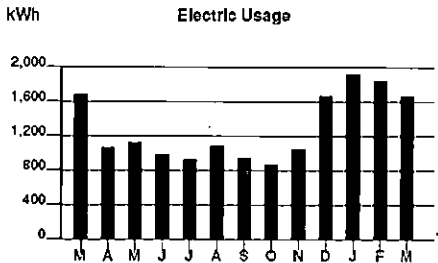
Due Date	Amount Due	After Apr 2, 2013
Apr 2, 2013	\$ 145.18	\$ 152.23

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,675	Customer Charge	\$ 4.60
Feb 06 - Mar 06 28 Days	Energy Chrg 1,675 kWh @ \$ 0.07736600	129.59
	Elec DSM Rider 1,675 kWh @ \$ 0.00309300	5.18
	Rider MSR-E 1,675 kWh @ 0.00000000	0.00
	Rider PSM 1,675 kWh @ \$ 0.00036300cr	0.61cr
	Elec Fuel Adjustment 1,675 kWh @ \$ 0.00130900	2.19
		\$ 140.95
	<b>Total Current Electric Charges</b>	<b>\$ 140.95</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 4.23
		\$ 4.23
	<b>Total Taxes</b>	<b>\$ 4.23</b>



Calculations based on most recent 12 month history  
 Total Usage 15,223  
 Average Usage 1,269

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	1,694	1,065	1,128	986	934	1,092	959	872	1,058	1,670	1,933	1,850	1,675



Account Number [REDACTED] [REDACTED]

Due Date	Amount Due
May 2, 2013	\$ 162.26

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000162264 [REDACTED] 050220133 00000170143

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 513-421-9500 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 10 not included Last payment received Apr 01 Bill prepared on Apr 10, 2013 Next meter reading May 06, 2013

Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185868	Mar 06	Apr 08	33	36481 E	38313	1,832

Electric - Residential	
Usage -	1,832 kWh
Duke Energy - Rate RS	\$ 157.53
<b>Current Electric Charges</b>	<b>\$ 157.53</b>

Current Billing	
Amt Due - Previous Bill	\$ 145.18
Payment(s) Received	145.18
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	157.53
Taxes	4.73
<b>Current Amount Due</b>	<b>\$ 162.26</b>

Taxes	
Taxes	\$ 4.73

Brighten your day and lighten your energy bill with free CFLs. They're an easy way to save energy and money. Visit [www.duke-energy.com/EasyCFLs](http://www.duke-energy.com/EasyCFLs), or call 800-943-7585 (choose option 4) to see if you're eligible.

Due Date	Amount Due	After May 2, 2013
May 2, 2013	\$ 162.26	\$ 170.14

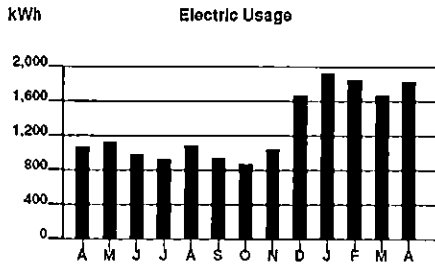
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
[REDACTED]	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,832	Customer Charge	\$ 4.60
Mar 06 - Apr 08 33 Days	Energy Chrg 1,832 kWh @ \$ 0.07736600	141.73
	Elec DSM Rider 1,832 kWh @ \$ 0.00309300	5.67
	Rider MSR-E 1,832 kWh @ 0.00000000	0.00
	Rider PSM 1,832 kWh @ \$ 0.00036300cr	0.67cr
	Elec Fuel Adjustment 1,832 kWh @ \$ 0.00338400	6.20
	<b>Total Current Electric Charges</b>	<b>\$ 157.53</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 4.73
	<b>Total Taxes</b>	<b>\$ 4.73</b>



Calculations based on most recent 12 month history  
 Total Usage 15,990  
 Average Usage 1,333

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	1,065	1,128	986	934	1,092	959	872	1,059	1,670	1,933	1,850	1,675	1,832

Account Number [REDACTED]

Due Date	Amount Due
May 29, 2013	\$ 97.13

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000097136 [REDACTED] 052920132 00000101850

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 07 not included Last payment received May 01 Bill prepared on May 07, 2013 Next meter reading Jun 05, 2013

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec	106185868	Apr 08	May 06	28	38313	39429	1,116

Electric - Residential	
Usage -	1,116 kWh
Duke Energy - Rate RS	\$ 94.30
<b>Current Electric Charges</b>	<b>\$ 94.30</b>

Current Billing	
Amt Due - Previous Bill	\$ 162.26
Payment(s) Received	162.26cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	94.30
Taxes	2.83
<b>Current Amount Due</b>	<b>\$ 97.13</b>

Taxes	
Taxes	\$ 2.83

Get up to 84% off retail prices on long-lasting, energy-saving light bulbs at Duke Energy Savings Store. Shop and buy seventeen different types and sizes of CFL and LED bulbs for fixtures around your home. Save at [www.duke-energy.com/store1](http://www.duke-energy.com/store1)

Due Date	Amount Due	After May 29, 2013
May 29, 2013	\$ 97.13	\$ 101.85

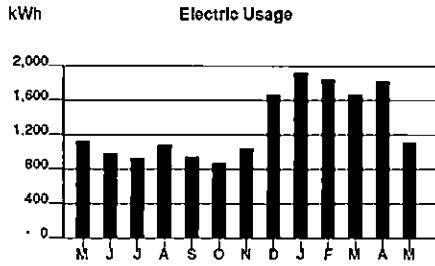
CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

Name	Service Address	Account Number
[REDACTED]	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	[REDACTED]

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,116	Customer Charge	\$ 4.60
Apr 08 - May 06 28 Days	Energy Chrg 1,116 kWh @ \$ 0.07736600	86.34
	Elec DSM Rider 1,116 kWh @ \$ 0.00198800	2.22
	Rider MSR-E 1,116 kWh @ 0.00000000	0.00
	Rider PSM 1,116 kWh @ \$ 0.00036300cr	0.41cr
	Elec Fuel Adjustment 1,116 kWh @ \$ 0.00139300	1.55
		\$ 94.30
	<b>Total Current Electric Charges</b>	<b>\$ 94.30</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.83
		\$ 2.83
	<b>Total Taxes</b>	<b>\$ 2.83</b>



Calculations based on most recent 12 month history  
 Total Usage 15,978  
 Average Usage 1,332

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	1,128	986	934	1,092	959	872	1,059	1,670	1,933	1,850	1,675	1,832	1,116

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 2, 2013	\$ 104.63

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000104639 [REDACTED] 070220130 00000109711

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 10 not included Last payment received May 23 Bill prepared on Jun 10, 2013 Next meter reading Jul 05, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185868	May 06	Jun 06	31	39429	40514	1,085

Electric - Residential	
Usage -	1,085 kWh
Duke Energy - Rate RS	\$ 101.58
<b>Current Electric Charges</b>	<b>\$ 101.58</b>

Current Billing	
Amt Due - Previous Bill	\$ 97.13
Payment(s) Received	97.13cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	101.58
Taxes	3.05
<b>Current Amount Due</b>	<b>\$ 104.63</b>

Taxes	
Taxes	\$ 3.05

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Get up to 84% off retail prices on long-lasting, energy-saving light bulbs at Duke Energy Savings Store. Shop and buy seventeen different types and sizes of CFL and LED bulbs for fixtures around your home. Save at [www.duke-energy.com/store1](http://www.duke-energy.com/store1)

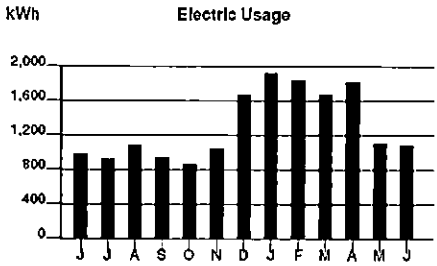
Due Date	Amount Due	After Jul 2, 2013
Jul 2, 2013	\$ 104.63	\$ 109.71

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,085	Customer Charge	\$ 4.60
May 06 - Jun 06	Energy Chrg 1,085 kWh @ \$ 0.07908500	85.81
31 Days	Elec DSM Rider 1,085 kWh @ \$ 0.00198800	2.16
	Rider MSR-E 1,085 kWh 0.00000000	0.00
	Rider PSM 1,085 kWh @ \$ 0.00013500cr	0.15cr
	Elec Fuel Adjustment 1,085 kWh @ \$ 0.00843800	9.16
		\$ 101.58
	<b>Total Current Electric Charges</b>	<b>\$ 101.58</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.05
		\$ 3.05
	<b>Total Taxes</b>	<b>\$ 3.05</b>



Calculations based on most recent 12 month history  
 Total Usage 16,077  
 Average Usage 1,340

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	986	934	1,092	959	872	1,059	1,670	1,933	1,850	1,675	1,832	1,118	1,085

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 30, 2013	\$ 87.41

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000087416 [REDACTED] 07302013 00000091650

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 08 not included Last payment received Jul 01 Bill prepared on Jul 08, 2013 Next meter reading Aug 05, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185868	Jun 06	Jul 05	29	40514	41488	974

Electric - Residential	
Usage -	974 kWh
Duke Energy - Rate RS	\$ 84.86
<b>Current Electric Charges</b>	<b>\$ 84.86</b>

Current Billing	
Amt Due - Previous Bill	\$ 104.63
Payment(s) Received	104.63cr
Balance Forward	0.00
Current Electric Charges	84.86
Taxes	2.55
<b>Current Amount Due</b>	<b>\$ 87.41</b>

Taxes	
Taxes	\$ 2.55

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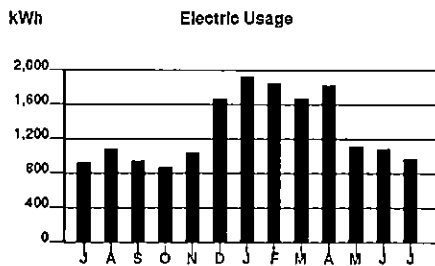
Due Date	Amount Due	After Jul 30, 2013
Jul 30, 2013	\$ 87.41	\$ 91.65

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 974	Customer Charge	\$ 4.60
Jun 06 - Jul 05 29 Days	Energy Chrg 974 kWh @ \$ 0.07908500	77.03
	Elec DSM Rider 974 kWh @ \$ 0.00198800	1.94
	Rider MSR-E 974 kWh @ 0.00000000	0.00
	Rider PSM 974 kWh @ \$ 0.00013500cr	0.13cr
	Elec Fuel Adjustment 974 kWh @ \$ 0.00146100	1.42
		\$ 84.86
	<b>Total Current Electric Charges</b>	<b>\$ 84.86</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.55
		\$ 2.55
	<b>Total Taxes</b>	<b>\$ 2.55</b>



Calculations based on most recent 12 month history  
 Total Usage 16,117  
 Average Usage 1,343

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	934	1,092	959	872	1,059	1,670	1,932	1,850	1,675	1,832	1,116	1,089	974



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Aug 28, 2013	\$ 102.78

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000102784 [REDACTED] 082820132 00000107778

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Aug 06 not included Last payment received Jul 26 Bill prepared on Aug 06, 2013 Next meter reading Sep 04, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185868	Jul 05	Aug 05	31	41488	42632	1,144

Electric - Residential	
Usage -	1,144 kWh
Duke Energy - Rate RS	\$ 99.79
<b>Current Electric Charges</b>	<b>\$ 99.79</b>

Current Billing	
Amt Due - Previous Bill	\$ 87.41
Payment(s) Received	87.41cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	99.79
Taxes	2.99
<b>Current Amount Due</b>	<b>\$ 102.78</b>

Taxes	
<b>Taxes</b>	<b>\$ 2.99</b>

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FREE Energy Efficiency Kit - worth over \$30! Duke Energy customers can receive a customized in-home energy review along with a Free Energy Efficiency kit. Schedule your free Home Energy House Call today. Visit duke-energy.com/house-call or call 1-877-388-7676 to sign up.

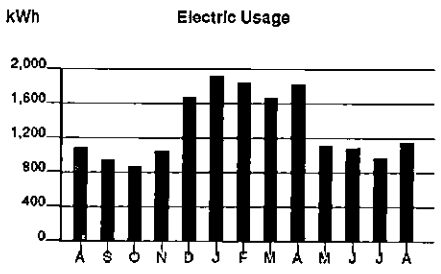
Due Date	Amount Due	After Aug 28, 2013
Aug 28, 2013	\$ 102.78	\$ 107.77

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,144	Customer Charge	\$ 4.60
Jul 05 - Aug 05 31 Days	Energy Chrg 1,144 kWh @ \$ 0.07908500	90.47
	Elec DSM Rider 1,144 kWh @ \$ 0.00198800	2.27
	Rider MSR-E 1,144 kWh @ 0.00000000	0.00
	Rider PSM 1,144 kWh @ \$ 0.00013500cr	0.15cr
	Elec Fuel Adjustment 1,144 kWh @ \$ 0.00227300	2.60
	<b>Total Current Electric Charges</b>	<b>\$ 99.79</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.99
	<b>Total Taxes</b>	<b>\$ 2.99</b>



Calculations based on most recent 12 month history  
 Total Usage 16,169  
 Average Usage 1,347

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	1,092	959	872	1,059	1,670	1,933	1,850	1,675	1,832	1,116	1,085	974	1,144

CONFIDENTIAL PROPRIETARY TRADE SECRET

**\*\* FINAL BILL \*\***

Due Date	Amount Due
Sep 17, 2013	\$ 64.34

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000064343 [REDACTED] 091720132 00000067466

**\*\* FINAL BILL \*\***

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Aug 26 not included Last payment received Aug 21 Bill prepared on Aug 26, 2013

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	106185868	Aug 05	Aug 26	21	42632	43344	712

Electric - Residential	
Usage -	712 kWh
Duke Energy - Rate RS	\$ 62.47
<b>Current Electric Charges</b>	<b>\$ 62.47</b>

Current Billing	
Amt Due - Previous Bill	\$ 102.78
Payment(s) Received	102.78cr
Balance Forward	0.00
Current Electric Charges	62.47
Taxes	1.87
<b>Current Amount Due</b>	<b>\$ 64.34</b>

Taxes	
Taxes	\$ 1.87

PLEASE NOTE: This is your final bill for electric service at 1804 ASHLEY CT.

We appreciate the opportunity to have served you. You have established an excellent credit rating with Duke Energy. If you are initiating service with another utility, you may use this message as a credit reference.

**\*\* FINAL BILL \*\***

Due Date	Amount Due	After
Sep 17, 2013	\$ 64.34	After Sep 17, 2013 \$ 67.46

CONFIDENTIAL PROPRIETARY TRADE SECRET

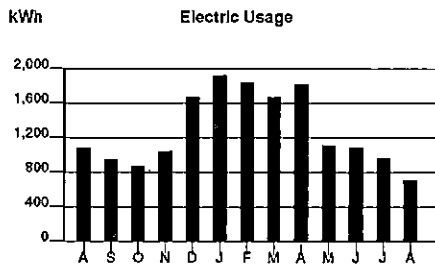
\*\* FINAL BILL \*\*

Page 2 of 2

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 712	Customer Charge	\$ 3.22
Aug 05 - Aug 26 21 Days	Energy Chrg 712 kWh @ \$ 0.07908500	56.31
	Elec DSM Rider 712 kWh @ \$ 0.00198800	1.42
	Rider MSR-E 712 kWh @ 0.00000000	0.00
	Rider PSM 712 kWh @ \$ 0.00013500cr	0.10cr
	Elec Fuel Adjustment 712 kWh @ \$ 0.00227300	1.62
	<b>Total Current Electric Charges</b>	<b>\$ 62.47</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 1.87
	<b>Total Taxes</b>	<b>\$ 1.87</b>



Calculations based on most recent 12 month history  
 Total Usage 15,737  
 Average Usage 1,311

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	1,092	959	872	1,058	1,670	1,933	1,850	1,675	1,832	1,116	1,085	974	712

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 1, 2013	\$ 120.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

Misc: Unit 302  
 1804 Ashley Ct  
 Florence KY 41042-8774

PO Box 1326  
 Charlotte NC 28201-1326

200 00000120006 [REDACTED] 100120135 00000125954

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Sep 09 not included Bill prepared on Sep 09, 2013 Next meter reading Oct 03, 2013

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Aug 26	Sep 05	10	43344	43685	341

Electric - Residential	
Usage -	341 kWh
Duke Energy - Rate RS	\$ 30.44
<b>Current Electric Charges</b>	<b>\$ 30.44</b>

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Balance Forward	0.00
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 120.00</b>

Taxes	
Taxes	\$ 0.91

Account Balance	
Budget Billing Balance	\$ 31.35

Beware of recent fraudulent activity targeted at Duke Energy customers. Recent scams in Duke Energy service territories have left some customers out of money. Visit [duke-energy.com](http://duke-energy.com) to learn more and how to protect yourself.

Up to \$425 available to help upgrade your attic insulation and seal your ducts before winter hits! Search our certified contractors today at [duke-energy.com/smarty](http://duke-energy.com/smarty).

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs).

Due Date	Amount Due	After Oct 1, 2013
Oct 1, 2013	\$ 120.00	\$ 125.95

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 341	Customer Charge	\$ 1.53
Aug 26 - Sep 05 10 Days	Energy Chrg 341 kWh @ \$ 0.07908500	26.97
	Elec DSM Rider 341 kWh @ \$ 0.00198800	0.68
	Rider MSR-E 341 kWh 0.00000000	0.00
	Rider PSM 341 kWh @ \$ 0.00025200cr	0.09cr
	Elec Fuel Adjustment 341 kWh @ \$ 0.00394800	1.35
		\$ 30.44
	<b>Total Current Electric Charges</b>	<b>\$ 30.44</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 0.91
		\$ 0.91
	<b>Total Taxes</b>	<b>\$ 0.91</b>

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$ 0.00
BBP Option :	Quarterly Plan	Current Electric Charges	30.44
BBP Installment Amount:	\$ 120.00	Taxes	0.91
		<b>Budget Billing Balance</b>	<b>\$ 31.35</b>

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2013	\$ 120.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000120006 [REDACTED] 102820134 00000125881

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 04 not included Last payment received Oct 01 Bill prepared on Oct 04, 2013 Next meter reading Nov 01, 2013

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Sep 05	Oct 03	28	43685	44617	932

Electric - Residential	
Usage - 932 kWh	
Duke Energy - Rate RS	\$ 81.59
<b>Current Electric Charges</b>	<b>\$ 81.59</b>

Current Billing	
Amt Due - Previous Bill	\$ 120.00
Payment(s) Received	120.00cr
Balance Forward	0.00
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 120.00</b>

Taxes	
Taxes	\$ 2.45

Account Balance	
Budget Billing Balance	\$ 4.61cr

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs).

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. Visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare) for more information on how you can help.

Welcome to Duke Energy's e-Bill program. You will no longer receive a paper bill. To view/pay your bill, go to [www.duke-energy.com](http://www.duke-energy.com), select your local utility, login to Online Services and click on Pay My Bill with e-Bill.

Due Date	Amount Due	After Oct 28, 2013
Oct 28, 2013	\$ 120.00	\$ 125.88

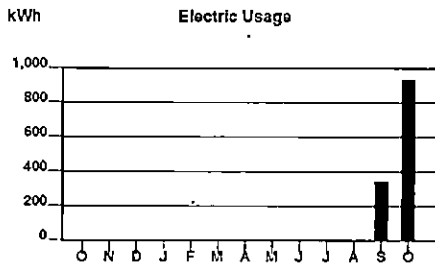
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 932	Customer Charge	\$ 4.60
Sep 05 - Oct 03 28 Days	Energy Chrg 932 kWh @ \$ 0.07908500	73.71
	Elec DSM Rider 932 kWh @ \$ 0.00198800	1.85
	Rider MSR-E 932 kWh 0.00000000	0.00
	Rider PSM 932 kWh @ \$ 0.00025200cr	0.23cr
	Elec Fuel Adjustment 932 kWh @ \$ 0.00178500	1.66
		\$ 81.59
	<b>Total Current Electric Charges</b>	<b>\$ 81.59</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.45
		\$ 2.45
	<b>Total Taxes</b>	<b>\$ 2.45</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 31.35
BBP Option : Quarterly Plan		Payment(s) Received	120.00cr
BBP Installment Amount: \$ 120.00		Current Electric Charges	81.59
		Taxes	2.45
		<b>Budget Billing Balance</b>	<b>\$ 4.61cr</b>



Calculations based on most recent 12 month history  
 Total Usage 1,273  
 Average Usage 637

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	0	0	0	0	0	0	0	0	0	0	0	341	932



CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Due Date	Amount Due
Dec 2, 2013	\$ 245.88

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000245887 [REDACTED] 120220136 00000251887

REMINDER NOTICE

Page 1 of 2

Name/Service/Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 06 not included Bill prepared on Nov 06, 2013 Next meter reading Dec 05, 2013

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Oct 03	Nov 02	30	44617	45825	1,208

Electric - Residential	
Usage - 1,208 kWh	
Duke Energy - Rate RS	\$ 103.50
<b>Current Electric Charges</b>	<b>\$ 103.50</b>

Current Billing	
Amt Due - Previous Bill	\$ 120.00
Late Payment Charge(s)	5.88
<b>Balance Forward</b>	<b>125.88</b>
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 245.88</b>

Taxes	
<b>Taxes</b>	<b>\$ 3.11</b>

Account Balance	
Budget Billing Balance	\$ 102.00
Other Charges/Credits	5.88
<b>Total Account Balance</b>	<b>\$ 107.88</b>

REMINDER - Did you overlook paying last month's bill? Missing two Budget Billing payments cancels your Budget Billing arrangement. If you have recently paid your bill, please disregard this notice.

Make sure your home is comfortable for the holidays. Get up to \$425 in rebates to help upgrade your attic insulation and seal ducts. Find a certified contractor today at duke-energy.com/smarty

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit duke-energy.com/SaveOnBulbs.

REMINDER NOTICE

Due Date	Amount Due	After Dec 2, 2013
Dec 2, 2013	\$ 245.88	\$ 251.88

CONFIDENTIAL PROPRIETARY TRADE SECRET

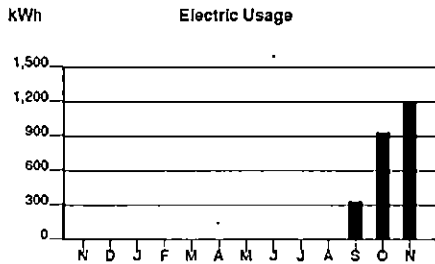
REMINDER NOTICE

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,208	Customer Charge	\$ 4.60
Oct 03 - Nov 02 30 Days	Energy Chrg 1,208 kWh @ \$ 0.07908500	95.53
	Elec DSM Rider 1,208 kWh @ \$ 0.00198800	2.40
	Rider MSR-E 1,208 kWh @ 0.00000000	0.00
	Rider PSM 1,208 kWh @ \$ 0.00025200cr	0.30cr
	Elec Fuel Adjustment 1,208 kWh @ \$ 0.00105300	1.27
		\$ 103.50
	<b>Total Current Electric Charges</b>	<b>\$ 103.50</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.11
		\$ 3.11
	<b>Total Taxes</b>	<b>\$ 3.11</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 4.61cr
BBP Option :	Quarterly Plan	Current Electric Charges	103.50
BBP Installment Amount:	\$ 120.00	Taxes	3.11
		<b>Budget Billing Balance</b>	<b>\$ 102.00</b>



Calculations based on most recent 12 month history  
 Total Usage 2,481  
 Average Usage 827

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	0	0	0	0	0	0	0	0	0	0	341	932	1,208

Account Number [REDACTED]

Due Date	Amount Due
Dec 31, 2013	\$ 120.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000120006 [REDACTED] 123120132 00000125822

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Dec 09 not included Last payment received Dec 02 Bill prepared on Dec 09, 2013 Next meter reading Jan 07, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Nov 02	Dec 05	33	45825	47260 E	1,435

Electric - Residential	
Usage -	1,435 kWh
Duke Energy - Rate RS	\$ 119.28
<b>Current Electric Charges</b>	<b>\$ 119.28</b>

Current Billing	
Amt Due - Previous Bill	\$ 245.88
Payment(s) Received	245.88cr
Balance Forward	0.00
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 120.00</b>

Taxes	
Taxes	\$ 3.58

Account Balance	
Budget Billing Balance	\$ 15.14cr

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Get up to \$425 to make your home more comfortable. Now that's a joyful tidings. Learn more about our cash incentives for home insulation and duct sealing projects at [duke-energy.com/smarty](http://duke-energy.com/smarty).

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare).

Due Date	Amount Due	Alter. Dec 31, 2013
Dec 31, 2013	\$ 120.00	\$ 125.82

CONFIDENTIAL PROPRIETARY TRADE SECRET

Page 2 of 2

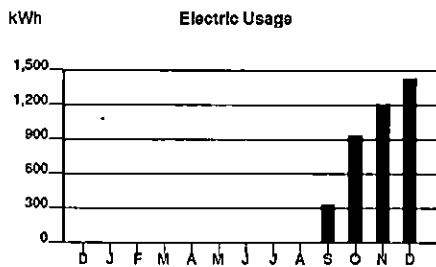
Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit duke-energy.com/SaveOnBulbs.

Explanation of Current Charges		
<b>Electric</b>	<b>Duke Energy</b>	
Meter - 106185868	Rate RS - Residential Service	
kWh Usage - 1,435	Customer Charge	\$ 4.60
Nov 02 - Dec 05	Energy Chrg	
33 Days	1,435 kWh @ \$ 0.07908500	113.49
	Elec DSM Rider	2.85
	1,435 kWh @ \$ 0.00198800	
	Rider MSR-E	0.00
	1,435 kWh @ 0.00000000	
	Rider PSM	0.63cr
	1,435 kWh @ \$ 0.00044100cr	
	Elec Fuel Adjustment	1.03cr
	1,435 kWh @ \$ 0.00071600cr	
	<b>Total Current Electric Charges</b>	<b>\$ 119.28</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax	\$ 3.58
	<b>Total Taxes</b>	<b>\$ 3.58</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 102.00
BBP Option :	Quarterly Plan	Payment(s) Received	240.00cr
BBP Installment Amount:	\$ 120.00	Current Electric Charges	119.28
		Taxes	3.58
		<b>Budget Billing Balance</b>	<b>\$ 15.14cr</b>



Calculations based on most recent 12 month history  
 Total Usage 3,916  
 Average Usage 979

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	0	0	0	0	0	0	0	0	0	341	932	1,208	1,435

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Due Date	Amount Due
Feb 3, 2014	\$ 245.82

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000245828 [REDACTED] 02032014 00000251607

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 10 not included Bill prepared on Jan 10, 2014 Next meter reading Feb 05, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Dec 05	Jan 07	33	47260 E	48996 E	1,736

Electric - Residential	
Usage - 1,736 kWh	
Duke Energy - Rate RS	\$ 144.40
<b>Current Electric Charges</b>	<b>\$ 144.40</b>

Current Billing	
Amt Due - Previous Bill	\$ 120.00
Late Payment Charge(s)	5.82
<b>Balance Forward</b>	<b>125.82</b>
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 245.82</b>

Taxes	
<b>Taxes</b>	<b>\$ 4.33</b>

Account Balance	
Budget Billing Balance	\$ 133.59
Other Charges/Credits	5.82
<b>Total Account Balance</b>	<b>\$ 139.41</b>

REMINDER - Did you overlook paying last month's bill? Missing two Budget Billing payments cancels your Budget Billing arrangement. If you have recently paid your bill, please disregard this notice.

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Save time. Save money. Get FREE or deeply discounted CFLs and LEDs from the Duke Energy Savings Store - delivered right to your door. Check your eligibility for FREE CFLs today. Call 800-943-7585 and choose option 4 or visit duke-energy.com/SaveOnBulbs.

REMINDER NOTICE

Due Date	Amount Due	After Feb 3, 2014
Feb 3, 2014	\$ 245.82	\$ 251.60

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

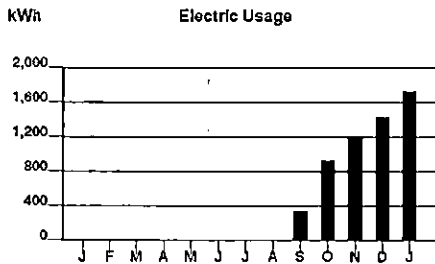
Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

FREE PICK UP OF YOUR OLD REFRIGERATOR OR FREEZER! Save up to \$150/yr on your energy bill. We'll pick it up for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit duke-energy.com/recycle. Some restrictions apply.

Explanation of Current Charges		
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service
kWh Usage -	1,736	Customer Charge \$ 4.60
Dec 05 - Jan 07		Energy Chrg 1,736 kWh @ \$ 0.07908500 137.29
33 Days		Elec DSM Rider 1,736 kWh @ \$ 0.00200300 3.48
		Rider MSR-E 1,736 kWh 0.00000000 0.00
		Rider PSM 1,736 kWh @ \$ 0.00044100cr 0.77cr
		Elec Fuel Adjustment 1,736 kWh @ \$ 0.00011600cr 0.20cr
		<b>Total Current Electric Charges \$ 144.40</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 4.33
		<b>Total Taxes \$ 4.33</b>

Budget Billing Plan (BBP) Information			
Summary		Previous Budget Billing Balance	\$ 15.14cr
BBP Option :	Quarterly Plan	Current Electric Charges	144.40
BBP Installment Amount:	\$ 120.00	Taxes	4.33
		<b>Budget Billing Balance</b>	<b>\$ 133.59</b>



Calculations based on most recent 12 month history  
 Total Usage 5,852  
 Average Usage 1,130

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	0	0	0	0	0	0	0	0	341	932	1,208	1,435	1,736

Account Number [REDACTED]

Due Date	Amount Due
Mar 4, 2014	\$ 120.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000120006 [REDACTED] 030420144 00000125806

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Feb 10 not included Last payment received Jan 29 Bill prepared on Feb 10, 2014 Next meter reading Mar 06, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Jan 07	Feb 05	29	48996 E	50552 E	1,556

Electric - Residential	
Usage - 1,556 kWh	
Duke Energy - Rate RS	\$ 131.22
<b>Current Electric Charges</b>	<b>\$ 131.22</b>

Current Billing	
Amt Due - Previous Bill	\$ 245.82
Payment(s) Received	245.82cr
Balance Forward	0.00
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 120.00</b>

Taxes	
Taxes	\$ 3.94

Account Balance	
Budget Billing Balance	\$ 28.75

Urgent Message - The electric charges on this bill have been estimated because of weather conditions.

Does a short month leave you short on cash? Get \$30 for an eligible fridge and free pickup! Call 855.398.6200 or visit duke-energy.com/short to schedule.

Colder weather increases the demand for energy. We understand your bill may be higher and we'd like to help. Visit duke-energy.com for billing and payment options, as well as tips to lower your energy bill.

Due Date	Amount Due	After Mar 4, 2014
Mar 4, 2014	\$ 120.00	\$ 125.80

CONFIDENTIAL PROPRIETARY TRADE SECRET

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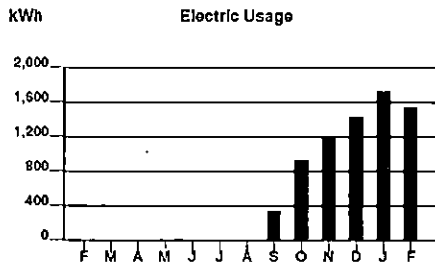
Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through March, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,556	Customer Charge	\$ 4.60
Jan 07 - Feb 05	Energy Chrg	
29 Days	1,556 kWh @ \$ 0.07908500	123.06
	Elec DSM Rider	
	1,556 kWh @ \$ 0.00200300	3.12
	Rider MSR-E	
	1,556 kWh @ 0.00000000	0.00
	Rider PSM	
	1,556 kWh @ \$ 0.00044100cr	0.69cr
	Elec Fuel Adjustment	
	1,556 kWh @ \$ 0.00072400	1.13
	<b>Total Current Electric Charges</b>	<b>\$ 131.22</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.94
	<b>Total Taxes</b>	<b>\$ 3.94</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 133.59
BBP Option :	Quarterly Plan	Payment(s) Received	240.00cr
BBP Installment Amount:	\$ 120.00	Current Electric Charges	131.22
		Taxes	3.94
		<b>Budget Billing Balance</b>	<b>\$ 28.75</b>



Calculations based on most recent 12 month history  
 Total Usage 7,208  
 Average Usage 1,201

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	0	0	0	0	0	0	0	341	932	1,206	1,435	1,796	1,556



REMINDER NOTICE

Due Date	Amount Due
Apr 2, 2014	\$ 245.80

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000245801 [REDACTED] 040220143 00000251313

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
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1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]
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Mail Payments To	Account Information
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PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 11 not included	Bill prepared on Mar 11, 2014 Next meter reading Apr 04, 2014
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Meter	Number	Reading Date		Days	Meter Reading		Usage
		From	To		Previous	Present	
Elec	106185868	Feb 05	Mar 07	30	50552 E	54175	3,623

Electric - Residential	
Usage -	3,623 kWh
Duke Energy - Rate RS	\$ 325.73
<b>Current Electric Charges</b>	<b>\$ 325.73</b>

Current Billing	
Amt Due - Previous Bill	\$ 120.00
Late Payment Charge(s)	5.80
<b>Balance Forward</b>	<b>125.80</b>
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 245.80</b>

Taxes	
Taxes	\$ 9.77

Account Balance	
Budget Billing Balance	\$ 364.25
Other Charges/Credits	5.80
<b>Total Account Balance</b>	<b>\$ 370.05</b>

REMINDER - Did you overlook paying last month's bill? Missing two Budget Billing payments cancels your Budget Billing arrangement. If you have recently paid your bill, please disregard this notice.

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through April 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Out with the old, in with the new and get \$30 too. Save up to \$150/yr on your energy bill. We'll pick up your old refrigerator for FREE and give you \$30. To schedule your pickup, call 855.398.6200 or visit [duke-energy.com/recycle](http://duke-energy.com/recycle). Some restrictions apply.

REMINDER NOTICE

Due Date	Amount Due	After
Apr 2, 2014	\$ 245.80	Apr 2, 2014
		\$ 251.31

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

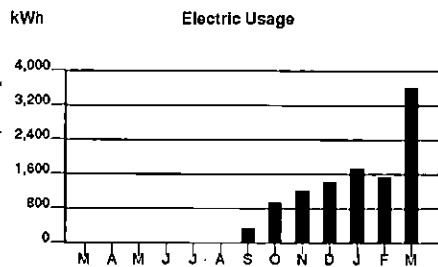
Name	Service Address	Account Number
[REDACTED]	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	[REDACTED]

Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.544.6900.

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 3,623	Customer Charge	\$ 4.60
Feb 05 - Mar 07 30 Days	Energy Chrg 3,623 kWh @ \$ 0.07908500	286.52
	Elec DSM Rider 3,623 kWh @ \$ 0.00200300	7.26
	Rider MSR-E 3,623 kWh @ 0.00000000	0.00
	Rider PSM 3,623 kWh @ \$ 0.00060700cr	2.20cr
	Elec Fuel Adjustment 3,623 kWh @ \$ 0.00815600	29.55
	<b>Total Current Electric Charges</b>	<b>\$ 325.73</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 9.77
	<b>Total Taxes</b>	<b>\$ 9.77</b>

Budget Billing Plan (BBP) Information		
<b>Summary</b>		
BBP Option : Quarterly Plan	Previous Budget Billing Balance	\$ 28.75
BBP Installment Amount: \$ 120.00	Current Electric Charges	325.73
	Taxes	9.77
	<b>Budget Billing Balance</b>	<b>\$ 364.25</b>



Calculations based on most recent 12 month history  
 Total Usage 10,831  
 Average Usage 1,547

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	0	0	0	0	0	0	341	932	1,208	1,435	1,736	1,556	3,623

Account Number [REDACTED]

Due Date	Amount Due
May 1, 2014	\$ 120.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000120006 [REDACTED] 050120147 00000125814

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Apr 09 not included Last payment received Mar 13 Bill prepared on Apr 09, 2014 Next meter reading May 06, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Mar 07	Apr 05	29	54175	55650	1,475

Electric - Residential	
Usage - 1,475 kWh	
Duke Energy - Rate RS	\$ 129.60
<b>Current Electric Charges</b>	<b>\$ 129.60</b>

Current Billing	
Amt Due - Previous Bill	\$ 245.80
Payment(s) Received	245.80cr
<b>Balance Forward</b>	<b>0.00</b>
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 120.00</b>

Taxes	
Taxes	\$ 3.89

Account Balance	
Budget Billing Balance	\$ 257.74

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through May 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Is the air inside your home aggravating your allergies? Our Smart \$aver Insulate and Seal program helps keep dust and allergens outside, as well as helping to lower your energy bill. Get up to \$425 to help make these improvements. Schedule now at [duke-energy.com/spring](http://duke-energy.com/spring). Results vary by home.

Due Date	Amount Due	After May 1, 2014
May 1, 2014	\$ 120.00	\$ 125.81

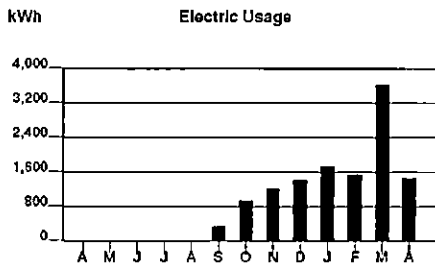
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,475	Customer Charge	\$ 4.60
Mar 07 - Apr 05 29 Days	Energy Chrg 1,475 kWh @ \$ 0.07908500	116.65
	Elec DSM Rider 1,475 kWh @ \$ 0.00200300	2.95
	Rider MSR-E 1,475 kWh @ 0.00000000	0.00
	Rider PSM 1,475 kWh @ \$ 0.00060700cr	0.90cr
	Elec Fuel Adjustment 1,475 kWh @ \$ 0.00427100	6.30
	<b>Total Current Electric Charges</b>	<b>\$ 129.60</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.89
	<b>Total Taxes</b>	<b>\$ 3.89</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 364.25
BBP Option :	Quarterly Plan	Payment(s) Received	240.00cr
BBP Installment Amount:	\$ 120.00	Current Electric Charges	129.60
		Taxes	3.89
		<b>Budget Billing Balance</b>	<b>\$ 257.74</b>



Calculations based on most recent 12 month history  
 Total Usage 12,306  
 Average Usage 1,538

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Electric	0	0	0	0	0	341	932	1,208	1,435	1,736	1,556	3,623	1,475

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Due Date	Amount Due
May 29, 2014	\$ 245.81

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000245810 [REDACTED] 052920140 00000251658

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after May 07 not included Bill prepared on May 07, 2014 Next meter reading Jun 05, 2014

IMPORTANT: A quarterly review of your account indicates that your current Budget Billing amount is out of line, when compared to your past 12 month's usage. Beginning next month, your Budget Billing amount will be adjusted to \$168.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec 106185868	Apr 05 May 06	31	55650	56821	1,171

Electric - Residential	
Usage -	1,171 kWh
Duke Energy - Rate RS	\$ 109.09
<b>Current Electric Charges</b>	<b>\$ 109.09</b>

Current Billing	
Amt Due - Previous Bill	\$ 120.00
Late Payment Charge(s)	5.81
Balance Forward	125.81
Budget Billing Amt Due	120.00
<b>Current Amount Due</b>	<b>\$ 245.81</b>

Taxes	
Taxes	\$ 3.27

Account Balance	
Budget Billing Balance	\$ 370.10
Other Charges/Credits	5.81
<b>Total Account Balance</b>	<b>\$ 375.91</b>

REMINDER - Did you overlook paying last month's bill? Missing two Budget Billing payments cancels your Budget Billing arrangement. If you have recently paid your bill, please disregard this notice.

REMINDER NOTICE

Due Date	Amount Due	After May 29, 2014
May 29, 2014	\$ 245.81	\$ 251.65

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Name	Service Address	Account Number
[REDACTED]	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	[REDACTED]

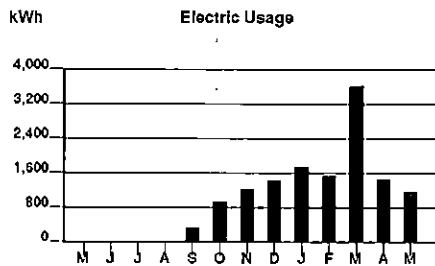
Is your insulation doing its job? Better attic insulation and air sealing can make your home more comfortable all year. Duke Energy offers up to \$425 to help with improvements. Get started at [duke-energy.com/comfy](http://duke-energy.com/comfy).

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through June 16, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,171	Customer Charge	\$ 4.60
Apr 05 - May 06 31 Days	Energy Chrg 1,171 kWh @ \$ 0.07908500	92.61
	Elec DSM Rider 1,171 kWh @ \$ 0.00306200	3.59
	Rider MSR-E 1,171 kWh @ 0.00000000	0.00
	Rider PSM 1,171 kWh @ \$ 0.00060700cr	0.71cr
	Elec Fuel Adjustment 1,171 kWh @ \$ 0.00768600	9.00
	<b>Total Current Electric Charges</b>	<b>\$ 109.09</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.27
	<b>Total Taxes</b>	<b>\$ 3.27</b>

Budget Billing Plan (BBP) Information			
Summary	Quarterly Plan	Previous Budget Billing Balance	\$ 257.74
BBP Option :		Current Electric Charges	109.09
BBP Installment Amount:	\$ 120.00	Taxes	3.27
		<b>Budget Billing Balance</b>	<b>\$ 370.10</b>



Calculations based on most recent 12 month history  
 Total Usage 13,477  
 Average Usage 1,497

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Electric	0	0	0	0	341	932	1,208	1,435	1,736	1,556	3,623	1,475	1,171

Account Number [REDACTED]

Due Date	Amount Due
Jul 2, 2014	\$ 168.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000168009 [REDACTED] 070220148 00000176257

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jun 10 not included Last payment received May 09 Bill prepared on Jun 10, 2014 Next meter reading Jul 07, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	May 06	Jun 06	31	56821	57919	1,098

Electric - Residential	
Usage -	1,098 kWh
Duke Energy - Rate RS	\$ 100.19
<b>Current Electric Charges</b>	<b>\$ 100.19</b>

Current Billing	
Amt Due - Previous Bill	\$ 245.81
Payment(s) Received	245.81cr
<b>Balance Forward</b>	<b>0.00</b>
Budget Billing Amt Due	168.00
<b>Current Amount Due</b>	<b>\$ 168.00</b>

Taxes	
Taxes	\$ 3.01

Account Balance	
Budget Billing Balance	\$ 233.30

Will your attic insulation keep your cool air inside this summer? Make your home more comfortable by upgrading your insulation and sealing air leaks. We have rebates up to \$350 to help. Learn more at [duke-energy.com/keepcool](http://duke-energy.com/keepcool).

Save big on bulbs. Get the latest energy-saving bulbs at the greatest prices - now with low-cost shipping deals through July 15, 2014. Go to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) to check your eligibility.

Due Date	Amount Due	After Jul 2, 2014
Jul 2, 2014	\$ 168.00	\$ 176.25

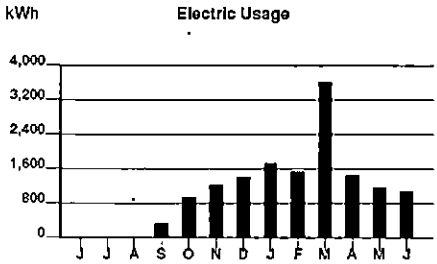
CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,098	Customer Charge	\$ 4.60
May 06 - Jun 06	Energy Chrg 1,098 kWh @ \$ 0.07908500	86.84
31 Days	Elec DSM Rider 1,098 kWh @ \$ 0.00306200	3.36
	Rider MSR-E 1,098 kWh 0.00000000	0.00
	Rider PSM 1,098 kWh @ \$ 0.00293200cr	3.22cr
	Elec Fuel Adjustment 1,098 kWh @ \$ 0.00783700	8.61
		\$ 100.19
	<b>Total Current Electric Charges</b>	<b>\$ 100.19</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.01
		\$ 3.01
	<b>Total Taxes</b>	<b>\$ 3.01</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 370.10
BBP Option :	Quarterly Plan	Payment(s) Received	240.00cr
BBP Installment Amount:	\$ 168.00	Current Electric Charges	100.19
		Taxes	3.01
		<b>Budget Billing Balance</b>	<b>\$ 233.30</b>



Calculations based on most recent 12 month history  
 Total Usage 14,575  
 Average Usage 1,458

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Electric	0	0	0	341	932	1,208	1,438	1,736	1,556	3,823	1,475	1,171	1,098



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jul 30, 2014	\$ 168.00

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000168009 [REDACTED] 073020140 00000176265

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jul 08 not included Last payment received Jun 25 Bill prepared on Jul 08, 2014 Next meter reading Aug 05, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Jun 06	Jul 07	31	57919	58926	1,007

Electric - Residential	
Usage -	1,007 kWh
Duke Energy - Rate RS	\$ 92.52
<b>Current Electric Charges</b>	<b>\$ 92.52</b>

Current Billing	
Amt Due - Previous Bill	\$ 168.00
Payment(s) Received	168.00cr
<b>Balance Forward</b>	<b>0.00</b>
Budget Billing Amt Due	168.00
<b>Current Amount Due</b>	<b>\$ 168.00</b>

Taxes	
Taxes	\$ 2.78

Account Balance	
Budget Billing Balance	\$ 160.60

The more you know, the less you spend. Get bill-lowering tips at [duke-energy.com/energytips](http://duke-energy.com/energytips).

Simple summer savings: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/RecycleNow](http://duke-energy.com/RecycleNow) or by calling 855.398.6200.

Did you know HVAC units need tune-ups, just like cars? Our Health Check can improve your heating and cooling system's efficiency, help save energy and lower your bills. Plus, we'll pay \$50 of the cost. Get started at [duke-energy.com/healthcheck](http://duke-energy.com/healthcheck).

Due Date	Amount Due	After Jul 30, 2014
Jul 30, 2014	\$ 168.00	\$ 176.26

CONFIDENTIAL PROPRIETARY TRADE SECRET

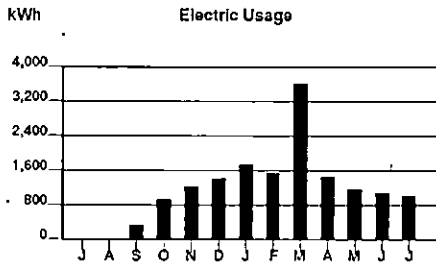
Page 2 of 2

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,007	Customer Charge	\$ 4.60
Jun 06 - Jul 07 31 Days	Energy Chrg 1,007 kWh @ \$ 0.07908500	79.64
	Elec DSM Rider 1,007 kWh @ \$ 0.00306200	3.08
	Rider MSR-E 1,007 kWh @ 0.00000000	0.00
	Rider PSM 1,007 kWh @ \$ 0.00293200cr	2.95cr
	Elec Fuel Adjustment 1,007 kWh @ \$ 0.00809500	8.15
	<b>Total Current Electric Charges</b>	<b>\$ 92.52</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.78
	<b>Total Taxes</b>	<b>\$ 2.78</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 233.30
BBP Option :	Quarterly Plan	Payment(s) Received	168.00cr
BBP Installment Amount:	\$ 168.00	Current Electric Charges	92.52
		Taxes	2.78
		<b>Budget Billing Balance</b>	<b>\$ 160.60</b>



Calculations based on most recent 12 month history  
 Total Usage 15,582  
 Average Usage 1,417

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Electric	0	0	341	932	1,208	1,435	1,736	1,556	3,623	1,475	1,171	1,098	1,007

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Due Date	Amount Due
Aug 28, 2014	\$ 344.26

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000344265 [REDACTED] 082820140 00000352527

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Aug 06 not included Bill prepared on Aug 06, 2014 Next meter reading Sep 04, 2014

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Jul 07	Aug 05	29	58926	59854	928

Electric - Residential	
Usage - 928 kWh	
Duke Energy - Rate RS	\$ 92.03
<b>Current Electric Charges</b>	<b>\$ 92.03</b>

Current Billing	
Amt Due - Previous Bill	\$ 168.00
Late Payment Charge(s)	8.26
<b>Balance Forward</b>	<b>176.26</b>
Budget Billing Amt Due	168.00
<b>Current Amount Due</b>	<b>\$ 344.26</b>

Taxes	
Taxes	\$ 2.76

Account Balance	
Budget Billing Balance	\$ 255.39
Other Charges/Credits	8.26
<b>Total Account Balance</b>	<b>\$ 263.65</b>

REMINDER - Did you overlook paying last month's bill? Missing two Budget Billing payments cancels your Budget Billing arrangement. If you have recently paid your bill, please disregard this notice.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

The more you know, the less you spend. Get bill-lowering tips at [duke-energy.com/energytips](http://duke-energy.com/energytips).

REMINDER NOTICE

Due Date	Amount Due	After Aug 28, 2014
Aug 28, 2014	\$ 344.26	\$ 352.52

CONFIDENTIAL PROPRIETARY TRADE SECRET

REMINDER NOTICE

Page 2 of 2

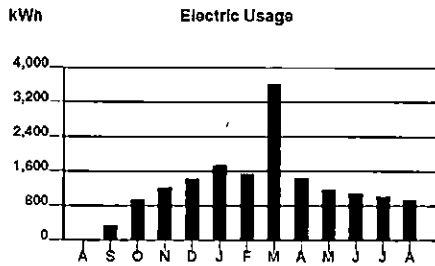
Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Simple summer savings: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at duke-energy.com/HaulAway or by calling 855.398.6200.

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 928	Customer Charge	\$ 4.60
Jul 07 - Aug 05 29 Days	Energy Chrg 928 kWh @ \$ 0.07908500	73.39
	Elec DSM Rider 928 kWh @ \$ 0.00306200	2.84
	Rider MSR-E 928 kWh @ 0.00000000	0.00
	Rider PSM 928 kWh @ \$ 0.00293200cr	2.72cr
	Elec Fuel Adjustment 928 kWh @ \$ 0.01500400	13.92
		\$ 92.03
	<b>Total Current Electric Charges</b>	<b>\$ 92.03</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.76
		\$ 2.76
	<b>Total Taxes</b>	<b>\$ 2.76</b>

Budget Billing Plan (BBP) Information			
<b>Summary</b>		Previous Budget Billing Balance	\$ 160.60
BBP Option :	Quarterly Plan	Current Electric Charges	92.03
BBP Installment Amount:	\$ 168.00	Taxes	2.76
		<b>Budget Billing Balance</b>	<b>\$ 255.39</b>



Calculations based on most recent 12 month history  
 Total Usage 16,510  
 Average Usage 1,376

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Electric	928	341	932	1,208	1,435	1,736	1,556	3,623	1,475	1,171	1,098	1,007	928

CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Due Date	Amount Due
Sep 29, 2014	\$ 374.94

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1327  
 Charlotte NC 28201-1327

210 00000374946 [REDACTED] 092920143 00000379948

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Sep 05 not included Bill prepared on Sep 05, 2014 Next meter reading Oct 03, 2014

**IMPORTANT-** Your service may be disconnected if your past due amount of \$263.65 is not paid before 10/02/2014. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Aug 05	Sep 04	30	59854	60936	1,082

Electric - Residential	
Usage - 1,082 kWh	
Duke Energy - Rate RS	\$ 100.03
<b>Current Electric Charges</b>	<b>\$ 100.03</b>
Taxes	
Taxes	\$ 3.00

Current Billing	
Amt Due - Previous Bill	\$ 344.26
Late Payment Charge(s)	8.26
Cancel BBP Amount Due	336.00cr
<b>Balance Forward</b>	<b>16.52</b>
BBP Ending Balance	358.42
<b>Current Amount Due</b>	<b>\$ 374.94</b>

PLEASE NOTE: Our records indicate that you have missed two monthly payments. As a result, you have been removed from Budget Billing. Please call us if you would like to make arrangements to re-establish your Budget Billing Plan.

Take control of your energy use with Home Energy House Call - a \$180 value, FREE. Eligible homeowners can get a free in-home energy assessment, free CFLs, a free showerhead and more. Sign up at duke-energy.com/housecall or 844-346-4366.

DISCONNECT NOTICE

Due Date	Amount Due	After Sep 29, 2014
Sep 29, 2014	\$ 374.94	\$ 379.94

CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

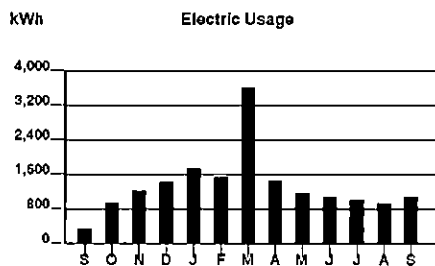
Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Fall Freebie: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/September](http://duke-energy.com/September) or by calling 855.398.6200.

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,082	Customer Charge	\$ 4.60
Aug 05 - Sep 04 30 Days	Energy Chrg 1,082 kWh @ \$ 0.07908500	85.57
	Elec DSM Rider 1,082 kWh @ \$ 0.00306200	3.31
	Rider MSR-E 1,082 kWh @ 0.00000000	0.00
	Rider PSM 1,082 kWh @ \$ 0.00203300cr	2.20cr
	Elec Fuel Adjustment 1,082 kWh @ \$ 0.00808500	8.75
	<b>Total Current Electric Charges</b>	<b>\$ 100.03</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.00
	<b>Total Taxes</b>	<b>\$ 3.00</b>

Budget Billing Plan (BBP) Information			
Summary	Quarterly Plan	Previous Budget Billing Balance	\$ 255.39
BBP Option :		Current Electric Charges	100.03
		Taxes	3.00
		<b>Budget Billing Balance</b>	<b>\$ 358.42</b>



Calculations based on most recent 12 month history  
 Total Usage 17,251  
 Average Usage 1,438

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Electric	341	932	1,208	1,435	1,736	1,558	3,223	1,475	1,171	1,098	1,007	928	1,082

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Oct 28, 2014	\$ 92.30

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000092304 [REDACTED] 102820142 00000096784

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Oct 06 not included Last payment received Sep 09 Bill prepared on Oct 06, 2014 Next meter reading Nov 03, 2014

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec.	106185868	Sep 04	Oct 03	29	60936	61915	979

Electric - Residential	
Usage -	979 kWh
Duke Energy - Rate RS	\$ 89.61
<b>Current Electric Charges</b>	<b>\$ 89.61</b>

Current Billing	
Amt Due - Previous Bill	\$ 374.94
Payment(s) Received	374.94cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	89.61
Taxes	2.69
<b>Current Amount Due</b>	<b>\$ 92.30</b>

Taxes	
Taxes	\$ 2.69

Fall Freebie: Get \$30 for recycling your extra fridge. Schedule your FREE pickup at [duke-energy.com/October](http://duke-energy.com/October) or by calling 855.398.6200.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Is your insulation doing its job? Improving your insulation and reducing your home's air leaks can help lower your energy bills. Plus, we'll give you up to \$425 to help pay for improvements. Get started at [duke-energy.com/lowermybill](http://duke-energy.com/lowermybill).

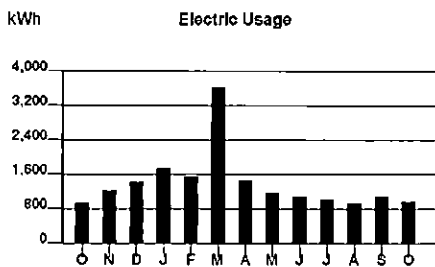
Due Date	Amount Due	After
Oct 28, 2014	\$ 92.30	Oct 28, 2014
		\$ 96.78

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 979	Customer Charge	\$ 4.60
Sep 04 - Oct 03 29 Days	Energy Chrg 979 kWh @ \$ 0.07908500	77.42
	Elec DSM Rider 979 kWh @ \$ 0.00306200	3.00
	Rider MSR-E 979 kWh @ 0.00000000	0.00
	Rider PSM 979 kWh @ \$ 0.00203300cr	1.99cr
	Elec Fuel Adjustment 979 kWh @ \$ 0.00671900	6.58
		\$ 89.61
	<b>Total Current Electric Charges</b>	<b>\$ 89.61</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 2.69
		\$ 2.69
	<b>Total Taxes</b>	<b>\$ 2.69</b>



Calculations based on most recent 12 month history  
 Total Usage 17,298  
 Average Usage 1,442

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Electric	932	1,208	1,435	1,736	1,556	3,623	1,475	1,171	1,086	1,007	928	1,082	979



CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Nov 26, 2014	\$ 205.68

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000205680 [REDACTED] 112620141 00000210978

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Nov 04 not included Bill prepared on Nov 04, 2014 Next meter reading Dec 04, 2014

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Oct 03	Nov 01	29	61915	63120	1,205

Electric - Residential	
Usage -	1,205 kWh
Duke Energy - Rate RS	\$ 105.73
<b>Current Electric Charges</b>	<b>\$ 105.73</b>

Current Billing	
Amt Due - Previous Bill	\$ 92.30
Late Payment Charge(s)	4.48
<b>Balance Forward</b>	<b>96.78</b>
Current Electric Charges	105.73
Taxes	3.17
<b>Current Amount Due</b>	<b>\$ 205.68</b>

Taxes	
Taxes	\$ 3.17

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at [duke-energy.com/wintercare](http://duke-energy.com/wintercare).

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to [duke-energy.com/SaveOnBulbs](http://duke-energy.com/SaveOnBulbs) or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

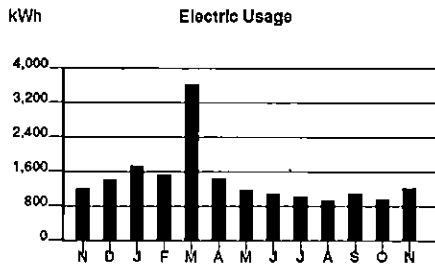
Due Date	Amount Due	After Nov 26, 2014
Nov 26, 2014	\$ 205.68	\$ 210.97

CONFIDENTIAL PROPRIETARY TRADE SECRET

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 1,205	Customer Charge	\$ 4.60
Oct 03 - Nov 01 29 Days	Energy Chrg 1,205 kWh @ \$ 0.07908500	95.30
	Elec DSM Rider 1,205 kWh @ \$ 0.00306200	3.69
	Rider MSR-E 1,205 kWh @ 0.00000000	0.00
	Rider PSM 1,205 kWh @ \$ 0.00203300cr	2.45cr
	Elec Fuel Adjustment 1,205 kWh @ \$ 0.00381100	4.59
	<b>Total Current Electric Charges</b>	<b>\$ 105.73</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 3.17
	<b>Total Taxes</b>	<b>\$ 3.17</b>



Calculations based on most recent 12 month history  
 Total Usage 17,295  
 Average Usage 1,441

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Electric	1,205	1,435	1,736	1,556	3,623	1,475	1,171	1,098	1,007	928	1,082	979	1,205

DISCONNECT NOTICE

Due Date	Amount Due
Dec 29, 2014	\$ 398.44

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1327  
 Charlotte NC 28201-1327

210 00000398446 [REDACTED] 122920143 00000407542

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Dec 05 not included Bill prepared on Dec 05, 2014 Next meter reading Jan 07, 2015

IMPORTANT- Your service may be disconnected if your past due amount of \$205.68 is not paid before 12/31/2014. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Nov 01	Dec 04	33	63120	65245	2,125

Electric - Residential	
Usage - 2,125 kWh	
Duke Energy - Rate RS	\$ 182.01
<b>Current Electric Charges</b>	<b>\$ 182.01</b>

Current Billing	
Amt Due - Previous Bill	\$ 205.68
Late Payment Charge(s)	5.29
<b>Balance Forward</b>	<b>210.97</b>
Current Electric Charges	182.01
Taxes	5.46
<b>Current Amount Due</b>	<b>\$ 398.44</b>

Taxes	
Taxes	\$ 5.46

Help those less fortunate stay warm this winter by contributing to Duke Energy's WinterCare program. See this month's bill insert for more information, or visit us online at duke-energy.com/wintercare, or check the box on your bill and enter a donation amount.

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go to online to duke-energy.com/SaveOnBulbs or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

DISCONNECT NOTICE

Due Date	Amount Due	After Dec 29, 2014
Dec 29, 2014	\$ 398.44	\$ 407.54

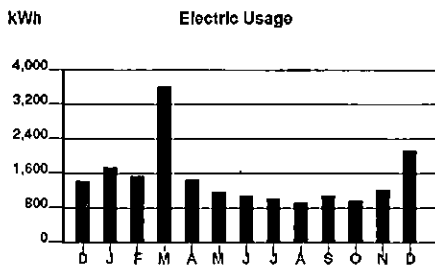
CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 2,125	Customer Charge	\$ 4.60
Nov 01 - Dec 04 33 Days	Energy Chrg 2,125 kWh @ \$ 0.07908500	168.06
	Elec DSM Rider 2,125 kWh @ \$ 0.00306200	6.51
	Rider MSR-E 2,125 kWh @ 0.00000000	0.00
	Rider PSM 2,125 kWh @ \$ 0.00018700	0.40
	Elec Fuel Adjustment 2,125 kWh @ \$ 0.00114700	2.44
		\$ 182.01
	<b>Total Current Electric Charges</b>	<b>\$ 182.01</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 5.46
		\$ 5.46
	<b>Total Taxes</b>	<b>\$ 5.46</b>



Calculations based on most recent 12 month history  
 Total Usage 17,985  
 Average Usage 1,499

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electric	1,435	1,736	1,556	3,623	1,475	1,171	1,098	1,007	928	1,082	979	1,205	2,125

CONFIDENTIAL PROPRIETARY TRADE SECRET

Account Number [REDACTED]

Due Date	Amount Due
Jan 30, 2015	\$ 213.93

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1326  
 Charlotte NC 28201-1326

200 00000213934 [REDACTED] 013020159 00000224324

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 08 not included Last payment received Dec 17 Bill prepared on Jan 08, 2015 Next meter reading Feb 05, 2015

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Dec 04	Jan 07	34	65245	67723	2,478

Electric - Residential	
Usage -	2,478 kWh
Duke Energy - Rate RS	\$ 207.70
<b>Current Electric Charges</b>	<b>\$ 207.70</b>

Current Billing	
Amt Due - Previous Bill	\$ 398.44
Payment(s) Received	398.44cr
<b>Balance Forward</b>	<b>0.00</b>
Current Electric Charges	207.70
Taxes	6.23
<b>Current Amount Due</b>	<b>\$ 213.93</b>

Taxes	
Taxes	\$ 6.23

Is your insulation keeping the cold out? Better attic insulation and air sealing can make your home more comfortable during the harshest times of year. Duke Energy offers up to \$425 to help with improvements. Get started at [duke-energy.com/get425](http://duke-energy.com/get425).

We make it easy to get \$50 and get rid of your old unwanted fridge. Schedule your FREE pickup at [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or by calling 855.398.6200.

Due Date	Amount Due	After Jan 30, 2015
Jan 30, 2015	\$ 213.93	\$ 224.32

CONFIDENTIAL PROPRIETARY TRADE SECRET

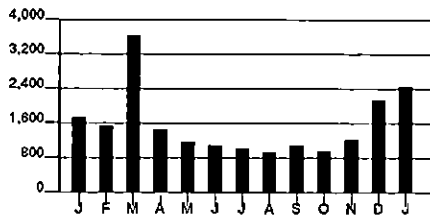
Page 2 of 2

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 2,478	Customer Charge	\$ 4.60
Dec 04 - Jan 07 34 Days	Energy Chrg 2,478 kWh @ \$ 0.07908500	195.97
	Elec DSM Rider 2,478 kWh @ \$ 0.00306200	7.59
	Rider MSR-E 2,478 kWh @ 0.00000000	0.00
	Rider PSM 2,478 kWh @ \$ 0.00018700	0.46
	Elec Fuel Adjustment 2,478 kWh @ \$ 0.00037000cr	0.92cr
	<b>Total Current Electric Charges</b>	<b>\$ 207.70</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 6.23
	<b>Total Taxes</b>	<b>\$ 6.23</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 19,727  
 Average Usage 1,561

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Electric	1,736	1,556	3,623	1,475	1,171	1,098	1,007	928	1,082	978	1,205	2,125	2,478

DISCONNECT NOTICE

Due Date	Amount Due
Mar 2, 2015	\$ 424.90

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1327  
 Charlotte NC 28201-1327

210 00000424900 [REDACTED] 030220153 00000434647

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Feb 06 not included Bill prepared on Feb 06, 2015 Next meter reading Mar 06, 2015

**IMPORTANT-** Your service may be disconnected if your past due amount of \$213.93 is not paid before 03/05/2015. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Jan 07	Feb 04	28	67723	70063	2,340

Electric - Residential	
Usage -	2,340 kWh
Duke Energy - Rate RS	\$ 194.74
<b>Current Electric Charges</b>	<b>\$ 194.74</b>

Current Billing	
Amt Due - Previous Bill	\$ 213.93
Late Payment Charge(s)	10.39
<b>Balance Forward</b>	<b>224.32</b>
Current Electric Charges	194.74
Taxes	5.84
<b>Current Amount Due</b>	<b>\$ 424.90</b>

Taxes	
Taxes	\$ 5.84

Colder weather increases the demand for energy. Visit [duke-energy.com](http://duke-energy.com) for billing and payment options, as well as tips to lower your energy bill.

We make it easy to get \$30 and get rid of your old unwanted fridge. Schedule your FREE pickup at [duke-energy.com/Fridge](http://duke-energy.com/Fridge) or by calling 855.398.6200.

DISCONNECT NOTICE

Due Date	Amount Due	After Mar 2, 2015
Mar 2, 2015	\$ 424.90	\$ 434.64

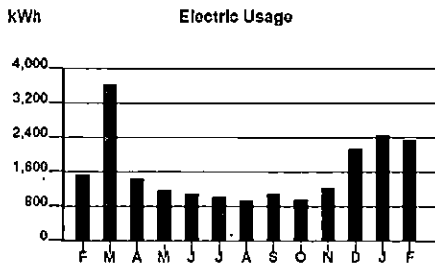
CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
Electric Meter - 106185868	Duke Energy Rate RS - Residential Service	
kWh Usage - 2,340	Customer Charge	\$ 4.60
Jan 07 - Feb 04 28 Days	Energy Chrg 2,340 kWh @ \$ 0.07908500	185.06
	Elec DSM Rider 2,340 kWh @ \$ 0.00306200	7.17
	Rider MSR-E 2,340 kWh @ 0.00000000	0.00
	Rider PSM 2,340 kWh @ \$ 0.00018700	0.44
	Elec Fuel Adjustment 2,340 kWh @ \$ 0.00108300cr	2.53cr
		\$ 194.74
	<b>Total Current Electric Charges:</b>	<b>\$ 194.74</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 5.84
		\$ 5.84
	<b>Total Taxes:</b>	<b>\$ 5.84</b>



Calculations based on most recent 12 month history  
 Total Usage 19,511  
 Average Usage 1,626

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Electric	1,556	3,623	1,475	1,171	1,098	1,007	928	1,082	975	1,205	2,125	2,478	2,340



DISCONNECT NOTICE

Due Date	Amount Due
Apr 2, 2015	\$ 458.59

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1804 Ashley Ct  
 Misc: Unit 302  
 Florence KY 41042

PO Box 1327  
 Charlotte NC 28201-1327

210 00000458597 [REDACTED] 040220151 00000470619

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Mar 11 not included Last payment received Feb 10 Bill prepared on Mar 11, 2015 Next meter reading Apr 07, 2015

**IMPORTANT-** Your service may be disconnected if your past due amount of \$210.97 is not paid before 04/02/2015. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date		Days	Meter Reading		Usage
	From	To		Previous	Present	
Elec 106185868	Feb 04	Mar 07	31	70063	72932	2,869

Electric - Residential	
Usage - 2,869 kWh	
Duke Energy - Rate RS	\$ 240.41
<b>Current Electric Charges</b>	<b>\$ 240.41</b>

Current Billing	
Amt Due - Previous Bill	\$ 424.90
Payment(s) Received	213.93cr
<b>Balance Forward</b>	<b>210.97</b>
Current Electric Charges	240.41
Taxes	7.21
<b>Current Amount Due</b>	<b>\$ 458.59</b>

Taxes	
Taxes	\$ 7.21

Important: For your safety, stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 800.544.6900.

FREE removal of your old, unwanted fridge. Easy. Convenient. Plus get \$30. Schedule a pickup at [duke-energy.com/Fridge](http://duke-energy.com/Fridge).

DISCONNECT NOTICE

Due Date	Amount Due	After
Apr 2, 2015	\$ 458.59	Apr 2, 2015
		\$ 470.61

CONFIDENTIAL PROPRIETARY TRADE SECRET

DISCONNECT NOTICE

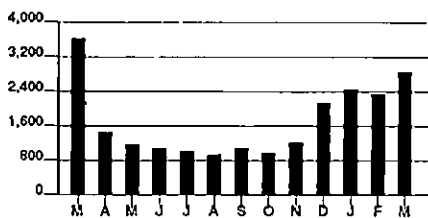
Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Save time. Save money. Get FREE CFL bulbs or deeply discounted CFLs and LEDs. Go online to duke-energy.com/SaveOnBulbs or check your FREE CFL eligibility by calling 800.943.7585 and choose option 4. Either way, we'll deliver your bulbs right to your door.

Explanation of Current Charges			
Electric Meter -	106185868	Duke Energy Rate RS - Residential Service	
kWh Usage -	2,869	Customer Charge	\$ 4.60
Feb 04 - Mar 07		Energy Chrg	
31 Days		2,869 kWh @ \$ 0.07908500	226.89
		Elec DSM Rider	
		2,869 kWh @ \$ 0.00309400	8.88
		Rider MSR-E	
		2,869 kWh @ 0.00000000	0.00
		Rider PSM	
		2,869 kWh @ \$ 0.00125900	3.61
		Elec Fuel Adjustment	
		2,869 kWh @ \$ 0.00124400cr	3.57cr
<b>Total Current Electric Charges</b>			<b>\$ 240.41</b>

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 7.21
	<b>Total Taxes</b>	<b>\$ 7.21</b>

kWh Electric Usage



Calculations based on most recent 12 month history  
 Total Usage 18,757  
 Average Usage 1,563

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	3,823	1,475	1,171	1,098	1,007	828	1,082	979	1,205	2,125	2,478	2,340	2,869

CONFIDENTIAL PROPRIETARY TRADE SECRET

**\*\* FINAL BILL \*\***

Due Date	Amount Due
Apr 21, 2015	\$ 383.36

Account Number [REDACTED]

For more detailed billing information on your monthly bill, check box on right

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
 WinterCare Contribution Amount Enclosed  
 (for Customer Assistance)

1178 Midway Rd  
 Idaho Falls ID 83406

PO Box 1326  
 Charlotte NC 28201-1326

200 00000383368 [REDACTED] 042120154 00000401978

**\*\* FINAL BILL \*\***

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
[REDACTED] 1804 Ashley Ct Misc: Unit 302 Florence KY 41042	Duke Energy 1-800-544-6900	[REDACTED]

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Mar 30 not included Last payment received Mar 13 Bill prepared on Mar 30, 2015

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 106185868	Mar 07	Mar 30	23	72932	74495	1,563

Electric - Residential	
Usage -	1,563 kWh
Duke Energy - Rate RS	\$ 131.79
<b>Current Electric Charges</b>	<b>\$ 131.79</b>

Current Billing	
Amt Due - Previous Bill	\$ 458.59
Payment(s) Received	210.97cr
<b>Balance Forward</b>	<b>247.62</b>
Current Electric Charges	131.79
Taxes	3.95
<b>Current Amount Due</b>	<b>\$ 383.36</b>

Taxes	
Taxes	\$ 3.95

PLEASE NOTE: This is your final bill for electric service at 1804 ASHLEY CT.

For AutoPay customers, this bill will be automatically paid on the due date. For Online Pay customers, please pay this bill online.

**\*\* FINAL BILL \*\***

Due Date	Amount Due	After Apr 21, 2015
Apr 21, 2015	\$ 383.36	\$ 401.97

CONFIDENTIAL PROPRIETARY TRADE SECRET

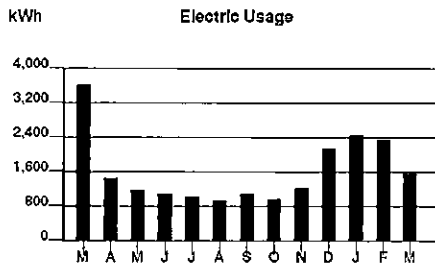
\*\* FINAL BILL \*\*

Page 2 of 2

Name	Service Address	Account Number
	1804 Ashley Ct Misc: Unit 302 Florence KY 41042	

Explanation of Current Charges		
<b>Electric</b>		<b>Duke Energy</b>
Meter -	106185868	Rate RS - Residential Service
kWh Usage -	1,563	Customer Charge \$ 3.31
Mar 07 - Mar 30		Energy Chrg 1,563 kWh @ \$ 0.07908500 123.61
23 Days		Elec DSM Rider 1,563 kWh @ \$ 0.00309400 4.84
		Rider MSR-E 1,563 kWh 0.00000000 0.00
		Rider PSM 1,563 kWh @ \$ 0.00125900 1.97
		Elec Fuel Adjustment 1,563 kWh @ \$ 0.00124400cr 1.94cr
		<b>Total Current Electric Charges \$ 131.79</b>

Explanation of Taxes		
<b>Taxes</b>	Rate Incr for School Tax \$ 3.95	\$ 3.95
	<b>Total Taxes</b>	<b>\$ 3.95</b>



Calculations based on most recent 12 month history  
 Total Usage 17,451  
 Average Usage 1,454

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	3,623	1,475	1,171	1,098	1,007	928	1,082	978	1,205	2,125	2,478	2,340	1,563

**REQUEST:**

Refer to 807 KAR 5:006, Section 10, which requires prompt and complete investigation of complaints with response to the customer advising of the utilities findings, and records to be maintained for at least two years of all written complaints for utility service. Describe Duke Kentucky's efforts to comply with the requirements of this regulation with respect to this complaint and provide any evidence supporting these efforts.

**RESPONSE:**

Ms. Charlene Wyatt contacted Duke Energy's Customer Service Department on March 30, 2015 to report that she had no electric service at her residence. Upon arrival on March 30, 2015, a Duke Energy technician restored the power and during the investigation, found that Ms. Wyatt's electric meter was switched with one of her neighbor's electric meters, who had requested service be disconnected.

Once that investigation was completed, billing corrections were implemented on Ms. Wyatt's account as well as the other account impacted by the switched meters. Duke Energy chose to correct Ms. Wyatt's billing for 12 months for the electric meter from March 7, 2014 through March 7, 2015 and issued a corrected bill detailing the charges and corrections. The bill she received in April 2015 with a balance of \$910.80 was due April 29, 2015.

Ms. Wyatt contacted Duke Energy Customer Service on April 29, 2015 inquiring about the balance she owed, which it was explained to her the charges were due to a switched meter investigation. Ms. Wyatt again contacted Duke Energy Customer Service on April 30, 2015 to dispute the charges, during that conversation it was explained why the charges appeared on her bill and she was offered a payment arrangement to split up the balance over several months. Ms. Wyatt declined the payment arrangement.

Charlene Wyatt initially contacted the Better Business Bureau on May 25, 2015 with concerns regarding a bill she received in April 2015 with a balance due of \$910.80. The bill contained a billing adjustment that she was disputing.

Once the customer contacted the Better Business Bureau, Duke Energy Consumer Affairs Specialist, Melissa Coffman, spoke to Ms. Wyatt on May 27, 2015 and explained the billing and investigation details, which the customer still disputed. During that conversation, the customer was offered a payment arrangement, which the customer declined. Ms. Wyatt requested Duke Energy mail her copies of her billing statements beginning with February 2014 to May 2015. The billing statements were mailed to her residence. A written response was sent to the Better Business Bureau on May 29, 2015, explaining the details of the account and the phone conversation with Ms. Wyatt.

Duke Energy tested the electric meter, # 106185868 on May 29, 2015 and found it to be working accurately at an average of 100.40%. A letter explaining the results of the meter test to the customer was mailed on June 29, 2015.

Ms. Wyatt contacted the Better Business Bureau again on June 4, 2015 continuing to dispute the \$910.80 charge. Duke Energy replied to Ms. Wyatt's concerns through a written response to the Better Business Bureau on June 9, 2015. Copies of billing statements from February 2014 through May 2015 were also provided to the Better Business Bureau and mailed to the customer.

On June 17, 2015, Ms. Wyatt contacted the Better Business Bureau again, stating she never received the billing statements. Duke Energy attached the billing statements to a response to the Better Business Bureau and also mailed the billing statements to the customer again on June 18, 2015.

On July 1, 2015, Duke Energy received an informal complaint inquiry filed by Ms. Wyatt from Public Service Commission of Kentucky consumer affairs personnel. A written response was provided to the PSC on July 7, 2015 from Consumer Affairs Specialist Melissa Coffman, detailing the billing and account information. It was explained to the PSC that Ms. Wyatt had several conversations with Duke Energy since the switched meter was found; she was offered payment arrangements during several conversations, which she would not accept. Duke Energy did not receive any follow-up questions from the PSC concerning the response that was emailed.

On July 24, 2015, Ms. Wyatt contacted the Better Business Bureau still disputing switched meter investigation and the \$910.80 charge. Duke Energy provided a written response to the Better Business Bureau on July 28, 2015. Additional contact by Ms. Wyatt was made to the Better Business Bureau again on August 10, 2015, which Duke

Energy provided another written response to the Better Business Bureau on August 13, 2015.

On August 27, 2015, Ms. Wyatt contacted Duke Energy's Customer Service and agreed to be setup on a 10 month payment arrangement for \$96.00 a month beginning with the September 4, 2015 bill.

Ms. Wyatt made another contact to the Better Business Bureau on September 4, 2015, again disputing the charge on her bill, as she had in her previous contacts. Duke Energy sent a final written response on September 8, 2015 to the Better Business Bureau. Duke Energy received a response from the Better Business Bureau on October 5, 2015 that Ms. Wyatt's complaint was closed with their office.

**PERSON RESPONSIBLE:** Melissa Coffman



**REQUEST:**

Refer to 807 KAR 5:006, Section 11(3), which requires: (a) a utility to monitor usage at least quarterly according to tariffed procedures; (b) procedures sufficient to identify unusual deviations in usage and reasonable means to determine the cause; and (c) that a meter test be performed where customer usage is unduly high to determine if average meter error is greater than +/- 2 percent. Describe Duke Kentucky's efforts to comply with the requirements of this regulation with respect to this complaint and provide any evidence supporting these efforts.

**RESPONSE:**

- a) In accordance with Duke Energy Kentucky tariffs, the Company attempts to read all customer meters on a monthly basis. When an actual reading is not obtained, an estimated reading is used. Duke Energy Kentucky was typically able to obtain actual readings for both meters impacted.
  
- b) Duke Energy Kentucky's customer management system completes a review for every meter reading that is billable in the system. The review compares the usage from the current month to the previous month's usage as well as the usage from the previous year during that same month. The system takes into consideration usage patterns from like customers to account for the weather changes and

develops a variance range of average percentage of difference in kWh consumption among like customers. This is done on a monthly basis. When the usage is outside of the calculated variance then it will generate a request to have a billing representative review the usage. Since the filing of this complaint, Company personnel have reviewed the account history. For the past two years, there was not any significant variance in monthly usage that would have caused the Complainant's billing to be reviewed. In this case, because the measured consumption on each meter was consistent with the respective accounts' monthly consumption, there was no indication that there were any problems.

- c) Ms. Wyatt's usage was not considered unduly high. Nonetheless, a meter test was performed. Both meters at issue have been tested and found within acceptable ranges for accuracy.

Evidence of electric meter maintenance practices by Duke Energy of Kentucky for meters installed at 1804 Ashley Ct., Florence, KY. There are two "switched" meters in question at this address. Meter 106185869 measured the usage of another customer and was incorrectly billed to the complainant. Meter 106185868 was billed to the complainant but was monitoring the usage of another tenant in the same building.

Maintenance history:

- 1) Both meters were purchased new in 2003, tested by the manufacturer, and tested in the DEK Meter Lab. Both meters were tested as accurate in accordance with Commission regulations.

2) Meter 106185869 was field tested on 4/27/2006 as part of Duke Energy Kentucky's Commission-approved random sample test plan. The meter tested within acceptable ranges of accuracy and was left in service.

**Meter Test** (AFWA Test)

Meter: 106185869SL2  
 Create Date: 4/27/2006 12:00:02 AM  
 Test Type: WH  
 Reason Code: **RAND** (indicated by a red arrow)  
 Pass:   
 Total Passed: 1  
 Total Failed: 0  
 Sample Group:   
 Creep Direction: None  
 Creep Rate: :  
 Duration:   
 CompanyCode: ULH&P  
 Environment Code: F

Results		Comments					
<b>As Found</b>							
SF	99.900	SL	99.600	SP	99.400	Date	4/27/2006
AF	0.000	AL		AP	0.000	By	74390
BF	0.000	BL		BP	0.000	Board	
CF	0.000	CL		CP	0.000		
WA	0.000						
<b>As Left</b>							
SF	0.000	SL	0.000	SP	0.000	Date	4/27/2006
AF	0.000	AL		AP	0.000	By	74390
BF	0.000	BL		BP	0.000	Board	
CF	0.000	CL		CP	0.000		
WA	0.000						

3) After the switched meter problem was investigated and corrected the complainant notified Duke Energy Kentucky that her bill was too high and requested a meter test. The meter was field tested, found to be within acceptable ranges for accuracy and left in service.


Meter Test

AFWA Test

Meter: 106185868SL2

Create Date: 6/2/2015 9:15:37 AM

Test Type: WH

Reason Code: CUST 

Pass:

Total Passed: 1

Total Failed: 0

Sample Group:

Creep Direction: None

Creep Rate: :

Duration:

CompanyCode: ULH&P

Environment Code: F

Results

As Found

SF	100.500	SL	100.300	SP	99.500	Date	5/29/2015 9:15:10 AM
AF		AL		AP		By	T59902
BF		BL		BP		Board	
CF		CL		CP			
WA	100.460						

As Left

SF	100.500	SL	100.300	SP	99.500	Date	5/29/2015 9:15:10 AM
AF		AL		AP		By	T59902
BF		BL		BP		Board	
CF		CL		CP			
WA	100.460						

**PERSON RESPONSIBLE:**

- a) and c) Charlie Ploeger
- b) Ryan Champness

**REQUEST:**

Refer to 807 KAR 5:006, Section 26(4)(e), which requires, *inter alia*, electric utilities to inspect at intervals not less than two years all electric facilities operating at voltages of less than 69kV to the point of service, including meters. Describe Duke Kentucky's efforts to comply with the requirements of this regulation with respect to this complaint and provide any evidence supporting these efforts.

**RESPONSE:**

807 KAR 5:006, Section 26(4)(e), provides that "At intervals not to exceed two (2) years, the utility shall inspect all electric facilities operating at voltages of less than sixty-nine (69) KV, to the point of service including insulators, conductors, meters, and supporting facilities from the ground for damage, deterioration, and vegetation management consistent with the utility's vegetation management practices."

Duke Energy Kentucky complies with this regulation through its Line Patrol program, which focuses on public safety as well as to assure safe and adequate operation of Duke Energy Kentucky's electric facilities at intervals not exceeding two years. This is a visual review from the ground of all electric facilities looking for any abnormal conditions, deterioration, etc., and does not include physical meter testing or verifying meter numbers, unless a visual problem is detected. If a visual problem is detected, the inspector would note that issue and a repair work order would be generated. According to

Company records, there were no such repair work orders created for this address. Meter numbers are verified at the time of installation and Duke Energy Kentucky follows a Commission-approved testing program for its electric meters.

The circuit that provides service to the location, Longbranch 41, was most recently inspected on 7/8/2013 and 6/30/2015.

**PERSON RESPONSIBLE:** Scott Piegols

**REQUEST:**

Refer to 807 KAR 5:041, Section 18(4), which requires that when a number of meters are placed in the same cabinet or upon the same board, each meter must be tagged or marked to indicate the circuit being metered. Describe Duke Kentucky's efforts to comply with the requirements of this regulation with respect to this complaint and provide any evidence supporting these efforts.

**RESPONSE:** Duke Energy Kentucky requires that 3<sup>rd</sup> party electricians who conduct internal wiring and set meter bases follow the Company's Electric Service Manual, and particularly sections 506 and 507 which require tagging and identification of meters and services. Prior to the installation of meters for a new service, Duke Energy Kentucky confirms that the service installed by the 3<sup>rd</sup> party electricians complies with the Duke Energy Electric Service Manual. Duke Energy Kentucky has work practices for multi-meter installations where the Company validates new meter sets to verify that the meter serves the correct unit. For multi-meter installations, Duke Energy Kentucky does this through a team of two technicians who verify meters are correctly assigned to the correct premises and account. A copy of Duke Energy Kentucky Electric Service manual can be found at the following link: <https://www.duke-energy.com/kentucky/contractor/electric-service-manual.asp>

According to information and belief, the Company followed its processes at the time the meters were initially set and has no information to indicate otherwise.

**PERSON RESPONSIBLE:** Marc Arnold